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Date: Tuesday 12<sup>th</sup> November 2024

Time: 10.00am -12:00noon

Venue: Woodside Health & Care Centre

**North-West Locality Engagement Forum**

Agenda

Welcome and apologies

Chair

NHS 24

Brigitte Cosford & Amna Ahmed  
*-NHS 24 Engagement Officers*

Northwest Locality Plan

Gareth Greenaway  
*Planning Manager*

*Comfort Break*

Promotional Material & Locality Database

Katrina MacFarlane  
*Community Engagement & Development Officer*

Chair and Member Updates

LEF members

LEF 2025

Chair

Closing Remarks

Chair

Date and Time of Next Meeting:

Tuesday 28<sup>th</sup> January 2025  
10.00am -12.00noon

Maryhill Health & Care Centre  
51 Gairbraid Avenue  
Glasgow  
G20 8FB


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**North West Locality Engagement Forum (NW LEF)**

**Minute of Meeting held on Tuesday 12<sup>th</sup> November 2024 between 10.00am -12.00pm at Woodside Health & Care Centre**

<b>Present</b>	
<b>Name</b>	<b>Designation</b>
Amna Ahmed	Engagement Officer, NHS 24
Anne Ainsworth	Head of Enterprise, Enable Glasgow
Brigitte Cosford	Engagement Officer, NHS 24
Colin Menabney	Chief Executive Officer, Enable Glasgow
Dougie Taylor	Director, Yoker Campus
Ellen Wright	Public Representative/ Knightswood & Anniesland Community Council Representative
Elspeth Kerr	Public Representative/Phoenix Centre Drumchapel Community Council Representative
Gareth Greenaway	Planning Manager, North-West Locality
Gordon McInnes	Project Manager, Mental Health Network Greater Glasgow & Clyde
Katrina MacFarlane (Minutes)	Community Engagement & Development Officer, North-West Locality
Lillian Woolfries	Public Representative/Glasgow Disability Alliance Representative
Michael McNamara	Public Representative/Young Carers Community Council Representative
Nicky Nielson	Public Representative/Enable Scotland
Sean MacKay	Public Representative/Carer
Thomas McKinlay	Public Representative/Merchant City and Trongate Community Council Representative
<b>Apologies:</b>	
Cath McLeod	Carers Information Worker, Glasgow North West Carers Team
Marie McGinn	Glasgow Carers
Mark McBay	Public Representative/Changing Minds & Hoarders Group Representative

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<b>1.</b>	<b>Welcome (KM)</b>
	<p>Katrina MacFarlane welcomed everyone to the meeting and introduced Michael McNamara as the newly appointed Chair of the North West LEF. Apologies were given and recorded.</p> <p>Katrina informed the group that Sadie Gordon was stepping down from the forum. She recognised her commitment and dedication to working alongside health and social care colleagues and creating positive changes to our services.</p> <p>Katrina will communicate Sadie's resignation to all members and request their expression of interests in the role of Vice-Chair.</p>
<b>2.</b>	<b>Previous Meeting Notes and Matters Arising (KM)</b>
	<p>Previous minutes were approved.</p>
<b>3.</b>	<p>Michael thanked and welcomed Brigitte Cosford and Amna Ahmed for attending and speaking on NHS 24.</p> <div data-bbox="315 783 383 848"></div> <p>2024 presentation - North West Locality f</p> <p>Brigitte outlined the range of services provided by NHS 24 and when and why to use them. She shared that NHS 24 are due to upgrade their IT infrastructure, and it is anticipated this would alleviate the delays in accessing NHS 24.</p> <p>She highlighted other non 111 services including NHS Inform and the NHS 24 app to identify symptoms and signpost to other services.</p> <p>She welcomed future involvement with any community groups across GGC and provided members with a range of NHS24 resources and details for online ordering.</p> <p><b>Action –</b></p> <ul style="list-style-type: none"><li>• <b>Katrina to circulate NHS 24 online ordering link</b></li></ul>
<b>3.</b>	<b>North-West Locality Plan</b>
	<p>Gareth shared that the draft locality plans will initially be presented to the Public Engagement Committee on the 13<sup>th</sup> November. Following this it would be circulated to LEF members.</p> <p>Gareth and Katrina shared they are in the process of agreeing the survey content with North East and South colleagues. The survey will invite people to identify the content of future plans and reveal their preferred way to engage with the HSCP on changes to services.</p> <p>She encouraged members to participate in the survey and share it across their networks.</p> <p><b>Action –</b></p>

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	<ul style="list-style-type: none"> <li><b>Katrina to circulate the Locality Plan and the published survey links</b></li> </ul>
<b>4.</b>	<b>North-West Locality Database</b>
	Katrina shared that we now have a leaflet to compliment the NWLD and is only awaiting final approval from Information Governance before sharing this with members.
<b>5.</b>	<b>Action Plan</b>
	<p>Due to the recent appointment of the Chair it was suggested that we delay populating the plan at the next meeting.</p> <p><b>Action –</b></p> <ul style="list-style-type: none"> <li><b>Review of LEF Action Plan to be held at next meeting</b></li> </ul>
<b>6.</b>	<b>Chair and Members Updates</b>
	<p>Ellen and Elspeth updated on the community engagement aligned to liveable neighbourhoods and encouraged North West residents to get involved.</p> <p>Thomas indicated that Merchant City and Trongate Community Council is no longer able to meet in person due to a homeless project assuming control of a local authority building.</p> <p>Colin updated the group on the decision taken by the Scottish Government on the LDAN Bill. It was suggested that LEF members explore with partners if GC HSCP can introduce/implement any of the proposals.</p> <p>Katrina shared that Glasgow Carers will officially be launched on Tuesday 19<sup>th</sup> November. She thanked all the North West LEF members who have committed their time and resources to supporting Glasgow Carers. She recognised Marie McGinn's dedication and applauded her efforts in recruiting over 170 individuals and organisations to the Glasgow Carers group.</p> <p>Lillian shared that the GDA is attending the SG to campaign on the rights of people with disabilities.</p> <p>Michael requested that the next meeting be extended to incorporate a development sessions. All members were in agreement.</p>
<b>7.</b>	<b>AOCB</b>
<b>8.</b>	<b>Date of Next Meeting</b>
	Date of Next Meeting is Tuesday 28 <sup>th</sup> January between 11.00am -2.00pm at Maryhill Health & Care Centre.