

**Glasgow City
 Integration Joint Board
 Finance and Audit Committee**

Report By: Sharon Wearing, Chief Officer: Finance and Resources

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**AUDIT SCOTLAND
 RESHAPING CARE FOR OLDER PEOPLE: IMPACT REPORT MAY 2016**

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| Purpose of Report: | To advise Committee on the key findings of the Audit Scotland Reshaping Care for Older People: Impact Report, published in May 2016. |
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| Recommendations: | <p>The Integration Joint Board Finance and Audit Committee is asked to:</p> <ul style="list-style-type: none"> a) note this report; b) note that an update on the implementation actions from the December 2015 and March 2016 Audit Scotland reports referred to in para 3.1 will be presented to committee in early 2017; and c) note that Glasgow's work on Reshaping Care for Older People will be reflected in the Strategic Plan. |
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Implications for Integration Joint Board:

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| Financial: | None |
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| Personnel: | None |
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| Legal: | Audit Scotland's recommendations relate directly to the functions of the Integration Joint Board. |
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| Economic Impact: | None |
| Sustainability: | None |
| Sustainable Procurement and Article 19: | None |
| Equalities: | None |
| Risk Implications: | |
| Implications for Glasgow City Council: | The Audit Scotland report assesses the impact of a number of recommendations which apply to local authorities |
| Implications for NHS Greater Glasgow & Clyde: | The Audit Scotland report assess the impact of a number of recommendations which apply to health boards |

1. Purpose of Report

- 1.1 To advise Committee on the key findings of the Audit Scotland Reshaping Care for Older People: Impact Report, published in May 2016.

2. Background

- 2.1 The audit Reshaping Care for Older People: Impact Report found at <http://www.audit-scotland.gov.uk/report/reshaping-care-for-older-people-impact-report> summarises the impact made by the Audit Scotland performance audit 'Reshaping care for older people' published in February 2014, found at <http://www.audit-scotland.gov.uk/report/reshaping-care-for-older-people>.
- 2.2 In 2010 the Scottish Government and the Convention of Scottish local Authorities (COSLA) launched a ten-year change programme, Reshaping Care for Older People that aimed to improve the quality and outcomes of care, and to help meet the challenges of an aging population. The 2014 audit aimed to establish how much progress NHS boards and councils had made in improving health and care services for older people, including developments through Reshaping Care for Older People.

2.3 The key messages from the 2014 report were:

- Reshaping Care for Older People is a complex programme of major transformational change affecting most health and social care services.
- In 2011/12, the NHS and councils spent approximately £4.5 billion on care for older people. More needs to be done to target resources on preventing or delaying ill health and on supporting people to stay at home. There is little evidence of progress in moving money to community-based services and NHS boards and councils need clear plans setting out how this will happen in practice, making better use of data.
- The Change Fund represents 1.5 per cent of all spending on older people in 2011/12 and this has led to the development of a number of small-scale initiatives. Initiatives are not always evidence-based or monitored on an ongoing basis and it is not clear how successful projects will be sustained and expanded. The Change Fund has been successful in bringing together NHS boards, councils and the third and private sectors to develop and agree joint plans to improve care for older people in their local area.
- For several years, there has been a greater focus on improving quality of care for older people in Scotland and providing services in a joined-up way, but progress has been slow. National performance measures have not kept pace with policy changes and a greater focus on outcomes is needed. There is no clear national monitoring to show whether the policy is being implemented successfully and what impact this is having on older people.

2.4 The 2014 report made a number of recommendations for the Scottish Government, NHS boards and councils, recommending that:

- there should be clear measures of success when a policy is introduced
- existing information is better used to understand variations in activity and spend on older people's health and social care services across Scotland
- there must be improvements to information on the cost, activity, outcomes and quality of health and care services for older people
- there must be an evaluation of new initiatives aimed at improving health and social care for older people, to assist in spreading successful initiatives.

2.5 The 2014 report aimed to add value by providing an early independent assessment of progress in the Reshaping Care for Older People programme as well as assessing the impact the Change Fund had on improving services for older people in its first two years, making recommendations aimed at improving care for older people, and highlighting good practice.

2.6 The May 2016 Impact Report summarised the impact made by the 2014 audit report, and is outlined in the following section.

3. May 2016 Impact Report

3.1 The impact report outlines how the 2014 audit report on Reshaping Care for Older People was received and implemented across the country. Key impacts as follows:

- **Raising awareness and communication of key messages** – the report received coverage in a number of national and local papers and radio stations, focussing on the key messages within the 2014 report as outlined at para 2.3. The 2014 report was downloaded more than 8,700 times in the 12 months following publication, with a range of presentations made by the audit team across the country.
- **Parliamentary consideration** – following a briefing to the Scottish Parliament Public Audit Committee on 19 February 2014, the committee held an evidence session in April 2014, that included input from the Glasgow Council Executive Director Social Care Services and the Director of Corporate Planning and Policy, NHS Greater Glasgow and Clyde.
- **Local consideration of the 2014 report** – local consideration was given to the report in a number of partnership areas including Glasgow. Two further audits were conducted by Audit Scotland that examined health and social care, '*Health and social care integration*', published in December 2015, and '*Changing models of health and social care*', published in March 2016, providing opportunities to look in more detail at some of the issues raised in the 2014 '*Reshaping care for older people*' report. Action plans on implementing the recommendations from these two reports were presented to this committee in April 2016; an update on the implementation actions will be presented to the January 2017 committee.
- **Contribution to national policy developments** – the legislation to integrate health and social care in April 2014 took forward a number of issues raised in the 2014 report including providing a framework for integrating adult health and social care services; a focus on delivering better health and well-being outcomes; and, a requirement for improved and detailed data.

3.2 Appendix 1 of the Impact Report lists progress with each of the specific recommendations from the 2014 report on '*Reshaping care for older people*'.

4. Recommendations

4.1 The Integration Joint Board Finance and Audit Committee is asked to:

- a) note this report;
- b) note that an update on the implementation actions from the December 2015 and March 2016 Audit Scotland reports referred to in para 3.1 will be presented to committee in early 2017; and
- c) note that Glasgow's work on Reshaping Care for Older People will be reflected in the Strategic Plan.