

Glasgow City Integration Joint Board Public Engagement Committee

IJB-PEC (M) 19-02-2025

Minutes of a virtual meeting held at 10.00am on Wednesday 19th February 2025

Present:

Voting Members

Martin Cawley	NHSGG&C Board Member
Dr Emilia Crichton	NHSGG&C Board Member
Bailie Norman MacLeod	Councillor, Glasgow City Council (Chair)
Cllr Elaine McDougall	Councillor, Glasgow City Council
Cllr Lana Reid-McConnell	Councillor, Glasgow City Council
Paul Ryan	NHSGG&C Board Member (substitute for Charles Vincent)

Non-Voting Members

Fred Beckett	Carers Representative
Karen Lockhart	Interim Assistant Chief Officer, Adult Services (substitute for Gary Dover)

In Attendance

Sheena Arthur	Third Sector Advisor
Leanne Black	Pharmacist Consultant Development, NHS GG&C
Steven Blair	Business Development Manager
Craig Cowan	Head of Business Development / IJB Standards Officer
Gillian Currie	Independent Sector Advisor
James Davidson	Baillieston Community Care
Gillian Ferguson	Co-Ordinator, Glasgow Alcohol and Drug Partnership
Gareth Greenaway	Planning Manager, Adult Services & North Locality
Richard Gass	Welfare Rights & Money Advice Manager
Julie Kirkland	Senior Officer, Governance Support
Claire Maclachlan	Governance Support Officer (minutes)
Connor McFarlane	Baillieston Community Care
Allison McKenna-Breen	Health Improvement Lead (South)
Dr Saket Priyadarshi	Associate Medical Director, Alcohol and Drug Recovery Services
Jill Scoular	Principal Officer, Business Development
Anne Thomson	Lead Pharmacist, Clinical Services, NHS GG&C

Apologies:

Gary Dover	Assistant Chief Officer, Primary Care and Early Intervention
Charles Vincent	NHSGG&C Board Member (Vice Chair)

1. Declarations of Interest

There were no declarations of interest.

2. Apologies

Apologies for absence were noted as above.

Actions

3. Minutes

The minutes of the meeting held on 13th November 2024 were approved as an accurate record.

4. Matters Arising

There were no matters arising.

5. Rolling Action List

Craig Cowan presented the Rolling Action List advising that there are two open actions.

Action Ref No. 25 – Consultation and Engagement Log – Officers updated that a meeting took place with the Chair on 16th December 2024 and a report is on the agenda today (item 13) which outlines proposed changes to the log and how it is reported and includes the consultation activity information in the new format.

Action Ref No. 26 – At the Committee on 13th November 2024, the Chair requested that Officers liaise with colleagues across partner agencies to ensure citizens are being appropriately signposted to services and receiving everything they are entitled to and requested a report with suggestions on resources that can be used to publicise entitlements and where advice can be received. A report is on the agenda today (item 12).

6. Baillieston Community Care – The Care Technology Project

James Davidson and Connor McFarlane were in attendance to update on the Care and Technology Project within Baillieston Community Care. The presentation is available on the HSCP [website](#).

A brief history of Baillieston Community Care was provided, noting its expansion from a small group of local residents to a comprehensive service provider with over 180 staff and multiple service offerings, including care at home, day services, and respite care, and the growth and impact since it started in 1992. The care technology project provides various services to support independent living for individuals with dementia and other needs.

Service users have had a positive impact of the care technology project and a more detailed presentation, that includes case studies and information to illustrate the benefits and outcomes of the technology, can be shared with Members.

The Independent Sector Advisor highlighted the project was first trialled by Scottish Care in Baillieston Community Care and the importance of measuring the impact of the care technologist role and noted the significant return on investment and the need for continued funding and support.

Baillieston Community Care are committed to continuing the growth and development of the care technology project, strengthening partnerships with local councils and stakeholders to ensure financial stability and high-quality care.

HSCP Officers advised that this work is also being trialled in the HSCP, using different technology, and there may be some learning going in to the next steps and agreed to make the necessary introductions.

Officers

Members congratulated Baillieston Community Care for the impressive and valuable services it provides and thanked them for their presentation.

7. Prescription for Change – Overprescribing

Anne Thomson and Leanne Black presented information in relation to Prescription for Change, Overprescribing. The presentation is available on the HSCP [website](#).

There is a growing issue of overprescribing and a need for medication reviews; at least 10% of medications are overprescribed, leading to unnecessary costs and potential harm to patients. Increased public awareness and engagement is required to empower individuals to seek medication reviews and understand the potential risks of overprescribing.

The importance of medication reviews in care homes was highlighted, emphasising the need to prioritise these reviews to ensure residents are not taking unnecessary or harmful medications.

The Chair raised questions on behalf of the Vice Chair about the Pharmacy First scheme. Presenters outlined the scheme's purpose and the need for clear communication to avoid misuse and offered to discuss this with Members offline if required. Further information can also be shared with Members to help address any concerns.

The Carers Representative offered to collaborate with NHS colleagues, to educate and support carers in managing medications.

Members thanked Officers for the extensive, valuable and thorough presentation.

8. Women's Health Plan

Allison McKenna Breen provided a report updating on the consultation process that has taken place in relation to Scotland's next Women's Health Plan. The engagement process outlined is specific to Glasgow City.

Officers updated on the growth of the Glasgow Women's Health Network, which now includes a diverse range of organisations and groups supporting women across the city. The Network has engaged with the Scottish Government's Women's Health Plan team, emphasising the importance of addressing gaps in the plan, particularly around mental health and social determinants of health.

Members questioned if the Women's Health Plan is due to be refreshed. Officers advised that it is a Scottish Government (SG) plan, and they intend to refresh it this year. A rep from SG is on the Glasgow Women's Health Network so this provides an opportunity to influence it and ensure the voices of women in Glasgow are heard. There are upcoming activities, including an International Women's Day event focused on accelerating rights for women and addressing health disparities.

The IJB Public Engagement Committee:**a) Noted the contents of the report.****9. The Thistle (Safer Drug Consumption Facility) – Engagement Update**

Dr Saket Priyadarshi provided a report updating on the engagement activity that was undertaken preceding the opening of the Safer Drug Consumption Facility (SDCF) in Glasgow City in January 2025. The report also updates on the activity undertaken, the pre-launch week and the activity planned for future engagement.

Officers advised that The Thistle became operational on Monday 13th January 2024 and a walkthrough of the facility video was presented to the Committee, which is available to view on the HSCP [website](#).

Members asked if there have been any unexpected surprises since the facility opened. Officers advised that the high use of cocaine over heroin was unexpected, and they will continue to monitor the trends closely. There has been a promising start to the facility opening, including positive engagement with service users.

Police engagement was highlighted and Officers explained that there had been good engagement and planning with local police prior to opening to ensure their operational policies did not impede the use of the service. Any minor issues have been quickly resolved.

Members asked if HSCP Officers are involved with the UK parliamentary investigation. Officers confirmed that they have been invited to give evidence, and a written submission will also go to the Scottish Affairs Committee.

Members highlighted the positive engagement with service users and questioned if they are engaging in other services. Officers advised that the service model is predicated on being a gateway to a range of services. Several referrals have already been made to housing support and drug treatment services, indicating early success in terms of the service model.

Concerns were raised in relation to drug use in the Morrisons car park, in the vicinity of The Thistle, as well as the negative social media coverage. Officers addressed these issues, emphasising the ongoing community engagement and efforts to reduce public injecting. There is ongoing engagement with Morrisons staff and local residents to address concerns and improve the local environment. A Community Engagement Forum had been established to facilitate ongoing dialogue and respond to issues. Officers discussed the challenges of misinformation in social media and their efforts to engage with the community and correct false narratives.

Officers advised that a formal report on activity and referrals will be presented to the IJB in June 2025.

Officers also highlighted that Members could visit The Thistle, during non-operational hours, and advised that they would circulate information on how to book a visit.

Officers

The IJB Public Engagement Committee:

- a) **Noted the contents of the report.**

10. Engagement on GCHSCP Locality Plans: Update

Members considered a report informing of the output of Locality Plan engagement activities undertaken to date, both in terms of the draft 2024/25 plans and the development of Locality Plans for 2025/26.

Officers discussed the locality plans and the need for improved engagement with community groups, acknowledging the low response rate and emphasised the importance of starting the process earlier for next year's plans.

Following discussion, it was agreed that the 2024/25 Locality Plans can be considered as final versions and Officers will consider how best to manage engagement activity in relation to the 2025/26 Locality Plans and the 2026-29 Strategic Plan. A report outlining the approach will be presented to the Committee in May 2025.

The IJB Public Engagement Committee:

- a) **Noted the content of the report summarising output from engagement activity undertaken to date;**
- b) **Offered views to help refine the purpose, content and format of Locality Plans for 2025/26. PEC Members were invited to consider whether this would be best achieved through a fuller discussion at a future meeting;**
- c) **Noted the intention to continue with our engagement activities to support the development of Locality Plans for 2025/26. It is proposed to provide an update on progress to PEC at the next meeting in May 2025; and**
- d) **Noted the intention to seek approval from the Chair of the IJB and Chair of GCHSCP's Senior Management Team to withdraw the 'draft' status from the 2024/25 Locality Plans, allowing those versions to be the final published documents.**

11. IJB Strategic Plan – Engagement Approach

Craig Cowan provided a report updating on the requirement to develop a Strategic Plan and invited discussion on the proposed approach to public engagement to support the development of the IJB Strategic Plan.

Officers outlined the need for a communication and engagement plan for the Strategic Plan review and emphasised the importance of avoiding consultation fatigue and ensuring a coordinated approach.

As agreed at item 10, Officers will bring a report to the next Committee.

The IJB Public Engagement Committee:

- a) **Noted the contents of the report; and**

- b) Requested a further detailed report on the engagement plan and approach for discussion with PEC in order to make a recommendation to the IJB for approval.

12. Welfare Rights – Public Engagement Activity

Members considered a report outlining the ways in which Glasgow City HSCP supports the citizens of Glasgow to ensure that they are provided with accurate information about their welfare rights.

The Chair suggested improving the visibility of Glasgow Helps, in the form of posters, in GP surgeries, hospital waiting rooms and pharmacies, emphasising the importance of publicising the service to increase benefit uptake for citizens. It was acknowledged however that there are a number of initiatives in Health Improvement where signposting is already happening.

Officers advised that this is not an HSCP service however agreed to pass the request to the Glasgow Helps team in GCC and feedback to the Committee. Following discussion, the Chair requested the addition of recommendation b) below.

Officers

The IJB Public Engagement Committee:

- a) Noted the contents of the report; and
- b) Asked Officers to explore the feasibility of posters promoting Glasgow Helps to be distributed to GP surgeries, hospital waiting rooms, pharmacies, libraries, and community centres.

13. Review of Consultation and Engagement Log

Steven Blair presented a report informing of the activity to review the Consultation and Engagement Log and how this is presented to the Committee and to seek approval for proposed changes.

Officers advised, as per request from the Chair, that two logs would be presented to the committee:

Log 1 – Lists all activity requested/commissioned by the IJB Public Engagement Committee.

Log 2 – Lists all other activity across the HSCP.

Members suggested the role of the Committee is to scrutinise the consultation and engagement activity that is already happening and planned, rather than requesting new activity to be undertaken, and therefore proposed that there is no requirement for Log 1. Following discussion, it was agreed that there would be a single log which details all activity across the HSCP. Officers will highlight any requests for additional information or changes requested by PEC.

The format specifications, as noted within the report, will be updated and the log will show traffic light indicators, Red, Amber and Green (RAG) status, as follows:

Red – There is a problem (e.g. activity is not progressing within planned timescales)
Amber – Activity has started and is progressing within planned timescales
Green – Activity has completed

Officers advised that work is currently underway to review all activity within the master Log, with the aim of bringing an updated Consultation and Engagement Log to the Committee in May 2025.

The IJB Public Engagement Committee:

- a) **Noted the contents of the report; and**
- b) **Approved the proposed revised reporting format of the Consultation and Engagement Log to this Committee.**

14. Next Meeting

The next meeting will be held at 10.00am on Wednesday 21st May 2025.