

**GLASGOW CITY INTEGRATION JOINT BOARD
PERFORMANCE SCRUTINY COMMITTEE**

IJB-PSC (M) 21-02-2018

Minutes of meeting held at the Boardroom, Commonwealth House
32 Albion Street, Glasgow, G1 1LH
at 9.30am on Wednesday, 21st February 2018

PRESENT:

VOTING MEMBERS

Jeanette Donnelly	NHSGG&C Board Member
Jacqueline Forbes	NHSGG&C Board Member
Cllr Mhairi Hunter	Councillor, Glasgow City Council (Chair)
Trisha McAuley	NHSGG&C Board Member (Vice Chair)

NON-VOTING MEMBERS

Margaret McCarthy	Staff Side Representative
David Williams	Chief Officer

IN ATTENDANCE

Paul Adams	Head of Older People's Services (North West)
Mike Burns	Assistant Chief Officer, Children's Services
Cathy Coll	Service Manager
Allison Eccles	Head of Business Development
Isla Hylsop	Head of Organisational Development
Julie Kirkland	Senior Officer (Governance Support)
Susan Orr	Head of Children's Services (South)
Pat Togher	Head of Children's Services (North East)
Sheena Walker	Governance Support Officer (minutes)

APOLOGIES

Cllr Archie Graham	Councillor, Glasgow City Council
Shona Stephen	Third Sector Representative

ACTION

1. DECLARATIONS OF INTEREST

There were no declarations of interests raised.

2. APOLOGIES

Apologies of absence were noted as above.

3. MINUTES OF MEETING HELD ON 12TH DECEMBER 2017

The minutes of the meeting held on 12th December 2017 were approved as an accurate record.

4. MATTERS ARISING

It was questioned how actions recorded on the minute were taken forward, that were not necessarily for the rolling action list. Julie Kirkland advised that this was a secretariat function and officers were contacted following meetings and informed of actions to be progressed.

5. ROLLING ACTION LIST

Allison Eccles presented the rolling action list to the committee advising that all actions listed were closed.

David Williams provided an update on rolling action reference number 3, in relation to the power of attorney campaign. A paper was presented to the Health and Social Care Scotland Chief Officers group which was well received and it was recognised that power of attorney was a national issue. Some partners were scheduled to work jointly with Glasgow on projects, but there is now being asked for a commitment from all HSCPs to the campaign, which does involve a resource commitment. A tendering exercise is likely to take place for a media company to lead the campaign; and it was indicated that this would be launched later in the year and would follow the same format of similar campaigns. The Committee welcomed the commitment and the future plans for the campaign.

6. GLASGOW CITY COUNCIL STRATEGIC PLAN 2017-2022

Allison Eccles presented the Council's Strategic Plan for the period 2017-2022 informing the Committee that the Plan set the priorities and commitments for the next 5 years. There were seven cross-cutting themes identified and these were outlined at section 2 of the report. There were a number of outcomes and priorities to be addressed and the City Policy Committees are overseeing these. The area most relevant to the HSCP was the Healthier City Theme and the outcomes and priorities were outlined at section 2.4; these correlated with the IJB Strategic Plan. The programme plan will also be developed which provides more detail of specific actions and how these will be achieved. This is being produced by a cross-Council working group and includes HSCP representation.

The Plan was well received by the Committee and the joint working across different departments of the Council recognised; acknowledging that the Plan was wider than health related. It was agreed that when the IJB Strategic Plan was being developed, officers would link with the Council Plan.

The IJB Performance Scrutiny Committee:

a) noted the attached Council Strategic Plan.

7. IJB DEVELOPMENT SESSIONS - FEEDBACK

Isla Hyslop presented a report on feedback from IJB development sessions informing the Committee that following each session feedback was gathered from participants to identify if the sessions and content were fit for people's needs. Isla questioned if members comments should be shared to contribute to the learning experience.

Members discussed and agreed that there was a need for transparency but that attendees should be advised at the next development session, prior to providing feedback, that their comments may be published. The comments would not be published verbatim but would be used to highlight key themes from the sessions; this would be useful for enhancing the experience of future sessions.

The IJB Performance Scrutiny Committee:

- a) considered the value of this feedback;***
- b) recommended approaches to future IJB development; and***
- c) considered other feedback for future appraisal.***

8. DRAFT PALLIATIVE AND END OF LIFE CARE PLAN

Paul Adams presented a paper to summarise the key issues arising from the consultation exercise; and to present an amended plan that reflects the feedback received during consultation.

Paul informed the Committee of the background to the consultation process, which took place through an online survey, structured events and telephone discussions. A palliative care page had been published on internal intranet pages, as well as the HSCP website, providing information and documentation. The key messages that arose from the consultation were outlined at section 2 of the report. Paul reported that it was raised at the September IJB that the main body of work focused on adults and that the services to children be reviewed. Work was now underway to look at gaps and to identify priorities for children's services; this would be complete and available in the coming months. The 28 actions that would be taken forward by the Steering Group were outlined in the Plan; and Implementation Groups would provide a status update on an annual basis.

Members welcomed the report stating that this was comprehensive, providing feedback on the outcome of the consultation and clear actions. An annual report was requested by the Committee which should include a risk register to show the unintended consequences of risk. The annual report should identify key targets to measure performance against to allow demonstration of continuous improvement.

Paul Adams

It was also requested that Paul engage with officers from HMP Greenock and HMP Low Moss, as well as HMP Barlinnie, to ensure a consistent approach for palliative care. Paul should also engage with Rhoda MacLeod, the lead for prison health care, as there was a national agenda being progressed and there should be connection to this.

Paul Adams

The IJB Performance Scrutiny Committee:

- a) noted the key changes to the Plan, including the proposal to extend the lifespan of the Plan to 5 years; and***

b) agreed that the Plan be implemented via the HSCP's Locality Palliative Care Implementation Groups and key partners.

9. GLASGOW CITY HSCP CHILDREN'S SERVICES - CHILD PROTECTION REGISTRATION

Pat Togher delivered a presentation and spoke to a paper to highlight the reduction in child protection registrations across GCHSCP since January 2017 with a specific focus on the North East locality. The report is complimented with an audit summarising the context and exploring the findings in response to the change in trends.

Pat advised that the audit was specific to the North East and looked at 23 cases. The audit focused on the governance process and testing this to ensure that this was still robust. The results showed that there was confidence in the system and this had not been compromised. The audit also looked at the impact of the transformation agenda.

The presentation to the Committee outlined the audit process; including risk indicators identified, and providing detail of some of the cases. The number of children on the Child Protection Register in the North East was reported and an overview of cases on the Register; as well as deregistration activity. Considerations for a follow up audit were also listed, including EV ruling, joint approach to completing GIRFEC, role of third sector and role of SCRA. Metrics was shown on registrations and deregistration's in each area of the city and city-wide from 5th June 2017 to 21st August 2017. For the period January 2017 to January 2018 a decline in the Child Protection registrations cases was reported. Reflections for the future were also discussed.

Pat further advised that there were new initiatives being introduced that correlated well with the family network connection; a report would be presented to the IJB Public Engagement Committee on 28th February 'Improving Cultural Competence in Children's Services'. A report on an interim evaluation of Family Group Decision Making had also been produced, and there were a number of key findings that were extremely positive. Family Group Decision Making had been piloted in the North East and would be rolled out across the city in the next few months; staff in the South and North West had received training and cross learning would take place. An evaluation exercise would be completed again in a few years.

The Committee welcomed the report and presentation, acknowledging the governance arrangements and the work being carried out across the city.

The IJB Performance Scrutiny Committee:

- a) acknowledged the content of this report;***
- b) acknowledged the trends in child protection registration and the emerging themes which support change; and***
- c) recognised the limitations of the audit.***

10. FOSTERING SERVICE

Mike Burns presented a report to inform the IJB Performance Scrutiny Committee about the fostering service provided by Families for Children.

Officers advised that the report was requested following the presentation of the Children's Services transformation programme to the IJB on 8th November 2017. A report had also been presented to the IJB Finance and Audit Committee on 7th February 2018 advising of programme progress and risk management arrangements. Mike spoke to the report and highlighted that sections 4.4 to 4.16 showed the infrastructure of support to foster carers. The challenges were also outlined and of initiatives going forward.

The importance of the mental well-being of foster carers was raised by a member of the Committee, stating that they felt that this was not seen as a priority and that there was not enough emphasis placed on foster carers dealing with challenging behaviours. Also that from personal experience, albeit of some years ago, it was felt that there was not enough support provided to foster carers; this was required for the well-being of the carer and also to avoid placement breakdown.

Officers provided reassurance that support was provided to foster carers from Supervising Support Workers and that training was delivered to staff on the impact on foster carers. There was also work with Includem for placements that were fragile or at threat of breakdown; and a helpline for foster carer support. There had been positive foster carer experience feedback received, direct from carers to Inspectors, for the Children's Services Inspection in 2016. In relation to placement breakdowns meetings took place after 6-8 weeks in which there was discussion regarding what led to the decision to end the placement; these learning points were then taken forward into training and discussed at carer support groups. It was also highlighted that the needs of foster carers would differ and that significant support was provided as detailed in the measures outlined in section 4 of the report. Officers welcomed the feedback and that it was important to hear from current and previous carers to use this for continuous improvement.

The IJB Performance Scrutiny Committee:

- a) noted the contents of the report;***
- b) noted the connections to the Transformational Agenda; and***
- c) noted the challenges for Fostering in Glasgow.***

11. NEXT MEETING

The next meeting will be held at 9.30am on Wednesday 18th April 2018 in the Boardroom, Commonwealth house, 32 Albion Street, Glasgow, G1 1LH.

The meeting ended at 11.30am