



Item No: 14

Meeting Date: Wednesday 21st June 2017

Glasgow City Integration Joint Board

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CARER INFORMATION STRATEGY FUNDING 2017/18

Purpose of Report:	To set out a range of proposals and recommendations for the Integration Joint Board for Carer Information Strategy spend for 2017/18 to support the delivery of services to carers through the established Glasgow Carers Partnership.
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Recommendations:	The Integration Joint Board is asked to: a) approve the funding proposals set out in Appendix 1; b) agree that NHS 'waiver to tender' processes continue 2017/18 & 2018/19 with a view to a full tender of all carer support services late 2018; and c) note that the recurring nature of this funding is dependent upon new money from Scottish Government in 2018/19 to commence delivery of the Carers Act.
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Relevance to Integration Joint Board Strategic Plan:

Directly contributes to early intervention and prevention approach to supporting carers and shifting the balance of care outlined in the strategic plan and to secure better outcomes for every child in Glasgow, with a targeted approach for those most in need.

Implications for Health and Social Care Partnership:

Reference to National Health & Wellbeing Outcome:	People who provide unpaid care are supported to look after their own health and wellbeing including to reduce the negative impact of their caring role on their own health and well being.
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Personnel:	None	
Carers:	Partnership working with health, education and third sector organisations will help improve the early identification and support for adult carers to enhance the caring role and for young carers by reducing any negative impact of their caring role on their own health and well-being.	
Provider Organisations:	Investment in voluntary sector carer support services and condition specific organisation.	
Equalities:	Specific investment to reach hard to reach carers. Carers Strategy requirement of Carers (Scotland) Act will require full EQIA.	
Financial:	Scottish Government have indicated that this will be final year of Carer Information Strategy Fund to be replaced by the Financial Framework of the Carer (Scotland) Act.	
Legal:	None	
Economic Impact:	None	
Sustainability:	Continuation of these carers' services and supports will be dependent on the financial framework to support implementation of Carer (Scotland) Act.	
Sustainable Procurement and Article 19:	NHS have previously allocated this money to the voluntary sector through a 'waiver to tender' on the basis that those services which receive the funding are tendered services through Glasgow City Council.	
Risk Implications:	None	
Implications for Glasgow City Council:	None	
Implications for NHS Greater Glasgow & Clyde:	None	
Direction Required to Council, Health Board or Both	Direction to:	
	1. No Direction Required	
	2. Glasgow City Council	
	3. NHS Greater Glasgow & Clyde	
	4. Glasgow City Council and NHS Greater Glasgow & Clyde	✓

1. Background

- 1.1 The current budget for Glasgow Carer Partnership is around £2,823,190 pa, with Carer Information Strategy funding accounting for around 20% of this and core funding from Social Work Services accounting for 80% of total annual funding.
- 1.2 Carer Information Strategy funding has been distributed to NHS Boards to deliver on commitments from the Scotland Carers Strategy, 'Caring for Carers', (2007), since 2008.
- 1.3 NHS Greater Glasgow and Clyde has allocated this funding since then using a Resource Allocation Model to the 6 partnerships areas and a proportion to acute services.
- 1.4 Based on this resource allocation model Glasgow's funding for 2017/18 is £497,571.
- 1.5 Since 2008, Glasgow Community Health Partnership's Carer Information Strategy investment has been increasingly shaped by the Glasgow Carers Partnership's single point of access, early intervention and prevention, carer training and support pathways for adults and young carers with consistent and equitable service provision across the city.
- 1.6 Carer Information Strategy funding in Glasgow supports the Glasgow Health and Social Care Partnership and the voluntary sector service to deliver specific services to compliment other services provided by the Glasgow Carers Partnership.
- 1.7 The Scottish Government have notified that for 17/18, the Integration Joint Boards will be responsible for the Carer Information Strategy fund.

2. Context for 2017/18 funding

- 2.1 The Carer Information Strategy budget for Glasgow HSCP for 17/18 has been notified at £497,571 and a combination of earmarked reserves and accruals at 31 March 2017' have been highlighted at £358,400.
- 2.2 This provides a total Carer Information Strategy budget of £855,971 for 2017/18
- 2.3 Historically payments to voluntary sector NHSGCC has allocated this money through the 'waiver to tender' on the basis that those services which receive the funding have been tendered through Social Work Services.
- 2.4 It has been recommended by Head of Commissioning that the NHS Waiver to Tender process should continue in the financial period 2017/18 & 2018/19.
- 2.5 This essentially fits the timescale for the re-tender of the Carer Support Services as the current 3 year period will end 31st March 2019.

- 2.6 The Scottish Government has indicated that Carer Information Strategy funding will not continue after 2017/18 as the expectation is that the financial framework for implementation of the Carer (Scotland) Act will replace this.
- 2.7 The tender development for all carer support service would commence October 2018 by which time the HSCP will be clearer about additional funding from Scottish Government to implement the Carer (Scotland) Act and what services would be commissioned.

3. Carer Information Strategy Financial position

- 3.1 The following outlines the current available funding including under spend from 2016/17, Carer Information Strategy funding award for 2017/18 and recommendations for 2017/18 spend.

Total accruals and earmarked reserves 2017/18	£ 358,400
CIS Allocation 2017/18	<u>£ 497,571</u>
Total Available 2017/18	£ 855,971
Recommended Spend 2017/18	£ 855,971

4. Recommendations

- 4.1 The Integration Joint Board is asked to:
- a) approve the funding proposals set out in Appendix 1;
 - b) agree that NHS 'waiver to tender' processes continue 2017/18 & 2018/19 with a view to a full tender of all carer support services late 2018; and
 - c) note that the recurring nature of this funding is dependent upon new money from Scottish Government in 2018/19 to commence delivery of the Carers Act.

DIRECTION FROM THE GLASGOW CITY INTEGRATION JOINT BOARD

1	Reference number	210617-14-a
2	Date direction issued by Integration Joint Board	21 June 2017
3	Date from which direction takes effect	21 June 2017
4	Direction to:	Glasgow City Council and NHS Greater Glasgow and Clyde jointly
5	Does this direction supersede, amend or cancel a previous direction – if yes, include the reference number(s)	No
6	Functions covered by direction	Carers Services
7	Full text of direction	The Council and Health Board are directed to continue to deliver Carers Information Services utilising the NHS 'waiver to tender' processes throughout 2017/18 & 2018/19, with a view to a full tender of all carer support services in late 2018
8	Budget allocated by Integration Joint Board to carry out direction	£855,971 in 2017/18. Allocation for 2018/19 to be advised by the Chief Officer: Finance and Resources
9	Performance monitoring arrangements	In line with the agreed Performance Management Framework of the Glasgow City Integration Joint Board and the Glasgow City Health and Social Care Partnership.
10	Date direction will be reviewed	June 2018

Carer Information Strategy Spend to date and recommendations for 2017/18

Service	Costs	Comments
Training Coordinators	£120,000	<p>There are 3 locality posts hosted by a carer centre but working across sectors. Key task to organise carer training and develop peer support groups.</p> <p>Over 16/17 881 carers attended 88 courses and 1041 carer attended 21 groups.</p>
Carer Nurses	£113,059	<p>This will fund 3 x Band 3 nurses who will continue to undertake carer P3 preventative health reviews and be based in SW Carer Teams as part of an integrated service. A city wide part-time post Band 5 will provide clinical support to these posts whilst taking on the higher tariff P1 referrals across the city keeping in line with the P1 – 3 prioritization model of delivery.</p> <p>There were 473 carer health reviews completed in 2016/17.</p>
Carer Information Workers	£85,800	<p>Over 16/17 a city wide CI Band 4 worker was employed to promote the Carer Partnership within GPs.</p> <p>By June 17 there will be 3 of these posts to continue to raise awareness with GPs and extend the service to work across wider primary care, long term conditions, mental health services, addictions, social work, and other community based services including housing providers</p>
Young Carer Schools Development worker	£115,000	<p>Over 15/16 a city wide post to promote the Young Carer Partnership within Education Services was created.</p> <p>Given the size of the school estate in Glasgow then it is recommended that we increase this resource to provide a Young Carer Education Worker in each locality to improve identification of young carers within schools and develop education resources in partnership with guidance staff.</p> <p>The funding would provide for 3 workers.</p>
Carer Information booklets	£15,000	Funding for Carer Information booklet 30,000 and other promotional events and materials as required by 3 CIS workers.
Care information Line	£15,000	There is an expectation that increasing to 3 CIS workers and 3 CIS Education workers across the city then the calls will increase and as such an additional half post is required. There is an expectation of calls from the acute sector given the CIS work that is underway

Service	Costs	Comments
Young Carers staff training on family based approaches and effective working with education pathways young carers	£2500	Range of training for young carer staff to ensure skills knowledge and confidence: CYP Act 2014/Named Person / Requests for Assistance GIRFEC/Young Carer Statement Outcomes Star Pathways from Education Family Based Approaches Group work interventions
Adult Carers staff training	£2500	Minimal funding to support staff training and purchase specialist training as required to ensure a family based outcomes approach is being delivered. Adult Carers staff training in outcomes based assessment and care planning for carers based on current processes informed by outcome of audit
Training For Parent Carers including Autism	£15,000	The parent Carers training pathway continues to develop to reflect then needs of parent carer whose children have a variety of disabilities including Autism. Courses range from coping with challenging behavior, sleep and sensory issues etc. One of the highlighted outcomes of the partnership approach was the identification at Child Development Centers of 40 families from the Mandarin community whose children were diagnosed with Autism and therefore in response the initial four day course has now been delivered in Mandarin. Additional funding £30K was received from SG Autism Innovation Fund for 16/17 and for 17/18. From the above fund over 350 individual carers attended 504 places at 53 training courses / information sessions
Advanced Dementia Carer Course	£15,000	Recently piloted in south with good results introducing a range of skills and knowledge for those carers supporting people with advanced dementia in the community. 6 sessions will be held over 17/18.
Dementia Carer Support Worker	£35000	This is to provide a dedicated worker with Alzheimers Scotland to undertake carer self-assessments and to ensure that carers of people with dementia are appropriately signposted and have full access to dementia carer pathways and supports and services in the city
Dementia Café, Carer Education	£75000	This is to continue a range of services to supports including 500 carers accessing Carer Education, 16 community cafes enabling dementia carer to access services through Dementia Carer Pathway.

Service	Costs	Comments
Mental Health Carer Training	£5000	In 2016/17 GAMH have delivered 7 workshops to 157 carers. This is a bespoke MH course which will include MH First Aid, Rights, Recovery and Confidentiality & Advanced Statement. In 2017/18 a bespoke welling being and mindfulness course will be added to the above training pathway.
BME city wide worker Hard to Reach Carers	£35000	407 carers from BME communities identified in 16/17,
Locality CIS Budget	£81062	This budget can be managed by the 3 Locality Carers Operational Groups active in each sector and will typically fund. As well as locality funding it can be pulled for city wide expenditure. <ul style="list-style-type: none"> • Young carer engagement • Locality Carer Reference Group • Activities for Carer Week • Condition specific carer organisations • City wide bids
PAMIS	£20000	1 year funding was provided in 16/17 to develop digital passports for children and adult with complex disabilities who have carers. These are essentially akin to anticipatory care planning. Funding to be extended to a 2 nd year.
Additional Support Staff for Carer Support Services in Carer Centres	£106,050	Half post for each carer centre temporary to respond to expected increase in referrals through deployment of CIS information workers in each area.
TOTAL	£855,971	
Total Available	£855,971	