

Glasgow City Integration Joint Board Public Engagement Committee

IJB-PEC (M) 20-05-2026

Minutes of a virtual meeting held at 2.00pm on Wednesday 20th May 2026

Present:

Voting Members

Jamie Kinloch	NHSGG&C Board Member (Vice Chair)
Bailie Norman MacLeod	Councillor, Glasgow City Council (Chair)
Lesley McDonald	NHSGG&C Board Member
Cllr Lana Reid-McConnell	Councillor, Glasgow City Council

In Attendance

Sheena Arthur	Third Sector Advisor
Steven Blair	Business Development Manager
Craig Cowan	Head of Business Development / IJB Standards Officer
Stephen Fitzpatrick	Depute Chief Officer, Strategy, Innovation & Best Value
Chris Furse	Project Manager
Alan Gilmour	Planning Manager, Older People & South Locality
Dominique Harvey	Head of Planning & Strategy, Children's Services & North-East)
Julie Kirkland	Senior Officer, Governance Support
Dr Trevor Lakey	Health Improvement & Inequalities Manager
Katrina Macfarlane	Community Engagement & Development Officer
Claire Maclachlan	Governance Support Officer
Davy Milligan	Carer Representative
Kit Renard	Service User Representative
Jill Scoular	Principal Officer, Business Development
Jane Wong	Governance Support Officer

Apologies

Cllr Elaine McDougall	Councillor, Glasgow City Council
Mark Sweeney	Independent Sector Advisor
Karen Turner	NHSGG&C Board Member

1. Declarations of Interest

There were no declarations of interest.

2. Apologies

Apologies for absence are noted above.

3. Minutes

The minutes of the meeting held on 18th February 2026 were approved as an accurate record.

4. Matters Arising

There were no matters arising.

Actions

5. Rolling Action List

Members reviewed the Rolling Action List, and the latest position was as follows.

Action Ref No. 28 – The Chair requested that HSCP Officers liaise with Council Officers who have undertaken an exercise in collating information relating to support citizens to ensure they are receiving the benefits they are entitled to, to avoid any unnecessary duplication. The report will be presented and discussed under item 8 on the agenda today.

Action Ref No. 30 – Parkhead Hub Evaluation report – Officers updated that the Evaluation report will be available for the IJB PEC in August 2026.

6. Communications and Engagement Plan for the STEP Forward Programme

Stephen Fitzpatrick presented a report updating on the communications and engagement activity underpinning the STEP Forward Programme (Strategic, Transparent, Effective and Planned, previously referred to as Service Prioritisation).

Ongoing activity is included in the Communications and Engagement plan appended to the report with updates since the last meeting of PEC in February. A one page summary has also been developed in response to a request at the last PEC meeting for an accessible, plain English overview of the programme.

Officers updated on a short video message issued to HSCP staff featuring the Executive Management Team sharing their thoughts on what the STEP Forward programme means to them.

Members highlighted the importance of middle management being a target audience as this is where change thrives and asked for more information on how this group of staff are being included in the engagement. Officers agreed they are a critical audience, and a session has taken place with first line managers with 270 members of staff in attendance. The programme title change was the result of table top discussions with Team Leaders. Officers advised there is a senior management session in June to explore the role of leaders in the change programme.

Members noted that, at the Integration Joint Board meeting in May, the local authority Trade Union Representative indicated that they have recommended their members do not participate in the Programme and requested clarification on the potential impact of non-engagement. Officers advised the potential impact is not known yet however, they will continue to engage and communicate with the Trade Unions. Separate arrangements are in place in the NHS and Officers continue to engage with them.

The Chair requested the minute reflects the Committee's hope that employees will engage with the process, and that any concerns raised by Trade Unions be addressed to allow their participation in discussions going forward.

The Public Engagement Committee:

- a) **Noted the progress with implementing the communications and engagement plan;**
- b) **Noted the iterative nature of the plan and the commitment to regular updates, based on ongoing learning and feedback; and**
- c) **Sought a regular update on the communications and engagement activity underpinning the STEP Forward programme.**

7. A Partnership Approach to Preventing Suicide in Glasgow City

Dr Trevor Lakey presented a report providing an overview of the collective work and progress of the Glasgow City Suicide Prevention Partnership, with a focus on public engagement aspects of this work.

The main structure for overseeing the multi-partner approach is a broadly based Glasgow City Suicide Prevention Partnership Group, which meets bimonthly. It is complemented by a number of active sub-groups, drawing in the contributions of a still wider range of partners to progress specific aspects of the work. These consist of a Training Sub-Group, a Locations of Concern Sub-Group and a Communications Sub-Group. Officers confirmed they are keen to expand thinking collectively on Equalities themes to make as many connections as possible to the complex and evolving needs of diverse communities.

Officers confirmed that training is delivered via the Glasgow City Suicide Prevention Partnership Training Calendar. Additionally, some local training courses have been delivered within various organisations including the Citizen's Advice Bureau, Crown Office and Procurator Fiscal Service, Neighbourhoods, Regeneration and Sustainability Service amongst others. The course participants are deliberately diverse, including colleagues from health and social care services, local authorities, primary care, blue-light services, voluntary and private sectors.

Briefing sessions can be offered to any interested groups or agencies that are looking to run suicide prevention awareness sessions or communication campaigns in lead up to or during Suicide Prevention Awareness Week which is a global campaign in September.

There was collective concern from Members that there is no dedicated budget for Suicide Prevention in Glasgow City. Officers advised that the coordinator post was removed as a cost saving area due to funding deficit for non-statutory services within Glasgow City HSCP, however the role is being undertaken within existing resources. There is no dedicated budget through the Choose Life route in Glasgow. Although resources are constrained, the emphasis of partnership working is vital. Members suggested there may be scope to raise the resource concerns at the Mental Health Summit due to take place in September.

Members put forward suggestions and contributions in relation to partnership working and how to enhance intelligence sharing. A briefing for Glasgow City Councillors and/or Area Partnership and Community Councils was proposed. Cllr Reid-McConnell suggested connecting with Central and West Integration Network (CWIN) who support asylum seekers and refugees agreed to link them with Officers.

The Chair highlighted that, in working with partners to advance suicide prevention efforts, there is a specific study focusing on high-risk individuals leaving custody and suggested establishing a connection with a HM Prison Barlinnie.

The IJB Carer Representative asked if faith communities are part of the partnership prevention work and noted places of worship are a key community presence in often deprived areas. Officers advised there are local networks who will have that detail and there is always scope to do more with community leaders. Glasgow City HSCP Health Improvement colleagues have established connections with a range of faith groups. Glasgow City HSCP also work with GCVS and other third sector partners to support prevention. There is an emphasis on maximising and mobilising these networks. Around 50,000 people to date have received training, although there is a need to refresh training and provide ongoing skill development.

The IJB Service User representative questioned if there has been any particular outreach with LGBTQ+ communities. Officers highlighted the work undertaken at Health Board level on the LGBTQ+ Health Needs Assessment which highlighted statistics around self-harm and suicide attempts. Dedicated supports are available, although it is recognised that more can be done to strengthen engagement. The Third Sector Advisor from GCVS offered to discuss what work has been undertaken around LGBTQ+ with the Service User rep out with the meeting.

Members questioned why Glasgow is not operating the Distress Brief Intervention (DBI) Model. Officers clarified that Glasgow's approach differs in that they operated a Compassionate Distress Response Service (CDRS) which is a model undertaken between the HSCP and GAMH providing rapid responses via referrals from GPs and other sources. This model was developed in Glasgow around the same time as DBI.

Members highlighted the GGC Health Care Charity which is an endowment fund that supports research and wider initiatives, including mental health. Specific projects receive funding, with each HSCP allocated a portion annually, which may not always be widely known. Officers confirmed they are willing to explore all options regarding funding.

Observations were made regarding the work being accomplished by Men Matter Scotland. Officers confirmed they had met with the organisation recently and they are taking up some of the training. It was suggested that they could also assist with Peer Support networks and linking with other organisations. A suggestion was made to develop links between suicide prevention initiatives and sporting organisations, recognising that meaningful conversations often take place in informal settings. Officers confirmed that there are already good initiatives around in this area with an event undertaken at Hampden Park led by Police Scotland.

Resources for suicide prevention in Glasgow and details of training opportunities can be found on the Health and Social Care Information Glasgow website, www.hsciglasgow.org.

The Chair thanked Officers and Members for the many contributions and suggestions made.

The Public Engagement Committee:

- a) **Noted the contents of the report as a progress update on multi-partner suicide prevention activity within the City; and**
- b) **Provided reflection and feedback as to ways in which the public engagement dimensions of this work might be strengthened in the period ahead.** Comments and suggestions shared included:
 - Potential funding sources to be explored including GGC Health Care Charity
 - Training opportunities to be explored for Elected Members, Area Partnerships and Community Councils
 - Links to be made with Central West Integration Network
 - Connections to be made with the Scottish Prison Service
 - Third Sector Advisor to link with Service User rep re LGBTQ+ agenda
 - Peer Support work to be explored with Men Matter Scotland

8. Community Support to Alleviate Poverty and Enhance Wellbeing for Citizens

Sheena Arthur, Third Sector Advisor, presented a report informing of the ways in which citizens of Glasgow have access to community support to ensure that they can maximise their income and manage the costs and demands of daily living.

The report seeks to compliment the update provided to PEC in February 2025 which outlined the ways in which Glasgow City HSCP supports citizens of Glasgow. The main focus of this report is on support within the community and third sector projects. Examples are included on the diverse range of community projects and organisations that aim to support citizens and families.

Information is included on the reports to Glasgow City Council's City Administration Committee describing transformational work undertaken by City's Financial Inclusion Officer which covers the redesign of the financial inclusion model and proposing a new model of delivery.

The Chair advised that John Sherry, Head of Financial Inclusion and Transformation has been invited to attend PEC in August to provide an update on the work being undertaken in the Council. The Chair commended the successful work undertaken by the Council to increase the number of people entitled to Pension Credit to claim it.

Members highlighted concerns regarding "invisible" older people who may not engage with support services or may be unaware of their entitlement to assistance. The Chair stressed the importance of reinforcing that support is a legal entitlement, not charity, and encouraged clear communication to ensure individuals understand and exercise their rights to assistance.

The Chair thanked Sheena for her input.

The Public Engagement Committee:

- a) **Noted the contents of the report.**

9. Consultation and Engagement Log

Steven Blair provided the following updates from the Consultation and Engagement Log.

Officers advised that the engagement activity relating to Older People Telecare and Community Technology Awareness will continue with no end date due to good participation and feedback. Officers are awaiting confirmation from the Lead Officer on the extent of the programme.

Whole Family Wellbeing Fund is now referred to as Whole Family Support in General Practice (WFSGP) and officers advised the Lead Officer can attend a future committee to discuss the interim report produced by Glasgow University. The Chair requested this is noted as a potential item for consideration by the Chair and Vice Chair during agenda setting discussions.

Parkhead Hub year 1 engagement activity is complete and year 2 will be added to the log. The Chair confirmed that entry relating to activity for 2025/26 could be removed from the log.

The two engagement activities in respect of Children's Services are complete and will be incorporated in the Children's Services Plan 2026-2029 which will be presented to the Integration Joint Board in June. Both entries can therefore be removed.

Falls Week evaluation is also complete, and a report is available to committee members for circulating if requested. There are plans to host Falls Week 2026 in September and a communication has been circulated to Glasgow City HSCP staff. The Chair confirmed this entry can be removed from the log.

The two entries relating Homelessness Temporary Accommodation Strategy consultation activity are complete, and feedback was added to Glasgow City HSCP 10 Year Homelessness Temporary Accommodation Strategy report presented at the IJB in May and can therefore be removed from the log.

The Chair noted that no entries were currently related 'Red' and confirmed the four remaining entries currently rated 'Amber' should remain on the log.

The IJB Public Engagement Committee:

a) Noted the Consultation and Engagement Log.

10. Next Meeting

The next meeting will be held at 10.00am on Wednesday 19th August 2026.

Officers