



Item No: 6

Meeting Date: Monday, 29th August 2016

Glasgow City IJB Executive Committee

Report By: Mike Burns, Head of Children's Services - Strategy

Contact: Gary Dover, Head of Strategy and Planning

Tel: 0141 287 0381

CHILDREN'S SERVICES INSPECTION

Purpose of Report:	To advise IJB-Executive Committee of the forthcoming inspection of Children's Services.
---------------------------	---

Recommendations:	To note the report and the work that will be required to prepare for the inspection.
-------------------------	--

Implications for IJB:

Financial:	No specific budgetary impact.
-------------------	-------------------------------

Personnel:	Staff will be required to support the preparation process prior to the inspection, through participating in self-evaluation and evidence gathering and will be asked to participate in focus groups and interviews with the inspectors.
-------------------	---

Legal:	No specific implications.
---------------	---------------------------

Economic Impact:	No specific implications.
-------------------------	---------------------------

Sustainability:	No specific implications.
------------------------	---------------------------

Sustainable Procurement and Article 19:	Not applicable
--	----------------

Equalities:	The inspection is likely to consider how we promote equality through our planning and delivery of children’s services.
--------------------	--

Implications for Glasgow City Council:	The inspection will consider how all agencies work together to promote the wellbeing of children and young people, therefore, all council services that have a relevance to children, are in the scope of the inspection. In practice, however, it is those services which directly provide services, such as Education, Social Work, Health, Glasgow Life and Community Safety which will be inspected in detail. The inspectors will also be interested in how the community planning arrangements promote the wellbeing of children. They are also likely to be interested in those adult services which provide care for parents and carers, such as Addictions and Mental Health.
---	--

Implications for NHS Greater Glasgow & Clyde:	The inspection will consider how all agencies work together to promote the wellbeing of children and young people, therefore, all NHS services that have a relevance to children, are in the scope of the inspection. In practice, however, it is those services which directly provide services for children which will be looked at in detail. They are also likely to be interested in adult services which provide care for parents and carers, such as Addictions, Mental Health and Primary Care.
--	---

Risk Implications:	It is important that the HSCP provides a robust submission for the inspection and that we perform well as an organisation during the inspection process. Scottish Ministers have powers to intervene in the planning and delivery of services where inspection reports identify major failings. An organisation’s reputation can also be affected by either positive or negative inspection reports as they are widely publicised through the media.
---------------------------	--

1. Purpose of Report

1.1 To advise IJB-Executive Committee of the forthcoming inspection of Children’s Services.

2. Background to Inspection

2.1 The Care Inspectorate is leading joint inspections of services for children and young people across Scotland. For these inspections children and young people include people under the age of 18 years or up to 26 years if they have been looked after. The joint inspections look at the difference services are making to the lives of children, young people and families. The Inspectorate considers how well services are improving the lives of all children (particularly vulnerable children and young people) and continues to pay attention to the situations of children in need of protection. Inspections take account of the full range of work within a community planning partnership (CPP) area, including services provided by health visitors, school nurses, teachers, doctors, social workers, police

officers, and the third sector. They focus on how well partners are improving outcomes for children and young people through collaborative leadership, integrated service delivery and joint working.

2.2 Joint inspection teams are made up of inspectors from the Care Inspectorate from both health and social work backgrounds, along with inspectors from Education Scotland, Healthcare Improvement Scotland and Her Majesty's Inspectorate of Constabulary for Scotland. Associate assessors, drawn from a pool of experienced professionals who have been nominated by CPPs and their employers, take part in strategic inspection teams. Young inspection volunteers, aged 18 to 26 years, who have direct experience of care and/or child protection services also participate in these inspections. They are supported by a voluntary organisation to help them contribute positively to inspections.

2.3 Key stages in the inspection process are as follows:

- Preparation, which includes notification and briefings for community planning partners.
- Initial scoping and analysis (off site).
- Engagement with partners and refining the scope of the inspection (on site).
- Reviewing practice through case file reading (on site).
- Proportionate activities (on site).
- Reporting (which includes preparation and publication of the report and release of an associated media briefing).

2.4 Prior to the inspection, partners are expected to prepare and submit the following:

- A self evaluation based on the 10 Quality Outcome Indicators
- A Position Statement on
 - Getting it right for every child (GIRFEC) implementation
 - Child sexual exploitation (CSE)
 - Corporate parenting; how well partners have implemented "These are our bairns".
- Outcomes evidence
- Staff Survey

2.5 Joint inspection teams evaluate the effectiveness of community planning partnerships in ensuring positive outcomes for all children in their areas. In addition, inspection activity is designed to enable particular assurance about the effectiveness of partners' work in improving outcomes for vulnerable children, including children and young people in need of protection, young carers, looked after children and young people, care leavers and from April 2015, young people in receipt of continuing care.

2.6 During the inspection process the inspectors will:

- Analyse existing statistical data and publications
- Review practice, through reading the core records of the statistically valid sample of vulnerable children identified from the pre-inspection return.
- Hold professional discussions with key senior managers from each agency.
- Interview individual members of staff

- Hold focus groups with staff
- Visit services
- Observe groups or key processes

2.7 The Care Inspectorate will publish a report on the findings of the inspection, which is likely to include both areas of good practice and areas for improvement. The Community Planning Partnership will be required to prepare a plan detailing the action it intends to take in response to the report and to submit this to the Care Inspectorate within six weeks of publication of the inspection report.

3. Arrangements for Glasgow City Inspection

3.1 We expect that the Glasgow City inspection will take place from December 2016. We will be notified 12 weeks prior to the inspection and between the notification date and the inspection itself, we will be required to send the inspectors the information detailed in paragraph 2.4. The timetable for the inspection itself and the publication of the final report is around 26 weeks.

3.2 In Glasgow the Children's Services Executive Group (CSEG) has agreed that the preparation for the inspection will be led by Maureen McKenna, the Executive Director of Education. We will use the following 10 quality indicators published by the Care Inspectorate to self-assess our services:

1. What key outcomes have we achieved?
2. What is our Impact on children, young people and families?
3. What is our impact on staff?
4. What is our impact on the community?
5. How good is our service delivery for children, young people and families?
6. How good is our policy, service and development and planning
7. How good is our management and support of staff
8. How good are our partnerships and resources
9. Leadership and direction
10. What is our capacity for improvement?

3.4 The Head of Children's Services is leading on the work to prepare the evidence from the Health and Social Care Partnership. A "writers group" has been set up to collate evidence of good practice and areas for improvement. The "writers' group" consists of social work and NHS senior managers. The "writers' group" has started to collate evidence from across the system and should be in a position to begin drafting a comprehensive report for the HSCP from the beginning of August 2016. Once finalised, this report will contribute to the City wide self-evaluation process.

4. Recommendations

4.1 The IJB-Executive Committee is asked to note the background to the inspection and the arrangements in Glasgow for preparing the pre-inspection submission.