

partnership matters briefing



Susanne Millar, Chief Officer

January/February 2024

Welcome to Glasgow City HSCP's 'Partnership Matters' briefing, to keep you more up to date with some of what's happening across our HSCP with partners. [Current and past briefings](#) continue to be available on our HSCP's website, and they can be accessed from work and personal devices. We hope that you find our briefing useful. Any comments or suggestions for future topics are welcome, and they can be shared by contacting us at GCHSCP_Communications@glasgow.gov.uk.

Message from Susanne Millar, Chief Officer

Welcome to the first issue of Partnership Matters for the year ahead. It's hard to believe that we're nearing the end of February, and the holiday season is well behind us. I hope you managed to have an enjoyable time with family and friends, and that our health and social care staff and partners had a well-earned break at some point.

I'd also like to express my gratitude to staff and partners who were working over the holidays to deliver essential services to our city's most vulnerable patients and service users, and to all who continue to go above and beyond to provide support whilst we've been facing winter pressures impacting our health and social care system over the months. We couldn't do it without you – thank you for everything that you do on a day-to-day basis.

As you'll be aware from the news over the past months, financial challenges remain for health and social care services and public services in general, and we've had a number of significant pressures within our HSCP that will continue to have an impact on the delivery of our services. We'll soon get confirmation of what our Integration Joint Board's/Health and Social Care Partnership's (IJB/HSCP) budget contributions will be from our partner organisations, Glasgow City Council and NHS Greater Glasgow and Clyde, for the planning and delivery of our services over the next financial year, 2024 to 2025. We're clear about the challenges and pressures that we're facing and our aspirations for our services, but at the same time we're going to need to be realistic about what can be delivered within the funding that'll be available.

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Although we don't know our exact budget for 2024 to 2025 yet, we do know that it'll be the most significant budget challenge that we've seen since the start of our IJB, and this means that difficult choices will need to be made to agree on areas where savings can be made to meet funding gaps. We've been considering a range of possibilities for savings for our IJB to discuss and agree at their meeting on 20 March. I want to assure you that while difficult choices will need to be made, we're working really hard to continue to deliver the critical services that our patients, service users, carers and their families rely on. I'm certain, though, that it'll be the dedication, person-centred care and resilience of our staff that will keep our city supported the best that we can with the funding that'll be available to us. We remain in a more strengthened position because of them.

Reports on our budget for the next financial year and the medium-term financial outlook will be available on our HSCP's website as part of the [March meeting papers](#) when they are published in advance of the IJB's meeting.

In this issue of Partnership Matters we feature articles on:

- a [video](#) that we've produced with partners, community organisations and people who we support to help raise awareness and understanding about our HSCP's Maximising Independence approach
- work we've been doing to implement a [pilot Safer Drug Consumption Facility \(SDCF\)](#) that will be the first of its kind in the UK, and you can watch a [video](#) about it
- a [strategic partnership we've launched with the University of Strathclyde](#), which will inform best practice and innovation in the health and social care sector in our city around four areas of shared interests
- an update on the development of our new [health and social care hub at Parkhead](#) in North East Glasgow
- our [Red Bag scheme](#) to support care home residents attending and returning from hospital, which works as a visual prompt to provide a central location for the transfer of information, appropriate medication, belongings and preferences of residents

We also continue to include links to more [news articles](#) that have been published on our HSCP's website, as well as links to upcoming meetings and events. You can keep up to date on what's happening across our HSCP with partners by following us on [X](#) (formerly Twitter) and [Facebook](#), too. If you have something you'd like to feature in Partnership Matters, feel free to email us at gchscp_communications@glasgow.gov.uk.

Susanne

Maximising Independence video launched

Our new [Maximising Independence video](#) shows how people and organisations are putting the MI approach into practice across the city.

The video has been produced by the HSCP's Communications Team, working with Maximising Independence partners, community organisations and people we support, to help raise awareness and understanding about the Maximising Independence approach.



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Alison Noonan, our HSCP's Head of Maximising Independence and Transformation, said: "We know that the best way to share the message about how the Maximising Independence approach can make a difference is to show it in action, and I think the video shows the valuable work that our partners and colleagues do to improve outcomes for the people they support and the wider community.

I hope the video will be a useful resource for anyone looking to find out more about Maximising Independence, or to share information with their own partners and stakeholders. I'd like to extend a huge thanks to everyone who gave their time, energy and creativity to make the video happen."

The video will be shared across the HSCP's communications channels, and also used for staff induction and training, as well as a range of partner and stakeholder engagement events to raise awareness and understanding about the Maximising Independence approach. Shorter versions will also be produced over the coming months, focussing on specific topics.

If you would like more information, please email marion.ballantyne@glasgow.gov.uk

Glasgow City piloting UK's first Safer Drug Consumption Facility

Glasgow City Health and Social Care Partnership (HSCP) is working to implement a pilot Safer Drug Consumption Facility (SDCF) that will be the first of its kind in the UK.

SDCFs are evidence-based supervised health and social care settings where people can inject drugs, obtained elsewhere, in the presence of trained professionals in clean, hygienic environments. The service aims to reduce the harms associated with injecting drugs, and support people to access help to improve their lives and to reduce the negative impact that injecting outdoors has on local residents, communities and businesses.

A bereaved mother explained how vital services like this could have been for her son: "I wish this service had been in place before my beloved son lost his life through a drug overdose which has devastated his family. At least he could have gained greater knowledge and understanding of the drugs he used without being judged or stigmatised if he had used a service such as this. Furthermore, people can be encouraged and supported to change their lives if they're accessing a service that does not drive drug using underground".

The HSCP want to talk to and hear the views of as many people, groups, and organisations as possible that might have an interest in this service. Engagement is already underway but will continue throughout the implementation of the service, and once it's up and running.

Kelda Gaffney, Head of Adult Services for Glasgow Alcohol and Drug Recovery Services said: "A huge thank you to everyone who has taken time to attend the engagement sessions so far, which have been targeted at community members, family members, potential service users and others impacted by the service. We've found the sessions to be an incredibly useful way to discuss the service, respond to questions and concerns and listen to feedback that's helping inform service development. We would encourage anyone with an interest in the Safer Drug Consumption Facility to join us at a future engagement session to find out more".



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The SDCF is due to open in summer 2024. For further information on the service or upcoming engagement opportunities, or to read the FAQs or watch our short video about the SDCF, visit our webpage www.glasgowcity.hscp.scot/sdcf.

We'll shortly be recruiting for the SDCF – keep an eye on our [vacancies page](#) or social media for the roles.

Strategic Partnership with the University of Strathclyde is set to drive innovation in health and social care

A new collaboration agreement between researchers at the University of Strathclyde and our Glasgow City Health and Social Care Partnership (HSCP) is set to drive innovation in health and social care.

The Strategic Partnership Agreement formalises a long-time collaboration between the two. Teams of multi-disciplinary academics will join forces with the [HSCP](#) to develop solutions in response to real world and local challenges and inform best practice, as well as drive people-focussed innovation in the sector.

The partnership largely focuses on four areas of shared interest: Collaborative Leadership; Maximising Independence; Multiple and Complex Needs; and Children's Wellbeing. The partners will carry out joint research and development to inform best practice and accelerate innovation.

It comes under the banner of [Health and Care Futures](#) at Strathclyde – an initiative launched in March 2020 that aims to make an effective and sustained contribution to the future of health and care in the UK and beyond.

Professor Roma Maguire, Professor of Digital Health at Strathclyde and Director of Health and Care Futures, said: "We are delighted to announce the partnership along with HSCP, which cements a joint vision for the future development of the city through innovation, transformation and citizen-centred service and empowerment."

Susanne Millar, Chief Officer, Glasgow City HSCP, said: "Our formal partnership with one of Glasgow's world-class universities – University of Strathclyde – builds on our existing track record of working together in research and development to inform best practice and drive innovation within the health and social care sector. It is an opportunity for us to focus on a number of shared priority areas that are not only in response to world challenges but also those that are particular to Glasgow.

"We look forward to continuing to work with the University of Strathclyde to make a real difference within these areas."

Parkhead Hub Update – February 2024

Progress with the Construction

Glasgow City Health and Social Care Partnership's (HSCP) new Parkhead Hub Health and Care Centre construction is progressing well. The building is now wind and watertight and the Main



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Contractor BAM is making good progress with the building services and internal fit-out. Many of the standard rooms are now substantially complete with the contractor now focusing their efforts on the circulation, atria and courtyard spaces.

The external works to the main entry plaza and building perimeter are due to commence shortly with BAM Construction scheduled to complete their main building works by Summer 2024.

HSCP services based in the North East locality and some NHS Greater Glasgow and Clyde (NHSGGC) services are due to move into the new building in Autumn 2024.

You can see how the new Parkhead Hub looks from the air in a [short video](#).

Parkhead Hub art commissions underway

A programme of art commissions is well underway. Bespoke Atelier, who have their design studio in Bridgeton, close to Parkhead Hub, were appointed in 2023 through an open tender process to make artworks for both the entrance area and the children's area.

Jackie Shearer, Arts Strategy Coordinator, Parkhead Hub said: "Designs for the large-scale wall panel at the Hub's entrance and the main reception desk are being created based on the area's heritage and includes patterns from the archive of Stoddart-Templeton Carpet Factory at Glasgow Green. This was one of the largest production hubs of Parkhead's many weaving sheds. The artworks will be produced in a white marbled corian, with patterns cut out that will create an interesting palette of light and shade."

Workshops in the community

The artists have been working with lots of different communities in the area, including Parkhead Saturday Sewing, Carntyne Women's Group, Rebecca Fraser Art Club, St Mungo's Academy and Glasgow Kelvin College. Everyone has had a great time participating in a wide range of design, textile and collage-based sessions.

Championing National Children's Mental Health Week (5 to 11 February 2024), Claire McLachlin from the North East Health Improvement Team was keen to involve youth groups in developing Parkhead Hub's commissions. Shettleston-based Fuse, The Glenburn Centre in Easterhouse and YoMo's Calton group, worked with the artists to add to the design details for the specially created wall decoration to be installed in the children's area of Parkhead Hub.

Claire said: "The workshops were great fun with over 50 local young people taking part. The young people also made a wallpaper to be fabricated for their own youth club."

One of the young people said: "The heart I drew is about my friends and family as they care and look out for me. I love them and that's something that's important to me. I have enjoyed the workshops. I enjoyed painting and doing this."

For information on any of the above, or to find out more about getting involved call Jackie, Arts Strategy Coordinator on 0774 0600084 or email jacqueline.shearer2@ggc.scot.nhs.uk

You can find more on our Parkhead Hub [webpages](#).



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Staff urged to 'Think Red Bag' to improve patient care

All staff working in hospitals and care homes are being urged to 'Think Red Bag' when preparing for a care home resident to attend and return from hospital.

The Red Bag works as a visual prompt to provide a central location for the transfer of information, appropriate medication, belongings and preferences of an individual. The bag is used if a resident is required to be transferred from their care home to hospital.

The Red Bag Scheme operates in care homes in Glasgow City Health and Social Care Partnership (HSCP) areas and HSCP areas in the NHS Greater Glasgow and Clyde area. The Red Bag improves links between hospitals and care homes. Using a red bag helps decision-making and management of the resident while in hospital and on discharge, promoting person-centred care.

The Red Bag contains:

- standardised information about the resident's general health
- information on any existing medical conditions that they have
- any medication that they're taking
- information highlighting any concerns around their health
- any personal belongings that they may have (for example, clothes for discharge and while in hospital glasses, hearing aids, dentures etc.)

The Red Bag stays with the resident at all points of their hospital journey. When residents are ready to go home, a copy of their discharge summary, which details every aspect of care that they received while in hospital, will be placed in the Red Bag so that care home staff have access to this information when the resident returns.

Alan Gilmour, Planning Manager within our HSCP said: "Care homes play a central role in supporting key HSCP strategic priorities, in particular early intervention and reducing unscheduled hospital admissions. The Red Bag aids better hospital discharge arrangements and better management of patient care in the most appropriate setting. After using the Red Bag our care homes reported fewer occasions of a resident's paperwork, property and belongings going missing. Staff also said that the Red Bag made it easier to manage paperwork as everything can be stored safely and securely inside. The Red Bag Scheme has improved the management of unplanned admissions for both the resident and staff whenever they have occurred."

By everyone remembering to 'Think Red Bag' we're helping to support our care home residents and the professionals caring for them in the best possible way.

We need everyone involved to:

- make sure the Red Bag information and leaflets are visible
- share the information with colleagues and explain that this is best practice
- ensure that the Red Bag stays with residents throughout their whole in-patient stay in hospital
- ensure to complete the checklist to help make sure paperwork is returned to the Red Bag throughout the in-patient journey and prior to discharge



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Staff can download and print [paperwork](#) for use in:

- care homes
- hospital
- Scottish Ambulance Service

For any queries about the Red Bag process or if you locate a missing Red Bag, email redbagenquiries@ggc.scot.nhs.uk.

News

We also regularly publish [news articles](#) and [briefings / bulletins](#) on our website about specific topics or work happening across our HSCP with partners – whether it be about current services, service developments or achievements to celebrate. If you would like to have something featured, please email GCHSCP_Communications@glasgow.gov.uk. Some recent news items include:

- [Scotland's first care experienced theatre ensemble goes pro](#)
- [What's at Stake - raising awareness of gambling harms](#)
- [Congratulations! Eleven student interns successfully secure permanent job thanks to Care in Partnership](#)
- [New video explains vaccinations for young people](#)
- [Baltimore Ward gets excellent report from MWC Scotland](#)
- [Supporting children and families with autism](#)
- [Improving Care - The Sandyford menopause email advice service](#)
- [Have you ever thought about fostering, but ruled it out because you work?](#)
- [Recognition for HSCP Nurse for person-centred practice](#)
- [Maximising Independence approach helps Glasgow resident return home](#)

Meetings & Events

We have regular meetings and events to discuss and / or make decisions about health and social care in Glasgow. More information about them with upcoming dates is available below:

- [Glasgow City Integration Joint Board \(IJB\)](#)
- [IJB Finance and Audit Scrutiny Committee](#)
- [IJB Public Engagement Committee](#)
- [North East Locality Engagement Forum](#)
- [North West Locality Engagement Forum](#)
- [South Locality Engagement Forum](#)



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