

OFFICIAL NHS Greater Glasgow and Clyde Equality Impact Assessment Tool

Equality Impact Assessment is a legal requirement as set out in the Equality Act (2010) and the Equality Act 2010 (Specific Duties)(Scotland) regulations 2012 and may be used as evidence for cases referred for further investigation for compliance issues. Evidence returned should also align to Specific Outcomes as stated in your local Equality Outcomes Report. Please note that prior to starting an EQIA all Lead Reviewers are required to attend a Lead Reviewer training session or arrange to meet with a member of the Equality and Human Rights Team to discuss the process. Please contact Equality@ggc.scot.nhs.uk for further details or call 0141 2014560.

lawa af Baliau/Camina Baujau/Camina Baualaumant/Camina Badasium/Nau Camina
lame of Policy/Service Review/Service Development/Service Redesign/New Service: Glasgow City Health and Social Care Partnership: Flexible Purchasing Framework for Social Care Supports
s this a: Current Service 🗌 Service Development 🗌 💮 Service Redesign 🖂 New Service 🗌 New Policy 🔲 Policy Review 🗌
Description of the service & rationale for selection for EQIA: (Please state if this is part of a Board-wide service or is locally driven).
Background In June 2025, Glasgow Health and Social Care Partnership (GCHSCP) will re-tender the Framework Agreement for the provision of Purchased Social Care
Supports as a result of the previous 2019 Framework Contract ending in January 2026. The 2019 Frameworks established the Contractual basis for the purchasing of social
care supports. The Flexible Purchasing Framework for Social Care Supports 2026 Agreement will establish the contractual basis for the purchasing of
1. Care & Support
2. Day Opportunities/ Community& Building based; Short-Breaks/Community & Building Based (Children with Disabilities only)
3. Additional Supports for the following caregroups/lots; Older People, Learning Disabilities, Physical Disability, Mental Health, Children with disabilities and Bespoke
Packages for people with multiple support needs.
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The Flexible Purchasing Framework for Social Care Supports 2026 helps to deliver on the Maximising Independence and Access to Social Care agenda. It also contributes
to the wider personalisation agenda in Glasgow and to shifting the balance of care out of the hospital and closer to the patient's home. Self-directed support addresses
several of the Scottish Government's key themes. The type of care and support packages that can be delivered via self-directed support can help to prevent the deterioration
of an individual's physical and mental ill health, contributing to a Healthier Scotland. It will also contribute to a Fairer and Wealthier Scotland as self-directed support can be
used to support a person into employment, training and education. The policy also contributes to meeting a National Indicator: "Improve support for people with care needs".
The policy is also in accordance with the conclusions of the Christie Commission (June 2011) regarding the future of public service delivery in Scotland. This Equality Impact
Assessment was undertaken to formally capture contextual information relating to children and adult services for different protected characteristic groups at this time and will
be used to inform ongoing strategy development, subsequent service change proposals and contributes to other equality impact assessments that will be undertaken to
ensure any service change is compliant with the HSCP and Health Board's legal duties in respect of their Public Sector Duty. This Equality Impact Assessment will be re-
visited once the Flexible Purchasing Framework for Social Care Supports 2026 is in operation and will be used to provide a baseline for future strategy assessment.

The Council has a legal obligation to promote equality of opportunity and anti-discrimination and there are numerous robust contractual clauses within the Framework

Agreement which compel Provider organisations to deliver on these obligations. The most notable clause is clause 31:

31. EQUAL OPPORTUNITIES AND NON-DISCRIMINATION

- 31.1 In providing the Services, the Provider shall comply with equal opportunities and the Public Sector Equality Duty and shall ensure compliance with the Council's written policies on such matters and with all Laws, regulations, codes of practice and guidance from time to time applicable in such regard.
- 31.2 The Provider shall provide such information and documentation to the Council as the Council may reasonably require from time to time for the purposes of:
 - 31.2.1 assessing the Provider's compliance with its obligation under clause 31.1;
 - 31.2.2 enabling the Council to review diversity in employment data such as total Staff in post, applications for posts, appointments to post, annual gender pay audits, promotions, performance reviews, training, disciplinary matters, grievances, tribunal matters and all other relevant information required for the Council to comply with its Public Sector Equality Duty; and
 - 31.2.3 enabling the Council to review data in respect of complaints and satisfaction surveys in respect of the Provider's approach to equalities, diversity and human rights.
- 31.3 In delivering and reviewing the Services the Provider shall:
 - 31.3.1 have regard to any guidance provided by Scottish Ministers for local authorities on the Public Sector Equality Duty (including assisting in or preparing reports in order to secure the Council's compliance with the Public Sector Equality Duty);
 - 31.3.2 comply with reasonable requests for information or data in respect of the Council's Public Sector Equality Duty including where the Council undertakes an equalities impact assessment and
 - 31.3.3 compile and keep all required records in order that the Council may comply with the Public Sector Equality Duty including where the Council undertakes an equalities impact assessment.
- 31.4 The Provider shall deliver the Services in a non-discriminatory manner that ensures fairness and equality to all Service Users. The Provider recognises that the Council has a responsibility to monitor the extent to which the provision of the Services extends to groups who are at risk of social exclusion. The Provider agrees, where appropriate and practicable, to provide information to the Council in relation to employment and use of the Service by the following criteria: age, sex, sexual orientation, disability, religion or belief, race, marriage and civil partnership, pregnancy and maternity; and gender reassignment.
- 31.5 The Provider shall not discriminate directly or indirectly, or by way of victimisation or harassment, against any person on grounds of gender reassignment, age, marriage or civil partnership, sexual orientation, disability, religion or belief, sex, pregnancy or maternity and race contrary to the Equality Act 2010.
- 31.6 The Provider shall notify the Council forthwith in writing as soon as it becomes aware of any investigation of or proceedings brought against the Provider under the legislation contained in the Equality Act 2010. Where any investigation is undertaken by a person or body empowered to conduct such investigation, and/or proceedings are instituted in connection with any matter relating to the Provider's performance of this Contract being in contravention of the Equality Act 2010, the Provider shall free of charge:
- (i) provide any information requested in the timescale allotted;
- (ii) attend any meetings as required and permit the Provider's affected Staff to attend;
- (iii) promptly allow access to and investigation of any document or data deemed to be relevant;
- (iv) allow itself and any Staff of the Provider to appear as witness in any ensuing proceedings; and
- (v) co-operate fully and promptly in every way required by the person or body conducting such investigation during the course of that investigation. Where any such investigation is conducted or proceedings are brought under the Equality Act 2010, which arise directly or indirectly out of any act or omission of the Provider, its agents or subcontractors, or the Staff of the Provider, and where there is a finding against the Provider in such investigation or proceedings, the Provider shall indemnify the Council with respect to all costs, charges and expenses arising out of or in connection with any such investigation or proceedings and such other financial redress to cover any

payment the Council may have been ordered or required to pay to a third party.

- 31.7 In recognition of the Council's legal obligation to tackle discrimination and promote equalities and diversity in all its functions and policies under the Equality Act 2010 the Provider may be subject to the requirement to complete a questionnaire and/or provide information to the Council's officers on the extent and quality of the Provider's equalities and diversity policies and practice. Poor practice in this regard may result in the Council issuing a mind to comply letter describing the nature of improvement required and associated timescales. Failure to adhere to the terms of the said letter within the stipulated timescale may be considered as a breach of contract that has not been remedied under clause 38 giving the Council the right to terminate the Contract forthwith.
- 31.8 In the event that the Provider enters into any subcontract in connection with this Contract, it shall impose obligations on its subcontractors in proportionate and relevant terms substantially similar to those imposed on it pursuant to this clause. Other relevant contractual clauses include: Grounds for termination of contract: 16.2.13 Not compliant with the requirements of the Equality Act 2010. 5.2 The Provider must at all times meet the standards detailed within relevant National Care Standards which will be regarded as minimum standards. The Provider must also adhere to the principles of dignity, privacy, choice, safety, realising potential and equality and diversity rights as an individual.

27. RACIAL DISCRIMINATION AND THE PROMOTION OF RACIAL EQUALITY

The changes identified from the development of the Flexible Purchasing Framework for Social Care Supports 2026 is in relation to process changes to align with the HSCP Access to Social Care, with the lotting strategy of the tender changing however the HSCP will continue to purchase and offer the same supports. Another change within the Flexible Purchasing Framework for Social Care Supports 2026 is the introduction of the opportunity to purchase bespoke packages of support for people with multiple support needs and the opportunity for the delivery of additional & innovative supports thus ensuring a personalised choice based approach.

Although the HSCP will no longer purchase Adult Short Break provision via the Flexible Purchasing Framework for Social Care Supports 2026 they will now purchase this via the National Care Home framework, it is envisaged that this will increase the availability of Short Break/Respite provision and expand choice available.

https://glasgowcity.hscp.scot/publication/item-no-09-review-access-social-care-support#:~:text=This%20report%20sets%20out%20the,IJB%20approval%20for%20this%20approach.

Who is the lead reviewer and when did they attend Lead reviewer Training? (Please note the lead reviewer must be someone in a position to authorise any actions identified as a result of the EQIA)

Name:	Date of Lead Reviewer Training:		
Angela Dowdalls – Principal Officer Commissioning			

Please list the staff involved in carrying out this EQIA

(Where non-NHS staff are involved e.g. third sector reps or patients, please record their organisation or reason for inclusion):

		Example	Service Evidence Provided	Possible negative impact and Additional Mitigating Action Required
1.	What equalities information is routinely collected from people currently using the service or affected by the policy? If this is a new service proposal what data do you have on proposed service user groups. Please note any barriers to collecting this data in your submitted evidence and an explanation for any protected characteristic data omitted.	A sexual health service collects service user data covering all 9 protected characteristics to enable them to monitor patterns of use.	Data collected through care first	Providers will be required to submit 6-monthly reports with equalities included. This is specified in the framework agreement 'The Provider agrees, where appropriate and practicable, to provide information to the Council in relation to employment and use of the Service by the following criteria: age, sex, sexual orientation, disability, religion or belief, race, marriage and civil partnership, pregnancy and maternity; and gender reassignment.'
		Example	Service Evidence Provided	Possible negative impact and Additional Mitigating Action Required
2.	Please provide details of how data captured has been/will be used to inform policy content or service design. Your evidence should show which of the 3 parts of the General Duty have been	A physical activity programme for people with long term conditions reviewed service user data and found very low uptake by BME (Black and Minority Ethnic) people. Engagement	Providers will be required to submit regular monitoring reports which will include al 9 protected characteristics. This will be used to identify that support is being made available to all independent of age, ensuring those under 18 and over 65 are have proportionate access to purchased social care.	

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iple	Service Evidence Provided	Possible negative impact and
		Additional Mitigating Action
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-	Directed Support Scotland (sdsscotland.org.uk)	
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	areas for improvement identified, the engagement generally	
	tional material for terventions was not sentative. As a an adapted range terials were fuced with ongoing oring of uptake. The regard promoting try of opportunity) The regard promoting try of opportunity The regard promote a try opportunity of the promote are inclusive care on ment. Research the treat that young try opportunity of the promote that young try opportunity of the try opportunity of try opportunity of the try opportunity of try opportunity of the try opp	terventions was not sentative. As a an adapted range terials were uced with ongoing oring of uptake. The review of Access to Social Care considered the research product of research are to help promote en inclusive care that young the people had a proportionately after the through ure to bullying and sement. As a result were trained in this stays and were confident in asking and sentance in the first of the first of information received by some service users to inform choices and care planning decisions. Although there were confident in asking in the first of the first of the first of information received by some service users to inform choices and care planning decisions. Although there were confident in asking in the first of the first

opportunity	2) Promote equality of	young people.	reported that SDS had improved their social care experience.	
A) Not applicable harassment and victimisation and fostering good relations). My Support My Choice: Peoples Experiences of SDS and Social Care in Scotland also created Thematic Reports specifically for: Women's Experience People with Hearning Disabilities' Experiences Black and Minority Ethnic Peoples' Experiences Blind and Partially Sighted Peoples' Experiences Blind and Partially Sighted Peoples' Experiences This approach will consider and support the equity principles of this policy the HSCP will be duty bound to consider other, more cost-effective alternatives to ensure we deliver best value through fair and equitable use of resources. The recommendations and priorities from the My Support My Choice report will be taken into considerations when developing the options for reducing spend of the service. The Social Care (Self-directed Support) (Scotland) Act 2013 and detailed Practitioner Guidance Glasgow City HSCP Self-directed Support: Framework of Standards Self-Evaluation Report Staff Engagement on Self-Directed Support (SDS)	opportunity	(Due regard to removing		
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Case Studies were undertaken across the following groups:			Case Studies were undertaken across the following groups:	
Older Person				
Adult with a Learning Disability			Adult with a Learning Disability	
Adult with Alcohol-related Brain Damage			Adult with Alcohol-related Brain Damage	
The My support my choice report identified specific actions			The My support my choice report identified specific actions	
relating to equality groups, including;				

- Support people with lived experience of mental health problems to access good quality information in a range of accessible and tailored formats about the different SDS options.
- Blind and partially sighted people should be promptly provided with all information – in accessible formats – pertaining to their SDS, including Personal Outcome Plans, budget agreements, and decisions about their support package
- work to dismantle communication barriers faced by older people.
- To work to dismantle communication barriers faced by Black and minority ethnic people and older people. People in specific ethnic minority communities would benefit from targeted initiatives on information.
- Targeted initiatives are required to ensure that Black and minority ethnic people have access to culturally appropriate SDS/ social care
- Action to distinguishes between the experiences of women as users of SDS, and women who are unpaid carers for friends and family members who use SDS (as important but distinct experiences).
- Professionals should ensure that all unpaid carers are offered carers' assessments and have their rights explained to them.
- Ensuring non-discriminatory attitudes and behaviour and a lack of gender bias in the support offered and provided to disabled parents is essential to ensure parity of support.
- ensure that SDS budget cuts & tightened eligibility criteria do not negatively affect the physical & mental health of people on low incomes who access or are applying for SDS/social care.

In addition to the above the data below was also considered in

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			relation to the development of the Framework:	
			 The Social Care (Self-directed Support) (Scotland) Act 2013: statutory guidance was issued to local authorities to give an overview of their duties and powers in relation to the Act. The Act makes legislative provisions relating to the arranging of care and support to provide a range of choices to people for how they are provided with support. Social Care (Self-directed Support) (Scotland) Act 2013: statutory guidance -gov.scot The Health and Care (Staffing) (Scotland) Act 2019 offers a number of principles for health and care staff and health and care services for the delivery of safe and high-quality services which deliver improved outcomes for those receiving support. Services should have a strength bases approach and respect the dignity and rights of those receiving support. Additional Information can be found here. Health and Care (Staffing) (Scotland) Act 2019 The Carer (Scotland) Act 2016 extends and enhances the rights of carers in Scotland. Providers should be aware of the duties under that Act and Glasgow's Carer Strategy. 	
		Example	Service Evidence Provided	Possible negative impact and Additional Mitigating Action
4	Con you give details of home	A manay advisa samisa	The Flevible Durchesing Framework for Casial Care Cornents	Required
4.	Can you give details of how you have engaged with	A money advice service spoke to lone parents	The Flexible Purchasing Framework for Social Care Supports has been developed to support the Review of Access to Social	If any impact is identified in future then reassessment will be conducted
	equality groups with regard	(predominantly women)	Care, consultation was concluded in relation to this activity and	and mitigating actions identified.
	to the service review or	to better understand	has informed this development. The egia of the implementation	and magazing doctors to manda.
		barriers to accessing the	of the review, can be accessed <u>here.</u>	
	did this engagement tell you	service. Feedback		
		included concerns about	In addition a review of Day Opportunities was concluded in	
	how was this information	waiting times at the drop	relation to Older People which informed this activity.	
	used? The Patient	in service, made more	https://www.glasgow.gov.uk/article/9912/Consultation-on-Day-	
	Experience and Public	difficult due to child care	Services-for-older-people	
	Involvement team (PEPI)	issues. As a result the		

	support NHSGGC to listen and understand what matters to people and can offer support. Your evidence should show which of the 3 parts of the General Duty have been considered (tick relevant boxes). 1) Remove discrimination, harassment and victimisation 2) Promote equality of opportunity 3) Foster good relations between protected characteristics 4) Not applicable	service introduced a home visit and telephone service which significantly increased uptake. (Due regard to promoting equality of opportunity) * The Child Poverty (Scotland) Act 2017 requires organisations to take actions to reduce poverty for children in households at risk of low incomes.	Providers will be required to submit regular monitoring reports which will include information in relation to complaints, concerns, service user feedback. The purchasing within the future flexible framework will now be on an outcome based support planning and outcome monitoring and will be achieved on a one to one basis via the Individuals Outcome Based Support Plan.	
		Example	Service Evidence Provided	Possible negative impact and Additional Mitigating Action Required
5.	Is your service physically accessible to everyone? If this is a policy that impacts on movement of service	An access audit of an outpatient physiotherapy department found that users were required to	Categories of Support purchased within the flexible purchasing Framework for Social Care Supports will be provided to people in their own home, accommodation option and in community settings based on the individuals capability and support needs	Increase costs relating to travel/transport can impact on providers capacity to deliver appropriate support or individuals

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	users through areas are	negotiate 2 sets of heavy	will be part of the Outcome Based Support Planning that	ability to access services out with the
	there potential barriers that	manual pull doors to	providers are being asked to deliver on.	family home.
	need to be addressed?	access the service. A		
		request was placed to		The recent change to parking
	Your evidence should show	have the doors retained		charges will also have a negative
	which of the 3 parts of the	by magnets that could		impact on above.
	General Duty have been	deactivate in the event of		
	considered (tick relevant	a fire.		The Flexible Purchasing Framework
	boxes).	(Due regard to remove		for Social Care Supports 2026 will
	,	discrimination,		allow providers to submit rates that
	1) Remove discrimination,	harassment and		consider these costs and mitigate
	harassment and	victimisation).		some of the impact.
	victimisation			
				It is recognised that increased
	2) Promote equality of			parking costs may have a
	opportunity			disproportionate impact on low
	_			income families, Pensioners and
	3) Foster good relations			Single Parents and those living in
	between protected			certain areas of the city.
	characteristics.			contain arous or the only.
				Please see EqIA for further details:
	4) Not applicable			www.glasgow.gov.uk/article/1328/Eg
				uality-Impact-Assessment-EqIA
	<u> </u>	Example	Service Evidence Provided	Possible negative impact and
		Lxample	Dervice Evidence i Tovided	Additional Mitigating Action
				Required
6.	How will the service change	Following a service	The Flexible Purchasing Framework for Social Care Supports	Providers will be required to support
0.	or policy development	review, an information	2026 will be for new service users or those whose care package	individuals who have communication
	ensure it does not	video to explain new	is being reviewed.	needs.
	discriminate in the way it	procedures was hosted	lo boiling to viowed.	noods.
	communicates with service	on the organisation's	The above individuals will be informed of the new framework via	
	users and staff?	YouTube site. This was	their caremanager/assessment/review process.	
	useis allu stall!	accompanied by a BSL	Their caremanagenassessmentheview process.	
	Your evidence should show		The coremonager will identify the provider via the Franciscottain	
		signer to explain service	The caremanager will identify the provider via the Framework, in	
	which of the 3 parts of the	changes to Deaf service	discussion with the individual. The final process for call off is still	

	General Duty have been considered (tick relevant boxes). 1) Remove discrimination, harassment and victimisation 2) Promote equality of opportunity 3) Foster good relations between protected characteristics 4) Not applicable The British Sign Language (Scotland) Act 2017 aims to raise awareness of British Sign Language and improve access to services for those using the language. Specific attention should be paid in your evidence to show how the service review or policy has taken note of this.	Written materials were offered in other languages and formats. (Due regard to remove discrimination, harassment and victimisation and promote equality of opportunity).	be agreed and will consider the impact on individuals and all communication approaches that need to be considered eg for individuals with sensory impairments, learning disabilities or limited or no English. The individuals care plan will include any communication needs e.g. access to interpreters, alternative formats.	
7	Protected Characteristic		Service Evidence Provided	Possible negative impact and Additional Mitigating Action Required
(a)	Age		The Flexible Purchasing Framework for Social Care Supports	The decision to tender for the

Could the service design or policy content have a disproportionate impact on people due to differences in age? (Consider any age cut-offs that exist in the service design or policy content. You will need to objectively justify in the evidence section any segregation on the grounds of age promoted by the policy or included in the service design).

Your evidence should show which of the 3 parts of the General Duty have been considered (tick relevant boxes).

1) Remove discrimination, harassment and victimisation	
2) Promote equality of opportunity	
3) Foster good relations between protected characteristics.	
4) Not applicable	

2026 offers support to people from birth onwards and will therefore consider the needs of older people and children and young people require at times different approaches/provision

The Flexible Purchasing Framework for Social Care Supports 2026 gives access to a range of specialist Providers to citizens of all ages in the city. Older adults in particular will have access to a number of care and support providers beyond the traditional option of HSCP homecare.

Glasgow has a population of 622,820. It is densely populated with 3,567 people per km2 with 52.3% of residents living in houses and 47.2% living in flats. This is very different from the Scottish average of 70 people per km2 with more than four fifths of people living in houses (81.2%) (NRS Mid-Year Estimates of Population 2022; Scottish Household Survey 2022). Glasgow is a diverse city. Of those who disclosed their country of origin, 78.4% of people living in Glasgow were born in the UK and 11.6% outside the UK. This compares with 87.4% (UK) and 7.9% (outside UK) for Scotland, meaning the percentage of Glasgow's population born outside the UK is almost 50% higher than the percentage for Scotland as a whole (Scottish Survey Core Questions (SSCQ) 2022). 79.6% of Glasgow's total population has a white ethnic background and 20.3% has a Black or Minority Ethnic (BME) background. The proportion of Glasgow local authority school pupils with a non-white ethnic background is 27.6%. By comparison, Scotland's overall population is 91.0% white and 8.7% BME, with 11.3% of local authority school pupils having a non-white ethnic background (Scottish Survey Core Questions (SSCQ) 2022; Scottish Government Pupil Census Supplementary Statistics 2023).

National Records of Scotland (NRS) produced estimated population projections in 2018. These indicate that the overall population of Glasgow is expected to grow by 1.2% between 2024 and 2029, 2.3% between 2024 and 2034, and 3.8%

Flexible Purchasing Framework for Social Care Supports 2026 for social care supports in Glasgow will offer increased choice and control for all citizens in receipt of services under Section 12A of the Social Work (Scotland) Act 1968, the SDS Act 2013, Section 22 -24 of the Children (Scotland) Act 1995 and people who receive support as unpaid carers under the Carers Act Scotland 2018. This primary client groups eligible to access the Framework are children and adults with disabilities, people with mental ill health and older people. It is intended that they will benefit from the positive outcomes of self-directed support which include: greater flexibility, choice and control in care arrangements, better quality care and a more independent lifestyle. 59.2% of Glasgow adults aged 18+ who have high levels of care needs, are cared for at home. This is lower than the Scotland rate of 63.5%. 453 Glasgow adults aged 18-64 are in long stay residential care, representing 17.5% of the Scottish total number This percentage is higher than Glasgow's 12.8% share of the 18-64 years population of Scotland, 2.600 Glasgow adults were receiving care at home during the last week of the financial year (March 2023), representing 15.6% of the

between 2024 and 2043. Scotland's population is also expected to grow overall, by 0.7% between 2024 and 2029, by 1.1% between 2024 and 2034, and by 1.3% between 2024 and 2043. Within the overall increase in Glasgow between 2024 and 2034, the child population (0-17 years) is forecast to decrease by 6.0%. The adult (16-64 years) population is expected to increase by only 0.3% and the older people (65+) population is expected to increase by 22.3%. Within Scotland between 2024 and 2034, there are expected decreases in both the child and adult populations (7.5% and 2.3% respectively) and an increase of 19.0% in the older people population (NRS Population Projections 2018).

Personalisation, as outlined in the Social Care (Self-directed Support, SDS) (Scotland) Act 2013, aims to provide service users with greater choice and control over the support they receive. At the end of March 2024, a total of 3,171 adults were in receipt of a personalised social care service, a slight reduction since March 2023 (3,178). In contrast, children with disabilities with SDS rose by 27% over the same period (from 402 to 510). The overall proportion of service users who chose the Direct Payment option to receive their personalised budget increased from 21% to 23% in 2023, as shown below. This varied considerably between age groups, with 76% of children with disabilities receiving a direct payment compared to 15% of adults.

Scottish total number. This percentage is higher than Glasgow's 12.8% share of the 18-64 years population of Scotland. 1,980 (76.2%) of these Glasgow adults receiving care at home during the last week of the financial year were in receipt of personal care, similar to the 74.7% of all Scottish adults receiving care at home in this week.

37.9% of Glasgow's older people aged 65+ who have high levels of care needs, live at home. This is higher than the 36.7% for Scotland overall. Glasgow has 3,271 people aged 65+ living in long stay residential care and 4,900 people aged 65+ in receipt of home care. Almost all (97.1%) of those receiving home care are receiving personal care at home.

Individuals may choose not to access their support provider via the Framework. They will still have the option to choose their own providers from their allocated care budget.

There is an expectation that
Technology and Digital provision will
be a key aspect of the purchased
support provision therefore digital
exclusion may apply and will be a
consideration under age, disability

			and poverty in particular. Individuals will be offered support by support provider to engage with technology and digital option. If the individual does not want to participate, they will still have the option to choose their own support package via option 1 of SDS.
(b)	Could the service design or policy content have a disproportionate impact on people due to the protected characteristic of disability? Your evidence should show which of the 3 parts of the General Duty have been considered (tick relevant boxes). 1) Remove discrimination, harassment and victimisation	It is estimated that more than 100,000 people in Glasgow have a physical disability, 7.8% of the population. Currently, 20,000 people in the City are living with a cancer diagnosis and this is forecast to rise to approximately 35,000 by 2030. More than a quarter of Glasgow adults, 28.6%, live with a limiting long-term illness or condition More than 8,000 people are estimated to be living with dementia in Glasgow Around 3,700 people, 0.6% of Glasgow's population, are recorded as having a learning disability, whilst almost 13,600 people, 2.1%, are reported as having a learning difficulty It is estimated that around 6,500 people in Glasgow have a form of autism. 6.1% of the population has been recorded as having a hearing impairment, and almost 2.5% of the population have a visual impairment 6.5% of the population has been recorded as having a mental health condition The number of adolescents reporting emotional or mental illness in the city rose from 5% in 2015 to 22% in 2019, with children and young people waiting longer than adults to start treatment (61% start within the 18-week period compared with 89% of adults) Nearly a quarter (23%) of Glasgow adults have common mental health problems compared to 17% of Scotland's adults, with higher proportions for females in both Glasgow and Scotland (23% Glasgow and 19% Scotland) than males (22% Glasgow and 15% Scotland) A fifth of Glasgow's population, 20.5%, is prescribed drugs for anxiety, depression and psychosis. The Scottish average is 19.3%. The 2026 Flexible Framework will put in place a number of social care providers who are able to meet the needs of a broad range of service users with a diverse range of disabilities. The impact of an individual's disability in terms of leading a full and	Adult Services will not be purchasing Adult Short Breaks/Respite via the Flexible Purchasing Framework for Social Care Supports 2026 due to the low capacity the previous framework delivered. However to mitigate any impact on people they will now purchase this provision via the National Framework which should allow for more capacity and increased choice. The individual will be supported in a similar approach to accessing the 2026 Framework.

		active life is therefore diminished by having a choice of providers able to offer support within the City.	
	Protected Characteristic	Service Evidence Provided	Possible negative impact and Additional Mitigating Action Required
(c)	Could the service change or policy have a disproportionate impact on people with the protected characteristic of Gender Reassignment? Your evidence should show which of the 3 parts of the General Duty have been considered (tick relevant boxes). 1) Remove discrimination, harassment and victimisation 2) Promote equality of opportunity 3) Foster good relations between protected characteristics 4) Not applicable	Framework Providers are required under the terms of the Flexible Purchasing Framework for Social Care Supports 2026 contract to deliver services in accordance with the 2010 Equalities Act and therefore are prohibited from discriminating against adults and children on the basis of gender reassignment issues. Transgender people are one of the most marginalised protected characteristic groups in the UK. Trans people are likely to experience abuse at various point throughout their lives. In a study by Scottish Transgender Alliance (2008) 25% of respondents said they had to move from a family home due to family responses. This often results in homelessness, 46% had experienced transphobic abuse in relationships and 62% had experienced transphobic abuse from strangers in public places Scottish Transgender Alliance – Transgender experiences in Scotland 2008. We will also rely on information contained within and guidance from the following reports and research: https://glasgowcity.hscp.scot/sites/default/files/publications/Final%20Equalities%20Mainstream%20Report.pdf	There will be occasions where single sex provision or gender specific support will be required. This will be informed via assessment and support planning. The Flexible Purchasing Framework for Social Care Supports 2026 requires providers to have appropriate staffing levels to accommodate when single sex provision is required.
	Protected Characteristic	Service Evidence Provided	Possible negative impact and Additional Mitigating Action Required
(d)	Marriage and Civil Partnership Could the service change or policy have a disproportionate impact on the people with the	There is no impact identified of this exercise at this stage for this protected characteristic	If any impact is identified in future then reassessment will be conducted and mitigating actions identified.

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	protected characteristics of Marriage and Civil Partnership?		
	Your evidence should show which of the 3 parts of the General Duty have been considered (tick relevant boxes).		
	Remove discrimination, harassment and victimisation		
	2) Promote equality of opportunity		
	Foster good relations between protected characteristics		
	4) Not applicable		
(e)	Pregnancy and Maternity	Laura A. and Carter C. (2010); Women with Learning Disabilities and Maternity Services in Leeds: found that the experiences of	If any impact is identified in future then reassessment will be conducted
	Could the service change or policy have a	women with learning disabilities highlighted initial issues for	and mitigating actions identified.
	disproportionate impact on the people with the	concern that seriously contravene basic international and	
	protected characteristics of Pregnancy and Maternity?	national human rights standards: -The lack of identification of a woman with a learning disability and therefore her lack of	
	Your evidence should show which of the 3 parts of the	support; -The lack of information about crucial health and social	
	General Duty have been considered (tick relevant boxes).	issues that affect a woman with a learning disability; -The non- accessible information given to a woman with a learning disability; -The grave concerns with respect to the lack of a free	
	1) Remove discrimination, harassment \(\square\) victimisation	and informed consent for deciding a termination that have been evidenced with respect to a woman with a learning disability -	
	2) Promote equality of opportunity	Laura A and Carter C 2010	
	3) Foster good relations between protected characteristics.		

	4) Not applicable		
	Protected Characteristic	Service Evidence Provided	Possible negative impact and Additional Mitigating Action Required
(f)	Could the service change or policy have a disproportionate impact on people with the protected characteristics of Race? Your evidence should show which of the 3 parts of the General Duty have been considered (tick relevant boxes). 1) Remove discrimination, harassment and victimisation 2) Promote equality of opportunity 3) Foster good relations between protected characteristics	To promote equality of opportunity and it is necessary for social care Provider organisation's workforce composition to reflect the multi racial characteristic of the city. The Framework Agreement is vulnerable to these recruitment challenges which will be kept under review through formal contract management activity Framework Providers are required under the terms of the Flexible Purchasing Framework 2026 contract to deliver services in accordance with the 2010 Equalities Act and therefore are prohibited from discriminating against adults and children on the basis of race. GCHSCP Demographics and Needs Profile evidences that Glasgow's population is very different from that of Scotland overall with Glasgow City having a percentage of Black and Minority Ethnic (BME) people (19.3%) almost 3 times that of Scotland (7.1%). There are also differences in the ethnic profile of the population within Glasgow with a BME population in North East of 14.3%, North West 20.9% and South 21.4%.	If any impact is identified in future then reassessment will be conducted and mitigating actions identified
(g)	Religion and Belief Could the service change or policy have a	Currently the HSCP does not have access to any data on discrimination experienced by adults or children on the grounds of religion or belief which would be relevant for this EQIA	If any impact is identified in future then reassessment will be conducted and mitigating actions identified
	disproportionate impact on the people with the protected characteristic of Religion and Belief? Your evidence should show which of the 3 parts of the General Duty have been considered (tick relevant boxes). 1) Remove discrimination, harassment and		

	victimisation		
	2) Promote equality of opportunity		
	3) Foster good relations between protected		
	characteristics.		
	4) Not applicable		
	B ((10) (10)		D 11 (1)
	Protected Characteristic	Service Evidence Provided	Possible negative impact and Additional Mitigating Action Required
(h)	Sex	Social care work has historically attracted more female staff than males and at times this has led to difficulties providing services	If any impact is identified in future then reassessment will be conducted
	Could the service change or policy have a	to individuals who have specifically needed a male staff team.	and mitigating actions identified
	disproportionate impact on the people with the	The Framework Agreement is vulnerable to these recruitment	
	protected characteristic of Sex?	challenges which will be kept under review through formal	
		contract management activity	
	Your evidence should show which of the 3 parts of the	F (2044) B: 1:11 (2.11) M 10:1	
	General Duty have been considered (tick relevant	Lisney E. (2014) Disability and intersectionality: Multiple	
	boxes).	identities, cumulative discrimination, Scottish Women's Aid	
	1) Remove discrimination, harassment and	suggested that women with disabilities are vulnerable to physical, sexual, psychological and financial abuse. In a study	
	victimisation	across the European Union including Scotland, Shah S. et al	
		(2015); Access to support services and protection for disabled	
	2) Promote equality of opportunity	women who have experienced violence; European Commission	
		found that women with disabilities (women and girls who are	
	3) Foster good relations between protected	deaf and those with long-term health Conditions) are more	
	characteristics.	susceptible to different forms of violence across their lives	
	A) Not applicable	compared with non-disabled women. The violence happens	
	4) Not applicable	within a range of contexts (e.g. home, school, hospital) and is	
		done by various perpetrators, including professionals and family	
		members as well as partners. However, disabled women and	
		girls face several obstacles when trying to access information	
		and support to escape abusive relationships, both from women's	
		support services (which are often not accessible) and disabled	

		people's organisations (which do not often prioritise tackling gender-based violence). The voices and experiences of disabled	
		women and girls are often hidden or not taken seriously Lisney E (2014):"Disability & Intersectionally"	
		It is also recognised that a disproportionate number of carers are female, potentially on low incomes.	
		It is also recognised that carers are likely to experience significant financial challenges that may have a negative impact on their health and wellbeing.	
		Care assessments and reviews will continue to be based on meeting an individual's assessed needs. The Flexible Purchasing Framework 2026 has included support provision for carers when required.	
(i)	Sexual Orientation	The SDS Scotland My Support My Choice: National Report (2020) reports that disabled people who are LGBT+ described	If any impact is identified in future then reassessment will be conducted
	Could the service change or policy have a	some difficulty when working with new support workers due to	and mitigating actions identified
	disproportionate impact on the people with the	their awareness of LGBT+ and at times not accepting of their	
	protected characteristic of Sexual Orientation?	sexual orientation. It was reported that there is a need for more	
	Varia anidamaa ahauld ahau uuhiah af tha 2 nauta af tha	accessible LGBT+ activities and opportunities for people of all	
	Your evidence should show which of the 3 parts of the General Duty have been considered (tick relevant	ages who are LGBT+.	
	boxes).	The Flexible Purchasing Framework 2026 contract will support	
	DOXES).	the ability of service users to exercise their choice to take a	
	1) Remove discrimination, harassment and	Direct payment. In 2022 there were 183,860 LGB+ people in	
	victimisation	Scotland. This is 4.0% of people aged 16 and over and a further	
		23,500 (0.51% of over-16s) people chose another sexual	
	2) Promote equality of opportunity	orientation such as pansexual or asexual or queer.	
	3) Foster good relations between protected	The census also asked about trans history for the first time, with	
	characteristics.	19,990 people (0.44% of the over-16 population identifying as	
		trans or having a trans history	
	4) Not applicable		

	Dueto stad Chayastavistic	OFFICIAL Complete Children Drawinder	Descible penetive impact and
	Protected Characteristic	Service Evidence Provided	Possible negative impact and
			Additional Mitigating Action
			Required
(j)	Socio – Economic Status & Social Class	The Scottish n 2021-24, a significant portion of the Scottish	Increase costs relating to
		population lived in poverty, with 23% of children and 20% of working-age adults living in relative poverty after housing	travel/transport can impact on providers capacity to deliver
	Could the proposed service change or policy have a	costs, according to The Scottish Government. Additionally, 16%	appropriate support or individuals
	disproportionate impact on people because of their	of the population lived in absolute poverty after housing costs,	ability to access services out with
	social class or experience of poverty and what	and 16% lived in households with low food security. Socio-	the family home.
	mitigating action have you taken/planned?	economic deprivation is also linked to ethnicity, with Black and	
		minority ethnic children disproportionately exposed to poverty.	The recent change to parking
	The Fairer Scotland Duty (2018) places a duty on public	la 0004 04 the according to a free housing a cost for a cost is	charges will also have a negative
	bodies in Scotland to actively consider how they can	In 2021-24, the poverty rate after housing costs for people in households with a disabled person was 23% (550,000 people	impact on above.
	reduce inequalities of outcome caused by	each year). This compares with 17% (510,000 people) in a	The Flexible Purchasing Framework
	socioeconomic disadvantage when making strategic	household without disabled household members.	2026 will allow providers to submit
	decisions. If relevant, you should evidence here what		rates that consider these costs and
	steps have been taken to assess and mitigate risk of	Providers on the Framework will submit their own individual rate	mitigate some of the impact.
	exacerbating inequality on the ground of socio-	and this can vary across providers however people can choose	
	economic status. Additional information available	to 'top up' their care if allocated budget does not cover all their requirements.	It is recognised that increased
	here:Fairer Scotland Duty: guidance for public bodies	requirements.	parking costs may have a disproportionate impact on low
	- gov.scot (www.gov.scot)		income families, Pensioners and
	- gov.scot (www.gov.scot)		Single Parents and those living in
	Cavan wasful avastions to consider when scaling to		certain areas of the city.
	Seven useful questions to consider when seeking to		
	demonstrate 'due regard' in relation to the Duty:		Please see EqIA for further details:
	1. What evidence has been considered in preparing		https://www.glasgow.gov.uk/article/1
	for the decision, and are there any gaps in the		328/Equality-Impact-Assessment-
	evidence?		EqlA
	2. What are the voices of people and communities		
	telling us, and how has this been determined		
	(particularly those with lived experience of socio-		
	economic disadvantage)?		
	3. What does the evidence suggest about the actual or		
	likely impacts of different options or measures on		
	inequalities of outcome that are associated with socio-		
	economic disadvantage?		
	4. Are some communities of interest or communities		

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	of place more affected by disadvantage in this case		
	than others?		
	5. What does our Duty assessment tell us about socio-		
	economic disadvantage experienced		
	disproportionately according to sex, race, disability		
	and other protected characteristics that we may need		
	to factor into our decisions?		
	6. How has the evidence been weighed up in reaching		
	our final decision?		
	7. What plans are in place to monitor or evaluate the		
	impact of the proposals on inequalities of outcome		
	that are associated with socio-economic		
	disadvantage? 'Making Fair Financial Decisions'		
	(EHRC, 2019)21 provides useful information about		
	the 'Brown Principles' which can be used to		
	determine whether due regard has been given. When		
	engaging with communities the National Standards		
	for Community Engagement22 should be followed.		
	Those engaged with should also be advised		
	subsequently on how their contributions were factored		
	into the final decision.		
(k)	Other marginalised groups	None	None
	How have you considered the specific impact on other		
	groups including homeless people, prisoners and ex-		
	offenders, ex-service personnel, people with		
	addictions, people involved in prostitution, asylum		
	seekers & refugees and travellers?		
8.	Does the service change or policy development include	The Flexible Purchasing Framework 2026 will support the	The Flexible Purchasing Framework
0.	an element of cost savings? How have you managed	Review of Access to Social Care which has a £3million saving	2026 will allow for providers to submit
	this in a way that will not disproportionately impact on	attached to it.	their individual rates and promote
	protected characteristic groups?	allaonea lon.	Fair Work with an expectation that
	protected characteristic groups:		the living wage is being offered to
	Your evidence should show which of the 3 parts of the		staff with the highest % being
	Tour evidence should show which of the 3 parts of the		Stan With the highest /0 Dellig

		011101/12	
	General Duty have been considered (tick relevant boxes).		females on low incomes.
	1) Remove discrimination, harassment and victimisation		
	2) Promote equality of opportunity		
	3) Foster good relations between protected characteristics.		
	4) Not applicable		
		Service Evidence Provided	Possible negative impact and Additional Mitigating Action Required
9.	What investment in learning has been made to prevent discrimination, promote equality of opportunity and foster good relations between protected characteristic groups? As a minimum include recorded completion rates of statutory and mandatory learning programmes (or local equivalent) covering equality, diversity and human rights.	Equalities responsibilities for Purchased Providers will be covered in the contract terms.	If any impact is identified in future then reassessment will be conducted and mitigating actions identified

10. In addition to understanding and responding to legal responsibilities set out in Equality Act (2010), services must pay due regard to ensure a person's human rights are protected in all aspects of health and social care provision. This may be more obvious in some areas than others. For instance, mental health inpatient care or older people's residential care may be considered higher risk in terms of potential human rights breach due to potential removal of liberty, seclusion or application of restraint. However risk may also involve fundamental gaps like not providing access to communication support, not involving patients/service users in decisions relating to their care, making decisions that infringe the rights of carers to participate in society or not respecting someone's right to dignity or privacy.

The Human Rights Act sets out rights in a series of articles – right to Life, right to freedom from torture and inhumane and degrading treatment, freedom from slavery and forced labour, right to liberty and security, right to a fair trial, no punishment without law, right to respect for private and family life, right to freedom of thought, belief and religion, right to freedom of expression, right to freedom of assembly and association, right to marry, right to protection from discrimination.

Please explain in the field below if any risks in relation to the service design or policy were identified which could impact on the human rights of patients, service users or staff.

United Nations Convention on the Rights of Persons with Disabilities and Optional Protocol website: http://www.un.org/disabilities/documents/convention/convoptprot-e.pdf requires all service provision to be concerned about the difficult conditions faced by persons with disabilities who are subject to multiple or aggravated forms of discrimination on the basis of race, colour, sex, language, religion, political or other opinion, national, ethnic, indigenous or social origin, property, birth, age or other status.

There is a commitment to Fair Access to Social Care and Maximising Independence focused on prevention, early intervention and redirection based on a risk-enabling, strengths and reablement-based system of assessment and support planning, which was deemed the appropriate strategic response and best route to maintaining a sustainable community health and social care system in the city. Service users will be encouraged and supported to shape their own care while mitigating risk by being provided with a range of choices for how they are provided with support. This approach will consider and support the equity principles of this policy the HSCP will be duty bound to consider other, more cost-effective alternatives to ensure we deliver best value through fair and equitable use of resources.

The Flexible Purchasing Framework 2026 will be the purchasing approach to support the HSCP deliver on the above by ensuring purchased providers utilise a strength based approach to service delivery and supporting sustainable communities. In addition the Framework will allow for a more personalised and choice based option for people.

Please explain in the field below any human rights based approaches undertaken to better understand rights and responsibilities resulting from the service or

policy development and what measures have been taken as a result e.g. applying the PANEL Principles to maximise Participation, Accountability, Non-discrimination and Equality, Empowerment and Legality or FAIR*.	

- *
- Facts: What is the experience of the individuals involved and what are the important facts to understand?
- Analyse rights: Develop an analysis of the human rights at stake
- Identify responsibilities: Identify what needs to be done and who is responsible for doing it
- Review actions: Make recommendations for action and later recall and evaluate what has happened as a result.

_	g completed the EQIA template, please tick which option you (Lead Reviewer) perceive best reflects the findings of the assessment. This can be cross-checke e Quality Assurance process:
	Option 1: No major change (where no impact or potential for improvement is found, no action is required)
X	Option 2: Adjust (where a potential or actual negative impact or potential for a more positive impact is found, make changes to mitigate risks or make improvements)
	Option 3: Continue (where a potential or actual negative impact or potential for a more positive impact is found but a decision not to make a change can be objectively justified, continue without making changes)
	Option 4: Stop and remove (where a serious risk of negative impact is found, the plans, policies etc. being assessed should be halted until these issues can be addressed)

		the box below to describe the activity and th lopments in their own services.	e benefits this has	brought to the service. This
Actions – from the additional missummarise the actions this serv		uirements boxes completed above, please orward.	Date for completion	Who is responsible?(initials)
The above EQIA to be reviewed o	nce Flexible Purch	asing Framework 2026 has been	June 2026	Angela Dowdalls
Ongoing 6 Monthly Review pl	ease write vour 6 r	nonthly EQIA review date:		
June 2026	case write your or	iontiny Exilateview date.		
Lead Reviewer: EQIA Sign Off:	Name Job Title Signature Date	Geri McCormick Head of Commissioning Geri McCormick 05/06/2025		
Quality Assurance Sign Off:	Name Job Title Signature Date			



NHS GREATER GLASGOW AND CLYDE EQUALITY IMPACT ASSESSMENT TOOL MEETING THE NEEDS OF DIVERSE COMMUNITIES 6 MONTHLY REVIEW SHEET

Name of Policy/Current Service/Service Development/Service Redesign:

	Col	mpleted
	Date	Initials
Action:		
Status:		
Action:		
Status:		
Action:		
Status:		
A 4*		
Status:		/D !!
Action: Status: Please detail any outstanding activity with regard to required reason for non-completion	actions highlighted in the original EQIA process for this Servi	ce/Policy and
Status: Please detail any outstanding activity with regard to required reason for non-completion		
Status: Please detail any outstanding activity with regard to required reason for non-completion	To be C	ompleted by
Status: Please detail any outstanding activity with regard to required reason for non-completion Action:	To be C	ompleted by
Status: Please detail any outstanding activity with regard to required	To be C	ompleted by

	To be c	ompleted by
	Date	Initial
Action:		
Reason:		
Action:		
Reason:		
Please deta	nil any discontinued actions that were originally planned and reasons:	
Reason:		
Action:		
Action: Reason:	e your next 6-month review date	
Action: Reason: Please writ	e your next 6-month review date mpleting officer:	
Action: Reason: Please write Name of co	mpleting officer:	
Action: Reason: Please writ	mpleting officer:	