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Date: Tuesday 11th March 2025

Time: 10.00am -12:00pm

Venue: Phoenix Neighbourhood Centre
5 Monymusk Place,
Glasgow
G15 8JH

North West Locality Engagement Forum

Agenda

- | | | |
|----------|---|-------------|
| 10.00am | Welcome, introductions & apologies | Chair |
| 10.10am | North West Alcohol and Drug Recovery Services | |
| | Emily Traynor & Brian McCarthy | |
| | Service Manager & Recovery Co-ordinator | |
| 10.40am | Chair and member updates | LEF members |
| 11.00am | <i>Comfort break</i> | |
| 11.10am | Development Session – write-up and actions | LEF members |
| 12.00 pm | Close | Chair |

Date and time of next meeting

Tuesday 22nd April 10am -12pm

Social Work Services,

35 Church Street,

Partick

G11 5JT

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North West Locality Engagement Forum (NW LEF)

**Minute of Meeting held on Tuesday 11th March 2025 between 10.00am -12.00pm at
Pheonix Neighbourhood Centre**

Present	
Name	Designation
Brian McCarthy	Recovery Project Manager, North West Recovery Communities
Ellen Wright	Public Representative/ Knightswood & Anniesland Community Council Representative
Elspeth Kerr (Vice-Chair)	Public Representative/Phoenix Centre Drumchapel Community Council Representative
Emily Traynor	Service Manager
Gareth Greenaway	Planning Manager, North-West Locality
Katrina MacFarlane (Minutes)	Community Engagement & Development Officer, North-West Locality
Marie McGinn	Glasgow Carers
Mark McBay	Public Representative/Changing Minds & Hoarders Group Representative
Michael McNamara (Chair)	Public Representative/Young Carers Community Council Representative
Thomas McKinlay	Public Representative/Merchant City and Trongate Community Council Representative
Apologies:	
Anne Ainsworth	Head of Enterprise, Enable Glasgow
Cath McLeod	Carers Information Worker, Glasgow North West Carers Team
Colin Menabney	Chief Executive Officer, Enable Glasgow
Councillor Anne McTaggart	Drumchapel/Anniesland
David Campbell	Operations Manager, Enable Glasgow
Gordon McInnes	Engagement Worker, Mental Health Network Greater Glasgow& Clyde
Lillian Woolfries	Public Representative/Glasgow Disability Alliance Representative
Muriel Anderson	Public Representative/Partick Annexe
Nicky Nielson	Public Representative/Enable Scotland
Sean Mackay	Public Representative/Carers

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1.	Welcome
	Michael welcomed everyone to the meeting. Apologies were given and recorded.
2.	Previous Meeting Notes and Matters Arising
	Notes from the development session were approved.
3.	<p>Michael thanked and welcomed Emily Traynor and Brian McCarthy for attending and speaking on the North West Alcohol & Drug Partnership.</p> <div style="display: flex; justify-content: space-around; align-items: flex-start;"> <div style="text-align: center;">  NW LEF 2 ET.pdf </div> <div style="text-align: center;">  North West Locality Presentation BMcC.p </div> </div> <p>Emily's presentation outlined the range of statutory services provided by the NW ADP, and shared information on The Thistle, Glasgow's Safer Drug Consumption Facility. Michael and Elspeth visited the facility and shared that the public can arrange visits out with operational hours.</p> <p>Brian's presentation highlighted a programme of activities delivered by the NW Recovery Communities. The programme aligns with the principles of Recovery Orientated Systems of Care and continually evolves using a person centred approach. The team are committed to gathering feedback to improve the service. It is reliant too on the support of their volunteers to deliver the activities. He identified how drug trends and intelligence are being used within the service. He welcomed future involvement with the LEF around engagement and consultations, and shared mobility, isolation, homelessness, bus passes, mental health are the barriers and issues facing the people attending NWRC.</p> <p>Action –</p> <ul style="list-style-type: none"> • Katrina to send registration form and database link to Brian
4.	Chair and Members Updates
	<p>Michael commented on the HSCP social posting on the NW LEF. He suggested the post is mis-leading and requested edits to future postings.</p> <p>Katrina reinforced the ways in which people can be involved in the HSCP. They can either join digitally via the NW database link and in-person or online at the meetings. The NW LEF meetings are for those who live, work and represent people in North West Glasgow. Members can share and signpost people to the HSCP link outlining the role and function of the LEF and if required contact can be made with the engagement leads.</p> <p>A member of Knightswood Connects expressed concern on its future and the impact this will have on older people in that area. Katrina shared that she met with the Community Engagement & Activities Officer. Due to the way the art class, music group, walking group, men's group, and exercise group are operating they are sustainable and could continue in that area. LEF members acknowledged this is a testament to the way the activities have been developed and supported by members over the last 7 years.</p>

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	<p>If additional support was needed the HSCP could signpost people to other community organisations including Glasgow Life. Michael would communicate LEF members concerns with the NW Older People Team.</p> <p>Glasgow Carers continues to grow and flourish. They actively post updates on their Facebook page and members are continuing to support the network meetings. Last month they received information from the 3 Carer Centres. In addition, members are attending carer network meetings to raise awareness of the group and gather carer's experience. The group has been asked to comment on the HSCP draft Carers Strategy 2025-2028, prior to its publication. It is envisaged it will be launched at an event during Carers Week (9th-15th June 2025).</p> <p>LEF members highlighted concerns surrounding the engagement and consultation process on the Social Work Services Social Care Charging Policy for Non-Residential Chargeable Services. Whilst the overall aim of the survey was to gather a range of service user and carer views, the 14-day period to complete the survey was perceived by LEF members restrictive and limiting. LEF members acknowledged that many people who are required to pay a client contribution would require the survey in easy read format and/or informal or formal support to complete the survey. Those providing support to people indicated their input was minimal as it did not allow informal and formal advocates to submit multiple entries. Households with multiple service users and carers was also impacted if using a single device i.e. PC or mobile. Telephone assistance was available however it was inaccessible for some people and it was posted as a closed consultation on the HSCP website.</p> <p>Action –</p> <ul style="list-style-type: none">• Katrina and Michael to draft an email/letter stating LEF members concerns, and Katrina to identify the staff member/department to send correspondence• Katrina to link with comms on social media posts• On behalf of Michael, Katrina will liaise with Older People's Team
5.	North-West Development Session
	<p>Michael shared that member's feedback to the survey was low. He encouraged members to complete the survey as this response would not result in any changes to the meeting schedule. It was agreed that there will be no change to April and June meetings. April meeting will be a hybrid meeting giving members the option to attend either in-person or online.</p> <p>Due to timing the development write-up and action plan will be carried forward.</p> <p>Action –</p> <ul style="list-style-type: none">• Collated survey responses to be shared with members and used to edit the meeting schedule
6.	AOCB
7.	Date of Next Meeting
	Date of Next Meeting is Tuesday 22 nd April between 10.00am -12.00pm at WHCC.