

# Health and Social Care Integration in Glasgow



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# What does 'Health and Social Care Integration' mean?

The way in which health and social care services are planned and delivered across Scotland has changed – and is referred to as 'Health and Social Care Integration.'

Health and Social Care Integration is when Local Authorities (Councils) and Health Boards work together to jointly plan and deliver health and social care services. The Public Bodies (Joint Working) (Scotland) Act 2014 has made this joint working a legal requirement.

Integrating these services is all about putting you, the citizen, first.

Integration is about ensuring that those who use health and social care services get the right care and support whatever their needs, at the right time and in the most appropriate place.



## What is the Glasgow City Integration Joint Board?

You may have heard of the 'Glasgow City Integration Joint Board' (sometimes called 'the IJB'), which was established in February 2016.

The IJB and its three committees meet regularly to discuss, plan and decide how health and social care services are delivered in Glasgow.

For more information on the work of the Integration Joint Board please visit [www.glasgowcity.hscp.scot/ijb](http://www.glasgowcity.hscp.scot/ijb)

## What is the Glasgow City Health and Social Care Partnership?

Glasgow City Council and NHS Greater Glasgow and Clyde are directed by the Integration Joint Board to work together to jointly deliver community health and social care services. The Council and Health Board working together in this way is known as the Glasgow City Health and Social Care Partnership, sometimes shortened simply to 'the Partnership'. It was established in April 2016.

The Partnership has responsibility for delivering all community health and social care services in Glasgow City.

## What services are delivered by the Partnership?

The following services are delivered by the Partnership:

- ✓ social care services for children and families (including fostering and adoption services and child protection)
- ✓ social care services for adults and older people
- ✓ carers support services
- ✓ aspects of housing support, including aids and adaptations
- ✓ re-ablement services, equipment and telecare
- ✓ homelessness services
- ✓ mental health services
- ✓ alcohol and drug services
- ✓ criminal justice services
- ✓ welfare rights services
- ✓ district nursing services
- ✓ palliative care services
- ✓ services provided by health professionals such as dieticians and occupational therapists
- ✓ dental services
- ✓ ophthalmic services
- ✓ pharmaceutical services
- ✓ sexual health services
- ✓ services to promote public health and improvement
- ✓ school nursing and health visiting services



Within Glasgow City, the list of services are delivered within three areas of the city, often referred to as 'localities': North East, North West and South.

Some services cover the wider NHS Greater Glasgow and Clyde Health Board area. To access any of these services, you should continue to contact them as you normally would.

More information on how to access health and social care services in Glasgow City is available on our website [www.glasgowcity.hscp.scot](http://www.glasgowcity.hscp.scot)



## What is the vision and priorities for health and social care services in Glasgow City?

One of the things the Integration Joint Board does is to write a Strategic Plan that sets out the vision and priorities for health and social care services in Glasgow City.

The vision for health and social care services in Glasgow City is:

“We believe that the City’s people can **flourish**, with access to health and social care support when they need it. This will be done by **transforming** health and social care services for better lives. We believe that stronger **communities** make healthier lives.”

The key priorities for health and social care services in Glasgow City are:

- ✓ early intervention, prevention and harm reduction
- ✓ providing greater self-determination and choice
- ✓ shifting the balance of care
- ✓ enabling independent living for longer
- ✓ public protection

## Will patients, service users and carers have a say in how services are planned and delivered?

Yes. We want to make sure health and social care services reflect the priorities and needs of local people and communities, so we have a number of ways in which patients, service users and carers can either be involved or share their views.



The IJB has patient, service user and carer representatives as part of its (non-voting) membership, and they attend every meeting and are involved in the decision making process.

Each area within the Partnership (North East, North West and South) also has a Locality Engagement Forum. For more information on how you can get involved please visit [www.glasgowcity.hscp.scot/get-involved](http://www.glasgowcity.hscp.scot/get-involved)

## I still have some questions about integration - where can I find more information?

If you wish to find out more information on any aspect of the Glasgow City Health and Social Care Partnership or the Integration Joint Board, then you can:

- visit our website [www.glasgowcity.hscp.scot](http://www.glasgowcity.hscp.scot)

Here you will find information on how to find a service, publications and meetings, news and events and how to get involved

- email your question to [GCHSCP\\_Communications@glasgow.gov.uk](mailto:GCHSCP_Communications@glasgow.gov.uk)

If you require this information in an alternative format then please email [GCHSCP\\_Communications@glasgow.gov.uk](mailto:GCHSCP_Communications@glasgow.gov.uk).

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