



Technology Enabled Care and Support for People with a Learning Disability - March 2021 Update

This communication provides an update on Glasgow City HSCP's work to explore the potential for technology enabled care and support (TECS), to have an extended role in meeting the assessed needs of people with a learning disability.

We are fully committed to individuals having as much choice and control over their care and support as is possible. As part of that goal, our care assessments and reviews consider the potential for TECS to have an extended role in meeting the assessed needs of people with a learning disability.

February 2021 saw the re-establishment of Glasgow City HSCP's steering group overseeing this work. While originally established to review overnight support needs, we recognise the importance of also taking people's day-time support needs into account.

GCHSCP's Steering Group was stood-down in 2020 to allow services to focus on our response to the COVID 19 pandemic. However, significant progress has still been made, including; last year GCHSCP approved the funding model for the Connecting Neighbourhoods programme within Castlemilk and Shettleston, with a view to also extending into an area within North West locality in 2021; a number of providers and services have improved their communication support methods to help service users and carers better understand their services; providers have helpfully identified bases for responder services from within their own premises; and many examples of good collaboration and information sharing across providers.



Connecting Neighbourhoods continues to offer an innovative and collaborative partnership approach between GCHSCP, specialist TECS providers and care providers. As well as exploring the use of TECS to support people's independence, it aims to develop a shared, neighbourhood response among local care providers - potentially sharing responsibilities to respond quickly to someone at home when the need arises. We very much appreciate the input of care providers to date to this programme and would encourage any local providers in the Castlemilk or Shettleston neighbourhoods who are not yet involved to join us in this collective effort to maximise independent living opportunities for service users. Please email Steven.love@glasgow.gov.uk if you wish to be involved.

There are distinct phases associated with the Connecting Neighbourhoods programme, from identifying suitable service users who could potentially benefit, to an initial assessment of need, followed by a joint risk assessment. Following these steps, if a person is considered suitable to receive the TECS and/or responder service, then a trial period will commence before any decision is taken on whether it is safe and beneficial for a person to receive that service on an ongoing basis. Working closely with service users and their family or carer to build confidence and consensus is a core element of this programme.

We are aiming to conclude an evaluation of the Connecting Neighbourhoods programme by September 2021. To inform this, we intend to hold further engagement and development sessions over the summer. These are likely to be virtual events and further details will be shared in a future briefing.

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& Chair of GCHSCP's Adult LD Services TECS Steering Group

March 2021