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Coronavirus (COVID-19)

Glasgow City HSCP Staff Briefing

Date	24 March 2020
To	Staff working within Glasgow City HSCP
From	Glasgow City HSCP Local Resilience Management Team
Purpose of briefing	The purpose of this briefing is to keep Glasgow City HSCP staff up to date on how we are managing and responding to the impact of Coronavirus (COVID-19) on our health and social care services in Glasgow.
Background	<p>Glasgow City HSCP has established its own Local Resilience Management Team (LRMT) to manage the impact of COVID-19 and make recommendations about tactical and operational management decisions for the health and social care services that it is responsible for. It is working alongside Trade Unions and NHS StaffSide Partnership.</p> <p>Managers are to ensure that the content of this briefing is shared with staff in their team who do not have access to work email, including staff working from home.</p> <p>This briefing is available on Glasgow City HSCP's website, and staff can access it from any of their work and personal devices (e.g., computer, laptop, tablet and smartphone): https://glasgowcity.hscp.scot/internal-section/covid-19-hscp-update</p>
Message from LRMT	<ul style="list-style-type: none">• We are hugely appreciative for the commitment and dedication of our staff who are continuing to deliver our key services during this difficult time. The safety and wellbeing of our staff and the people who we support are of the utmost importance.
Human Resources	<ul style="list-style-type: none">• Currently HR are working through recruiting student Social Workers and Social Work Leavers to support delivery of essential social care across the Partnership where there are or likely to be pressures.
Children's Services	<ul style="list-style-type: none">• Our priority remains on helping families in distress and those under immense financial pressures.• In Health Visiting we will focus on key priority areas, particularly with respect to first visits and vulnerable children and maintaining the immunisation programme.• A1 priorities remain around placement stability and around protecting children and assisting families in crisis.

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	<ul style="list-style-type: none">• Work is underway to coordinate the HSCP with CAMHs, Community Paediatrics, Education and the Third Sector.
Adult Services	<ul style="list-style-type: none">• Learning Disability Day Centres have been closed, and service users have been assessed and advised. Service is looking to establish a small duty team to provide support for affected service users.• Currently exploring where there are gaps in staffing across the HSCP and other areas where additional staff can support if required.• Looking at how to manage increase in demand for some services in Addictions.
Older People's Services	<ul style="list-style-type: none">• Currently looking at rationalising teams and buildings to focus on delivery of critical services.
Operational Care Services incl. Commissioning	<ul style="list-style-type: none">• Working hard to resolve the PPE supply issues as quickly as possible.• Trialling a new discharge pathway, starting on 25 March in 2 wards.• Commissioning are in daily contact with providers to discuss opportunities for mutual support and any issues arising. Acknowledged work that providers are undertaking to maintain their services.
Public Protection Services incl. Criminal Justice and Homelessness	<ul style="list-style-type: none">• Have secured sufficient emergency accommodation across the city to ensure that anyone affected by homelessness who needs to self-isolate will be able to so.• Provided emergency accommodation for over 200 people over the past week.• Criminal Justice and Homelessness services currently operating well despite pressure.
Primary Care and Early Intervention Services incl. Health Improvement	<ul style="list-style-type: none">• There continues to be increasing pressure on and demand for Primary Care services right across the system. Non-urgent work is being scaled back where possible.• Intensive work is continuing to maintain and operate the Assessment Centre set up for people with COVID-19 symptoms.• Community Pharmacies are under a lot of pressure due to increased demand.

KEEP UPDATED AT ALL TIMES ON OUR WEBSITE

<https://glasgowcity.hscp.scot/internal-section/covid-19-hscp-update>

There are also useful links to national and local information including Glasgow City Council and NHS Greater Glasgow and Clyde

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