

**Glasgow City HSCP
North-West Locality**

North West Locality Engagement Forum (NW LEF)

**Minute of Meeting held on Tuesday 12th May 2026
between 10.30am -12.30pm at Woodside Health & Care Centre**

Present

Name	Designation
Elspeth Kerr (Vice-Chair)	Public Representative/Phoenix Centre Drumchapel Community Council Representative
Gareth Greenaway	Planning Manager, North-West Locality
Gordon McInnes	Engagement Worker, Glasgow Mental Health Network
Katrina MacFarlane (Minutes)	Community Engagement & Development Officer, North-West Locality
Marie McGinn	Glasgow Carers
Mark McBay	Public Representative/Changing Minds & Hoarders Group Representative
Thomas McKinlay	Public Representative/Merchant City and Trongate Community Council Representative
Victoria Reid	Bipolar Scotland
Apologies	
Brian McCarthy	Recovery Project Manager, North West Glasgow Recovery Communities
Ellen Wright	Public Representative/ Knightswood & Anniesland Community Council Representative
James Trolland	Sustainable Drumchapel
Michael McNamara (Chair)	Public Representative/Young Carers Community Council Representative

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1	Welcome Elspeth welcomed everyone to the meeting. Apologies were given and recorded.
2.	Previous Meeting Notes, Action Log and Matters Arising Meeting notes were approved. Katrina sought clarification regarding communication with Community Councils following the previous meeting. Elspeth requested that Community Councils be advised on how they may become more involved in the LEF. Gareth noted that Michael has an upcoming meeting with the Assistant Chief Officer to discuss engagement and communication structures and suggested that it may be preferable to delay any communication until that discussion has taken place.
3	The Alliance – ALISS (A Local Information System for Scotland) Elspeth thanked and welcomed Cameron MacFarlane for attending and speaking to the LEF. Cameron's presentation illustrated that ALISS is a national digital programme that helps people and professionals across Scotland find and share local and online health and wellbeing support. It is funded by the Scottish Government and delivered by the Health and Social Care Alliance Scotland (The ALLIANCE) and was co-produced with people and professionals across Scotland.  2026 0518 ALISS Slides for Glasgow NV The overall aim is to ensure everyone can access the right information at the right time and to help them live well and stay connected to their community. ALISS includes resources that: • Help people manage long-term conditions • Support social and community connection • Support creative, cultural and physical activity • Link to practical, legal and financial support • Include digital tools that support health and social care Cameron demonstrated the ALISS website and explained that organisations such as NHS24 also signpost people to it through their own website, helping to widen access to local and national health and wellbeing information. Cameron informed LEF members that Glasgow City HSCP is working with ALISS to feature it alongside its own directory, helping to further strengthen access to local/national information and improve how people and communities find relevant health and wellbeing support. It was agreed a later date will be arranged for the Community Link Workers Programme.

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4	NW LEF Draft Action Plan Katrina shared the draft action plan and sought LEF members support to help deliver on agreed actions. Members said they still keen for an Action Plan to be in place for 2026/27 to focus on agreed goals, and requested that STEP Forward is also added to the plan. • Action - KM to add STEP Forward objective to the action plan
5	Glasgow City HSCP Locality Plan 2026-2028 Update Gareth informed the group that the Locality Plan had been approved by the IJB and would now be shared with LEF members and wider stakeholders. He added that a final designed version of the plan would be produced later in the year.
6	STEP Forward (previously referred to as Service Prioritisation) Update Gareth advised LEF members that STEP (Strategic, Transparent, Effective and Planned) Forward has been the title to replace Service Prioritisation. He said all current reviews remain on schedule (see list below) Enhanced Drug Treatment Service, Hunter Street Complex Needs Service, Intermediate Care, Supported Living, Day care and day services for older people and people with learning disabilities, the Simon Community Overnight Homelessness Service, Services for children aged 16 and over, and Financial Inclusion Services including Welfare Rights Support. The Executive Steering Group is expected to consider the first review recommendations on 19 May 2026, with further recommendations due on 16 June 2026. Recent engagement activity includes staff and Third Sector engagement sessions. The HSCP is planning for a commissioned provider event, and the launch of the STEP Forward webpage and branding. It was acknowledged that service user involvement has not been as comprehensive as it should have been, and there is a commitment to improve this in tranche 2 of the service reviews. The next services to be reviewed includes: Women's Services, Intensive Support Services, Inclusion & Advocacy Services, HALT & Family Support Services, Mental Health Assessment Units; Learning Disability Services, Local Area Co-ordination Inclusion Officers, Primary Care Mental Health Teams Emergency and Out of Hours Social Work Service, Hospital at Home/Call Before You Convey, Care Homes, House Cleans, Palliative Care Fast Track, Dementia Services, Carers Support Teams, Supported Employment; and Business Change teams. Given the amount of information being shared, it was agreed that the latest IJB linked paper would be included in STEP Forward updates, making it easier for LEF members to access relevant background information.

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	Members asked when and how further progress updates would be shared with them referencing the Chief Officer's commitment in January for regular updates and city-wide LEF meetings. Members are keen for the LEF to play a greater role in STEP Forward discussions and to consider the need for public representatives on the ESG. Members highlighted the impact of reduced funding on charities, the expectation to do more with less, and the added pressure to fundraise alongside their existing roles. While STEP Forward is expected to involve reducing or removing some services, LEF members commented that there appears to be insufficient recognition of the impact this will have on people who rely on those services. Charities and community groups are already seeing more vulnerable individuals coming to them for support, but they often have nowhere appropriate to signpost them for further assistance. • Acton - KM & GG to seek clarification on the timing of a future city-wide LEF follow-up meeting
7	Members Update Gordon shared that the Glasgow Mental Health Network is celebrating its 25th anniversary this year. To mark the occasion, the network has been involved in a range of activities, including the development of podcasts and promotional materials. The anniversary will also be celebrated with a party, and invitations will be circulated in due course. Victoria reported that Bipolar Scotland and the Royal College of Psychiatrists held a successful conference on 8 May. The conference considered research relating to geriatric psychiatry and menopause psychiatry. Professor Danny Smith also spoke about the importance of lived and living experience in advancing peer support for people with bipolar disorder.
8	North-West Meeting Schedule Katrina circulated the updated 2026 meetings and speakers schedule. In light of STEP Forward, it was agreed that only 1 topic would be confirmed in advance for each meeting. This would allow flexibility for ad hoc HSCP speakers to attend and provide timely updates as needed. Katrina shared a list of upcoming community events and confirmed that she has agreed to attend the youth and older people events. Although there is potential to link a community event with a LEF public meeting, this would need further consideration, as many of the planned events are intended to be festival or celebratory in nature. • Acton - KM to circulate the list of upcoming community events with the minutes

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9.	AOCB
10	Date of Next Meeting Tuesday 23rd June 2026 10.30am -12.30pm Woodside Health & Care Centre 891 Garscube Road, Glasgow G20 7ER – Meeting Room 1