

Glasgow City Integration Joint Board

IJB(M)2023-03

Minutes of a virtual meeting held
at 9.30am on Wednesday, 10th May 2023

Present:

Voting Members

Simon Carr	NHSGG&C Board Member (Chair)
Cllr Allan Casey	Councillor, Glasgow City Council
Alan Cowan	NHSGG&C Board Member
Cllr Chris Cunningham	Councillor, Glasgow City Council (Vice Chair)
Cllr Audrey Dempsey	Councillor, Glasgow City Council
Graham Haddock	NHSGG&C Board Member
Bailie Norman MacLeod	Councillor, Glasgow City Council
Bailie Leodhas Massie	Councillor, Glasgow City Council
John Matthews	NHSGG&C Board Member
Cllr Elaine McDougall	Councillor, Glasgow City Council
Cllr Cecilia O'Lone	Councillor, Glasgow City Council
Cllr Lana Reid-McConnell	Councillor, Glasgow City Council
Francis Shennan	NHSGG&C Board Member
Rona Sweeney	NHSGG&C Board Member
Charles Vincent	NHSGG&C Board Member

Non-Voting Members

Gillian Currie	Independent Sector Representative Substitute (for David Reilly)
Gary Dover	Assistant Chief Officer, Primary Care & Early Intervention
Allison Eccles	Head of Business Development / Standards Officer
Dr Julia Egan	Chief Nurse
John Ferguson MBE	Health Care Users Representative
Jacqueline Kerr	Assistant Chief Officer, Adult Services / Interim Chief Social Work Officer
Margaret McCarthy	Staff Side Representative (NHS GG&C)
Susanne Millar	Chief Officer
Dr John O'Dowd	Clinical Director
Chris Sermanni	Staff Side Representative (GCC)
Sharon Wearing	Chief Officer, Finance and Resources

In Attendance:

Julie Kirkland	Senior Officer (Governance Support) - Minutes
Pat Togher	Assistant Chief Officer, Public Protection & Complex Needs

Apologies:

Anne Marie Monaghan	NHSGG&C Board Member
David Reilly	Independent Sector Representative
Jennifer Sheddan	Head of Housing, Neighbourhoods, Regeneration & Sustainability, GCC

Actions

1. Declarations of Interest

Councillor Elaine McDougall declared an interest in Item No 08 - IJB 2023/24 Budget – EQIA Update.

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2. Apologies for Absence

Apologies for absence were noted as above.

3. Minutes

The minutes of 22nd March 2023 were approved as an accurate record.

4. Matters Arising

There were no matters arising.

5. Integration Joint Board Rolling Action List

Allison Eccles presented the IJB Rolling Action List advising that there is one open action relating to correspondence from the IJB Chair and Vice Chair:

Ref No 74 - IJB Financial Allocations and Budgets 2023- 2024 – Chair and Vice Chair to write to: (i) Scottish Ministers strongly expressing concerns over the funding settlement and outlining the severity of cuts which will be needed should additional funding not be made available to the IJB and requesting that funding is increased. (ii) The City Treasurer asking that they justify the decision to retain funding which the Council has received for the 2022-23 pay award for Social Work staff, particularly considering the potential consequences for Council not meeting their statutory duties.

Officers confirmed that the correspondence has been issued to the City Treasurer and a copy will be shared with IJB members. The letter to Scottish Ministers is being finalised and will be circulated in due course.

Officers

6. Chief Officer Update

Susanne Millar provided the following update.

Delayed Discharges – the current position, as at 09-05-23, is 138 people delayed in hospital. Of those, 43 are Adults with Incapacity (AWI). The biggest issue relates to placing people in care homes and getting the fit between assessment of need and availability of care homes. There has been an increase in referrals and complexity of referrals from Acute colleagues. There were 167 discharges into the community last week. Of those, 138 were discharged with care at home and 29 were discharged into care homes.

Delays remain an area of focus. Out with AWI cases, there are a small number of patients (4-5) who have a complexity of need which requires care of a highly specialist nature. This category accounts for a significant number of bed days lost. The majority of older people are assessed and discharged within a medium of 2 days.

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National Care Service (NCS) – The Health, Social Care and Sport Committee Meeting took place on 09-05-23 and discussed the NCS Bill Stage 1 timetable. Maree Todd, Minister for Social Care, Mental Wellbeing and Sport has extended Stage 1 of the NCS draft charter until Autumn 2023 (from June). There is a commitment from the Minister to work with stakeholders and partners before proceeding further to ensure alignment with the Scottish Government. Co-design events will be held over the summer from June to September, including service users, carers, patients, COSLA, HSCPs and IJBs. The Committee are awaiting the revised financial memorandum from the Minister.

COVID-19 Inquiry – The Chief Officer is attending the first COVID-19 inquiry planning meeting this afternoon with other Local Authorities, the Health Board, user and carer reps and the care home sector. It is anticipated that further information and a timetable will be provided at the meeting.

Members asked for more detail on the barriers to getting patients discharged from hospital, particularly those with AWI. Officers confirmed that AWI patients can't be moved legally until powers are established. If patients don't have capacity to consent, they can't be moved without someone having legal powers, which has to be established through a court order. Private applications or local authority applications (acting on a person's behalf) are granted through Glasgow Sheriff Court. Private applications are the preferred option but families often need support if they haven't previously considered taking powers. There are no issues relating to the court processes. A range of work is ongoing and the bed days lost average has been brought down to 92 days which is a significant improvement.

In Glasgow City there are no delays in relation to care at home. Glasgow operates a 4 hour, same day, discharge. The 138 patients discharged into care at home last week were discharged on the same day they were referred to the HSCP. All discharges from hospital leave with a maximum 6-week reablement programme to support independence. Around 30% don't require ongoing care at home following reablement.

GCIJB Chair – Councillor Chris Cunningham updated on discussion at the last NHS GG&C Board Meeting which proposed he assumes the role of IJB Chair sooner than the annual rotation when Simon Carr stands down from the Health Board and therefore the IJB later this year; and that following agreement from the Council, he will hold the Chair of the IJB for 2 years. Allison Eccles, Standards Officer, advised that the term of the IJB Chair is outlined in the Integration Scheme and any changes need to be laid before Parliament. A solution could be provided with Cllr Cunningham chairing the IJB as Vice Chair, until the annual rotation in February 2024. This will be subject to a membership paper at the next IJB.

7. Glasgow City HSCP Domestic Abuse Strategy – Video

Pat Togher presented the Domestic Abuse Strategy [video](#).

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The Chair passed on his thanks to the people who participated in, and produced, the video, which Members agreed had a powerful impact.

Clarity was sought on how widely the video has been shared with other stakeholders and agencies, including community organisations. Officers confirmed that the video has been shared extensively and is available on the HSCP website. There are 80 recommendations in the strategy and a number reflect the requirement to engage with local communities in a more proactive way. There is a commitment to working with partner agencies and smaller community based organisations.

With reference to stakeholder engagement, members asked what engagement took place with young people in the development of the strategic plan and if engagement took place with male victims of domestic abuse. Officers confirmed that to address the gap in relation to children and young people, a thematic review is being undertaken, overseen by the quality assurance group for child protection and the findings will be fed into the Strategy. In terms of the broader public consultation, steps were taken to engage as widely as possible. There were 138 responses to the survey and 46% identified as female and 12% as male. Around 40% provided no response to this question.

8. IJB 2023/24 Budget – EQIA Update

Sharon Wearing presented a report to update on the Equality Impact Assessments undertaken in relation to budget savings proposals agreed in principle at the IJB in March, and to seek approval to implement the relevant savings.

Officers provided background for new members on the challenging decision at the last IJB on the savings options which were required to allow the IJB to set a balanced budget. The proposals were subject to discussion at an IJB Development Session in advance of the budget being presented to the March IJB. Only a partial element is being presented today in relation to the outstanding EQIAs.

Clarity was sought on what liaison took place with colleagues in Acute in relation to the savings agreed. Officers confirmed that meetings took place with the Director of Finance in NHS GG&C on the budget proposals as they were developed. The Chief Officer also ensured the Chief Operating Officer for Acute, the Nurse Director and the Chief Executive remained briefed.

Members questioned if a response had been received from the City Treasurer and what else can be done to apply pressure regarding IJB funding. The Chair confirmed that a meeting has been requested with the City Treasurer and the information presented in today's report will be presented at that meeting.

The Health Care User representative questioned what communication has taken place with those service users affected by the budget savings. Officers confirmed that engagement has taken place with service users and families and there has not been any significant concerns expressed. In some cases, support

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packages have been managed differently. The feedback from service users and carers has been that they appreciate the time spent with them in managing their individual circumstances.

Discussion took place on the role of the Board in ensuring the profile is maintained in relation to funding for the IJB. Members questioned if population or need is taken into account when funding is allocated. Officers confirmed that it is based on weighted distribution (Grant Aided Expenditure) and doesn't fully take account of issues in Glasgow of poverty and deprivation.

Following discussion, it was agreed that time would be allocated at the next IJB Development Session to look at forward financial planning and reframing of the Strategic Plan.

The Integration Joint Board:

- a) **Noted the position in relation to EQIAs; and**
- b) **Approved the implementation of the savings included within the report noting that equality impacts will continue to be monitored and reviewed in line with usual processes.**

9. Interim National Care Home Contract Increase 2023/24

Sharon Wearing presented a report to update on an interim increase to the National Care Home Contract (NCHC) fee rates for 2023/24 and the proposed increases on our other commissioned services. The report seeks approval for the payment of the interim rates and instruct Glasgow City Council to vary the National Care Home contracts with providers to reflect the interim agreement.

The Integration Joint Board:

- a) **Noted the increased interim rates from 10 April 2023 as outlined in Appendix 1 of the report;**
- b) **Agreed to apply the interim NCHC uplift to commissioned services attached in Appendix 1;**
- c) **Instructed the council to vary the contracts with providers in line with the conditions at 4.3; and**
- d) **Noted that a further update may be required once a final agreement is reached on a 2023/24 settlement.**

10. Rapid Rehousing Transition Plan Service Developments 2023/24

Pat Togher presented a report to update on the activity within Homelessness Services to progress the delivery of the Rapid Rehousing Transition Plan (RRTP). The report also updates on and seeks approval for the proposals for the final phase 5 (Year 5) spend aligned to the RRTP 2019/20- 2023/24.

Clarity was sought on whether rough sleeping numbers are likely to increase given the pressures and challenges in moving people through the homeless system. Officers confirmed they are in the process of drafting a protocol on

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managing risk and how priority of need will be considered in a population of complex needs to mitigate against rough sleeping, but it not without risk.

The Trade Union representative (GCC) raised concerns about pressure on staff and increased workload as more people come into the system, with less people moving on, however acknowledged there are external factors out with the control of the HCSP. Officers agreed to discuss further out with the meeting including how to support managers with messaging to front line practitioners, service users and staff.

Members questioned the two year extension of the RRTP delivery period and whether this would result in a £1m deficit being rolled over. Officers confirmed that an overspend will not be carried into the next financial year. The Scottish Government RRTP Grant for 2023/24 is £1.237m. Spend of £2.283m is projected for 2023/24, which will be met from balances in reserves. If funding does not continue, an exit strategy will be implemented to reduce annual investment plans by £1.237m to stay within the financial envelope available from 2024/25.

The constraints impacting on the RSL sector in terms of providing settled lets was highlighted and Members questioned if it is a supply or demand issue that is causing the challenges in homelessness at the moment. Officers advised that it is an increase in homeless presentations, compounded with reduction in supply. This is an ongoing issue and RSLs have committed 60% of stock for homelessness, however, there has been less movement of people during the pandemic so less freeing up of properties. Private rented sector properties have also reduced.

Members questioned if there are opportunities as an IJB to indicate support to the Scottish Government for any efforts to bring properties that owners allow to fall into disrepair and/or leave unoccupied or unused for years into useful habitation. Officers confirmed they are working with colleagues in the Council in relation to the Empty Homes Initiative. The Head of Housing is a member of the IJB but is not present today. There is support for that work within the HSCP and IJB however it is led elsewhere locally in Glasgow and nationally. HSCP officers are engaged in work with the Council's Chief Executive, COSLA, Solace and the Scottish Government. Discussions are at an early stage and an update will be brought to the IJB by the Head of Housing when it is suitable to do so.

The Chair suggested that this is picked up within the Housing Contribution Statement which will be presented to a future IJB.

Further detail was sought by Members on how many void properties are held by RSLs and whether it can be stipulated that acquisition flats given to RSLs be used for homelessness. Officers confirmed they receive letting activity from RSLs broken down individually but it does not provide detail regarding the number of voids. Questions relating to acquisition arrangements would need to be directed to NRS in the Council.

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Members highlighted the number of households currently accommodated in bed and breakfast type accommodation, of which 504 households are breaching the unsuitable accommodation order and questioned if the Scottish Housing Regulator have expressed concern over this. Officers confirmed they are in regular dialogue with the Regulator and there has been no escalation. Assurance has been given to the Regulator in relation to RRTP and the Temporary Accommodation Strategy and moving people on as quickly as possible.

Councillor Casey provided an update on previous correspondence and discussions that have taken place with the Scottish Government and confirmed that he has an introductory meeting today with the new Housing Minister. Funding mechanisms for RRTP and workload of staff will be part of that conversation. Members to contact Cllr Casey direct with any issues that they would like him to raise and he will update the IJB in due course.

Discussion took place on the unique position in Glasgow as a stock transfer authority. The Chief Officer highlighted the good partnership working with RSLs in the city and the confirmed that the specific circumstances within Glasgow are raised with national groups to highlight that demand looks different from elsewhere.

The Integration Joint Board:

- a) **Noted the contents of the report, with particular reference to GCHSCP Homelessness Service response to the public health emergency and the impact on RRTP objectives and initial target setting;**
- b) **Approved the RRTP financial commitments set out within the report;**
- c) **Requested a further report outlining revised targets and objectives for RRTP and update in response to Scottish Government funding arrangements;**
- d) **Approved the extension of the RRTP delivery period of an additional two years to March 2026, with delivery managed within the funding envelope available; and**
- e) **Approved the implementation of an exit strategy for the annual investment of £1.237m funded by Scottish Government RRTP funding if the Scottish Government Budget in December 2023 does not confirm this will continue in 2024/25.**

11. Glasgow City IJB Membership Update

Allison Eccles presented a report to update on a number of appointments to Glasgow City IJB and seek approval of the appointment of a Third Sector representative on the IJB. The report seeks approval of appointment of an NHS Non-Executive to Finance, Audit and Scrutiny Committee.

The Integration Joint Board:

- a) **Noted the appointments outlined at paragraph 3.1 and 3.2;**

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- b) **Approved the appointments of Third Sector representatives to Glasgow City IJB as outlined at paragraph 4.2; and**
- c) **Approved the appointment to the IJB Finance, Audit and Scrutiny Committee at paragraph 5.2.**

12. Glasgow City IJB Membership – Carers Representative

Allison Eccles presented a report to update on the recruitment of an IJB member to represent carers (citizens of Glasgow who have a caring role for a family member or loved one). The report advises of a recommendation and direction on next steps.

Members were satisfied that a short-term solution had been found and acknowledged that capacity is restricted for people who are carers. The option of having the Carers Champion as a paid opportunity in the Council was questioned and Officers confirmed that the Officer who would take up the role on the IJB would work with the Council and Carers Reference Group as part of their remit to look at ways of moving forward in relation to the Carers Champion.

The Integration Joint Board:

- a) **Noted the contents of the paper for representation of carers interests on the IJB; and**
- b) **Approved the appointment of the Principal Officer Carers Lead as a stakeholder representative on the IJB to represent the interests of carers.**

13. IJB Finance, Audit and Scrutiny Committee – Presentation Summary (2022/23)

Allison Eccles presented a report to provide a summary of the performance presentations and related discussions at the IJB Finance, Audit and Scrutiny Committee (FASC) meetings during 2022/23.

The Chief Officer outlined the intention to provide this report on an annual basis to the IJB to offer reassurance on the ongoing scrutiny that takes place at FASC.

The Integration Joint Board:

- a) **Noted the attached summary of the Performance Presentations made to the Finance, Audit and Scrutiny Committee during 2022/23.**

14. IJB Committees – Update from the Finance, Audit and Scrutiny Committee (meeting of 19 April 2023)

Cllr Cecilia O'Lone provided an update from the IJB Finance, Audit and Scrutiny Committee (FASC) on Wednesday 19th April 2023.

Internal Audit presented an Assurance Report on Compliance with HR Policies and Procedures and also the Audit Plan for 2023/24.

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A performance update was presented from Stephen Fitzpatrick and Frances McMeeking which covered Older People, Carers and Unscheduled Care.

A presentation was also delivered on prescribing which summarised the prescribing budget pressures and influencing factors.

The Committee received a report on Care Inspectorate activity in relation to two Children's Houses (Norse Road and Kempsthorpe) and they were reassured on the actions taken and workplans in place.

Also presented was the Health and Safety Annual Report and an update on the new CIPFA Financial Management Code.

Cllr O'Lone reminded Members that papers are available on-line to view.

15. Glasgow City IJB – Future Agenda Items

Allison Eccles presented agenda items for future meetings of the IJB for information.

16. Next Meeting

The next meeting will be held at 9.30am on Wednesday 28th June 2023 via Microsoft Teams.