

# Glasgow City Integration Joint Board

IJB(M)2023-06

Minutes of a virtual meeting held  
at 9.30am on Wednesday, 29<sup>th</sup> November 2023

## Present:

### Voting Members

Cllr Allan Casey	Councillor, Glasgow City Council
Alan Cowan	NHSGG&C Board Member
Cllr Chris Cunningham	Councillor, Glasgow City Council (Vice Chair)
Cllr Audrey Dempsey	Councillor, Glasgow City Council
David Gould	NHSGG&C Board Member
Graham Haddock	NHSGG&C Board Member
Bailie Norman MacLeod	Councillor, Glasgow City Council
John Matthews	NHSGG&C Board Member
Cllr Elaine McDougall	Councillor, Glasgow City Council
Cllr Jon Molyneux	Councillor, Glasgow City Council
Cllr Cecilia O'Lone	Councillor, Glasgow City Council
Cllr Lana Reid-McConnell	Councillor, Glasgow City Council
Francis Shennan	NHSGG&C Board Member
Rona Sweeney	NHSGG&C Board Member (Chair)

### Non-Voting Members

Fred Beckett	Carers Representative
Ian Bruce	Third Sector Representative (substitute for Angela Bonomy)
Gary Dover	Assistant Chief Officer, Primary Care & Early Intervention
Allison Eccles	Head of Business Development / Standards Officer
John Ferguson MBE	Health Care Users Representative
Margaret Hogg	Assistant Chief Officer, Finance (substitute for Sharon Wearing)
Jacqueline Kerr	Assistant Chief Officer, Adult Services / Interim Chief Social Work Officer
Mary MacPherson	Social Care Users Representative
Dr Graeme Marshall	Clinical Director, North East Locality (substitute for Dr John O'Dowd)
Margaret McCarthy	Staff Side Representative (NHS GG&C)
Susanne Millar	Chief Officer
David Reilly	Independent Sector Representative
Chris Sermanni	Trade Union Representative (GCC)
Jennifer Sheddan	Head of Housing, Neighbourhoods, Regeneration & Sustainability, GCC

### In Attendance:

Craig Cowan	Business Development Manager
Stephen Fitzpatrick	Assistant Chief Officer, Older People Services
Tracy Keenan	Assistant Chief Officer, HR
Julie Kirkland	Senior Officer (Governance Support)
Claire Maclachlan	Governance Support Officer – Minutes
Lynsey Smith	Head of Service, Justice Social Work

### Apologies:

Angela Bonomy	Third Sector Representative
Dr Julia Egan	Chief Nurse
Anne Marie Monaghan	NHSGG&C Board Member
Dr John O'Dowd	Clinical Director
Sharon Wearing	Chief Officer, Finance and Resources
Charles Vincent	NHSGG&C Board Member

**1. Declarations of Interest**

There were no declarations of interest raised.

**2. Apologies for Absence**

Apologies for absence were noted as above.

**3. Minutes**

The minutes of 27<sup>th</sup> September 2023 were approved as an accurate record.

**4. Matters Arising**

There were no matters arising.

**5. Integration Joint Board Rolling Action List**

Allison Eccles advised that there are no open actions on the IJB Rolling Action List.

**6. Chief Officer Update**

Susanne Millar provided the following update.

Delayed Discharges – the current position, as at 28-11-23, is 154 people delayed in hospital. Of those, 54 are Adults with Incapacity (AWI). 196 people were discharged from hospital last week, with 165 discharged directly into care at home and 31 into care home placements. In terms of the focus on delayed discharge the HSCP have, this week, directed additional assessment capacity for the winter period to the Hospital Discharge Team. The HSCP have also put in place a new house clean provider, as this was a particular issue in terms of the number of delays from hospital to the community.

Due to a recent increase in delays in under 65s, which is a patient group with significant complexities, the Interim Chief Social Work Officer, Jacqueline Kerr, has identified a new Head of Service within Adult Services to work specifically on those delays to bring numbers down.

In relation to winter, plans are in place to maintain the HSCPs support to Acute colleagues over the winter period and through to March 2024.

Community Link Workers (CLWs) – The Chief Officer has communicated with the IJB and shared the letter from the Scottish Government (SG) which confirmed that, following an exchange of correspondence and negotiation, they have agreed to fund an additional £1.2m recurring for 3 years for CLWs. The Chief Officer has responded to SG to accept the funding, under delegated authority, in consultation with the IJB Chair and Vice Chair. The time pressure of the response was due to the tender timescale. The Chief Officer sought assurance that there were no objections from IJB Members.

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Members thanked Officers for their work on negotiating with SG to agree the funding for CLWs and had no objections to the Chief Officer accepting on behalf of the IJB.

Other significant operational issues within the HSCP relate to Asylum and Homelessness, which will be covered in item 11 on the agenda today.

Ongoing concerns in relation to the financial position, which have been discussed at IJB Development Sessions, will be covered in item 9 on the agenda today.

The Health Care User Representative raised issues in relation to the discharge process with delays in patients receiving their prescription, or waiting on transport, etc. The Chief Officer advised that Officers are working with Acute colleagues to better manage the whole discharge process and agreed to discuss the concerns of the Health Care User Representative offline.

Chief Officer

### 7. **Scottish Recommended Allowances for Kinship and Fostering Services**

Susanne Millar presented a report advising of the Scottish Recommended Allowances (SRA) for kinship and fostering services agreed by COSLA and the Scottish Government and seeking agreement to implement the payment of the proposed allowances backdated to 1<sup>st</sup> April 2023.

The Champions' Board for Care Experienced Children and Young People will provide a helpful platform to not only maintain the engagement of Foster and Kinship Carers around the ongoing monitoring and implications of the new SRA but provide an opportunity for dialogue with carers around the financial arrangements and sustainability around the costs involved in raising children and young people now and in the future. The reconstituted Champions' Board is in the process of arranging its first meeting which will take place on 6<sup>th</sup> December 2023. The Foster Care Action Plan has also been updated and is included as Appendix 1 of the report.

Members highlighted that the Scottish recommended rates are based on independent analysis conducted by Fraser of Allander Institute in 2018 on the cost of supporting a child and questioned if the data has been updated since 2018. Officers confirmed that the data was updated however they will continue to ensure ongoing focus in relation to allowances at national level.

Members welcomed the additional resource put in place by the HSCP to process payments before Christmas subject to approval at the City Administration Committee.

#### **The Integration Joint Board:**

- a) **Noted the proposed Scottish Recommended Allowances; and**
- b) **Approved the proposed Scottish Recommended Allowances for kinship and foster carers and implementation of the new rates by Glasgow City Council, backdated to 1<sup>st</sup> April 2023; and**

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- c) Instructed the Council to uplift the rates paid to kinship and foster carers as outlined within this report.**

**8. Unscheduled Care Winter 2023/24 Update**

Stephen Fitzpatrick presented a report updating on developments in the delivery of the HSCP's Unscheduled Care agenda ahead of Winter 2023/24 and seeking approval for the 'Care Home Call before Convey' test-of-change for Winter 2023/24.

The following key interventions led by HSCPs were highlighted which are now live across GGC: Hospital at Home; Home First Response Service; Falls Pathways; and Anticipatory Care Plans (ACP).

Officers highlighted 'Call before Convey for Care Homes' which is a new initiative to drive improvement in unscheduled care. On average 420 care home residents attend Emergency Department (ED) each month across Greater Glasgow & Clyde (GGC). Whilst the GGC Care Home Falls Pathway gives care homes access to Flow Navigation Centre clinicians, it only covers falls and not other clinical reasons for attendance, which are predominantly respiratory and urinary issues. Building on the experiences of Ayrshire & Arran and East Dunbartonshire and the recommendations within the My Health, My Care, My Home framework published in 2022, a test-of-change for Winter 2023/24 is proposed subject to IJB approval. Funded through delegated NHS GGC funding to support care homes through Winter, the test will give care homes access to a senior clinical decision maker who can provide remote clinical assessment. This will provide timely contact with the potential to avoid delays experienced at NHS24 and the Flow Navigation Centre (FNC) thus reducing the likelihood of a call to 999 and subsequent presentation at ED. Access to senior clinical decision makers varies across the HSCP. This has resulted in variation in the models proposed.

Glasgow City HSCP is seeking IJB approval to implement a weekend approach similar to a successful scheme in East Dunbartonshire HSCP with dedicated District Nurse support to care homes. Officers are also exploring providing dedicated GP locum support to specific care homes in the North East, using new telehealth equipment provided to these homes to enable virtual assessment.

**The Integration Joint Board:**

- a) Noted the contents of the report; and**
- b) Approved the Care Home Call Before Convey test-of-change for Winter 2023/24 (Para 4.5 of the report).**

**9. Glasgow City Integration Joint Board Budget Monitoring for Month 6 and Period 7 2023/24**

Margaret Hogg presented a report outlining the financial position of the Glasgow City Integration Joint Board as at 21<sup>st</sup> September 2023 for Council and 30<sup>th</sup> September 2023 for Health and highlighting any areas of budget pressures and actions to mitigate these pressures.

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Officers advised that the IJB is facing a homelessness emergency due to a range of factors including funding, accommodation costs and demand pressures. Given the scale of the financial pressure faced in the current financial year and the forecasts for 2024-25 to 2026-27, it is recognised that further recovery planning will be challenging.

The system is already working under extreme pressure, and this cannot be sustained over the medium term. This requires the organisation to fundamentally reset service delivery to a level which is sustainable both in terms of meeting the demands of the population of Glasgow City but also be sustainable within the financial envelope which is available. As a result, the HSCP Executive Team is recommending a reshaping of services and the updating of the medium-term financial strategy to support implementation.

The acceleration of the Home Office asylum decisions will impact on the financial sustainability of the IJB if additional funding is not secured.

It was noted that discussions will take place with staff-side representatives this week and there will be ongoing discussions with IJB members via development sessions.

### **The Integration Joint Board:**

- a) **Noted the contents of the report;**
- b) **Approved the budget changes noted in section 3;**
- c) **Noted the update on the outturn and recovery plan in section 6 and 7;**
- d) **Noted the further work required on recovery planning which will be the subject of a report to the IJB in January;**
- e) **Noted that engagement with Glasgow City Council will continue to pursue funding to meet the consequences of the Home Office decision to accelerate asylum decisions; and**
- f) **Noted the summary of current Directions (Appendix 2).**

### **10. Safer Drug Consumption Facility – Engagement Strategy**

Jacqueline Kerr presented a report seeking approval for the Engagement Strategy in relation to implementation of the Safer Drug Consumption Facility (SDCF) in Glasgow City, as approved by the IJB at its meeting in September 2023.

The report and draft Engagement Strategy outlines the approach to the engagement proposed and provides an update on engagement activity undertaken since the IJB approved the implementation plans.

Members questioned how much of the engagement can influence the design of the SDCF. Officers advised that the aftercare element of the SDCF will be co-designed from the engagement with service users with lived and living experience.

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Officers will bring a report to the IJB in January 2024 which will update on the governance structures in place and feedback on the work of the SDCF sub-groups and timeframes.

### **The Integration Joint Board:**

- a) Noted the contents of the report;**
- b) Approved the Engagement Strategy; and**
- c) Noted the engagement activity that has taken place to this point and details of engagement activity being planned.**

## **11. Impact of Home Office Decisions via the Streamlined Asylum Process**

Susanne Millar presented a report updating on:

- (i) The impact on Glasgow City HSCP of Home Office decisions via the Streamlined Asylum Process which will result in circa 2,500 batched asylum decisions in Glasgow by the end of the calendar year;
- (ii) The associated impacts; and
- (iii) The preparations being made to respond.

The potential cost to the HSCP could be as much as £53.4m taken as a full year effect and based on known numbers. The UK Government have confirmed that they will not provide any financial support to dispersal areas impacted by these batched decisions.

In April this year more than 600 positive decisions were made in Glasgow which required a major response from the asylum refugee team. As a result of the Home Office decision, the number of people likely requiring homelessness assistance will increase and the HSCP's Homelessness Service will find it exceedingly challenging to meet the additional demand.

An update report will be presented to the Council's City Administration Committee (CAC) tomorrow on the level of work that has been undertaken since the Emergency Committee took place. Cllr Allan Casey confirmed that the report to CAC is proposing that the Council declare a homelessness emergency in Glasgow and is calling on the Scottish and UK Government to respond financially. Cllr Casey and the Leader of the Council have been involved in numerous meetings and recently met with the Immigration Minister to relay the issues and the unique situation in Glasgow. Correspondence has also been sent to the new Home Secretary asking for a pause on plans.

Members questioned if there has been any update from the Scottish Government on reversing the decision regarding local connection legislation. Officers advised that discussions are ongoing with SG at officer and political level. Further information has been requested by SG in relation to numbers presenting in Glasgow and they will respond further when analysis has been undertaken on the impact across all local authorities.

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Discussion took place on properties within the wider council ownership and if these were being explored. Officers advised that they are working with City Property and NRS to look at a range of properties however the Council aren't an RSL so there is a level of complexity around securing providers to deliver support.

The Trade Union Representative (GCC) raised concern regarding the impact on workload of staff working in homelessness The Chief Officer provided reassurance that staff are a significant asset, and it is incumbent on the HSCP to support them. Work is being undertaken to look at how staff in other HSCP teams can assist homelessness casework. The Chief Officer agreed to have an ongoing dialogue with the Trade Union Representative offline.

Officers confirmed they would continue to provide updates via the IJB and Development Sessions, as well as email updates if anything urgent or significant arises. Members can also direct any questions via the IJB mailbox.

### **The Integration Joint Board:**

- a) Noted the contents of the report;**
- b) Noted the financial impact of this decision could cost £53.4m;**
- c) Noted that the UK Government have said they are not providing funding to cover these costs;**
- d) Noted the operational impact of this decision, the limited capacity within available accommodation in the city and the requirement for increased use of B&B and hotel accommodation;**
- e) Noted that the situation could unfold extremely rapidly, and officers may need to make urgent decisions to respond to destitution; and**
- f) Noted Glasgow City Council are considering available routes in escalating these matters to the Home Office and UK Government as well as any legal avenues given the wider financial, reputational, and economic implications.**

### **12. Chief Social Work Officer Annual Report 2022/23**

Jacqueline Kerr presented the annual report from the Interim Chief Social Work Officer for the year 2022/23, prepared in line with interim guidance for the 2022/23 report provided by Scottish Government.

### **The Integration Joint Board:**

- a) Noted the contents of the report; and**
- b) Noted that the Interim Chief Social Work Officer report has been submitted to the Scottish Government.**

### **13. Multi-Agency Public Protection Arrangements (MAPPA) Annual Report**

Lynsey Smith presented the Annual Multi Agency Public Protection Arrangements (MAPPA) report which was published on 27<sup>th</sup> October 2023.

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**The Integration Joint Board:**

- a) **Noted the contents of the report.**

**14. Justice Social Work and Community Justice Overview Annual Update**

Lynsey Smith presented a report updating on Justice Social Work (JSW) developments and Community Justice Glasgow developments.

Officers highlighted that over the past three years, JSW have been focused on recovering from COVID-19 and have utilised pandemic grant funding from Scottish Government to ensure they have had adequate capacity to deal with the backlog of court cases and the increased number of unpaid work hours. As set out in previous reports to the IJB, Officers have utilised the recovery grant to progress a transformational agenda with a clear focus on improving the long-term outcomes for service users, creating opportunities for reintegration and rehabilitation.

**The Integration Joint Board:**

- a) **Noted the contents of the report; and**
- b) **Noted the improvements and continual development in Justice Services.**

**15. Winter Planning 2023/24**

Susanne Millar presented a report updating on the winter planning arrangements for 2023/24.

**The Integration Joint Board:**

- a) **Noted the content of the report.**

**16. Glasgow City HSCP Workforce Plan 2022-2025 – Action Plan Update**

Tracy Keenan presented a report noting the Glasgow City HSCP Workforce Plan (2022-2025) was approved by the IJB in November 2022 and to complement the plan a Workforce Plan Action Plan was developed with actions spanning the period of the plan. This report focuses upon the actions identified for year 1 (to December 2023) and updates on the progress.

Officers highlighted, in total, 119 actions were identified and approved by the IJB in November 2022 and in year one (period to end December 2023), a total of 59 actions were due for completion. Of these, 46 actions have been completed, 10 actions are still ongoing and will be carried forward into 2024, and 3 actions have been removed, as they are no longer progressing.



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### The Integration Joint Board:

- a) **Noted the contents of the report, in particular the actions completed this year (Appendix 1) and those actions that are planned for 2024-2025 (Appendix 2).**

#### **17. IJB Committees – Update from Chair of Finance, Audit and Scrutiny Committee (meeting of 25<sup>th</sup> October 2023)**

The draft minute from the Finance, Audit and Scrutiny Committee (FASC) on 25<sup>th</sup> October 2023 was noted.

#### **18. IJB Committees – Update from Chair of Public Engagement Committee (meeting of 15<sup>th</sup> November 2023)**

John Matthews provided an update from the Public Engagement Committee (PEC) on 15<sup>th</sup> November 2023, which included a discussion on the Safer Drug Consumption Facility draft Engagement Strategy.

The Consultation and Engagement process for the Integrated Children's Service Plan was discussed, as well as the representation of Younger People's Voices on the Committee.

Glasgow City HSCP Care Services presented the findings from the 2023 Home Care Service User Consultation Questionnaire.

#### **19. Glasgow City IJB – Future Agenda Items**

Agenda items for future meetings of the IJB were noted.

#### **20. Next Meeting**

The next meeting will be held at 9.30am on Wednesday 24<sup>th</sup> January 2024 via Microsoft Teams.