

partnership matters briefing



September/October 2024



Jackie Kerr, Interim Chief Officer

Welcome to Glasgow City HSCP's 'Partnership Matters' briefing, to keep you more up to date with some of what's happening across our HSCP with partners. [Current and past briefings](#) continue to be available on our HSCP's website, and they can be accessed from work and personal devices. We hope that you find our briefing useful. Any comments or suggestions for future topics are welcome, and they can be shared by contacting us at GCHSCP_Communications@glasgow.gov.uk.

HSCP Chief Officer Appointed

Pat Togher has been appointed as our HSCP's new Chief Officer. Pat is currently Chief Officer for Edinburgh HSCP. Prior to this, he was Assistant Chief Officer (Public Protection and Complex Needs) at our HSCP. Pat will take up his new role mid-December. [Read more.](#)

COSLA Award for Martha's Mammies

Glasgow City Council with Glasgow City Health and Social Care Partnership (HSCP) were named winners at the COSLA 2024 Excellence Awards on 19 September, with the COSLA Chairperson's Award going to our HSCP's project Martha's Mammies.

The Awards recognise and celebrate teams and projects that exemplify best practice and innovative, sustainable service delivery that Scottish Local Government delivers for our communities.

Martha's Mammies is an HSCP service that supports birth mothers who have lost care of their children on either a temporary or permanent basis. Prior to the implementation of Martha's Mammies, women who had lost the care of their children in Glasgow had limited specialist support to help them with the grief and the loss that inevitably followed.

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Martha's Mammies is a multi-disciplinary team who work with small caseloads of women to be able to offer flexible, intensive and adaptive support to respond to the needs of individual women. The team has worked well together to make a difference in a short amount of time and have achieved incredible results.

COSLA Awards 2024 Chair, COSLA President, Cllr Shona Morrison presented the award to the Martha's Mammies Team that includes lived experienced volunteers, accompanied by Susanne Millar, Chief Executive, Glasgow City Council.

Team Leader Stacey McLeary said: "We have had very positive feedback from the women who receive a service from Martha's Mammies, sharing that they feel more supported and respected and that they can be mothers without question within the Martha's Mammies environment. This service offers an isolated group of individuals a non-judgemental place to feel connected and supported. I'm delighted that our team have been recognised for the work they do, and the results achieved. However, none of this would be possible without the incredible women we support, this award belongs to you. You make this service what it is."

Jackie Kerr, Interim Chief Officer, Glasgow City HSCP said: "Well done to an exceptional team that has made such a huge difference to the women they support. Many congratulations."

Susanne Millar also congratulated the team. She said: "Thanks to all of you for all your hard work and effort. Congratulations on receiving this well-deserved award."

Martha's Mammies was also the Overall Winner in this year's Glasgow City HSCP local Staff Awards for Excellence and Category Winner in Team of the Year along with two of the team's peer support volunteers, who won Volunteer of the Year.

IJB Members visit to HSCP services: Glasgow Intensive Family Support Service

Glasgow City Health and Social Care Partnership (HSCP) is a partnership between Glasgow City Council and NHS Greater Glasgow and Clyde. The HSCP jointly plans and delivers all of Glasgow's community health and social care services. Glasgow City's Integration Joint Board, or IJB as we call it, is a separate legal body that directs our HSCP to deliver community health and social care services in line with its Strategic Plan. The IJB is made up of voting and non-voting members. You can [find out more about the IJB on our HSCP's website](#).

Over the summer, some new IJB Members were appointed. To help the new IJB members gain a greater understanding of all the work we do, we organised some visits to frontline services for them and also invited existing IJB Members to come along. This article is the first in a series, spotlighting IJB Members and their visits to some of our services.

The first IJB Member we're focussing on is Graham Haddock, OBE, and his visit to the Glasgow Intensive Family Support Service.

Graham Haddock

Graham worked as a Consultant Neonatal and Paediatric Surgeon at the Royal Hospital for Children in Glasgow until December 2019, when he retired from clinical practice. Graham joined the NHS Greater Glasgow and Clyde Health Board as a Non-Executive member in May



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2023, and was asked to join Glasgow City's IJB as a Health Board voting member. Graham is also a volunteer member of the Children's Hearing System in Scotland.

Graham has visited six HSCP services so far:

- Glasgow Intensive Family Support Service (GIFSS)
- Rehabilitation team and District Nursing team based at North West Centre for Health and Care
- Community Respiratory Team at Possilpark Health Centre
- North West Recovery Community WINGS in Possilpark
- Archway Glasgow – a specialist service caring for people who have been raped or sexually assaulted
- Riddrie Day Centre for people with learning disabilities

He also has a visit planned to North East Parkhead Hub.

We caught up with Graham to find out more about how the visits went, especially the visit to GIFSS. Graham advised that while he'd worked in a hospital setting and was well aware of issues affecting acute (hospital) settings, joining the IJB had been a fascinating but steep learning curve for him.

Graham said: "As an IJB Member, I'm making decisions about resources, proposals and strategy so I was really keen to find out more about all the different services the HSCP provide. Every single visit has been an eye opener in so many different respects. The breadth and depth of services that are offered by Glasgow City HSCP is frankly astonishing. The passion that the staff have for their own particular area is equally astonishing and the quality of each of the services delivered seems to be extremely high and that was no more evident than at the GIFSS".

At the GIFSS visit, Graham not only got to meet with the wider team but was also able to observe group discussions on two families and hear about the work being undertaken, both by the families and the team, to support them. IJB Members were delighted to be given the chance to meet three families that have had the support of GIFSS.

Graham advised that all three of the IJB visitors felt quite emotional when listening to these families, and while all of the visits were astonishingly informative, for him due to his background working with children and young people, he found it really powerful.

Graham also continued, "Given my experience in the children's panel, I could see that for different reasons these children may have ended up going down the path of ending up before a Children's Panel however thanks to the support of GIFSS, the family units were able to stay together and support each other and that was quite impactful for me. I've been soaking up as much information as I can during these visits and moving forward it will empower me to have a better understanding of all the different services we deliver and be of great assistance to me in my role as a voting member of the IJB".

Lastly, Graham wanted to express how grateful he was to everyone involved in organising these visits and for the warm welcome he received on every single visit and the level of engagement from staff who took time to share their experience and knowledge with him.



Glasgow Intensive Family Support Service (GIFSS)

Graham and two other IJB Members visited GIFSS at the end of September.

GIFSS is a groundbreaking service, delivered in partnership between our HSCP and four providers:

- Aberlour
- Action for Children
- Includem
- Right There

There's a joint governance approach to the development and delivery of the service, and this includes a joint approach to sharing resources, finance, training and knowledge. This enables the team to do 'the right thing' for families, providing a wrap-around service in a flexible way that suits individual families.

While the service is for young people aged 12 or over who may be at risk of coming into care, GIFSS work with the whole family and any supports already in their local community. They believe families should be at the centre of all decision making. While the team acknowledge there are issues within the family, they focus on the strengths and assets of young people and their families (including extended family). They then work with the family to build and amplify these strengths giving them the tools they need to deal with issues going forward and to help the family remain together. This Strength Based Intervention also takes account of the aims and goals of the family.

Since 2021:

- 452 families have been supported by GIFSS
- 86% of young people referred to GIFSS were supported to remain within a family environment that they valued
- 94% of families rated that they had made progress with the support of GIFSS showing that this innovative approach is proving successful.

But the innovation doesn't just end there. GIFSS also developed a coaching framework to support their staff, and they hold regular group supervisions sessions. Each session focuses on four families and the staff coach each other alongside support from social workers and team leaders from the partner organisations. This helps ensure that staff are following the framework of GIFSS, creating self-awareness and promoting learning and support within the team.

Paul Ryan, IJB Member, who also visited GIFSS said, "The GIFSS staff are very, very committed, very enthusiastic. They're dealing with emotionally complex problems so one of the questions we asked was what support the staff get but they explained they have meetings and supervision – they've thought of everything. The GIFSS staff themselves said they were appreciative of our visit".

Richard Gillespie, Team Leader, said: "We validate staff constantly but to have IJB leadership taking the opportunity to really try to understand what a staff group is doing is just really empowering for the staff team".

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Peter Orr, our HSCP's Head of Children's Services (North East), added "GIFSS staff, including those from partner organisations, are really proud and passionate to be part of the GIFSS team. To have IJB Members coming out and connecting with the staff and finding out about our service, especially when you're providing a service to the most vulnerable families in the city, was just really validating to everyone in the team. I think it has been a really valuable opportunity for everyone".

Glasgow celebrates its care experienced young people at Open Day 2024

Care Experienced Week 2024 runs from 19 to 26 October, and this national campaign signifies an annual opportunity to celebrate the Care Experienced community, championing their accomplishments and amplifying their voices.

One way that our Health and Social Care Partnership (HSCP) participates in the week each year is with our Open Day Care Leavers Celebration – an event that celebrates Glasgow's care experienced individuals and highlights their achievements throughout the year.

The annual event – now in its 13th year – is organised by Arts in the City, an HSCP partnership-funded project designed to encourage and support care experienced individuals' creativity through participatory arts opportunities. Although being organised by Arts in the City, young people are always at the heart of the event planning, performances and running of the event.

The event is hosted in Saint Luke's and is an all-day celebration filled with music, performances, speeches and opportunities to recognise achievements. The open day also serves as an opportunity to highlight services and supports available to care experience young people through many information stalls filled with goodies to pick up and a chance to speak to friendly staff and volunteers.

This year, the theme was 'Red Carpet', a theme to reflect the importance of recognising the achievements of all care experienced young people.

Over 100 people attended the event, with the audience including social work staff, foster and supported carers, residential staff and various third sector partners who deliver support services to care experienced young people across the city. Most importantly of course, care experienced individuals themselves were in attendance to enjoy the day, with some performing on the stage.

The celebrations started with our HSCP's Assistant Chief Officer for Children's Services Karen Dyball, delivering a welcome address and recognising the incredible achievements of Glasgow's care experienced young people.

She said: "The Care Experienced Open Day is a fantastic day of celebration. It's also a strong reminder that we still need to improve the experiences for young people in care, and everything they need to become successful adults, including employment opportunities, access to supports and a home that's right for them. As we look to review and improve services, I hope that the young people involved in this event will help us transform services so young people can thrive and reach their potential."

At this year's event, some of the highlights were:

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- a panel discussion led by WAC Pro members and Citizen Theatre on ‘Getting into theatre, TV & film’, and why it could be a good career path for young people
- a performance by PJ Creepydoll, a care experienced young artist, and Becci Wallace from Articulate. Articulate is a charity that uses creativity to help care experienced young people get to wherever they want to go
- a fantastic crowd choir and massaoke
- red carpet success awards to recognise the talent and achievements of staff, young people and anyone who deserved one.

Thanks to Deni Smith, Development Worker for Arts in the City and the extended team for organising the open day along with care experienced individuals, ensuring this is a great day for young people, staff and support organisations to get together to promote resilience for all.

To find out more about Arts in the City, please visit www.glasgow.gov.uk/article/9476/Arts-in-the-City.

Health Improvement Annual Report 2023 to 2024

Our HSCP’s Health Improvement Team has published its latest annual report highlighting the work of the team in 2023 to 2024.

The team’s focus as always is improving health and wellbeing and reducing health inequalities.

This year’s report reflects the continuing focus on poverty, mental health and inequality as the main drivers of poor health across the city. It showcases work across a wide range of areas from mental health in the early years and childhood to healthcare in prisons, and from the provision of nutritious food to the prevention of tobacco, drug and alcohol harm. It also emphasises the crucial role of people including our staff, volunteers, Modern Apprentices and those in our partner organisations and services working together to improve health in the city.

Highlights are:

- The Community Links Worker programme, which carried out 37,700 appointments, supporting patients referred by GPs to address a wide range of issues. Service users reported a significant increase in wellbeing.
- Place-based work in identified neighbourhoods where Health Improvement staff work in partnership with local, citywide and national organisations, empowering local people to address the issues that matter to them and to build local networks.
- Partnership work with Public Health Scotland to produce a collection of fully anonymised composite stories and posters reflecting the realities and experiences of gambling exposure, participation, risks and harms for people in Glasgow.
- Dedicated work with the Deaf community to reduce barriers to accessing health services, including staff awareness sessions and British Sign Language classes.

The Health Improvement Team is proud that our staff received recognition for their efforts this year:

- North East Youth Health Improvement staff were awarded Innovation of the Year at Glasgow HSCP’s Staff Awards for Excellence in March, for their ‘Chalk the Walk’ suicide prevention project.

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- The Mental Health Improvement Team won the UK Public Health Register Innovation in Public Health Award for their work on Black and Minority Ethnic Perinatal Mental Health Research, while team member Michelle Guthrie was shortlisted for a national Global Women in Healthcare Award.

Fiona Moss, our HSCP’s Head of Health Improvement and Inequalities, said:

“Our 2023-24 Health Improvement report highlights the dedication and commitment of our staff in continuing to push for better health outcomes in the face of an increasingly challenging financial landscape.

“Health Improvement staff are continually innovating, enabling partnerships and responding to emerging themes.

“I’m proud of our staff’s hard work to reduce health inequalities and improve the health and wellbeing of Glasgow’s population.”

Annual Performance Report

Our IJB’s eighth [Annual Performance Report \(APR\) \(2023 to 2024\)](#) was approved at its June meeting and is now available on our website, along with a [summary report](#). The APR reviews our performance, over the last financial year, against local and national performance indicators and highlights progress in the delivery of commitments set out in our [Strategic Plan](#). We highlight key achievements and areas of success, and we also identify areas for improvement in 2024 to 2025 and summarise actions that will be progressed to achieve these. [Read our APR](#).

News

We also regularly publish [news articles](#) and [briefings / bulletins](#) on our website about specific topics or work happening across our HSCP with partners – whether it be about current services, service developments or achievements to celebrate. If you would like to have something featured, please email GCHSCP_Communications@glasgow.gov.uk. Some recent news items include:

- [Parkhead Hub update - October](#)
- [New Support Enquiry Form](#)
- [Art in the Gart exhibition ‘The Hidden Revealed’ part of SMHAF 2024](#)
- [Care Leavers Employment Service working in partnership with John Lewis](#)
- [Glasgow marks National Suicide Prevention Week 2024](#)
- [Working together to prevent falls](#)
- [Helping with concerns about vaping and young people](#)
- [NHSGGC launches community food project at Glasgow hospital](#)
- [Lessons learned review of the Alliance to End Homelessness aims to shape future homelessness strategies](#)
- [Celebrating Partnership Working - Police Scotland Award for HSCP Staff Member](#)
- [First breastfeeding friendly nursery in Glasgow City](#)
- [Primary Care Improvement Plan Bulletin – Part 1](#)
- [Primary Care Improvement Plan Bulletin – Part 2](#)

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Meetings & Events

We have regular meetings and events to discuss and / or make decisions about health and social care in Glasgow. More information about them with upcoming dates is available below:

- [Glasgow City Integration Joint Board \(IJB\)](#)
- [IJB Finance and Audit Scrutiny Committee](#)
- [IJB Public Engagement Committee](#)



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