

Glasgow City Integration Joint Board Public Engagement Committee

IJB-PEC (M) 18-02-2026

Minutes of a virtual meeting held at 10.00am on Wednesday 18th February 2026

Present:

Voting Members

Jamie Kinloch	NHSGG&C Board Member
Bailie Norman MacLeod	Councillor, Glasgow City Council (Chair)
Cllr Elaine McDougall	Councillor, Glasgow City Council
Cllr Lana Reid-McConnell	Councillor, Glasgow City Council
Paul Ryan	NHSGG&C Board Member (substitute for Charles Vincent)

In Attendance

Sheena Arthur	Third Sector Advisor
Steven Blair	Business Development Manager (substitute for Craig Cowan)
Gillian Currie	Independent Sector Advisor
Stephen Fitzpatrick	Depute Chief Officer, Strategy, Innovation & Best Value
Luke Fojut	Assistant Service Manager, Homelessness Services
Chris Furse	Project Manager
Alan Gilmour	Planning Manager, Older People and South Locality
Elsbeth Gracey	Service User Representative
Gareth Greenaway	Planning Manager, Adults and North West Locality
Dominique Harvey	Head of Planning & Strategy (Children's Services & North-East)
Julie Kirkland	Senior Officer, Governance Support
Katrina Macfarlane	Community Engagement and Development Officer
Claire Maclachlan	Governance Support Officer (minutes)
Davy Milligan	Carer Representative
Nicola Milligan	Service Manager, Homelessness Services
Gary Quinn	Service Manager, Homelessness Services
Jill Scoular	Principal Officer, Business Development
Kate Tobin	Planning and Performance Manager

Apologies

Craig Cowan	Head of Business Development / IJB Standards Officer
Kit Renard	Service User Representative
Karen Turner	NHSGG&C Board Member
Charles Vincent	NHSGG&C Board Member (Vice Chair)

Actions

1. Declarations of Interest

Jamie Kinloch declared a connection to Item No 7 – Glasgow City HSCP Temporary Accommodation Strategy – Consultation and Engagement.

2. Apologies

Apologies for absence are noted above.

3. Minutes

The minutes of the meeting held on 12th November 2025 were approved as an accurate record.

4. Matters Arising

There were no matters arising.

5. Rolling Action List

Members reviewed the Rolling Action List, and the latest position was as follows.

Action Ref No. 28 – the Chair requested a report to a future meeting that provides an overview of the various strands of activity being undertaken by external providers to support citizens to ensure they are receiving the benefits to which they are entitled. Officers advised that this action remains open and confirmed that a report will be presented to the Committee in May 2026. As discussed at the IJB Development Session, the Chair requested that HSCP Officers liaise with Council Officers who have undertaken an exercise in collating this type of information to avoid any unnecessary duplication.

Officers

Action Ref No. 30 – Parkhead Hub Evaluation report – Officers updated that the report will be presented to the next Executive Steering Group for the Parkhead Hub and an update can be provided to the Committee in May 2026.

Action Ref No. 31 – Alcohol and Drug Partnership (ADP) – Officers and the Chair of Public Engagement Committee agreed the focus of the requested report falls outwith the remit of the Committee and an approach was made to the Chair of the IJB to consider an appropriate alternative IJB forum to present the report to. As an ADP report is already scheduled for the June IJB it was agreed that the requested information will be incorporated into that update. It was therefore agreed that this action can close.

6. Communications and Engagement Plan for Service Prioritisation Programme

Stephen Fitzpatrick presented a report updating on the communication and engagement approach underpinning the three-year Service Prioritisation Programme, and the engagement carried out so far.

Officers advised that a Staff Reference Group will be established to test, evaluate and provide feedback on the communications and engagement activity and the wider programme. The Group will be chaired by the Chief Officer. A large-scale staff engagement event took place in November 2025, with further engagement sessions planned. Officers confirmed that practitioners and managers will also contribute to individual service reviews.

The Committee was informed that the Communications and Engagement Plan is iterative and will be updated regularly to reflect learning and feedback. Engagement activities include tailored sessions with key stakeholders, with large-scale staff and provider engagement events scheduled for early March. The existing sector engagement structures will continue to be used, alongside ongoing liaison with third-sector partners.

Members requested a plain-language, single-page briefing that gathers the core messages of the programme for IJB Members. Officers agreed to prepare this and to test language and accessibility via the new public-facing webpage.

The Carer Representative sought clarification on the form that engagement with carers would take and requested that Glasgow Carers be included, with relevant dates reflected in the engagement matrix. Officers agreed to update the matrix and to ensure there is ongoing dialogue, taking account of preferences on methods of engagement.

Further detail was sought on sessions with the third sector and whether locally organised in-person meetings were planned. Officers confirmed that they will be responsive to and accommodating of preferences from the sector, however there will be a hybrid approach. Discussions are ongoing with Glasgow's Council for the Voluntary Sector (GCVS) on how to reach the wider sector and dates are being identified.

The Chair requested a concise two-page update for the next meeting; an accessible one-page summary of the programme and an updated matrix detailing engagement undertaken to date and planned future activity. Officers agreed to take this forward.

Officers

The Public Engagement Committee:

- a) **Noted the content of the communications and engagement plan;**
- b) **Noted the iterative nature of the plan and the commitment to updating the context, based on ongoing learning and feedback; and**
- c) **Sought a regular update on the communications and engagement activity underpinning the service prioritisation programme.**

7. Glasgow City HSCP Temporary Accommodation Strategy – Consultation and Engagement

Gary Quinn presented a report updating on the development of the Glasgow City HSCP 10-Year Temporary Accommodation Strategy and ongoing consultation and engagement activities relating to this. Officers advised that the intention is to present the final HSCP 10-Year Temporary Accommodation Strategy to the IJB for approval in May 2026, following completion of the stakeholder and public consultation.

Members discussed the importance of ensuring that the needs of children and families are fully addressed within the Strategy. Officers confirmed this is a key priority.

Alternatives to the use of Bed and Breakfast accommodation was discussed, including maximising the use of temporary furnished flats through additional leasing within both the private and social housing sectors, alongside continued collaboration with Registered Social Landlords. Members raised concerns regarding the condition of the pre-1919 tenement stock in the city. Officers agreed that there is a challenge in terms of investment in older and new-build stock and there is ongoing dialogue with Neighbourhoods, Regeneration and Sustainability (NRS) and housing associations on how to meet those challenges.

In response to a query on key milestones within the 10-Year Strategy, Officers advised that an annual review will be undertaken to refresh the plan in line with demand and supply trends and progress in reducing reliance on temporary accommodation. It was noted that a 10-year timeframe is required given the scale of the challenges facing the city.

The Service User representative sought clarification on the length of stay in temporary accommodation. Officers clarified that the average length of stay in temporary furnished flats is approximately 44 weeks, however this is dependent on the size of households as sourcing larger accommodation can take longer.

Members questioned what engagement is taking place with the Council around the new Rent Control Bill. Officers confirmed that NRS are the lead Council service and HSCP staff are working with NRS colleagues to look at the implications of the Bill. A report was presented to a recent Council Committee to update on the passing of the Bill for the Housing (Scotland) Act 2025 and next steps to be taken as regulations and guidance are developed.

Members asked whether the engagement material would be available in different languages. Officers confirmed that they would liaise with translation services to ensure that is available.

Clarity was sought on opportunities for further dialogue about the Strategy in advance of the IJB. Officers confirmed that it will be discussed at the IJB Development Session in April.

The Public Engagement Committee:

- a) Noted the intention to launch the Temporary Accommodation Strategy in 2026-27; and**
- b) Noted the consultation and engagement activity that has taken place and is planned.**

8. Glasgow City HSCP Locality Plan 2026-28 Update

Gareth Greenaway presented a report updating on the development of the 2026-28 Locality Plan, including priority actions and associated engagement.

Officers advised that this is a single, consolidated Locality Plan and confirmed that an easy-read, accessible version will also be produced. The plan will be further refined ahead of it being presented to the IJB for consideration in March 2026.

A discussion took place regarding the Locality Engagement Forums (LEFs). It was noted that there is variation in how LEFs operate across localities, and their value in relation to wider community networks and events. Officers agreed that historically LEFs have worked differently in each of the localities however they are always looking at how to strengthen engagement via opportunities with local groups and investing in a network approach.

Clarity was sought on connections with Community Councils and Officers confirmed that a number of engagement events have taken place with community council involvement and they will take forward this meaningful engagement. The role of the Community Planning Partnership was discussed and Officers agreed to look at strengthening that interface.

The Public Engagement Committee:

- a) **Noted the update on the production of the Locality Plan 2026-28 and associated engagement activities;**
- b) **Noted the Draft Locality Plan at Appendix 1 of the report; and**
- c) **Noted that the final version of the Locality Plan 2026-28 will be submitted to the IJB for approval in March, for publication and implementation in April 2026.**

9. Consultation and Engagement Log

Steven Blair provided the following updates from the Consultation and Engagement Log.

Officers advised that the two engagement activities in respect of Children's Services are being progressed in tandem, so the update provided in the Log applies to both.

There are three additions to the log in relation to the Temporary Accommodation Strategy. One item has been marked as complete, and explanations are provided for the two remaining actions currently rated 'Amber'. It was agreed that the completed consultation would be removed from the log.

The Chair requested that, for future updates, acronyms are written in full, i.e. United Nations Convention on the Rights of the Child (UNCRC).

The IJB Public Engagement Committee:

- a) **Noted the Consultation and Engagement Log.**

10. Next Meeting

The next meeting will be held at 2.00pm on Wednesday 20th May 2026.