

Participation and Engagement Strategy Action Plan May 2023

No.	Action	Key principle (linked to GC HSCP Participation and Engagement Strategy)	Point of Engagement	Owner	Timescale	Update
1	Identify local networks and groups to understand the different models of engagement used by other groups and organisations, develop links to HSCP locality engagement structures and identify opportunities to work with them and improve the flow of information in relation to the work of the IJB/HSCP	Two-way communication; Co-ordinated; Local focus; Flexible	Locality; citywide	Locality Engagement Forums	Complete	
2	Identify opportunities for engagement to develop a plan for citywide events in order to maximise resources, encourage involvement, remove barriers to participation and reduce duplication	Inclusive; Two-way communication; Co-ordinated; Local focus; Flexible	Citywide	Locality Engagement Forums; Business Development	Complete	

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3	Work with partners across the City to develop information to improve community understanding of the Community Empowerment Act to engage in decision making processes	Two-way communication; Responsive; Local focus	Citywide; key partners	Business Development	September 2021	<p>To be aligned with activity to raise awareness of the Public Engagement Committee.</p> <p>Relevant officers within the HSCP and Council to be approached, alongside key partners from the sector to consider objectives and actions required to achieve them. New timescale: March 2024</p>
4	In order to explore additional opportunities to engage with stakeholders that traditionally and/or currently do not engage with the IJB through existing engagement structures, consider the feasibility of Citizen's Panels or User Involvement Panels as a means to influence the decisions on services that affect them	Inclusive; Flexible; Equalities focused	Key partners; locality; citywide	Business Development	July 2021	<p>Work to explore the feasibility of Citizen's Panels has started in conjunction with the Engagement workstream of the Maximising Independence Programme. Colleagues in Glasgow City Council and Area Partnerships to be approached for input. New timescale: December 2023</p>

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5	Ensure that upcoming engagement opportunities, and emerging areas of work where engagement should be considered, are better promoted and subject to discussion within key parts of our engagement structures such as Locality Engagement Forums, Strategic Planning Groups, and the Public Engagement Committee	Transparent; Inclusive; Approachable	IJB/HSCP	Business Development; Locality Engagement Officers	Complete	
6	Remit the HSCP Equalities Group to actively monitor progress in taking forward the actions outlined in the Equalities and Human Rights section and work with the Public Engagement Committee in its role in providing overall scrutiny of the Strategy	Equalities-focused	N/A	HSCP Equalities Group	Complete	
7	Include as part of the review of the Public Engagement Committee an action to take a direct and active role in monitoring the implementation of the Strategy and the Action Plan, in conjunction with the HSCP Equalities Group	Transparent; Responsive; Meaningful	N/A	Business Development	Complete	

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8	Work with partners to raise awareness of the Participation and Engagement Strategy and engagement structures, through the various communication channels and engagement structures available	Transparent; Inclusive; Approachable; Flexible	Key partners; citywide, locality	Business Development; External partners	Complete	
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