



# Item No: 25

Meeting Date: Wednesday 21<sup>st</sup> June 2017

## Glasgow City Integration Joint Board

**Report By:** Susanne Millar, Chief Officer, Strategy, Planning & Commissioning / Chief Social Work Officer

**Contact:** David Williams, Chief Officer

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### QUARTERLY CLINICAL AND PROFESSIONAL ASSURANCE STATEMENT

<b>Purpose of Report:</b>	To provide the Integration Joint Board with a quarterly clinical and professional assurance statement.
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<b>Recommendations:</b>	The Integration Joint Board is asked to:  a) consider and note the report.
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#### Relevance to Integration Joint Board Strategic Plan:

Evidence of the quality assurance and professional oversight applied to health and social care services delivery and development as outlined throughout the strategic plan.

#### Implications for Health and Social Care Partnership:

<b>Reference to National Health &amp; Wellbeing Outcome:</b>	Contributes to: <b>Outcome 7.</b> People using health and social care services are safe from harm <b>Outcome 9.</b> Resources are used effectively and efficiently in the provision of health and social care services
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<b>Personnel:</b>	None
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<b>Carers:</b>	Offers assurance to carers that quality assurance and professional and clinical oversight is being applied to the
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	people they care for when using health and social care services	
<b>Provider Organisations:</b>	No impact on purchased clinical/social care provider services.	
<b>Equalities:</b>	None	
<b>Financial:</b>	None	
<b>Legal:</b>	This report contributes to the Integration Joint Board's duty to have clinical and professional oversight of its delegated functions.	
<b>Economic Impact:</b>	None	
<b>Sustainability:</b>	None	
<b>Sustainable Procurement and Article 19:</b>	None	
<b>Risk Implications:</b>	None	
<b>Implications for Glasgow City Council:</b>	The report provides assurance on professional governance.	
<b>Implications for NHS Greater Glasgow &amp; Clyde:</b>	The report provides assurance on clinical governance.	
<b>Direction Required to Council, Health Board or Both</b>	Direction to:	
	1. No Direction Required	✓
	2. Glasgow City Council	
	3. NHS Greater Glasgow & Clyde	
	4. Glasgow City Council and NHS Greater Glasgow & Clyde	

## 1. Purpose of Report

- 1.1 To provide the Integration Joint Board with a quarterly clinical and professional assurance statement.

## **2. Background**

- 2.1 The Integration Joint Board previously considered and approved in June 2016 a statement format for the provision of specific and routine information with which the Integration Joint Board can be assured that clinical and professional governance is being effectively overseen by the Integrated Clinical and Professional Governance Board, chaired by the Chief Officer. The report can be found at the following link: <https://www.glasgow.gov.uk/CHttpHandler.ashx?id=33913&p=0>
- 2.2 Three subsequent quarterly clinical and professional assurance statements were provided to the IJB in September and December 2016; and March 2017. The reports can be found at the following links:

September Statement – information to August 2016

<https://www.glasgow.gov.uk/CHttpHandler.ashx?id=35341&p=0>

December Statement – information up to 30<sup>th</sup> September 2016

<https://www.glasgow.gov.uk/CHttpHandler.ashx?id=36176&p=0>

March Statement – information up to 31 December 2016

<https://www.glasgow.gov.uk/CHttpHandler.ashx?id=37035&p=0>

- 2.3 This report provides the IJB with the same information as previously agreed. The March statement and the current statement are presented slightly differently. The format continues to be reviewed with the key information collated up to March 2017 attached at Appendix1 to allow for easier scrutiny. The cover report provides an opportunity to provide more detail on issues related to particular incidents and cases.

## **3. Clinical and Professional Assurance Statement**

- 3.1 Although there were a number of Significant Clinical Incidents concluded during the quarter, a number of others are still going through relevant governance processes. One Child Protection Significant Case Review (SCR) previously signed off by the Child Protection Committee (CPC) will be made public in June by placing an Executive Summary Report on the CPC website. The locality Management Reviews held in the 3 localities over May and early June will receive an input on the issues and learning from this SCR. Further focused events on infant mortality are also being held linked to issues related to this specific SCR. A second Child Protection SCR cannot be fully signed off as further action by the Procurator Fiscal is anticipated. While some learning points have been progressed; full dissemination cannot yet proceed.
- 3.2 *Workforce Registration*  
Workforce registration issues, including conduct and fitness to practice information are reported to the relevant Governance groups. Where necessary detail is also provided to the Integrated Clinical and Professional Governance Board.

### 3.3 *Purchased Clinical/Social Care Provider Services*

There has been a further emphasis on reporting incidents within purchased services and consequently reporting has improved. Further work is being undertaken in relation to the safeguarding role of all HSCP staff who have contact with purchased services.

The IJB will be aware of media publicity relating to a Fatal Accident Inquiry (FAI) where a Glasgow woman with a learning disability died in the bath. As the FAI has now concluded and reported, the HSCP is considering the learning from this tragic incident and a report will be provided at a future point.

### 3.4 *Healthcare Associated Infection*

There have been no significant healthcare associated infection (HAI) issues within the reporting time frame. As previously reported the new system to monitor Standard Infection & Prevention Standards (SIPS) compliance has been implemented. This updated system complements the cleaning and environmental standard audits that are part of the suite of assurance measures in place. The 2016 National HAI Point Prevalence Survey has been concluded with a 0% Healthcare Associated Infection rate for Glasgow City HSCP in-patient services.

### 3.5 The agenda for the HSCP Integrated Clinical and Professional Governance Group, held on 16<sup>th</sup> May 2017 is attached at Appendix 2. The group provided further scrutiny of the minutes from the:

- Social Work Professional Governance Sub Group
- Children & Families / Criminal Justice Clinical and Care Governance Leadership Group
- Older People & Primary Care Clinical and care Governance Leadership Group
- Mental Health Quality & Clinical Governance Committee
- Police Custody Healthcare Clinical Governance Committee
- Prison Healthcare Clinical Governance Committee
- Homelessness Care Governance Group
- Sandyford Governance Group

### 3.6 Work continues in relation to the various reports and reporting processes in respect of Significant Case Reviews and Significant Clinical Incidents.

NHSGGC has recently reviewed its Significant Clinical Incident Policy and Glasgow HSCP requires to ensure that it is consistently implemented.

## **4. Recommendations**

### 4.1 The Integration Joint Board is asked to:

- a) consider and note the report.

<b>Adult Services</b>	
<b>Homelessness</b>	
Number of Significant Case Reviews currently ongoing	0
Number of Significant Clinical Incidents currently ongoing	4
Number of Significant Clinical Incidents / Significant Case Reviews commenced during the quarter	4
Number of Significant Clinical Incidents / Significant Case Reviews concluded during the quarter	An overview of cases over the last nine months is in progress and initial information presented to Social Work Governance Board.
Summary of learning points from concluded Significant Clinical Incidents / Significant Case Reviews and cascade routes	The learning from recent Homelessness Governance activity is progressing and relates to other work regarding complex needs.
Workforce registration issues identified during the quarter	All staff either registered or will be registered by 30th June 2017.
Any patient safety/ infection control issues identified in the quarter. If yes note HSCP response	None identified.
Issues highlighted in purchased clinical/social care provider services and HSCP response	Under consideration.
<b>Disability</b>	
No activity to report	
<b>Addictions</b>	
Number of Significant Care Reviews currently ongoing	0
Number of Significant Clinical Incidents currently ongoing	3
Number of Significant Clinical Incidents / Significant Case Reviews commenced during the quarter	1
Number of Significant Clinical Incidents / Significant Case Reviews concluded during the quarter	1
Summary of learning points from concluded Significant Clinical Incidents / Significant Case Reviews and cascade routes	
Workforce registration issues identified during the quarter	None reported
Any patient safety/ infection control issues identified in the quarter. If yes note HSCP response	None reported
Issues highlighted in purchased clinical/social care provider services and HSCP response to this	None reported

<b>Older People Services</b>	
Number of Significant Clinical Incidents	
Number of Significant Clinical Incidents currently ongoing	4
Number of Significant Clinical Incidents / Significant Case Reviews commenced during the quarter	0
Number of Significant Clinical Incidents / Significant Case Reviews concluded during the quarter	1
Summary of learning points from concluded Significant Clinical Incidents / Significant Case Reviews and cascade routes	CIR's investigated at locality and in city wide services are reported into the Older People Primary Care Governance Group. Action Plans are presented and reviewed there.
Workforce registration issues identified during the quarter	None reported
Any patient safety/ infection control issues identified in the quarter. If yes note HSCP response	None reported
Issues highlighted in purchased clinical/social care provider services and HSCP response to this	As noted in cover report.

<b>Children and Families Services</b>	
Number of Significant Case Reviews currently ongoing	0
Number of Significant Clinical Incidents/Significant Case Reviews commenced during the quarter	0
Number of Significant Case Reviews concluded during the quarter	1
Summary of learning points from concluded Significant Case Reviews and cascade routes	As noted in cover report
Workforce registration issues identified during the quarter	None reported
Issues highlighted in purchased clinical/social care provider services and HSCP response to this	Information format in development

<b>Criminal Justice Services</b>	
Number of MAPPA Significant Case Reviews currently ongoing	0
Number of MAPPA Significant Case Reviews commenced during the quarter	0
Number of MAPPA Significant Case Reviews concluded during the quarter	0
Summary of learning points from concluded Significant Case Reviews and cascade routes	Initial notification and ICR's considered at MAPPA SOG. Recent joint session MAPPA/ASP re an out of area SCR.
Number of Initial Report Forms received and decision of Significant Oversight Group chair not to proceed to a Significant Case Review	3

Workforce registration issues identified during the quarter	0
Issues highlighted in purchased clinical/social care provider services and HSCP response to this	

Mental Health Services	
Number of Significant Case Reviews currently ongoing	0
Number of Significant Clinical Incidents currently ongoing	19
Number of Significant Clinical Incidents / Significant Case Reviews commenced during the quarter	5
Number of Significant Clinical Incidents / Significant Case Reviews concluded during the quarter	6
Summary of learning points from concluded Significant Clinical Incidents / Significant Case Reviews and cascade routes	
Workforce registration issues identified during the quarter	None reported
Any patient safety/ infection control issues identified in the quarter. If yes note HSCP response and learning from this	None reported
Issues highlighted in purchased clinical/social care provider services and HSCP response to this	None reported

**GLASGOW CITY HEALTH & SOCIAL CARE PARTNERSHIP**  
**Integrated Clinical and Professional Governance Group**

**2.00pm on Tuesday, 16<sup>th</sup> May 2017 in the  
Triathlon Room, Commonwealth House,  
32 Albion Street, Glasgow G1 1LH**

**AGENDA**

	<b>Enclosure</b>
<b>1. Apologies for Absence</b> David Wylie, Isla Hyslop, Pauline McGough, Sheena Morrison, Mari Brannigan and Margaret McCarthy	
<b>2. Minutes of the Previous Meeting</b>  To approve the minutes of the meeting held on 21 <sup>st</sup> February 2017.	01 GHSCP IGG(M) 21/05/17
<b>3. Matters Arising</b>	
<b>4. Remit and Membership of the Group - Review</b>	Papers (i)-(ii)
<b>5. Governance Group Minutes/Reports</b>	
(a) Social Work Professional Governance Sub Group	Paper (i)-(ii)
(b) Children & Families / Criminal Justice Clinical & Care Governance Leadership Group	Paper
(c) Older People & Primary Care Clinical & Care Governance Leadership Group	
(d) Mental Health Quality & Clinical Governance Committee	Paper
(e) Police Custody Healthcare Clinical Governance Committee	Paper
(f) Prison Healthcare Clinical Governance Committee	Paper
(g) Homelessness Care Governance Group	Paper
(h) Sandyford Governance Group	Paper
<b>6. SCR and Critical Incident Reporting</b>  Update on HSCP Review ( S Morrison)	
<b>7. Safety and Protection of Patients, Staff and Volunteers in NHS Scotland</b>  Lampard Report Recommendations (D Williams)	Paper



**8. Practice Audit Programme**

2017 Programme (S Millar)

Paper

**9. Next Meeting**

**Schedule of Meeting Dates 2017**

Tuesday 15<sup>th</sup> August 2017

Tuesday 21<sup>st</sup> November 2017

**All Meetings 2.00 p.m. – 4.30 p.m. in the Triathlon Room,  
Commonwealth House**