

# Glasgow City Integration Joint Board

IJB(M)2024-03

Minutes of a virtual meeting held at 9.30am on Wednesday 15<sup>th</sup> May 2024

## Present:

### Voting Members

Cllr Allan Casey	Councillor, Glasgow City Council
Alan Cowan	NHSGG&C Board Member
Cllr Chris Cunningham	Councillor, Glasgow City Council (Chair)
David Gould	NHSGG&C Board Member
Graham Haddock	NHSGG&C Board Member
Bailie Ann Jenkins	Councillor, Glasgow City Council
Bailie Norman MacLeod	Councillor, Glasgow City Council
John Matthews	NHSGG&C Board Member
Cllr Elaine McDougall	Councillor, Glasgow City Council
Cllr Jon Molyneux	Councillor, Glasgow City Council
Anne Marie Monaghan	NHSGG&C Board Member
Cllr Cecilia O'Lone	Councillor, Glasgow City Council
Cllr Lana Reid-McConnell	Councillor, Glasgow City Council
Francis Shennan	NHSGG&C Board Member
Rona Sweeney	NHSGG&C Board Member (Vice Chair)
Charles Vincent	NHSGG&C Board Member

### Non-Voting Members

Martin Culshaw	Deputy Medical Director, Mental Health and Addiction Services
Gary Dover	Assistant Chief Officer, Primary Care & Early Intervention
Allison Eccles	Head of Business Development / Standards Officer
Dr Julia Egan	Chief Nurse
John Ferguson MBE	Health Care Users Representative
Fi Grimmond	Third Sector Representative
Margaret Hogg	Assistant Chief Officer, Finance (substitute for Sharon Wearing)
Jacqueline Kerr	Interim Chief Officer
Margaret McCarthy	Staff Side Representative (NHS GG&C)
Dr John O'Dowd	Clinical Director
David Reilly	Independent Sector Representative
Chris Sermanni	Trade Union Representative (GCC)
Jennifer Sheddan	Head of Housing, Neighbourhoods, Regeneration & Sustainability, GCC

### In Attendance:

Karen Dyball	Assistant Chief Officer, Children's Services
Stephen Fitzpatrick	Assistant Chief Officer, Older People Services
Kelda Gaffney	Assistant Chief Officer, Adult Services
Julie Kirkland	Senior Officer (Governance Support)
Karen Lockhart	Assistant Chief Officer, Adult Services
Rachel Mackay	Commissioning Development Manager
Claire Maclachlan	Governance Support Officer – Minutes
Frances McMeeking	Assistant Chief Officer, Operational Care Services

### Apologies:

Fred Beckett	Carers Representative
Sharon Wearing	Chief Officer, Finance and Resources

**1. Appointment of Interim Chief Officer**

Cllr Chris Cunningham presented a report confirming the appointment of the Interim Chief Officer to the Glasgow City Integration Joint Board (IJB).

**The Integration Joint Board:**

**a) Approved the appointment of Jacqueline Kerr as the Interim Chief Officer to the Glasgow City IJB.**

On conclusion of this item, Jacqueline Kerr joined the meeting.

**2. Glasgow City IJB Membership Update**

Allison Eccles presented a report updating on a number of changes to the membership of the Glasgow City IJB. The report also sought approval for the removal of an Acute Services representative from the Membership.

Rona Sweeney advised that she was unaware of the difficulties in filling the vacancy for an Acute Services Representative and has spoken with Jane Grant, Chief Executive, Greater Glasgow and Clyde NHS Board, who has advised that a representative will be provided to Glasgow City IJB. Members agreed that it would be useful to retain an Acute rep, therefore Officers agreed to take forward with NHS GG&C to identify a replacement.

Officers

**The Integration Joint Board:**

**a) Noted the appointments outlined at paragraph 2.1 and 3.1 of the report.**

**3. Declarations of Interest**

Cllr Allan Casey – Item No. 15 – Review of Private Sector Adaptation Policy: Opt Out of “Assisted Living”

**4. Apologies for Absence**

Apologies for absence were noted as above.

**5. Minutes**

The minutes of 20<sup>th</sup> March 2024 were approved as an accurate record.

**6. Matters Arising**

The Standards Officer raised a point of clarity from the previous minute in relation to the declaration of interest from Cllr Elaine McDougall for Item No. 07 – IJB Financial Allocations and Budgets 2024-2025. The declaration was in relation to a specific area which was not discussed; therefore, Cllr McDougall did not require to leave the meeting for the item.

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### 7. Integration Joint Board Rolling Action List

Allison Eccles presented the IJB Rolling Action List advising that there are two open actions and provided the following updates.

Action Ref No 75 – IJB Financial Allocations and Budgets 2024-2025 – Motion – The Chair to write to the City Treasurer and Executive Director of Finance for Glasgow City Council requesting discussions about currently unconfirmed and unallocated funding due to the Council from the Scottish Government, and to recommend the in-year allocation of additional funds to the IJB to help reduce these risks. This shall also include writing to the Health Board requesting it considers options. Officers advised that correspondence was sent by IJB Chair on 25<sup>th</sup> April 2024 and shared with IJB Members for information.

Action Ref No 76 – Medium Term Financial Outlook 2024-2027 – Motion – The Chair to write to the UK and Scottish Governments outlining the immediate and medium term consequences for the IJB of real terms budget cuts and increasing demand, urging them to provide additional funding and to reject tax and spend decisions which reduce funding for public services. Officers advised that correspondence was sent by IJB Chair on 25<sup>th</sup> April 2024 and shared with IJB Members for information.

### 8. Chief Officer Update

Jacqueline Kerr provided the following update.

Delayed Discharges – the current position for acute delays is 168 people delayed, of those, 61 are Adults with Incapacity (AWI). There has been a significant increase in the number of delays recorded on the system during April 2024, an average of 48 delays were put on the Trak Care system each week. Intermediate Care is running at capacity, and Discharge to Assess and Intermediate Care have placed 49 patients since 22<sup>nd</sup> April 2024.

Homelessness – there were 775 homeless applications during April 2024. The current homeless applications are at 6239. The total number of households in temporary accommodation is 3741, and of those 1170 are from asylum and refugee households. There are 1370 households in Bed and Breakfast accommodation, and of those 670 are refugee and asylum households.

Members requested an update in relation to individuals with learning disabilities who are in long stay hospitals, and what the plan is for them moving back into the community. Officers advised that a report on 'Coming Home' will be brought to the IJB in June. The Richmond Fellowship were awarded the contract for the development of Waterloo Close and the report will include an update on this. In terms of numbers of individuals in long stay hospitals, there are currently 23 and Officers are confident this will be down to single figures with the new Waterloo Close development and the closure of Netherton by June 2024. Officers confirmed that the report in June will include the progress and what plans are in place for the individuals.

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Members questioned if there is a particular reason the delays are higher than normal for this time of year. Officers advised that they are looking at the specifics regarding demand in the system and there is a meeting today with the Health Board to discuss further.

### 9. Integration Joint Board – 2024-25 Budget Update

Margaret Hogg presented a report updating on the revenue budget for Glasgow City Integration Joint Board for 2024-25 following approval of the budget by the IJB on 20 March 2024.

Officers advised that savings proposals had been developed which proposed the closure of the Hospital at Home service and a review of community health services within Children and Families. Decisions on these proposals are now being deferred to June 2024. This additional time will be used to further refine proposals including consideration of different delivery models, exploration of funding options and consideration of alternate options where appropriate. These will be the subject of separate reports to the June IJB to provide IJB Members with the information required to support decision making.

Members questioned if deferring some of the savings proposals will make the scale of the financial pressures greater. Officers advised that they can deliver through additional turnover for a further month to allow the proposals to be presented to the June IJB.

There was a discussion relating to Equality Impact Assessments (EQIAs) and how the IJB is sighted on mitigations. Officers advised that they can only identify the mitigations that are currently in place. Some proposals need to be taken through development to see the full detail of the impact of the changes. Further mitigations will be put in place and further EQIAs will be undertaken and published on-line. Officers also advised that it is not unusual to have partially complete EQIAs, as decisions can only be made with the information available, but noted if there are specific concerns from Members in relation to mitigations, these can be brought back to the IJB.

Members highlighted the additional funding which has been confirmed for Glasgow City Council of which around 70% flows from consequential for spending in social care and suggested that the IJB should be seeking a share of this funding. Members also questioned, if the IJB receive a share, how this would be prioritised.

Officers advised that if additional funding is identified, and forthcoming to the IJB from Glasgow City Council, it will be used to fund social care services to alleviate pressures. Cllr Cunningham advised that he has had initial discussions with the City Treasurer and engaged with the Chief Officer around a list of priorities for potential additional funding.

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The Local Authority Trade Union Representative highlighted the savings proposal to remove social care staff from Shared Care practices and realign to a Third Sector Supported Treatment and Recovery Service (STARS) model and expressed concerns around the suitability of the third sector to take on this work. Officers advised that third sector partners are very experienced in this area and can deliver the STARS model. More people are now moving through recovery than last year. There have been challenges raised by staff within Shared Care and Alcohol and Drug Recovery Services (ADRS) and meetings have taken place with the staff affected. Officers advised that the shared care scheme is not consistently applied across the city and the proposals will result in a more holistic approach which will be a multi-disciplinary model. The third sector can deliver within primary care for people who are much more stable. Those in shared care are at the lower end of risk and vulnerability matrix.

The Staff Side Representative (NHS GG&C) agreed with the points made by the Local Authority Trade Union representative and asked the IJB to consider the evidence base when coming to a decision on all proposals. Clarity was sought on whether the demand for a Sexual Health Counselling Service can be picked up by the third sector. Officers confirmed that this will be managed through turnover to allow the review of the counselling service to conclude. Anyone on a waiting list will have a proper assessment and redirection to other parts of the service if necessary if they require additional support.

In relation to homelessness, the Staff Side Representative (NHS GG&C) asked what impact the increase in applications is having on the Complex Care Team. Officers advised that they are very mindful of the pressures but noted the process for applications is very robust to support staff. Officers highlighted that the two posts referred to in the report are vacant posts which have not been available to the service. The service does offer support to people in B&Bs, however people move through to mainstream services where robust management arrangements are in place to manage caseloads.

Cllr Reid-McConnell asked for more detail in relation to engagement with external groups within the third and independent sector and how these transfer into mitigations. Officers advised that extensive engagement has taken place via Locality Engagement Forums and with Glasgow Disability Alliance which has been relatively positive and there is a commitment to engagement going forward in terms of budget reductions. Officers agreed to share further detail off-line if required.

With reference to the Children's Service Change Fund, clarity was sought on the competing priorities of Social Work and Education Services and how this will be mitigated across those two departments. Officers confirmed they were clear on the opportunities for mitigation and have invested significantly in family support services. There is a clear commissioning strategy and when needs in children are identified by Education Services, Social Work will liaise with them to address those needs and mitigate.

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The Chair reiterated that this is a continuation of the budget process and requires difficult decisions to be made by the IJB, however noted any delay will impact further on the system.

### **The Integration Joint Board:**

- a) **Noted contents of this report;**
- b) **Noted the update provided in relation to the savings proposals agreed in principle at the IJB on 20 March 2024 in relation to £4.638m waitlisting for services in self-directed support and the proposal to remove £0.280m of the Children's Service Change Fund;**
- c) **Noted that an update on the £3.000m saving as a result of the review of access to social care support is subject to a separate report to this IJB;**
- d) **Considered the health savings proposals of £4.034m as outlined in section 4.3, of which £3.160m will be targeted for delivery in 2024-25;**
- e) **Approved health savings of £4.034m, of which £3.160m will be delivered in 2024-25; and**
- f) **Noted that savings proposals in relation to Hospital at Home and the balance of the saving in community health services within Children and Families will be deferred to the June IJB.**

### **10. Sign Language and Interpreting Service (SLIS) Review**

Jacqueline Kerr presented a report updating on the review of the Sign Language and Interpreting Service with proposals for the future delivery of the service.

The Local Authority Trade Union Representative welcomed the proposal in the report and the positive outcome of the review.

### **The Integration Joint Board:**

- a) **Noted the outcome of the Review and accompanying report; and**
- b) **Approved the Progress of Option 3.**

### **11. Rapid Rehousing Transition Plan Update**

Frances McMeeking presented a report updating on the successes of the Rapid Rehousing Transition Plan (RRTP) and to outline the challenges faced during its delivery. The report also outlines the funding received for 2024/25 and seeks approval for the proposals of how part of this funding will be allocated.

Cllr Casey, GCC Convener for Homelessness, highlighted the success of the RRTP in preventing homelessness and noted the report is helpful in articulating some of the pressures being faced in Glasgow. Although it is positive that the Scottish Government (SG) have extended the funding by a further year, he stressed the need to continue to make the case for this to be continued. There should also be an ask of the SG to look at different models of funding to take account of the need in Glasgow.

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A discussion took place on the plans by the Home Office around forced detentions and removals in Scotland. Officers advised that discussions are ongoing, but Glasgow City have a very clear objection to any forced evictions, and this has been raised at a national meeting this week. Officers are liaising closely with Police Scotland to track any potential evictions in Mears accommodation.

Members highlighted the new Housing Bill which is currently out for consultation and includes homelessness prevention duties and asked how the IJB/HSCP are contributing to this. Officers confirmed that Neighbourhood and Regeneration Services (NRS) are leading on this for the Council and the HSCP have provided comments.

The Local Authority Trade Union Representative highlighted the scale and complexity in Glasgow and raised concerns in relation to staffing, particularly in relation to staff on temporary contracts as a result of the funding model for RRTP. Officers highlighted two recruitment opportunities for additional posts within Health and Social Care Connect to deal with demand in the system. They agreed however that should continued funding not be secured, this will present significant challenges in subsequent years.

Further information was sought on prison homelessness services, in relation to access to the Housing First model, tenancy sustainment etc. Officers advised that they would provide further detail outwith the meeting.

Officers

Members asked how many homelessness cases are currently going through a judicial review. Officers advised that they have seen an increase in judicial reviews from a range of organisations, with 130 on average per period for the last 3 months.

An update was requested on discussions with SG on Local Connections legislation. Cllr Casey confirmed it is an ongoing discussion and a Local Connections solution group was established by SG to address the pressures being faced by local authorities. The Housing Minister is discussing it with COSLA as it requires agreement by all 32 local authorities.

Discussion took place on availability of Lets and Officers confirmed that a joint letter was issued from the HSCP and NRS to Registered Social Landlords (RSLs) to request an increase in the number of Lets for homeless households to 76%. There are challenges around demand and availability but there are positive initiatives taking place.

Members acknowledged the huge amount of work going on and thanked staff who are working under immense pressure.

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**The Integration Joint Board:**

- a) Noted the contents of the report, with particular reference to the challenges faced by GCHSCP Homelessness Services in delivering the RRTP during the pandemic; and**
- b) Approved the RRTP financial commitments set out within the report and continue funding existing RRTP posts in 2024/25.**

**12. Scottish Government Funding for Improved Mental Health Services for Children and Young People 2024-25**

Karen Dyball presented a report advising of the plan for the fourth year of investment in community mental health supports for children and young people by the Scottish Government; and requesting approval of the expenditure.

**The Integration Joint Board:**

- a) Noted the contents of the report;**
- b) Approved the plan for the fourth year of funding for community mental health and wellbeing supports; and**
- c) Noted the progress made, as noted in the Scottish Government progress report.**

**13. Whole Family Support through General Practice**

Gary Dover presented a report updating on the offer of additional funding for a whole family support and well-being through primary care pilot, and to request approval of the expenditure.

Members questioned the areas within table 1 of the report which are not funded in year 2. Officers advised that this is driven by Scottish Government allocation models which are front loaded. These will be managed over 2 years.

**The Integration Joint Board:**

- a) Approved expenditure on the Whole Family Wellbeing Funding (WFWF) Primary Care Programme as outlined in the report.**

**14. Social Care Planned Procurement 2024/25 and Commissioning Service Development Plan**

Rachel Mackay presented a report updating on the planned procurement for social care services for financial year 2024/25 and on the progress of the commissioning development plan and planned development actions for 2024/25.

**The Integration Joint Board:**

- a) Noted the contents of the report;**
- b) Approved the planned procurement for the financial year 2024/25; and**

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- c) Noted the progress and ongoing work in respect of the commissioning development plan.**

**15. Review of Private Sector Adaptation Policy: Opt Out of “Assisted Living”**

Stephen Fitzpatrick presented a report updating on the review undertaken of Private Sector Adaptations and to agree actions from that review, that will enable service users within private sector housing, further choice of providers for adaptations.

**The Integration Joint Board:**

- a) Approved the procedures document (Appendix 1 of the report) that will enable service users within private sector housing to “opt out” of the current managed adaptations service provided by Assisted Living (City Building).**

**16. Older People’s Day Care Services – Internal Strategic Review**

Frances McMeeking presented a report advising of the findings and recommendations of an internally conducted Strategic Review of Glasgow City Health and Social Care Partnership’s (GCHSCP) directly provided Older People’s Day Care Services, and seeking approval for the test of change proposal, including subsequent public consultation and equalities impact assessment.

**The Integration Joint Board:**

- a) Noted that an internal strategic review of HSCP directly provided Older People’s Day Care Services has been conducted, and findings as outlined in this report; and**  
**b) Approved a wider strategic review of Older People Day Care Services following initial views on the current provision of the service, including a formal public consultation on future of day provision and subsequent EQIA.**

**17. Glasgow City HSCP Equality Outcomes 2024 – 2028 and Equality Outcome Mainstreaming and Progress Report 2024**

Gary Dover presented a report presenting presents three parts of the Integration Joint Board’s equality duties:

- New Equality Outcomes for 2024 to 2028
- Reporting of mainstreaming of the equality duty
- Progress towards the Equality Outcomes for 2022 to 2024

**The Integration Joint Board:**

- a) Approved the new Equality Outcomes 2024 to 2028;**

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- b) Noted the progress reported on the 2022 to 2024 Equalities Mainstreaming and Progress report; and
- c) Noted that the reports will be published to the HSCP equality webpage, and an accessible user-friendly summary will be developed and published.

### 18. NHS GG&C Primary Care Strategy and Implementation Plan

Gary Dover presented a report updating on the development and implementation of the NHSGGC Primary Care Strategy and share the Strategy and Implementation plan.

#### The Integration Joint Board:

- a) Noted the contents of the report and its appendices:
  - Appendix A: NHSGGC Primary Care Strategy 2024-29
  - Appendix B: NHSGGC Primary Care Strategy 2024-29 – Summary Implementation Plan; and
- b) Noted they will receive an annual update on delivery of the strategy.

### 19. Implementation of the next phase of Mental Health Strategy – Enhancing Community Services

Jacqueline Kerr presented a report updating on Implementation of the next phase of the Mental Health Strategy – Public Engagement and Enhancing Community Services.

#### The Integration Joint Board:

- a) Noted the update report on implementation of the next phase of Mental Health Strategy – Enhancing Community Services.

### 20. IJB Committees – Update from Chair of Finance, Audit and Scrutiny Committee (meeting of 17<sup>th</sup> April 2024)

Cllr Cecilia O'Lone provided an update from the Finance, Audit and Scrutiny Committee (FASC) on 17<sup>th</sup> April 2024. The draft minute is available on the HSCP [website](#).

### 21. Glasgow City IJB – Future Agenda Items

Agenda items for future meetings of the IJB were noted.

### 22. Next Meeting

The next meeting will be held at 9.30am on Wednesday 26<sup>th</sup> June 2024.

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**23. National Care Home Contract Increase 2024/25**

The report updates on National Care Home Contract (NCHC) Increases (2024/25); and notes the approval by the Chief Officer and Chief Officer, Finance and Resources under delegated authority, on the grounds of urgency.

**The Integration Joint Board:**

- a) Noted approval by the Chief Officer and Chief Officer, Finance and Resources under delegated authority, on the grounds of urgency: and**
- b) Noted the approval was undertaken in consultation with the IJB Chair and Vice Chair.**

The Chair noted that this would be Francis Shennan's last meeting and thanked him for his contributions and wished him well for the future.

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