

Welcome to the latest edition of the Primary Care Improvement Plan (PCIP) Bulletin. This provides an update of the key works carried out over the last 3 months.

## **Workstream: CTAC**

Treatment Rooms continue to work at capacity across Glasgow City HSCP, offering skilled nursing care with a wide range of interventions.

A recent pilot took place for patients with leg ulcers attending Gorbal's Health and Care Centre. The pilot provided a more streamlined process allowing for direct referrals to be made to Vascular teams. The pilot has evaluated well with staff, patients, Vascular Teams and GPs. The Treatment Room team will continue to work with Vascular Teams and roll this out across the city.

Accommodation for additional treatment rooms remains challenging, with no new clinical space at present. There are ongoing refurbishment works in all localities and the service will be requesting space within these health centres on completion of works.

The Phlebotomy Service continues to expand and are looking at new ways to secure accommodation across the city. Within South Sector, the phlebotomy team have recently secured extra clinical space in Castlemilk Health Centre. We are currently exploring the possibility of an in-reach service to GPs. We would again take this opportunity to promote the use of SCI Gateway referrals to the Phlebotomy Service.

## **Workstream: Vaccination Transformation Programme**

Glasgow City HSCP's adult vaccination team completed the Spring Covid Booster campaign on the 30 June 2023. This was a positive programme and a total of 7,657 people were vaccinated.

During July and August, we vaccinated around 500 people with the Shingles and Pneumococcal vaccines. From the 1 September 2023, the use of a live vaccine for Shingles stopped. Everyone eligible will now require two doses of Shingrix vaccine, 2 to 6 months apart.

On the 4 September 2023 we began the Autumn / Winter Flu and Covid Vaccination Programme. This is for Care Home residents and staff (OPCH and Adult), people aged 75 years and over who cannot leave their family home to attend a clinic, and those aged 16 to 74 years with a weakened immune system or are considered at risk of illness. Patient information can be sought online at [Winter vaccines | NHS inform](#) or for any questions, queries or referrals please contact us on [Ggc.CovidVaccination@ggc.scot.nhs.uk](mailto:Ggc.CovidVaccination@ggc.scot.nhs.uk).

## **Workstream: Pharmacotherapy**

The North East and South teams have moved to Baillieston Hub and the Adelphi Centre respectively. Premises at Borron Street has been identified to allow the North West team to move into a single site hub. The goal across all three localities is to extend the offering for support with immediate discharge letters (IDLs) and outpatient letters (OPLs), five days per week, to all practices. Quality improvement work continues within pharmacy hubs across NHSGGC.

The use of appropriate skill mix within our teams and hub working is intended to release capacity for clinical pharmacists to case manage and deliver more complex medication reviews.

Following on from the June 2023 PCIP Bulletin, work is ongoing, in collaboration with the Central Pharmacy and HSCP teams, to manage the significant cost pressures on Prescribing Budgets for 2023 to 2024. This has been driven by a sustained prescribing volume growth, combined with an increase in the global price of drugs prescribing costs.

Our commitment continues to support early year's pharmacists and technicians as part of our teams, to develop the pharmacy workforce and ensure a pipeline of resource to maintain services. Three pre-registration technicians and three post-registration pharmacists were recruited in 2023. We are in the process of confirming the model of how these posts will be funded on an ongoing basis.

### **Workstream: Community Link Workers (CLW)**

We have written our first report using the reviewed monitoring requirements. This has been successful in showing practice and citywide data across the programme.

In Quarter 1 of 2023 to 2024, the CLW programme received 2,856 referrals and carried out 9,648 appointments. In this quarter 1,296 people attended our group sessions with topics ranging from sleep support to greenspace use.

CLW training held included an awareness session on LGBT+ Health Needs Assessment and a group of CLWs have also completed the HSCP Peer Support Training. This will be supported and developed with the Peer Support Network.

We are proud to have released our [Annual Report 2022/2023](#). This highlights the work of the CLW Programme in the last year.

### **Workstream: Mental Health and Mental Health Young People**

The latest programme of [Wellbeing classes](#) from Lifelink is available. These classes are free to access for anyone in Glasgow, aged over 16 years. The Compassionate Distress Response Service are undertaking a 6 month pilot for 14 to 15 year olds in line with the national Distress Brief Intervention Service. The referrals for the pilot will come via the CAMHS and the Youth Health Service.

### **Workstream: Urgent Care**

Rachel Greaves is now in post as Advanced Nurse Practitioner (ANP) lead for the care home ANP team. Rachel will provide additional governance and support for qualified and trainee ANPs and support future service development. The ANP post advertised last month has a preferred candidate, subject to all standard checks and one of the two ANP trainees is now at final sign off stage. The ANP team have moved to a centralised base in the Adelphi centre.

### **Workstream: MSK Physiotherapy**

Governance has been approved for the GP Advanced Physiotherapy Practitioners (APP) to issue Fit notes and we are working with practices to implement this.

The GP APP team have taken on the role of supporting GPs training in musculoskeletal pathology and are happy to support training in MSK conditions and management for the wider primary care team. There is ongoing work to increase the percentage of patients being signposted directly to GP APP from reception, thus more effectively reducing the GP caseload.

### **Contacting us and getting involved**

Please send all Primary Care Improvement Plan queries to [ggc.glasgowcityprimarycare@ggc.scot.nhs.uk](mailto:ggc.glasgowcityprimarycare@ggc.scot.nhs.uk).