Glasgow City HSCP
Health and Social Care Partnership

Glasgow's Family Support Strategy

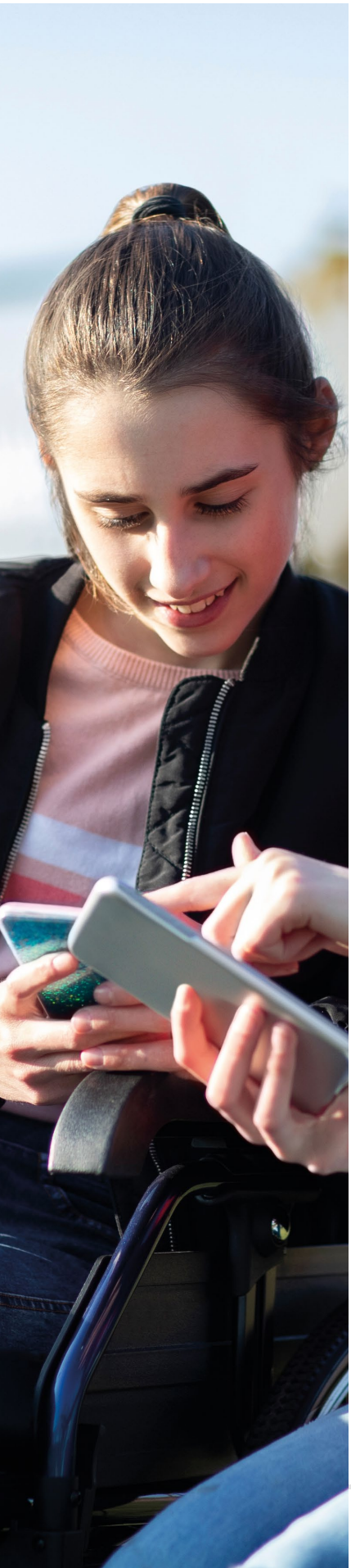
2024-2030



NHS Greater Glasgow and Clyde

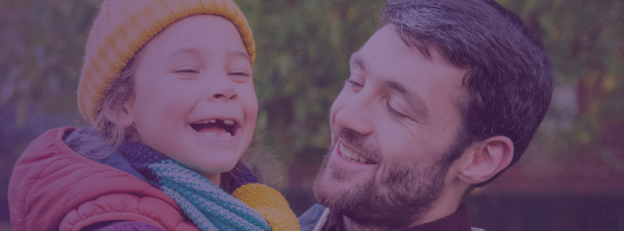
Glasgow City Council

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Foreword



We are delighted to introduce Glasgow's Family Support Strategy for 2024-2030. This strategy represents our commitment to supporting families across our vibrant city, ensuring that children, young people, and families have the opportunity to thrive.

Glasgow's Children's Services Partnership celebrates diversity, and values the central importance of family life. We understand that family life can be challenging, and many of us need support at various points in our lives. Our goal is to ensure that families receive the right help at the right time. Over the past decade, we have made significant strides in improving outcomes for children and families. We have increased investment in family support provision, reduced the number of children coming into care, and improved outcomes for children and families. However, we recognise that challenges remain, particularly in light of ongoing financial pressures.

Our Strategy is aligned with key frameworks and policies including Getting it Right for Every Child (GIRFEC), the Promise, UNCRC and Scottish Government's Holistic Whole Family Support. We are committed to ameliorating the impact of poverty on families and ensuring that our strategic and operational efforts are focused on achieving this goal. The Family Support Strategy 2024-2030 builds on the foundations laid by our previous Strategy and outlines a blueprint for how we can collectively build a citywide network of support that meets families' needs holistically.

Family support plays a critical role in helping children and young people feel safe, loved, healthy, and happy. By using a strength and asset-based approach, we are committed to working alongside families, addressing their needs as early as possible. This approach helps improve family relationships, prevent breakdowns, and reduce the need for statutory interventions. We recognise the need to have a broad range of effective early intervention, prevention, intensive and collaborative family support at the core of our strategy, aiming to meet the needs of families and reduce the impact of poverty and inequalities.

By working together, we can create a supportive environment where all families can flourish. We are confident that this strategy will help us achieve our vision of a city where every child, young person, and family can thrive.

Pat Togher

Chief Officer, Glasgow City HSCP

Karen Dyball

Assistant Chief Officer, Children & Families, Glasgow City HSCP

Douglas Hutchison

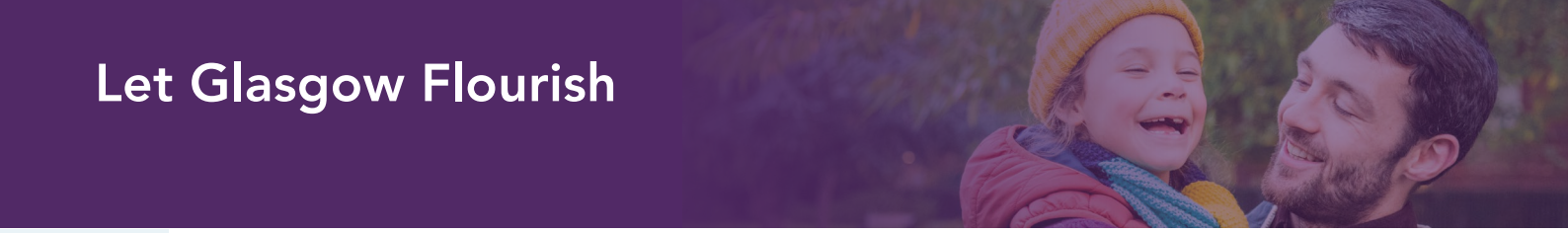
Executive Director of Education, Glasgow City Council

Ian Bruce

Chief Executive, Glasgow Council for the Voluntary Sector



Let Glasgow Flourish



Glasgow strives to be a welcoming city that celebrates diversity, one that values all its citizens and understands the central importance of family life and all that it contributes to the success of the city. Family life can be challenging and many of us need support at various points in our life from friends, family, services and professionals. Glasgow wants to ensure all families get the right help and support they need, when they need it.



Significant improvements have been achieved across Children's Services in the last 9 years including;

- Increased investment in family provision across the city (£50 million committed across 2024 - 2030)
- Reductions in the number of children coming into care. Looked After and Accommodated Children and Young People reduced from 1413 in 2016 to 588 in 2024
- Reductions in the number of children's names on the Child Protection Register. New Child Protection Registrations reduced from 605 to 298 between 2016 and 2024.
- More children and young people supported to live at home with their families in their own communities including 1,250 young people supported by Glasgow Intensive Family Support Service (GIFSS). 85% remained at home, 4% with kinship carers.

The last decade has seen the impact of austerity and the associated consequences on public sector spending, along with the impact of the pandemic and the cost-of-living crisis, heightening the impact of poverty for many. Challenges remain to ensure we protect the gains made and consistently achieve improved outcomes for children, young people and families.

We have been intentional in the alignment of our strategic and operational efforts with **Getting it Right for Every Child** (GIRFEC) and **Glasgow's Promise**. Building on our previous **Family Support Strategy** and Glasgow's **Local Outcome Improvement Plan** alongside the inclusion of a dedicated child poverty priority in the **Integrated Children's Services Plan**. There is a renewed focus of intent by the Community Planning Partnership which places mitigating the impact of poverty on families at the very heart of the City's agenda. All of this aligns with **Glasgow City Council's Plan 2022-2027** to reduce poverty and inequality and the **Glasgow City Integrated Joint Board Strategic Plan for Health and Social Care 2023-2026** which outlines a strong focus on prevention, early intervention and wellbeing. The Family Support Strategy 2024 – 2030 builds on the foundations laid from the implementation of the previous **Strategy** and the work undertaken across the city to address poverty and improve outcomes for children and families.





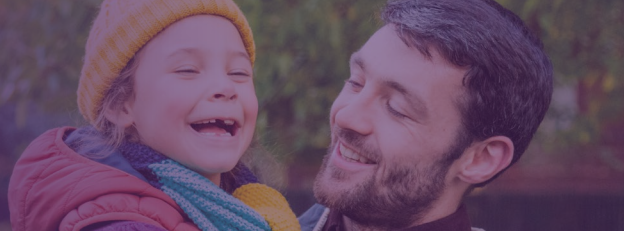
It is intended to outline a blueprint for families, service providers, community organisations, statutory agencies and funders on how we can collectively build a citywide network of support that meets families' needs holistically and allows all of Glasgow's families to flourish.

Family support has a critical contribution to make to help ensure children and young people feel safe, loved, healthy and happy and in supporting families to thrive. Using a strength and asset-based approach, the partners in Glasgow are committed to family support which works alongside families as a whole, addressing their needs as early as possible. This can help improve family relationships, prevent breakdown and reduce the need for statutory interventions. Effective early intervention and preventative family support seeks to reduce the impact of poverty and inequalities and is at the core of how we deliver family support within Glasgow.

Our collective analysis over the last 10 years informs and guides our work here. We understand that a focus on continually improving relationships (within families, between service providers and families, and between service providers themselves) will help us deliver consistent, relational, person-centred, trauma informed support that is strengths based and viewed through a poverty lens. This will help us ensure the right resources are available at the right time to support families and help them remain together, in their own homes and communities, and thrive.

Support will come in many shapes and forms, depending on the needs identified by families. We recognise that we need a broad range of family support services and that there is strength in this diversity. It may include; practical help around the home, support accessing welfare benefits or other services and attending appointments, helping establish daily routines, building and improving relationships within the family and connecting with other or specialist services and support as required. It includes a wide range of local community-based supports including local groups, peer support and drop-in services in addition to professional and statutory services.

Our Vision



Our vision is that by building trusting, collaborative and consistent relationships we can empower children, young people and families to access the support they need, as early as possible. That support should be offered in a flexible, responsive and connected way that meets needs, avoids crisis and promotes sustainable improvement, enabling families to achieve their full potential.

To deliver on the vision set out within this strategy, **5 strategic priorities** were co-designed with the Children's Services Partnership Partners - including feedback from families, and informed by the success of the previous Family Support Strategy, our efforts to deliver comprehensively on GIRFEC, the Glasgow Promise and the UNCRC work undertaken across the city.

Our theory of change is that we can improve outcomes for children, young people and families by shaping how we work with families and how we, as service providers work together.

In focusing on these two key drivers for improvement we have identified five connected priority areas;

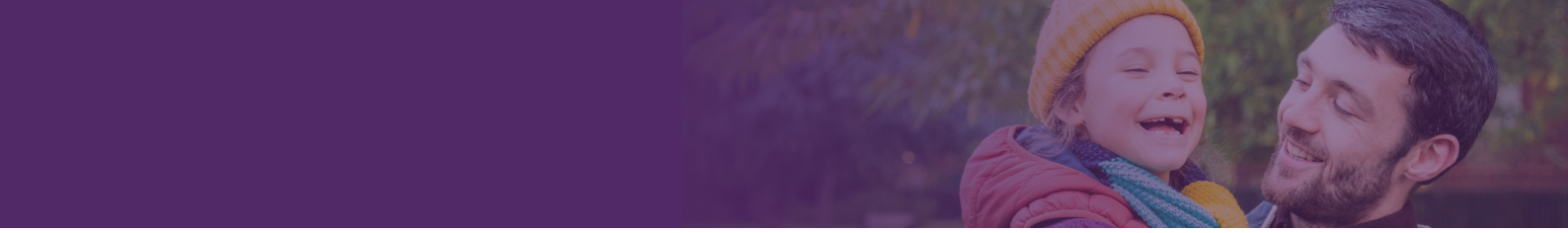
How we work with families

1. Voice and influence
2. Practice and collaboration

How we work together

3. Collaborative neighbourhood networks
4. People and resources
5. Evidence and learning





Family Support Strategy

People and Resources

Collaborative Networks

Voice and Influence

Practice and Collaboration

Evidence and Learning

Glasgow's Family Support Approach

How we work with families

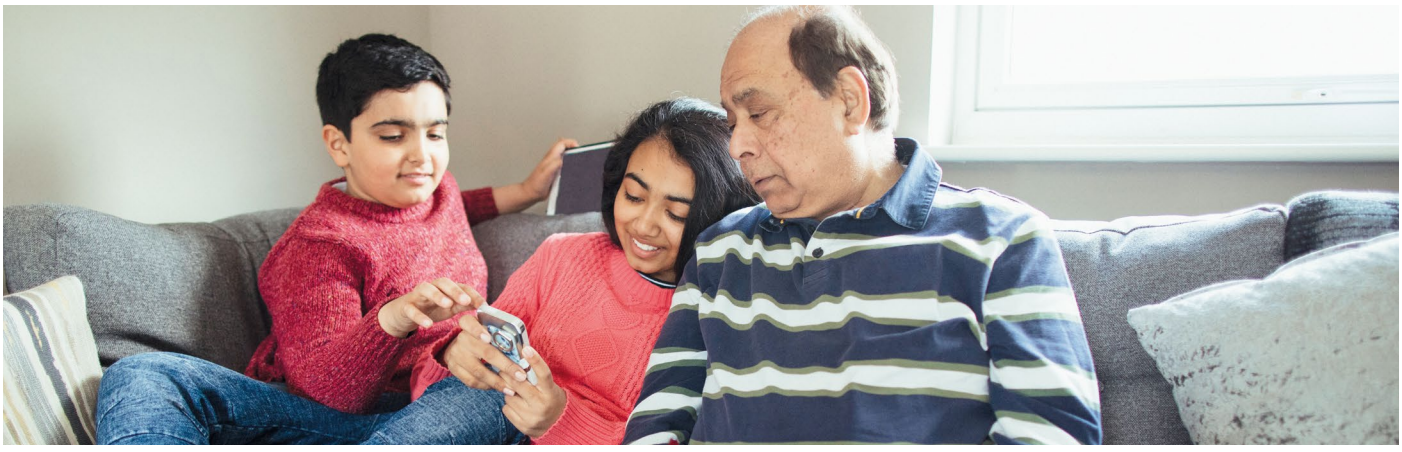
How we work together

Practice Principles

Collaboration Principles

Family Support and Community Based Support Services

Children, Young People and Family Needs



Family Support Priorities



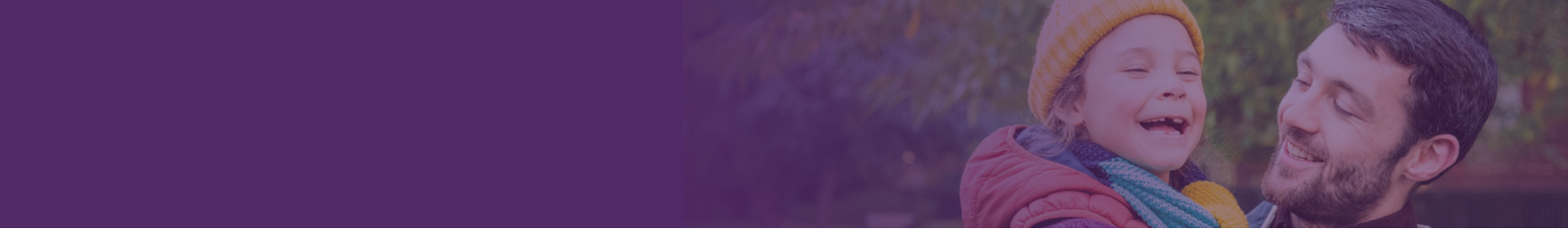
1. Voice and Influence

Context: Family participation is crucial for ensuring our services meet the needs of those we support. We are committed to amplifying family voice and influence at all levels of service design and delivery - both individual and strategic. Research shows that when families are active, valued decision-makers, there is stronger engagement with services and a higher chance of positive outcomes. By integrating the lived experiences of families with the evidence and experience from practitioner insights, we can design more inclusive, non-stigmatising, and culturally competent services.

Aim: Empower families to help shape the design and delivery of support services through active, collaborative decision-making grounded in their lived expertise, alongside practitioner wisdom.

Our commitment

- **Create safe environments for families to feedback views/experiences**. This is about creating psychologically safe spaces where families can share ideas and insights in ways and times that work for them. We will draw upon a range of creative engagement methods that include a blend of both digital and in-person platforms.
- **Ensure accessibility runs through all our activities and communication**. This relates to both in-person and digital spaces, as well as our written outputs and communication materials. We are committed to removing barriers to ensure every family can fully engage and benefit.
- **Facilitate access to people and platforms of influence**. Creating spaces for family and stakeholder voice isn't enough. This needs to be meaningfully connected to key decision-makers to influence policy and practice to ensure supports are grounded in what matters most to families. We want to do this in a collaborative way to avoid duplication and ensure connection across related strategic plans.
- **Maintain regular feedback loops with families and other key stakeholders**. We will be transparent with families and other stakeholders, ensuring robust 'policy-practice' feedback loops and outlining how contributions have been acted upon, and provide clear rationale in cases where it has not been possible to respond to feedback.
- **Integrate family voice with practitioner wisdom**. This is about creating spaces for different perspectives to be heard and considered. Family voice can help shape what is both needed and wanted. Practitioner wisdom can further enhance understanding by considering the best available evidence along with what is feasible locally and how this can be achieved within existing structures (as well as identifying the barriers that might prevent success).
- **Progress training and capacity building to ensure high quality co-design and co-production**. Meaningful co-design and co-production requires ongoing investment and commitment. It requires us to continue to build our staff capacity to think creatively about ways families can influence policy and practice – as well as trialling different ways safe and brave spaces can be created (e.g. what might feel safe and inclusive for one family, might be different to another).



- **Explore and build upon innovative models of peer and volunteer support, and reduce barriers to participation**: Families frequently tell us about the importance of friendships, non-judgemental peer support and opportunities to connect with other parents/carers within accessible, inviting and inclusive spaces. Families and communities organisations have also told us there are barriers to setting up peer and volunteering support spaces. We will work to make volunteering more accessible in Glasgow with the intention to bolster and improve community support.

2. Practice and Collaboration

Context: Practice Principles offer a guiding framework for consistent, high quality, practice that can be adapted across different contexts, regardless of family needs. They ensure consistency while allowing flexibility to address diverse challenges and strengths.

Aim: We will continue to integrate our co-created principles into our supports with families, and ways of working with professionals/colleagues to ensure we provide a holistic, strengths based, trauma-informed, inclusive and rights-respecting approach to families in Glasgow. The aim is that the practice principles should help guide partners when developing new family support services or improving existing services. The principles align with the National Framework of Holistic Whole Family Support, The Promise Principles, Glasgow STRENGTHS Pillars, pre-existing Family Support Strategy Principles and Child Protection Principles (see Appendix 1).

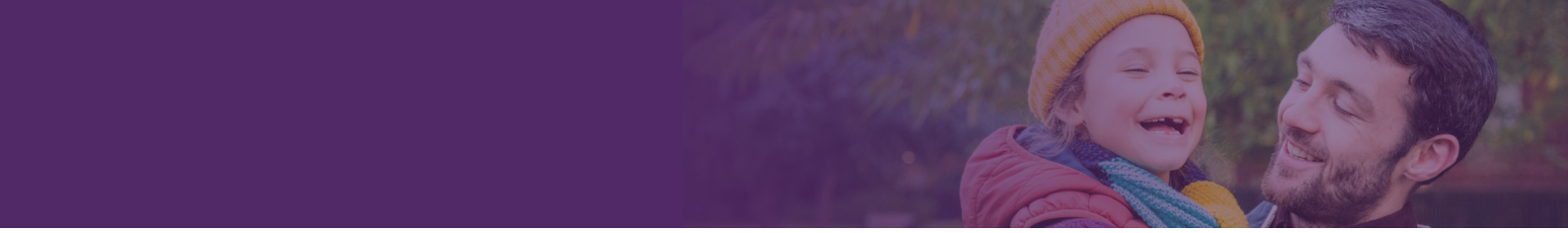
Our commitment

- We will develop an overall practice approach for Family Support that can be applied consistently across the city.
- We will build on existing areas of good practice and ensure we reflect the best evidence available.
- We will test and refine our ways of working with families to ensure what we deliver meets their needs.

There are two strands to our co-created principles that underpin our approach:

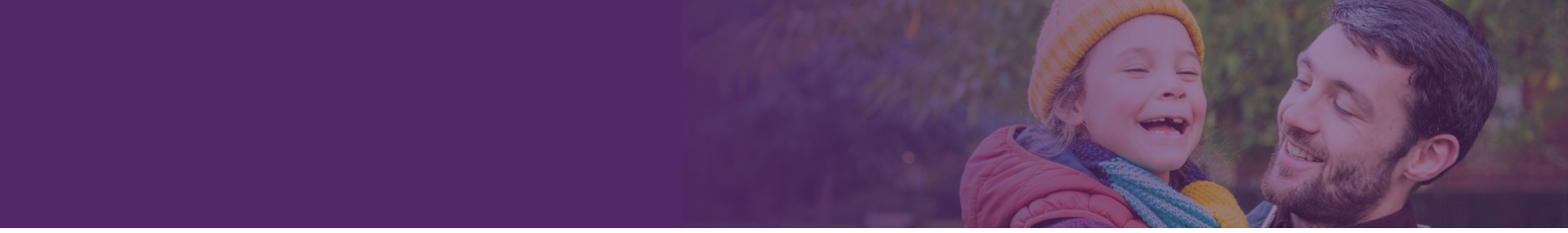
1. **Our Practice Principles**: how we work with families
2. **Our Collaboration Principles**: how we work together





Our Practice Principles: How we work with families

Table 1. Family Support Practice Principle	
Rights-respecting	**Voice and Influence**
We recognise children and families as rights holders. We respect, uphold and defend the rights of children and families.	Children and families are provided with safe spaces and support to express their views. Views are actively sought from families using a variety of media/formats. Those views listened to and acted upon as appropriate.
Strengths-based	**Inclusive and accessible**
We identify and celebrate family strengths. We empower families through choice (i.e., what matters to you?) We identify areas for development, and support families to achieve using a strength's-based approach. We support parents and children to recognise choices, and to make effective decisions which have a positively impact.	We recognise there is 'no one size fits all' in family support. We create supports that are accessible to all families from a diversity of backgrounds and experiences and are equalities sensitive. Our approach promotes inclusion and celebrates diversity. We work in ways that are: poverty aware; neurodiversity aware and culturally sensitive.
Community/Neighbourhood based	**Non-stigmatising**
We recognise the strength and power of peer support. We reach out to families where they are in communities/we are embedded within communities. We help families build and connect with the wider community of supports. We promote, and support integration and inclusion for every family in the local community.	It takes a village to raise a child and most families will need help and support as some point. Recognising needing help is a normal and typical part of family life. We do not approach families with a 'fix it' mindset.



Family Support Practice Principles	
Flexible and Responsive	**Trauma-informed and Therapeutic**
Providing the right support, at the right time. Available early mornings, evenings, weekends, and holidays. We change as the family's situation changes. We are child-led and family-led.	We have knowledge and understanding of trauma. We recognise the impact of trauma. We work to create safe environments for families. We recognise recovery journeys are not linear. We use therapeutic approaches, and interventions to create a nurturing, healing environment for families.
Compassionate and empathetic relationships	**Prevention and early intervention**
Relationships are key. We work in honest, kind and non-judgemental ways. Our work is founded upon secure attachment relationships.	We recognise the importance of providing help early. Families should not have to reach crisis point before they receive support.
Collaborative networks of support	
Families should not need to navigate complex services and repeat their stories to different agencies. Our partners should embrace collaboration to ensure joined up systems of support and care for families. We work collaboratively to blend the skills and expertise of multi-agencies, and to ensure that support is implemented consistently.	



Our Collaboration Principles: How we work together

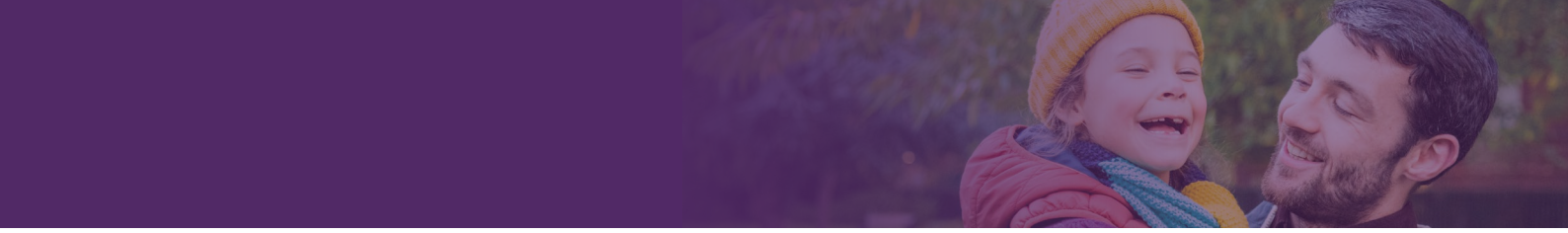
Our Principles have been co-created with the multi-agency partners in the Children's Service Partnership in Glasgow and validated through engagement led by the Third Sector, by children young people and families. These emergent principles have been shaped by and build upon on our collective past experiences about what works well (and what doesn't) when undertaking partnership work. If we are to deliver on our family support vision, our partners have outlined the key ingredients that need to be in place.

Shared vision and principles: This helps create alignment amongst partners and is critical for maintaining focus on our long-term vision for family support. It creates space to change and respond flexibly to emergent challenges.

Common language: This helps create a bridge across all partners to ensure key concepts and goals are understood by all. It helps minimise miscommunication, and smooth the way for collaboration.

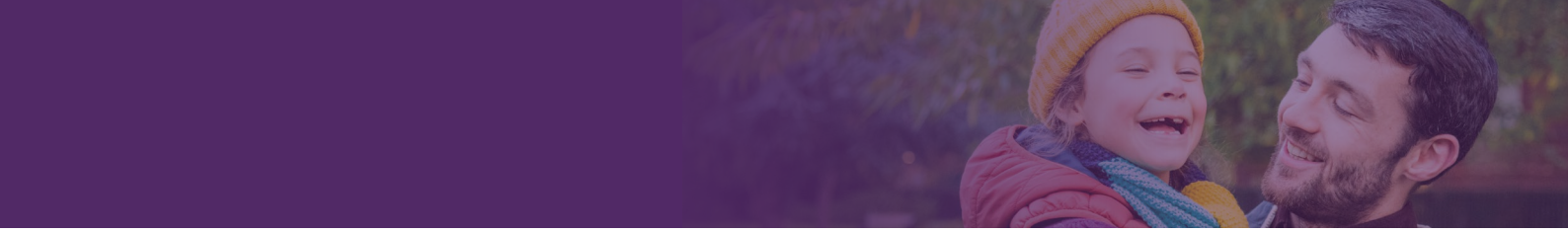
Shared power and resources: We recognise there will always be a power imbalance within any partnership. This is particularly acute within a commissioning context where careful attention requires to be paid to financial budgets. We are committed to trying to name where power imbalances exist, and to try and make these as equitable as possible. We want to move away from competitive approaches and instead move towards more collaborative arrangements, providing a more joined up landscape. We believe working towards creating more collaborative and enabling conditions will lead to better systems of support and outcomes for families.

Culture of trust and openness: This requires the creation of psychological safe spaces for all partners that enables honest reflection, transparency and learning to take place. This is fundamental if we are to continuously improve and provide better supports to families.



- **Shared spaces for learning and improvement**: This involves creation of reflective learning and development spaces that bring together multi-agency partners. This helps deepen relationships, surface new and different perspectives, and facilitates collective problem-solving that is more likely to be effective to delivering holistic family support.
- **Embracing and celebrating differences and diversity**: We will actively seek diverse viewpoints that help deepen our understanding of family support and opportunities to improve. This helps ensure we do not fall into siloed ways of viewing the challenge and subsequent solutions. This will reduce the risk of introducing 'fixes that fail' because we haven't understood the totality of the system or challenge.
- **Being brave and making difficult decisions**: We know that genuine collaboration is not easy. There will be differing and sometimes seemingly contradictory perspectives. We are committed to exploring and holding these different perspectives. We know it takes continuous attention and time to make collaboration work, with lots of learning along the way. We are committed to bringing vulnerability, compassion and bravery into circumstances that require difficult decisions to be made in order to serve the best interest of families.
- **Aligned with our practice principles**: The way we work with families as outlined in our Practice Principles, should mirror the way we work with our partners (See Table 1. Our Practice Principles).
- **We will iteratively refine and refresh the collaboration principles** to ensure they are meaningful and help facilitate the strengths based, trauma informed approach of family support we are striving for.





3. Collaborative Neighbourhood Networks

Context: This is about building strong, locally-rooted partnerships to ensure supports are accessible, integrated, and responsive to a community's unique challenges. It focuses on fostering deeper community ties and shared ownership of co-created solutions to deliver sustainable, impactful outcomes for families. While this has been a goal of the previous Family Support Strategy (2020-23), we now need to be more intentional about advancing progress to strengthen community-based supports. This requires reviewing governance structures, reflecting on each organisation's role, and creating environments that enable stronger community connections.

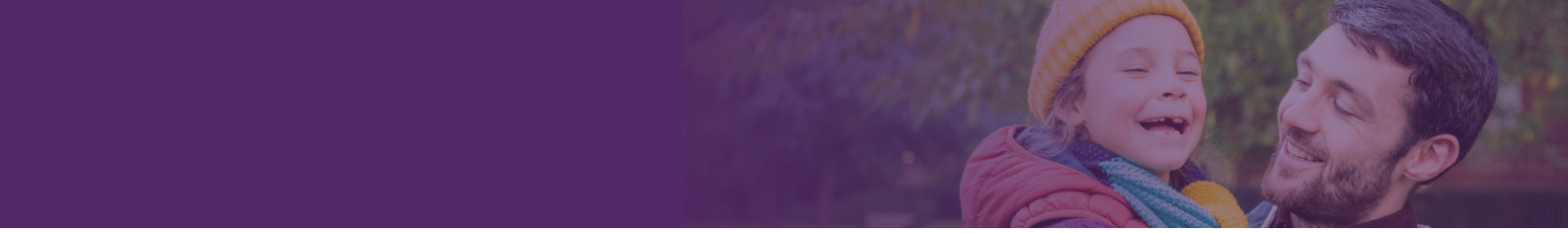
Aim: Co-create a Collaborative Neighbourhood Network approach that works with community strengths to ensure supports are responsive to rapidly evolving local contexts and needs.



Our Commitment

- **Review and build upon existing local planning structures**: Utilise existing planning mechanisms (e.g. Thriving Places, Locality Planning, Child Poverty Pathfinder) to strengthen networks of support at a neighbourhood level. We will pay careful attention to the role and function of these structures in order to maximise impact.
- **Share expertise and learning**: Collaborative Neighbourhood Networks will share resources such as training, knowledge, skills and best practice. For example, Networks could be supported to host biannual/annual learn and share events.
- **Support community organisations and volunteers**: We recognise the value and contributions of community organisations and volunteers. We remain committed to exploring ways to build capacity within existing resource.
- **Co-create implementation plans**: Explore opportunities for Collaborative Neighbourhood Networks to co-create implementation plans that respond to local family needs.





4. People and Resources

Context: People are our greatest asset. We are operating in an extremely challenging financial context. Pressure on budgets along with rising levels of need makes it imperative that we scrutinise all that we do and explore different approaches in the design and delivery of services to ensure best value.

Aim: We will coordinate and maximise the potential of our resources - both human and financial - to provide impactful preventative, early intervention and intensive support services, keeping children and young people safe, happy and healthy and, where appropriate, with their family, thriving in their communities.

Our Commitment

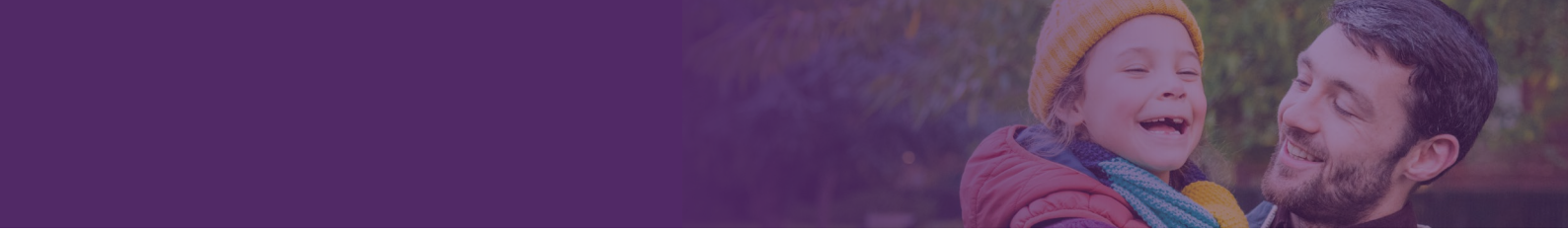
- **Foster a collaborative commissioning landscape**: We will continue to explore a variety of commissioning arrangements that support collaboration and move away from models that reinforce siloed, or disjointed ways of working.
- **Align and coordinate funding streams**: We will continue to collaborate with Glasgow City Council and the Health and Social Care Partnership Commissioning Teams, Glasgow Community Grants Fund and other funders to reduce the siloed funding within the family support landscape ensuring connection of funding, i.e. Whole Family Wellbeing Fund, Child Poverty Pathfinder, Employability funding.
- **Share power and accountability**: We recognise there will always be a power imbalance between those who are commissioning services and those who are seeking funds for delivery. We will trial different approaches that seek to better share power amongst our partners, and place family voice at the centre.







- **Make space for innovation whilst investing in what works**: We need a blend of both. We need to provide permissions that enable staff to try something new based on emergent needs and opportunities that are presented. Staff need to feel supported to take proportionate risks to work in the best interests of the families that allow them to exercise their professional judgement and expertise. We need to create this space, whilst also continuing to invest in what the evidence tells us is making a difference in the lives of children, young people and families.
- **Create a diverse service landscape**: We will provide families with a range and choice of flexible support services that meet families where they are at on their journey. We understand that a diverse range of supports will be required, including at times, some more specialist or tailored services to help reduce risk and keep our most vulnerable children, young people and families safe.
- **Create spaces for shared learning and practice development**: We will adopt and encourage a collaborative approach to sharing resources with all partners such as training, best practice, expertise and knowledge. Dependant on areas of focus within family support networks this may also include how we share resources such as locations and buildings, research and data.
- **Reduce duplication:** We will work to achieve clarity and co-ordination of roles and responsibilities across the service landscape. Thus, reducing duplication and allowing funding to be matched appropriately to need across the city.



5. Evidence and Learning

Context: What we measure can become what we value. It can influence where we invest our attention and time, making it crucial to identify and assess what truly matters to families. However, not everything that matters most can be captured through standardised metrics or Key Performance Indicators (KPIs).

> Not everything that counts can be counted, and not everything that can be counted counts.

To understand and address the needs of children, young people and families, we must seek to develop an approach to evaluation that focuses on what matters most to them (not what can be more easily measured). We will focus on continuous learning and improvement, using indicators that best reflect the priorities of families we serve. This shift allows us to create more meaningful progress, placing value on what matters most to families.

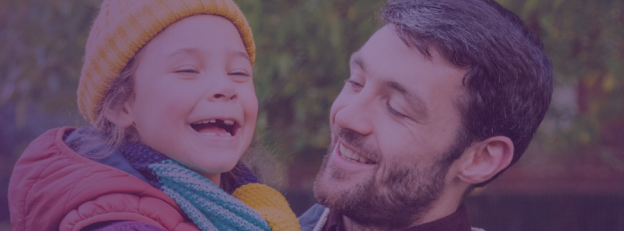
Aim: Hold ourselves accountable to children, young people and families by using evidence and data to measure impact, inform our future plans and support continuous learning and improvement.

Our Commitment

- **Explore evaluation approaches** that enable us to embrace the emergent complexity of the broader ecosystem of family support (which is continuously evolving and improving).
- Continue to **refine our evaluation metrics** and approaches with families by focusing on what matters to them and in particular to consider the 'evidence of impact' in our commissioning arrangements.
- Build our collective capacity to gather **high quality evidence**, participate in and facilitate sense-making and **translate this into practice** (e.g. reflective practice techniques to question and update assumptions about what success looks like across sectors).
- Identify and use actionable data and **create feedback loops to facilitate improvement**.



Policy Context - Family Support Strategy Glasgow 2024 - 2030



National and Local Policy Drivers and Frameworks

Glasgow's Community Planning Partnership has ultimate responsibility for the delivery of GIRFEC within the city. This responsibility was devolved to the Integrated Children Services Partnership via the Children's Services Executive Group (CSEG) and the strategic groups which report into CSEG. This strategy is the responsibility of the Family Support Planning Group (FPSG) (within the integrated planning arrangements) to develop and report back to CSEG. CSEG, FSPG and the Children's Services Locality Planning Groups have a role in ensuring the effective implementation of this strategy with techniques to question and update assumptions about what success looks like across sectors.

National Legislation

Public Bodies (Joint Working) (Scotland) Act 2014

The Children and Young People Act (Scotland) 2014

The Carers (Scotland) Act 2016

The Child Poverty Scotland Act 2017

The Equalities Act 2010

The Human Rights Act (1998) Scotland

UNCRC Incorporation (Scotland) Act 2024

The Community Empowerment Act 2015

The Independent Review of Adult Social Care in Scotland (2021) Feeley Review

Christie Commission Delivery on the Future of Public Services

Getting it Right for Every Child

Tackling Child Poverty Delivery Plan 2022-26

Child Poverty Pathfinder

The Independent Care Review (The Promise) 2020

The Promise 2024-2030

Whole Family Wellbeing Fund

Holistic Whole Family Support Routemap and National Principles

National Guidance for Child Protection in Scotland 2021 - updated 2023 - gov.scot





Local Policies, Strategies, Plans, Frameworks, Principles

Glasgow Community Planning Partnerships

Glasgow Community Plan

Glasgow City HSCP North West Draft Locality Plan 2019-2022

Glasgow City Council Strategic Plan 2022 -2027

Glasgow City Council (2020-2025) Financial Inclusion Strategy

Glasgow City Council (2022-2030) Glasgow's Economic Strategy

Child Poverty Action Plan Report 2022-23

NHSGGC Mental Health Improvement and Early Intervention Framework for Children and Young People

One Glasgow

Glasgow City HSCP North East Draft Locality Plan 2019-22

Glasgow City HSCP South Draft Locality Plan 2019-2022

Glasgow City Integrated Joint Board Strategic Plan for Health and Social Care 2023-26

Glasgow City Integrated Children Services Plan 2023-2026

Glasgow's Promise 2021-2024

Glasgow City HSCP Carer's Strategy 2022-25

Glasgow City HSCP Domestic Abuse Strategy 2023-28

HSCP, The Strategic Direction for Health Improvement (2023-28)

Local Policies, Strategies, Plans, Frameworks, Principles (this strategy aligns with)

Glasgow City Learning and Development Plan (Action Plan 2022-24)

Glasgow City Council (2023-2028) Education Services All Learners, All Achieving

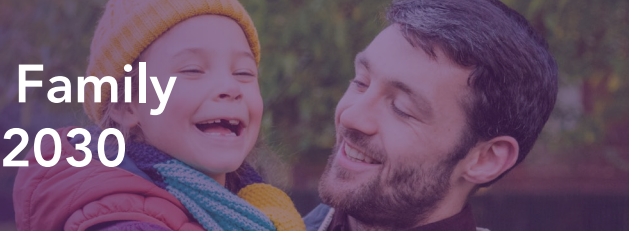
GCHSCP Primary Care Improvement Plan (draft) 2022-2026

Glasgow City Council (2023-2028) Local Housing Strategy

Glasgow City Council (2023-28) Strategic Housing Investment Plan

All in for Glasgow

Methods - How we developed the Family Support Strategy Glasgow 2024 - 2030



Family Support Strategy 2024-2030 Development

The development of this strategy can be categorised into 4 areas; the consultation conducted by Glasgow's Promise Partnership, Children's Services Partnership consultation, Families consultation and the Family Support Writing Group.

Glasgow Promise Partnership (2023)

The Family Support Strategy drew on the previous extensive consultation, mapping and co-design that included: Consultation with families on their experiences of family support and what was important to them (carried out over a 10-week period, carried out by 24 third sector providers with 387 interviewees)

Family support mapping, to understand services and gaps (carried out over 18 month period identifying 78 providers, delivering 122 services, supporting families pre-birth to 26 years old; over half providing support citywide with the remaining services split across the three Glasgow localities – NE, NWS). This research and co-design work made recommendations of areas which could be improved to strengthen family support including collaborative partnership working, holistic and timely support and exploring more collaborative commissioning arrangements that are embedded within the Family Support Strategy.Partnership Consultation Sessions (2024).

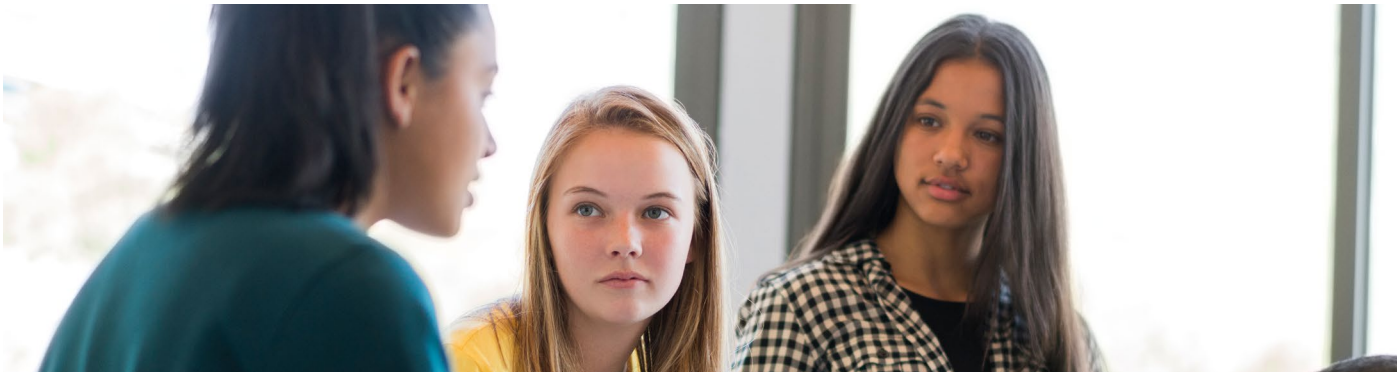
Partnership Consultation Sessions (2024)

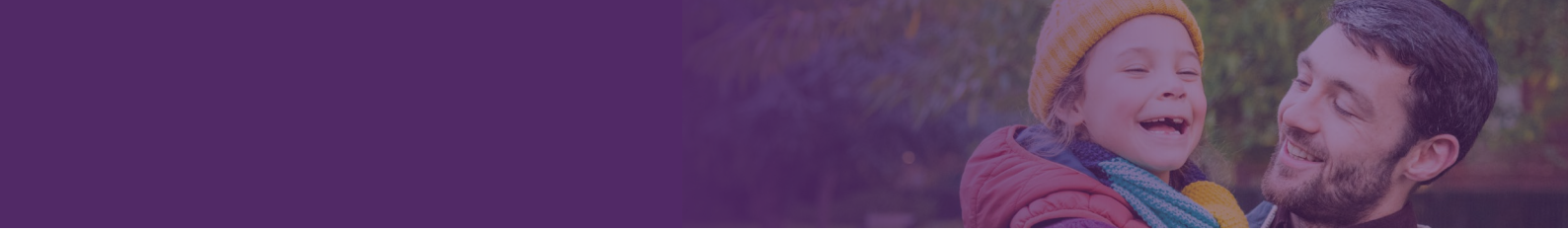
Consultation Sessions with the Children's Services Partnership organisations took place between May and August 2024. These sessions included representatives from a wide variety of Third Sector Organisations, Social Work, Health Visiting, Glasgow Life, Education Services, Financial Inclusion and Housing. Sessions were also held with the HSCP Senior Management Team, Child Poverty Leads, Family Support Planning Group and the steering group that oversees the Children's Services Plan.

These sessions focused on reviewing the progress made towards the vision, priorities and action plans of the previous **Glasgow's Family Support Strategy 2020-23**. Discussions also centred on 'what is family support?' Where should our current priorities be focused, what should our practice principles and collaboration principles look like? Themes from these sessions were analysed and formed the basis of the practice principles and collaboration principles within the strategy.

Families Consultation

Glasgow Council for the Voluntary Sector (GCVS) facilitated participation and engagement from families in Glasgow. Our partners from the voluntary sector engaged with families who have received/ are receiving support. The partnership want to ensure families voices are at the heart of this strategy development.





Key questions explored with families included:

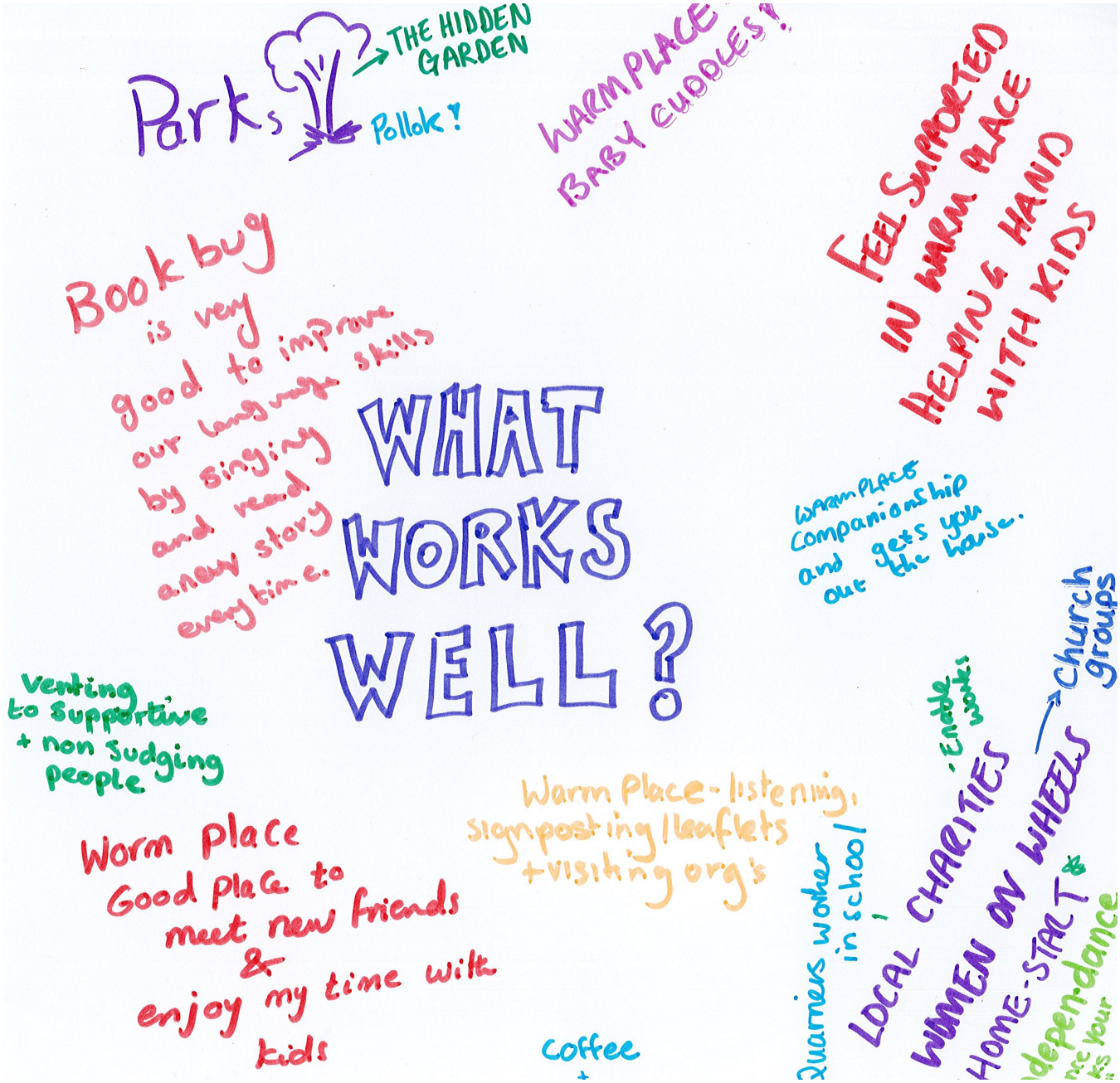
What does 'family support' mean to you?

What works well for families in your area?

What are some of the biggest challenges facing families in your area?

Family Support Writing Group (2024)

Following on from the Partnership Sessions, a multi-agency group was formed to build on feedback provided and co-produce the Family Support Strategy. This writing group ran for a period of 7 weeks with HSCP Planning and Change team supporting the group.



Alignment of Family Support Principles

Appendix 1

Family Support Practice Principles					
Family Support Practice and Collaboration Principles 2024-2030	**Glasgow Intensive Family Support Service STRENGTHS Principles**	**'The Promise' Family Support Principles**	**National Framework Approach to Holistic Family Support (WFWF)**	**National Guidance for Child Protection in Scotland 2023 Update Principles**	**Family Support Strategy 2020-23**
Non-Stigmatising	Non-Judgemental	Non-Stigmatising	Non-Stigmatising	Inequalities	Respectful
Inclusive and accessible				Culture, Community and Family	
	Goals	Holistic and Relational	Whole Family (Needs Based)	Culture, Community and Family	Planning
				Child at the Centre	Knowledgeable
Strength Based	Strengths	Work With Family Asset	Needs Based	Culture, Community and Family	Assessing
		Community Based	Asset and Community Based		
Flexible and Responsive	Responsive				Communicating

Family Support Practice Principles					
Family Support Practice and Collaboration Principles 2024-2030	**Glasgow Intensive Family Support Service STRENGTHS Principles**	**'The Promise' Family Support Principles**	**National Framework Approach to Holistic Family Support (WFWF)**	**National Guidance for Child Protection in Scotland 2023 Update** **Principles**	**Family Support Strategy 2020-23**
		Responsive and Timely	Timed and Sustainable	Engagement and Working Together	Flexible
Early Intervention and Prevention	Hope	Patient and Persistent	Promoted	Connected Planning	Family Support Vision
				Coordinated Planning	
Voice and Influence	Trust	Empowerment and Agency	Take account of family's voices	Child at the Centre	Engaging
Community/ Neighbourhood Based	Team	Community Based	Collaborative and Seamless	Connected Planning	Collaborating
Collaborative Network of Support			(Community Based)	Coordinated Planning	
			Skilled and Supported Workforce	Workforce	Collaboration Principles'
Rights Respecting	Empowering	Underpinned by Children Rights	Underpinned by Children Rights (Promoted)	Child at the Centre	Empowering
Trauma Informed and Therapeutic	Sustainability	Therapeutic	(Needs based)	Trauma Informed	Evaluating