



## Coronavirus (COVID-19)

### Briefing

<b>Date</b>	Friday 4 March 2022
<b>Purpose of briefing</b>	The purpose of this briefing is to provide an update on how Glasgow City Health and Social Care Partnership (HSCP) is managing and responding to the impact of Coronavirus (COVID-19) on its health and social care services in Glasgow, as well as work that is being progressed around the recovery / renewal of services.
<b>Links</b>	<p>If you would like to view a particular service update, then click on its hyperlink:</p> <ul style="list-style-type: none"> <li>• <a href="#">Primary Care &amp; Early Intervention Services incl. Health Improvement</a></li> <li>• <a href="#">Children's Services</a></li> <li>• <a href="#">Adult Services</a></li> <li>• <a href="#">Public Protection &amp; Complex Needs Services incl. Community Justice &amp; Homelessness</a></li> <li>• <a href="#">Older People's Services</a></li> <li>• <a href="#">Carers Services</a></li> <li>• <a href="#">Operational Care Services</a></li> <li>• <a href="#">Commissioning</a></li> <li>• <a href="#">Resources</a></li> </ul>
<b>Background</b>	Throughout the COVID-19 pandemic, the HSCP has had business continuity planning and governance arrangements in place to manage and respond to the impact of COVID-19 on its services and the health and social care needs of the City, as well as to plan for the recovery / renewal of services. This has been led and supported by the HSCP's Executive Group, which consists of the HSCP's most senior managers, and the HSCP continues to liaise and work in partnership with staff Trade Unions and NHS Staff Side. The HSCP also continues to link in with Glasgow City Council and NHS Greater Glasgow and Clyde planning structures.

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An updated list of open buildings and services across the HSCP is available on the our website at:

[www.glasgowcity.hscp.scot/covid-19-hscp-update](http://www.glasgowcity.hscp.scot/covid-19-hscp-update)

<b>Primary Care &amp; Early Intervention Services incl. Health Improvement</b>	<ul style="list-style-type: none"><li>• Despite the pandemic, our Primary Care Improvement Plan continues to be progressed to support the transformation of Primary Care. Regular bulletins and additional information are available on our website at our <a href="#">Primary Care and Improvement Plan page</a>.</li></ul> <p style="text-align: right;"><a href="#">Back to top</a></p>
<b>Children's Services</b>	<ul style="list-style-type: none"><li>• Contingency arrangements remain in place to support children, young people and their families and these will be reviewed over the coming weeks.</li><li>• Scottish Government has announced national investment into family support and consequently; work is underway across the Community Planning Partnership &amp; integrated children's arrangements to align that investment into the Glasgow programme.</li><li>• We continue to work closely with the Scottish Government with respect to the refresh and relaunch of 'Getting it Right for Every Child' (GIRFEC) and its challenges with respect to child poverty and structural inequality.</li><li>• Work remains ongoing with respect to strengthening the alignment of the Carer's Strategy and investment across Children's Services.</li><li>• Work will continue over the spring with respect to the further rollout of the immunisation programme for children and young people.</li></ul> <p style="text-align: right;"><a href="#">Back to top</a></p>
<b>Adult Services</b>	<ul style="list-style-type: none"><li>• Adult Services continue to give consideration to the arrangements that will need to be in place to support a gradual increase to the number of patients and service users who can be seen face-to-face within our community services. This will include consideration of social distancing guidance. Any proposed changes to service provision will be underpinned by risk assessments and submitted for approval through our HSCP's governance structure for service recovery.</li></ul> <p style="text-align: right;"><a href="#">Back to top</a></p>
<b>Public Protection &amp; Complex Needs Services incl. Community Justice and Homelessness</b>	<ul style="list-style-type: none"><li>• Community Justice (Centre): awaiting outcome on CORRA Foundation funding for Positive Outcomes Project (POP) – expect to hear at beginning of March.</li><li>• Community Homelessness Service: demand for accommodation remains high. Temporary Accommodation Strategy currently being finalised.</li></ul>

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	<ul style="list-style-type: none"><li>• Temporary Accommodation (Homelessness): demand remains high for emergency accommodation. Services continue to meet demand with no HL3 breaches being recorded. Overnight Welcome Centre is currently running at near full capacity.</li><li>• Complex Needs Service: new model will be launched on 14 March.</li></ul> <p style="text-align: right;"><a href="#">Back to top</a></p>
<b>Older People's Services</b>	<ul style="list-style-type: none"><li>• There is currently a COVID-19 outbreak in both our Older People Mental Health wards (Banff and Balmore wards) in the South Locality. These wards are currently closed to admissions and discharge. The staff will continue to work with Infection Prevention and Control to ensure all measures are in place to manage the situation.</li><li>• Our community health and social care services continue to follow necessary guidance, including the use of PPE, maintaining physical distancing measures and delivering services via remote and face-to-face appointments and consultations, as appropriate.</li><li>• Staff continue to assess and prioritise patients at the highest levels of need, responding flexibly to demand and ongoing staffing pressures.</li></ul> <p style="text-align: right;"><a href="#">Back to top</a></p>
<b>Carers Services</b>	<ul style="list-style-type: none"><li>• The HSCP is committed to supporting carers as equal partners.</li><li>• All unpaid carers looking after someone resident in Glasgow are eligible for carer support with a universal offer of information and advice for all as a minimum.</li><li>• <a href="#">Carer Aware briefings</a> are available for HSCP workforce to learn more about identifying, involving and supporting unpaid carers.</li><li>• Please bookmark Your Support Your Way Glasgow '<a href="#">Are You Looking After Someone</a>' for the most up to date information about unpaid carers.</li><li>• <a href="#">Glasgow Carers Partnership</a> offers support for adult and young carers aiming to identify and support unpaid carers as early as possible in their caring journey.</li><li>• Unpaid carers can be signposted for support and information to the <a href="#">online carer self-referral</a> or the Carers Information Line 0141 353 6504.</li></ul> <p style="text-align: right;"><a href="#">Back to top</a></p>
<b>Operational Care Services</b>	<ul style="list-style-type: none"><li>• Older People's Residential Services continue to deliver high quality care and support to over 530 residents across five sites.</li><li>• We are currently proactively implementing new Scottish Government guidance in response to the Omicron variant,</li></ul>

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	<p>and review the impact on our services daily, and continue to focus on our business continuity plans as we traverse challenging winter months, focusing on staffing, travel, weather and COVID-19 / Flu.</p> <ul style="list-style-type: none"><li>• Older People’s Residential Services continue to focus on our resilience planning and are beginning to see stabilisation in our staff absences post-Omicron; however, we continue to be challenged by sector-wide staff shortages, but continue to experience excellent support from colleagues across the HSCP.</li><li>• We continue to focus on staff wellbeing, supporting those affected by the impact of COVID-19, including provision of 20 Minute Care Space sessions.</li><li>• We continue to follow ‘Open with Care’ guidance, supporting meaningful contact between our residents and their loved ones, with all COVID-protections in place.</li><li>• HSCP Day Care Services are fully open and operational, with referrals being assessed quickly.</li><li>• Significant large-scale recruitment events continue to attract new staff into a range of roles within our care homes.</li><li>• Care Services continue to focus on our resilience planning and are continuing to see stabilisation in our staff absences; however, we continue to be challenged by staff shortages and our services will continue to introduce contingency measures, as necessary, to mitigate the impact and the situation will be kept under regular review.</li><li>• Care Services are delivering a consistent level of service and have, once again, undertaken over 91,000 visits this week, sustaining delivery of care and support to approximately 4,800 service users. Community Alarm Services has been supporting 9,500 service users, responding to those at risk and who need support.</li><li>• Care Services continue to follow Public Health Scotland guidance on the use of PPE and weekly PCR testing, to ensure we continue to drive down community transmission. We have updated our staff on the changes to self-isolation rules and have support in place for anyone who is unsure.</li><li>• We continue to encourage additional regular Lateral Flow Testing, and uptake of Flu vaccines and booster vaccine programmes.</li></ul> <p style="text-align: right;"><a href="#">Back to top</a></p>
<b>Commissioning</b>	<ul style="list-style-type: none"><li>• Positive case numbers have continued to increase in commissioned services over the past week with most individuals reported as being asymptomatic. Prevalence across services continues to be monitored and affected services offered appropriate support by the HSCP and other key agencies.</li></ul>

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	<ul style="list-style-type: none"><li>• Strong internal and external multi-agency working continues to support our work with commissioned services.</li><li>• Significant focus remains in respect of supporting the delayed discharge agenda across Glasgow.</li></ul> <p style="text-align: right;"><a href="#">Back to top</a></p>
<b>Resources</b>	<ul style="list-style-type: none"><li>• The Social Care PPE Hub continues to provide PPE to all Glasgow City social care services, private and Local Authority, carers (paid and unpaid) and personal assistants.</li><li>• The Hub continues the distribution of the Lateral Flow Testing kits to all eligible HSCP staff, Personal Assistants, Adult Day Services and Housing Support across the city.</li><li>• EquipU Services continues to offer full service delivery to all partners.</li><li>• Ongoing review of financial support to providers during COVID-19 pandemic being undertaken with colleagues in Commissioning.</li><li>• Communications support continues to be provided for the HSCP's COVID-19 service contingency and recovery planning arrangements, including regular briefings and personal video messages from the HSCP's Senior Management Team. <a href="#">Up-to-date HSCP COVID-19 communications</a> are available on the HSCP's website.</li></ul> <p style="text-align: right;"><a href="#">Back to top</a></p>

For the most up to date advice and guidance on COVID-19 visit:

[www.nhsinform.scot/illnesses-and-conditions/infections-and-poisoning/coronavirus-covid-19](http://www.nhsinform.scot/illnesses-and-conditions/infections-and-poisoning/coronavirus-covid-19)

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