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29/11/2021

Our Ref: EK/GM

MP; MSP; COUNCILLORS
LOCAL ENGAGEMENT
FORUM
LOCAL GP PRACTICES

Chief Officer
Susanne Millar
MA(Hons) CQSW

Glasgow City Health and Social Care Partnership
North East Headquarters
Templeton Business Centre
Building 2
62 Templeton Street
Glasgow
G40 1DA

0141 277 7450

www.glasgow.gov.uk
www.nhs.uk

Dear Sir/Madam

APPLICATION TO WITHDRAW SERVICES FROM BRANCH SURGERY AT 1539 SHETTLESTON ROAD, G32 9AS

The guidance issued to Boards to date in relation to branch surgery closures advises that it is now necessary to ensure that decisions on such matters are taken only after full consultation with local communities and other interested parties; and that they are not taken in isolation from other local strategies designed to improve patient access to services.

As you are aware, the Cairns practice work from premises at both Shettleston Health Centre and 1539 Shettleston Road. My purpose in writing to you is to advise that the practitioners have submitted an application to the HSCP to withdraw GP services from their branch surgery premises located at 1539 Shettleston Road. The practice has a total practice population of 9,575 patients, of which approximately 8,997 of those patients attend the surgery at Shettleston Health Centre and 578 attend branch at 1539 Shettleston Road. Accordingly, the practitioners have been asked to undertake a patient survey in respect of those patients who attend the branch surgery at Shettleston Road giving patients the opportunity to make known their views on the proposed withdrawal from the Health Centre. The practice consultation runs till 31 December 2021.

In this connection, to assist you in your deliberations, I have attached additional information in relation to other GP practices who have a surgery within the G32 area

Also attached is the following documentation:-

- The practice letter seeking withdrawal of services from Shettleston
- A map – indicating the location of GP Practices within the G32 area
- Practice list sizes in respect of those practices within the G32 area
- Letter from Practice to patients and leaflet

The practice has been advised that the HSCP will consult with the undernoted parties to seek their views on the proposed withdrawal of GP services from the aforementioned premises, before a decision can be taken on the application:-

- Area Medical Committee (GP Sub Committee)
- HSCP North East Locality
- Local Health Council
- Local Community Groups
- Local Councillors, MSPs & MPs

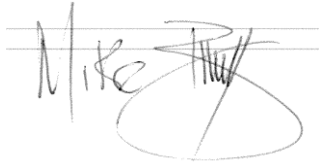
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In view of the above, I should be grateful to receive your written response on the proposed withdrawal of GP services from the aforementioned premises. This will allow an informed decision to be taken on the application. I would be grateful if you could reply by 28 December 2021.

Yours sincerely



Mike Burns
Assistant Chief Officer Children's Services & North East
Glasgow City Health & Social Care Partnership

If phoning or visiting, please ask for Dr Graeme Marshall
Telephone Number 0141 277 7452

Encs.

THE CAIRNS PRACTICE

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*Dr Stirling Bruce
Dr Katherine Grosset
Dr Paula Rogers
Dr Richard Parkins
Dr Kerry Walker
Dr Allan McNeill*

**SHETTLESTON HEALTH
CENTRE**
420 Old Shettleston Road
Glasgow G32 7JZ
Tel: 0141 531 6220
Fax: 0141 531 6298
www.thecairnspractice.co.uk



08 September 2021

Marie Gallagher
Family Health Services Manager
Primary Care Support
Greater Glasgow and Clyde

Dear Ms Gallagher

RE: BRANCH SURGERY CLOSURE

I am writing on behalf of the Partners of the Cairns Practice based in Shettleston Health Centre to request permission to close our branch surgery at 1539 Shettleston Road, Glasgow G32 9AS.

The Partners would intend to continue to provide GMS services to all registered patients from our premises in Shettleston Health Centre and have no plans to change the practice area. We do not envisage any staffing changes and believe there is adequate space in Shettleston Health Centre to accommodate this change.

The reason for making this request is mainly due to the diminishing numbers of patients registered at the Branch surgery having fallen from 2078 in 2011 to 578 present day.

We are also experiencing an exponential increase in patient contacts which is impacting both clinical and administrative staff, and we believe that operating from one site would improve patient access and staff morale considerably.

We would appreciate if you could advise on how to progress this request.

Yours sincerely,

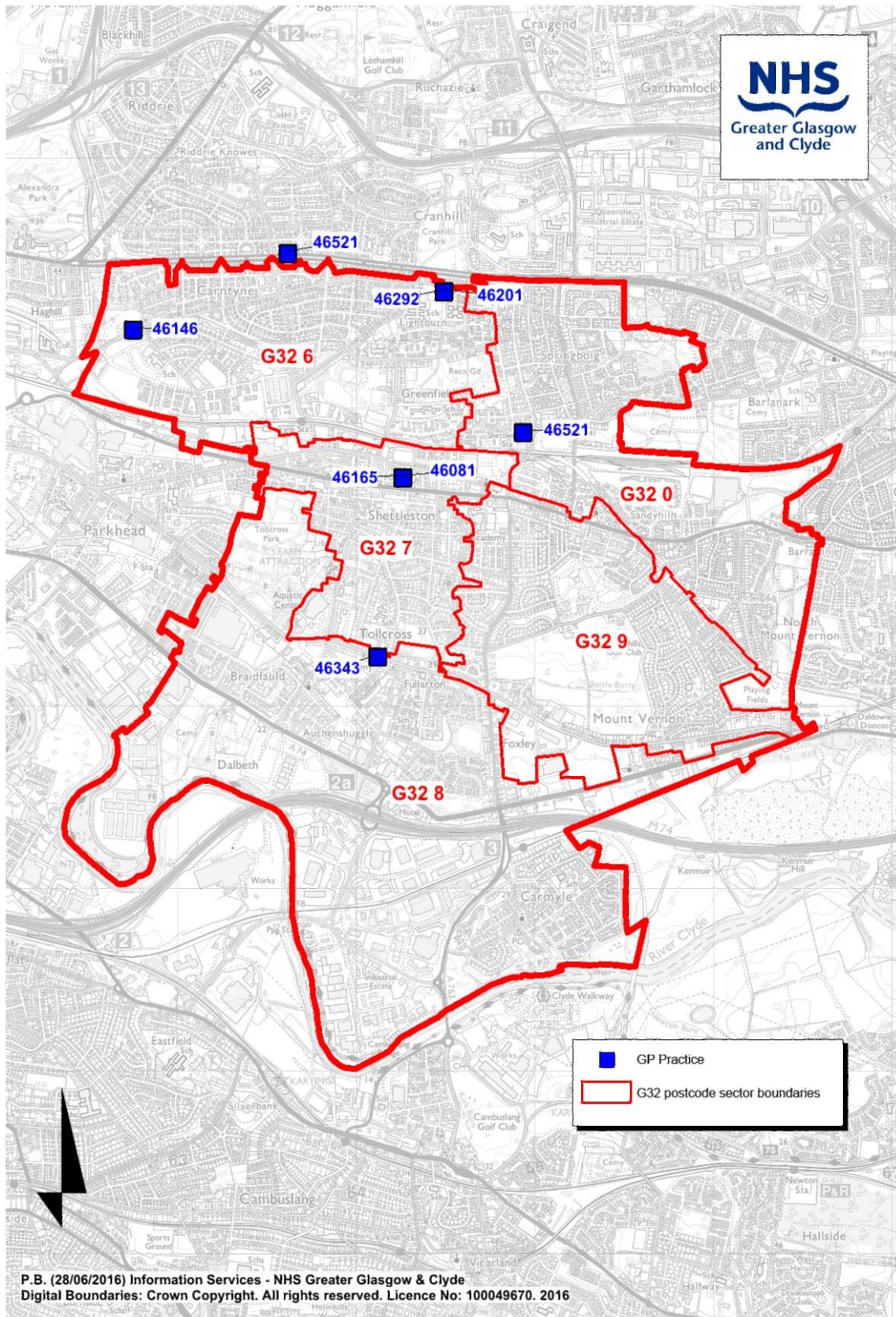
Elaine Deary
Practice Manager

Location of other practices with G32 Area.

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Practice list sizes in respect of those practices within the G32 area

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CHI_No	Practice	Main_Address1	Main_Address2	Main_Postcode	List Size
46146	Carntyne Medical Centre	275 Carntyne Road		G32 6JP	4249
46201	Dr O'Neil & Partners	Lightburn Medical Centre	930 Carntyne Road	G32 6NB	3136
46292	Drs Mackenzie, Gardiner & McCallum	Lightburn Medical Centre	930 Carntyne Road	G32 6NB	3378
46165	Dr S Ross	Shettleston Health Centre	420 Old Shettleston Road	G32 7JZ	3708
46343	Tollcross Medical Centre	1101-1105 Tollcross Road		G32 8UH	7902

THE CAIRNS PRACTICE

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Dr Stirling Bruce
Dr Paula Rogers
Dr Richard Parkins
Dr Kerry Walker
Dr Allan McNeill
Dr Fraser McNab

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420 Old Shettleston Road
Glasgow G32 7JZ
Tel: 0141 531 6220
Fax: 0141 531 6298
www.thecairnspractice.co.uk



«SYSTEM_Date»

«PATIENT_Title» «PATIENT_Forename1» «PATIENT_Surname»
«PATIENT_House»
«PATIENT_Road»
«PATIENT_Town»
«PATIENT_County»
«PATIENT_Postcode»

Dear «PATIENT_Title» «PATIENT_Surname»

CONSULTATION ON THE PROPOSAL TO REMOVE BRANCH SURGERY, 1539 SHETTLESTON ROAD, FROM THE CAIRNS PRACTICE AND THEREAFTER PRACTISE SOLELY FROM OUR PREMISES IN SHETTLESTON HEALTH CENTRE

As you may already be aware, the Practice consults from two locations, our main site at Shettleston Health Centre and our branch surgery at 1539 Shettleston Road.

The Practice is currently seeking permission from Greater Glasgow & Clyde, Health & Social Care Partnership, to consolidate service provision to its Shettleston Health Centre premises. This would require the removal of our GP services from our Branch Surgery at 1539 Shettleston Road. If agreed we would expect the transfer of services to take place sometime during June 2022.

In order to assist in the wide ranging consultation process that is required prior to such a decision being approved, the Practice has been asked to undertake a survey (attached) of those patients who currently attend at 1539 Shettleston Road. This will give you the opportunity to make your views known on the proposal to withdraw our Practice from 1539 Shettleston Road.

We would be grateful if you could return the attached questionnaire. The consultation process will be open until 31 December 2021. We will in due course inform you of the outcome of this consultation.

The consultation process will include your MP, MSP, Councillors, Public Participation Groups and Local Community Groups.

If you have any queries about the closure of our branch surgery, please direct them to Elaine Deary, Practice Manager, at ggc.gp46081clinical who will be happy to respond.

Yours sincerely

On behalf of the Partner

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Proposed Branch Closure

If a decision is reached to close our Branch Surgery:

- Would you plan to remain with the practice based at Shettleston Health Centre?
- Is there any further information you feel we need to provide for you?
- Do you have any further comments?

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