

Glasgow City Health & Social Care Partnership

North West Locality

Locality Plan 2016/17 Summary

Glasgow City HSCP's North West Locality Plan 2016/17

I am very pleased to inform of the launch of the first Locality Plan for North West Glasgow, one of three Localities that make up the newly constituted Glasgow City Health and Social Care Partnership. Our plan sets out the key priorities and actions we want to progress in 2016/17 to enable us to deliver effective and high standard health and social care services for the communities and people we serve, delivering transformational change where necessary to meet the challenges ahead.

North West Locality has a total resident population of 206,483 people and covers the seven Local Community Area Partnership areas of: Anderston / City; Hillhead; Partick West; Garscadden / Scotstounhill; Drumchapel / Anniesland; Maryhill / Kelvin; and Canal.

A significant feature of North West Locality is the very marked difference in the social and economic circumstances of people living in different areas in the locality, ranging from some of the most affluent areas in Scotland to some of the most deprived.

Our Locality Plan is a helpful means of communicating our priorities. However, I am conscious that it only represents one component of effective locality planning in the context of wider community planning activities and City-wide strategies. It is also just the beginning of our engagement with stakeholders. We are therefore committed to continuing to work in partnership with our stakeholders, both to ensure the successful implementation of this plan and also as part of the way we routinely plan and deliver our services. This ongoing dialogue will shape the content of future, annual Locality Plans.

The following sections are designed to provide a helpful summary of North West's priorities for 2016/17. The full Locality Plan sets out the detailed actions we will be progressing in the year ahead to advance the achievement of these priorities. The full version of the North West Locality Plan can be found at <https://www.glasgow.gov.uk/index.aspx?articleid=17849>



Jackie Kerr , Head of Operations, North West Locality, Glasgow City Health and Social Care Partnership

A Summary of North West Locality's Priorities for 2016/17

Children's Services Priorities

- Support the Wellbeing of Children and Young People through Prevention
- Early identification of children and families who need support
- Keeping Children Safe
- Raising attainment and achievement
- Building mental well-being and resilience across the Northwest via direct service delivery and capacity building



Criminal Justice Priorities

- The efficient processing of community payback orders
- The safe management of high risk offenders

Homelessness and Housing

- Improve interfaces with Housing Providers to increase access to settled accommodation
- Increase throughput in temporary and emergency accommodation to settled accommodation
- Reduce the number of homeless applications and episodes of homelessness
- Promote greater partnership working between North West Locality and Housing Providers
- A greater focus on prevention and early intervention, supporting housing providers to identify potential need and access appropriate services quickly

Adult Mental Health

- Delivery of inpatient redesign and ward improvement programme
- Improve access to psychological therapies
- Support people with a mental health to live as independently as possible in the community with access to support and care as necessary
- Ensuring older people have appropriate access to the range of mental health service provision
- Improving the quality of care for people with dementia
- Building mental well-being and resilience across the North West via direct service delivery and capacity building

Alcohol and Drugs

- Improve access to addiction treatment and care
- Continue to shift the balance of care from the community alcohol and drug teams to GPs, where appropriate
- Commission Third Sector Recovery Hubs
- Support the North West Recovery Communities to establish their new base and develop new services
- Reduce Alcohol Related A&E admissions/presentations
- Work with community planning partners and the Alcohol and Drugs Partnership to reduce alcohol consumption

Learning Disability

- Undertake a review of health and social care learning disability provision to maximise the opportunities for people with a learning disability to live in the community with appropriate levels of support.
- Identify appropriate models of care and future accommodation requirements, including consideration of:
 - NHS continuing care and shorter stay provision
 - Building-based respite facilities
 - Community provision and potential commissioning options
 - Improve access to mainstream services



Older People's Services

- Deliver Dementia Local Delivery Plan target and local implementation of national and Glasgow City Dementia Strategy
- Deliver Psychological Therapies Local Delivery Plan target
- Implementation of the recommendations from NHSGGC District Nursing Review and the national review of District Nursing
- Deliver timely Speech & Language Therapy interventions within residential settings
- Supporting people to live for longer at home, independently
- Focus on and develop service capacity particularly in relation to prevention and early support
- Improve the quality of life of patients and their families facing the problem of life-threatening illness



Physical Disability Services

- Support Personalisation of social care for appropriate individuals and ensure outcome-focussed assessments are in place
- Improve anticipatory care pathways for people under 65 years with a physical disability
- Explore commissioning opportunities to support service users under 65 to source supported living, respite and appropriate long term care solutions when community living is no longer viable

Primary Care

- Working with GPs and the wider Primary Care team to develop 'clusters' to improve quality and integrated working
- Release GP capacity to support core service provision
- Improve the unscheduled care pathway across Primary and Secondary Care services
- Developing the role of the pharmacy profession within North West
- Reducing Health Inequalities

Health Improvement

- Building mental well-being and resilience across the North West via direct service delivery and capacity building
- Tackling poverty and health inequalities
- Creating a culture for health – reducing alcohol, drugs and tobacco use and obesity
- Taking a place-based approach to community health and wellbeing

Sexual Health

- Reduce new HIV and sexually transmitted infections
- Reduce teenage pregnancies, with a focus on areas where these are statistically high
- Ensure Sandyford resources are targeted towards people who suffer from the poorest sexual health and services are located appropriately to improve access
- Increase the numbers of young people attending Sandyford services

Carers'

- Continue to raise awareness of adult carers and promote the single point of access within the health and social care teams
- Continue to identify and support young carers through a family based approach



Staff Learning & Education

- Support the further development of integrated working and learning opportunities
- Continue to support the induction process and staff and managers regarding Personal Development Planning/Review to ensure staff skills meet organisation, service and locality needs.
- Continue to support learning and development around the public protection agenda and legislation
- Work with service leaders to support service redesign and workforce development



Promoting Equality

- Participation in Equality Impact Assessments of cost savings, service redesigns, service developments and policies
- Routine enquiry money worries, gender-based violence (GBV), employability and appropriate onward referral
- Provision of a programme of equality and diversity training for North West Locality staff and local organisations in the North West
- Meeting the requirements of the HSCP's participation and engagement strategy including equalities monitoring of community engagement

Accommodation

- Opening the new Maryhill Health and Care Centre and progressing plans for a new Woodside Health and Care Centre
- Exploring the feasibility of finding better, more suitable accommodation for Sandyford sexual health services or alternatively, whether substantial upgrading of the existing facility is possible.
- Reviewing the current social work accommodation needs at Church Street, Anniesland and Gullane Street.



Shared Priorities

In addition to the forgoing service priorities, there are also a number of priorities that are shared across all our services. These include:

- Contributing to the aspirations set out within Glasgow City HSCP's Strategic Plan
- Working to achieve the National Health and Wellbeing Outcomes
- The three strategic community planning priorities set out within the Single Outcome Agreement of addressing alcohol misuse; improving youth employment; and achieving better outcomes for vulnerable people.
- Improve the experience and outcomes for people as they move between our services, including the transition between children's to adult services and adult to older people's services
- The continuing roll-out of personalisation to give people more choice and control over how they access certain elements of their care
- Ongoing implementation of Patient Centred Care Programme, including review of care assessment, care planning and care review systems
- Robust arrangements are in place for Child Protection and Adult Support and Protection
- Ensuring our services are sensitive to the needs of people from different Equality groups
- Progress the multi-agency priorities within the Glasgow Autism Strategy Action Plan
- Ensuring services are delivered in the most efficient and effective way to help meet the financial challenges

The North West Locality Plan has been developed in accordance with national locality planning guidance and is consistent with the aims, objectives and vision* for Glasgow City set out within Glasgow City Health and Social Care Partnership's Strategic Plan 2016-19.

Copies of the Strategic Plan and the full North West Locality Plan can be found at:

<https://www.glasgow.gov.uk/index.aspx?articleid=17849>