

Glasgow City Public Protection Newsletter



Welcome to the
Spring 2025 Edition.

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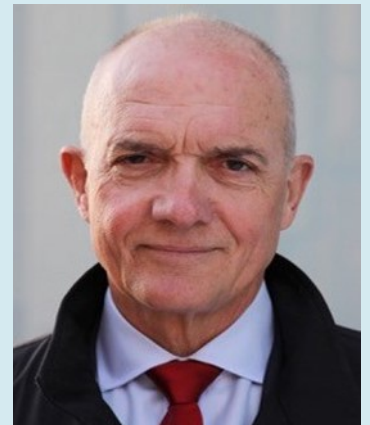
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Welcome

Welcome to our Spring newsletter. After what has felt like a long and stormy winter, we are starting to see the first signs of spring. Despite the ongoing challenges being faced by children and families and vulnerable adults in Glasgow, our member organisations and agencies continue to work hard providing innovative approaches to protecting those at risk of harm. Some examples of this are included in this edition of the newsletter.



Colin Anderson
Chair of Glasgow City Adult and
Child Protection Committees

As many of you will be aware, Glasgow City Community Planning Partnership was notified of a Joint Inspection of Services for Children and Young People at Risk of Harm in Glasgow in February.

We recognise that this will be a busy period for all staff across agencies as we work together through the inspection activity and we thank you for your support with this and your continued commitment to supporting and protecting children, young people and their families in Glasgow City.

In this edition you'll find articles about the Joint Inspection of Services for Children and Young People at Risk of Harm, Glasgow City's Hoarding Event for Key Stakeholders, Getting to Know Your Governance – Public Protection, the Quality Improvement Framework for Adult Support and Protection

and Sophie's Stop, an initiative to raise awareness of coercive control and domestic abuse amongst young women in Glasgow.

As always, take care and stay safe.

Colin Anderson, Independent Chair of Glasgow City Child Protection & Adult Support and Protection Committees

Joint Inspection of Services for Children & Young People at Risk of Harm



GLASGOW COMMUNITY
PLANNING PARTNERSHIP

www.glasgowcpp.org.uk

On 17th February 2025, Glasgow City Community Planning Partnership was notified that the Care Inspectorate, Education Scotland, His Majesty's Inspectorate of Constabulary in Scotland, and Healthcare Improvement Scotland will undertake a 'Joint Inspection of Services for Children and Young People at Risk of Harm' in Glasgow City.

The inspection will cover the period from 17th February 2023 to 17th February 2025 and will consider the extent to which services, working together, can demonstrate that:

- children and young people are safer because risks have been identified and responded to effectively
- children and young people's lives improve with high-quality planning and support, ensuring they experience sustained loving and nurturing relationships to keep them safe from harm
- children, young people and their families are meaningfully and appropriately involved in decisions about their lives. They influence service planning, delivery, and improvement
- collaborative strategic leadership, planning and operational management ensure high standards of service.

The Public Protection Team will keep you up to date throughout the process by way of a fortnightly newsletter. You can currently access the [first edition](#) of the newsletter which contains information about key processes and dates, guidance and resources and agency's inspection team representatives.

Information will also be published on the [Child Protection Committee website](#) to keep partner agencies updated with inspection progress.

If you have any questions about inspection, please contact the Public Protection Committees team at publicprotectioncommittees@glasgow.gov.uk.



Glasgow City's Hoarding Event for Key Stakeholders - January 2025

On 22nd January 2025, Glasgow Health and Social Care Partnership (HSCP) hosted the Glasgow City's Hoarding Event for Key Stakeholders, a multi-agency, in-person workshop facilitated by Iriss' Hoarding Taskforce.

The aims of the workshop were to help key stakeholders better understand the supports that are in place in Glasgow City for people who hoard, increase awareness of the assets and connections that are available, look at opportunities to strengthen relationships/collaborations and identify possible solutions to joint problems.

The event was facilitated by Iriss Development Leads, Kerry Musslebrook and Louise Bowen and provided an important opportunity to network, make new connections and inform the work of the newly formed taskforce.

We are pleased to report that the event was well attended by 60 delegates from a range of multi-agency partners and people with lived experience. The session included presentations from Clutter Chat, a Glasgow based peer support community and World Café discussions relating to good and adverse outcomes for people who hoard and stakeholder mapping.

The Hoarding Taskforce plans to share the learning from this event in due course, so keep an eye on the [Iriss Hoarding Taskforce webpage](#).

For further information about Clutter Chat, including details of their meetings, visit the [Clutter Chat](#) website or contact info@clutterchat.org.uk.

The Hoarding Taskforce

Iriss launched the Hoarding Taskforce in 2024 in recognition of the need for a more collaborative approach to hoarding in Scotland – a hidden and often misunderstood mental health issues that has a significant impact of those affected.

As part of the project, the taskforce has brought together an alliance of relevant strategic and local partners from different sectors from health and social care, social work, Housing, Fire and Rescue and the Care Inspectorate. The project is also supported by the expertise of the Hoarding Academy and three local implementation partners (Glasgow, Stirling and Clackmannanshire and Pan-Lanarkshire HSCPs).

Further information about the Hoarding Taskforce and their activities can be found on the [Iriss website](#).



Getting to Know Your Governance - Public Protection

The Public Protection Committees Team has launched a campaign to support operational staff to better understand the governance arrangements that are in place for child protection and adult support and protection work in Glasgow City.

As part of this campaign, we will be:

- Producing flyers
- Including features in the Public Protection Newsletter
- Delivering briefings

What is public protection?

There is no universal or standardised definition of public protection. Across Scotland the term is used to describe a range of areas of work e.g. adult protection, child protection, violence against women and girls and [Multi-Agency Public Protection Arrangements \(MAPPA\)](#). There are a range of departments in the Scottish Government and within local areas that work within public protection. For the purpose of this information, we take it to mean adult and child protection.

What is governance?

Governance in the context of public protection refers to the structures, systems and processes used to oversee and manage services delivered to people in need of support and protection. It focuses on ensuring that these services are safe, effective and responsive to the needs of individuals and communities. It also plays a role in maintaining accountability, improving standards and promoting the wellbeing of people who use services.

Who provides this governance?

In Scotland, The Scottish Government is responsible for setting national policy and legislation relating to child protection and adult support and protection. They also ensure that funding is available for professionals and services to keep children and adults at risk of harm safe and supported.

Senior leaders from local authorities, NHS Boards and Police Scotland are responsible for planning and reviewing local responses to child and adult protection. There are also senior leaders from a range of agencies who advise and assist in relation to governance and fulfilling statutory responsibilities. Collectively, they are known as the Chief Officers

Group (COG).

Working within the accountability structures of their respective organisations, members of the Chief Officers Group in each local authority area must work collectively to identify and commission inter-agency activity for public protection, which includes the protection of children and adults at risk of harm.

What are the roles of Child Protection Committees (CPCs) and Adult Protection Committees (APCs)?

While the Chief Officers Group have overall responsibility for child and adult protection activity in local authority areas, this work is discharged through Child Protection Committees (CPCs) and Adult Protection Committees (APCs).

Local CPCs/APCs are the inter-agency, strategic partnerships which lead on the development of local child and adult protection policy and practice across and between agencies, bodies and the local community.

CPCs/ASPCs have well established reporting arrangements to the Chief Officers Groups, who oversee the work of the committees. There are also reporting mechanisms for elected members, Integrated Joint Boards (IJBs) and Community Planning Partnerships.

What does this mean for me as a practitioner?

CPCs and APCs are responsible for ensuring that child and adult protection practices are carried out to a high standard and are aligned with national legislation and policy. Each committee undertakes a range of crucial functions to identify and manage risks to children, young people and adults at risk of harm and to monitor and improve performance and practice, all of which directly influence operational practice. This includes responsibility for:

- local multi-agency policies, procedures and guidance which provide the frameworks for practice
- continuous improvement, quality assurance and self-improvement activity to identify and implement changes to improve the quality of services
- strategic planning where organisations outline their priorities, allocate resources, and set a clear direction to achieve their vision and aims.

Where can I find out more?

The Public Protection Committees Team has developed briefings outlining the role and functions of CPCs and APCs, including Glasgow City's CPC and ASPC.

Further information about the briefings, including dates and the links to sign up can be found in the Learning and Development sections of the [CPC](#) and [ASPC](#) websites.

Information about the committees can also be found on the websites and you can also contact the Public Protection Committees Team at publicprotectioncommittees@glasgow.gov.uk.

A Quality Improvement Framework for Adult Support and Protection

A quality improvement
framework for adult
support and protection

October 2024



In October 2024, the Care Inspectorate, Health Improvement Scotland and His Majesty's Inspectorate of Constabulary in Scotland

published a quality improvement framework (QIF) for adult support and protection (ASP) in Scotland. When creating the QIF, the ASP community and adults with lived experience of trauma and the ASP system collaborated with the Care Inspectorate and partners to include their views.

The tool will be used to carry out joint inspections of ASP partnerships and has been developed to support ASP partnerships to carry out multi-agency self-evaluation of local ASP arrangements in order to drive continuous improvement. Multi-agency self-evaluation of a partnership's Adult Support and Protection arrangements can:

- be a vital tool for the effective governance of adult support and protection
- drive improvement and measure progress with the partnership's improvement activities
- identify good practice
- assess progress for key themes, such as involvement and inclusion of adults at risk
- reveal problems the partnership needs to rectify
- contribute to the safety, health, and wellbeing of adults at risk.

Self-evaluation for improvement is based on three key questions:

- How are we doing?
- How do we know?
- What are we going to do next?

The framework can be used in a range of ways to carry out self-evaluation activity, from partnerships conducting self-evaluation activity on one quality indicator, one key area or several key areas or all key areas.

There are multiple sources of evidence that can be used for self-evaluation of ASP, including multi-agency audits, focus groups of adults at risk of harm, unpaid carers and staff, information from learning reviews, large scale investigations and inspection reports.

Further information about the QIF for ASP, including details of the quality indicators, can be found in the [quality improvement framework document](#) or the [Care Inspectorate Hub](#).

Sophie's Stop

[Sophie's Stop](#) was developed by young women for young women, between the ages of 16 and 21, living in Glasgow. It is an interactive, non-profit, comprehensive resource designed to connect young women and their loved ones with information about violence against women and girls and support services that are available in Glasgow City.



The Sophie's Stop website contains:

- advice and guidance focused on preventing and addressing violence against women and girls
- a service directory: a centralised resource listing appropriate trusted services
- accessible design with streamlined navigation for young women, allies, and professionals alike.



[Where We Stop](#) is a short film that was created to raise awareness of coercive control behaviours and warning signs amongst young women aged 16 to 21 years old and directs them to information, support and services in Glasgow City.

The film was a collaboration between Glasgow City Council, including Neighbourhood

Regeneration and Sustainability's Violence Against Women Service, [Glasgow Girls Club](#), [Glasgow Women's Aid Enough Project](#), [The Carter Center](#) and Glasgow City Council Education Services.

Further information on the initiative can be found on the [Sophie's Stop website](#).

Making The Links - Lunchtime Briefing Sessions



This April, CSE Aware is delivering a series of lunchtime sessions which will discuss the impact of commercial sexual exploitation on underconsidered groups of women in Scotland. The series will present key reflections from research CSE Aware conducted last year and introduce their new policy briefings. The briefings will focus on the themes of commercial sexual exploitation and women with learning disabilities, migrant women and mothers.

To find out more and sign up for the briefings, visit the [Eventbrite page](#) or the [CSE Aware website](#).

Speak to Someone

If you suspect that an adult or child is being harmed you need to report your concerns.

Don't assume that someone else has reported it. The person being harmed or neglected may not be able to report it themselves. Remember, the person who did this may be doing this to others too.

Phone

Health and Social Care Connect on 0141 287 0555.

Textphone - 18001 0141 287 0555

Out with office hours - 0300 343 1505

Police Scotland - 101 (non-emergency)

999 in an emergency

Scottish Children's Reporter Administration - 0131 244 2100

Childline - 0800 1111

Glasgow City Carers' Partnership Carers Information Line - 0141 353 6504

[Glasgow Adult Protection Committee](#)

[Glasgow Child Protection Committee](#)

