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Date: Tuesday 22nd April
Time: 10am -12pm
Venue: Woodside Health & Care Centre,
891 Garscube Road,
Glasgow
G20 7ER

**North West Locality Engagement Forum
Agenda**

10.00am	Welcome, introductions & apologies	Chair
10.10am	Minutes & action log	Chair & CEDO
10.15am	Gary Quinn	Service Manager Homelessness Services
10.35am	Chair and member updates	LEF members
11.00am	<i>Comfort break</i>	
11.15am	Development Session - Priority Setting & Action Plan	LEF members
11.50pm	Closing remarks	Chair
12pm	Close	

Date and time of next meeting

Tuesday 3rd June 10am -12pm
Maryhill Health & Care Centre
51 Gairbraid Avenue,
Glasgow
G20 8FB

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**Glasgow City HSCP
North-West Locality**

North West Locality Engagement Forum (NW LEF)

**Minute of Meeting held on Tuesday 22nd April 2025 between 10.00am -12.00pm
at Woodside Health & Care Centre**

Present	
Name	Designation
Michael McNamara (Chair)	Public Representative/Young Carers Community Council Representative
Elsbeth Kerr (Vice-Chair)	Public Representative/Phoenix Centre Drumchapel Community Council Representative
Ellen Wright	Public Representative/ Knightswood & Anniesland Community Council Representative
Gareth Greenaway	Planning Manager, North-West Locality
Gordon McInnes	Engagement Worker, Mental Health Network Greater Glasgow& Clyde
Katrina MacFarlane (Minutes)	Community Engagement & Development Officer, North-West Locality
Marie McGinn	Glasgow Carers
Mark McBay	Public Representative/Changing Minds & Hoarders Group Representative
Apologies:	
Anne Ainsworth	Head of Enterprise, Enable Glasgow
Brian McCarthy	Recovery Project Manager, North West Recovery Communities
Cath McLeod	Carers Information Worker, Glasgow North West Carers Team
Colin Menabney	Chief Executive Officer, Enable Glasgow
David Campbell	Operations Manager, Enable Glasgow
Gordon McInnes	Engagement Worker, Mental Health Network Greater Glasgow& Clyde
Lewis Gibson	Operations Manager, Enable Glasgow
Lillian Woolfries	Public Representative/Glasgow Disability Alliance Representative
Muriel Anderson	Public Representative/Partick Annexe
Nicky Nielson	Public Representative/Enable Scotland

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1.	Welcome
	Michael welcomed everyone to the meeting. Apologies were given and recorded.
2.	Previous Meeting Notes, Action Log and Matters Arising
	Minutes edited; Lewis Gibson and Mark McBay were in attendance at the March meeting.
3.	<p>Michael thanked and welcomed Gary Quinn for attending and speaking on Homelessness.</p> <div data-bbox="289 472 344 535"></div> <p>250422 Homelessness Overvi</p> <p>Gary's presentation provided an overview of the challenges and the service responses in relation to the provision of homelessness services in Glasgow.</p>
4.	Chair and Members Updates
	<p>Michael shared that a response has been received from HSCP colleagues following LEF members' notification of concerns on the Social Work Services Social Care Charging Policy for Non-Residential Chargeable Services Consultation. The response outlined Glasgow City HSCP rationale for the limited consultation period and the non-inclusive actions surrounding the survey.</p> <p>Michael informed LEF members that the HSCP had received no formal communication on Knightswood Connects, therefore NW Older People Team respectfully declined attending and commenting on the project.</p> <p>Michael referenced the LEF members' survey responses, and advised those will be considered in the meeting schedule proposal paper.</p> <p>Michael highlighted that there is currently 500 young people on the Youth Health Service waiting list. He has agreed to connect with this service regularly.</p> <p>Katrina informed the group that engagement leads are meeting to discuss the LEF Terms of Reference. It was suggested the LEF explore alternative ways to inform and involve the wider community throughout the year. Events such as local conversation events are one way to connect with people/communities and encourage the showcasing/sharing of information.</p> <p>Katrina requested that the locality database is promoted across members' network. LEF members requested in addition to leaflets, posters need to be produced and circulated across health and community venues.</p> <p>Katrina advised the group that she has contacted the APF requesting attendance at the meetings. To date she has received no response, Michael advised he can provide support around this.</p> <p>Katrina approached neighbourhoods or groups not represented in LEF and invited them to be part of the LEF distribution list and attend meetings.</p>

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	<p>Katrina reiterated that other forums exist for people to share their experiences of health and social care in the North West including the partner, youth and mental health forums. If feasible she attends/links with the leads.</p> <p>A LEF member shared that it is very difficult for organisations to attend meetings due to the current demands and pressures on their services.</p> <p>A LEF member shared that to increase the voices and experience of people using health and social care services Ward 14 Drumchapel/Anniesland Area Partnership have agreed for local groups (such as the LEF, Glasgow Carers, NW Recovery Community) to become members of the partnership.</p> <p>It was expressed that due to the number of area partnerships within the North West this may not be feasible and sustainable for groups. Katrina identified that area partnership forums are strategic and queried the current membership/organisations in attendance and their role in representing the voices and experiences of people.</p> <p>Katrina advised that decisions linked to LEF representation should be consulted in advance with members and if required approved by HSCP senior staff. Currently the HSCP is represented at the area partnership by staff from the Health Improvement Team. The HIT are invited to the LEF but have not attended any of the meetings yet. Next month a staff member will attend and provide updates on the youth forum.</p> <p>Glasgow Carers continues to grow in membership and they are meeting and inviting speakers to attend their group. Members attend other carers groups to raise awareness of Glasgow Carers and signpost them to the carers feedback survey.</p> <p>Due to the Carers Lead retiring Marie was unable to provide updates on Carers Week and the launch of Glasgow City HSCP Carers Strategy.</p> <p>Action –</p> <ul style="list-style-type: none"> • Katrina to seek approval for posters and leaflets • Michael will reply to the HSCP notification of concerns response • Michael will produce a proposal paper on meeting schedules • Michael will support Katrina attending the North West area partnership forums
5.	North-West Development Session and Action Plan
	<p>Members identified the priorities of the LEF Action Plan and it was agreed this would be signed off at the June meeting.</p> <p>Action –</p> <ul style="list-style-type: none"> • Katrina to produce the LEF Action Plan
6.	AOCB
7.	Date of Next Meeting
	Date of Next Meeting is Tuesday Third June Maryhill Health & Care Centre, 51 Gairbraid Ave, Glasgow G20 8FB