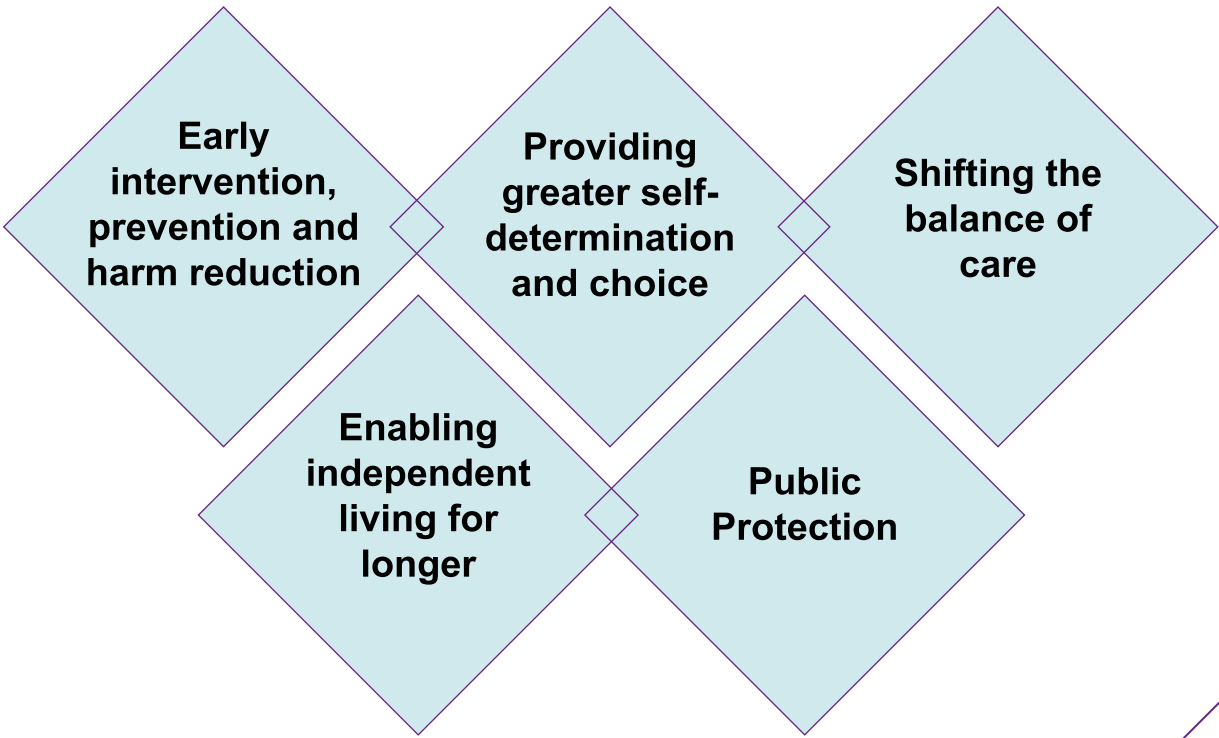


Overview

The Glasgow City Integration Joint Board (IJB) was established in February 2016 and provides strategic direction and leadership for community health and social care services in the city, which are jointly delivered through the Health and Social Care Partnership (HSCP). The IJB is required to publish an Annual Performance report and this summary focuses upon the key highlights from the 2016/17 report.

Our Vision and Priorities

We believe that Glasgow’s people can flourish, with access to health and social care support when they need it. This will be done by transforming health and social care services for better lives. We believe that stronger communities make healthier lives. Our strategic priorities are:



What We Have Achieved in 2016/17

Developments



We opened a new health and care centre in Maryhill and commenced work on new ones in Gorbals and Woodside



We established Early Years Joint Support Teams to support and improve outcomes for vulnerable children and families



We are transforming children's services, shifting the balance of care towards more family and community based support



We launched the Aye Mind digital development programme to promote mental health and wellbeing amongst young people.



Our Community Respiratory Service was selected as an exemplar of good practice by the British Lung Foundation



We were awarded the Gold Healthy Working Lives award for promoting staff health and wellbeing



We developed and launched a 3 year Dementia Strategy for the city



We have expanded the use of technology solutions to enable people to live safely within their own homes.

Performance

96.4%

of children **aged 5** received the MMR vaccination

1.2%

increase in **Breastfeeding** rates

7,400

Alcohol Brief Interventions, were **delivered, exceeding** our **annual target**

97%

of people **commenced** alcohol or drug treatment **within 3 weeks** of referral

Over 2,500

service users/patients were **supported by employability services**

2 weeks

is the new **waiting time** for speech and language therapy support to **care homes, down from 30 weeks**

87%

of **unpaid carers** agreed carers services **improved** their ability to provide support

93%

of **looked after children** who were surveyed agreed that their views were **listened to**

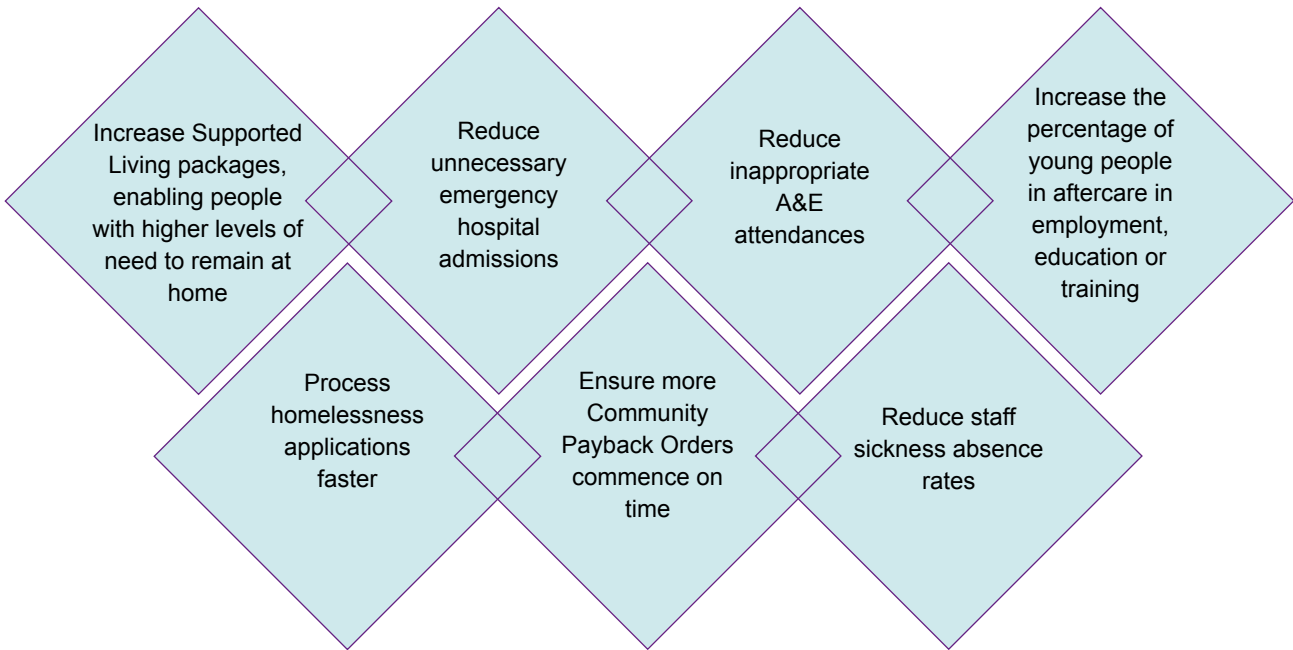
97%

of people in receipt of home care who were surveyed said **they were treated** with **dignity and respect**

27%

reduction in the **total** number of **days** older people were **delayed** in hospital

Areas For Improvement



Service Quality

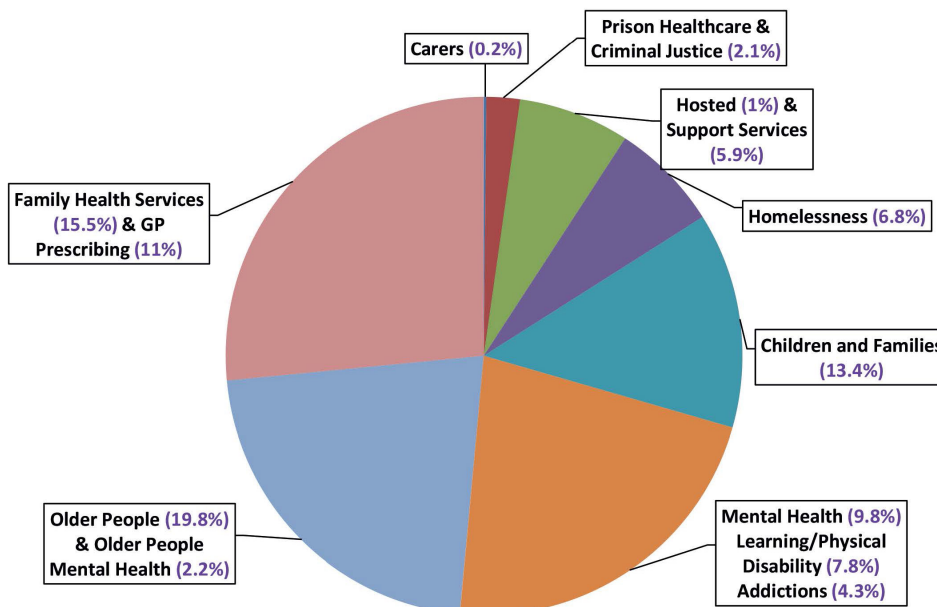
During the year, the Care Inspectorate undertook inspections across **42 HSCP units/services**, with the overall quality of care assessed as **'Good' or better in 38 (90.5%)** of cases.

A wider inspection of all citywide services provided to children by the HSCP and its partners was also undertaken. Services were assessed in relation to 9 Quality Indicators and were classified as either **'Good'** or **'Very Good'** in relation to 7 indicators and **'Adequate'** in relation to the other 2.

Managing Our Resources

The total financial resources available to the Partnership for 2016-17 were approximately £1.1billion. The percentage allocation across care groups is shown below:

Glasgow City HSCP - Gross Budget 2016/17 - % By Service Area



The IJB's accounts for 2016/17 note that, while the financial position continues to be challenging, a surplus of £19,309,000 was generated in 2016/17, of which £11,880,000 was earmarked for specific commitments in 2017/18. The balance of £7,429,000 will be carried forward as a general contingency to manage unanticipated budget pressures in future years.

Our Localities

The Partnership is divided into three areas, known as localities, to support operational service delivery and respond to local needs. These localities - North West, North East and South - are shown below.



During 2016/17, each locality established mechanisms for engaging with partners, GPs and other primary care professionals, and service user and carer networks. They also developed their own locality plans, which show how they will implement the HSCP's priorities and respond to local needs.

Equalities

As a Partnership, we aim to ensure that our services are provided in an equalities sensitive way and that any potential barriers to access are removed. We have established an Equality Group, involving the Glasgow Equality Forum and have published an Equalities Mainstreaming and Outcome Plan (2016-18), against which we will report upon progress going forward.