

Glasgow City Integration Joint Board Public Engagement Committee

IJB-PEC (M) 21-05-2025

Minutes of an on-line meeting, via MS Teams, held at 10.00am on Wednesday 21st May 2025

Present:

Voting Members

Martin Cawley	NHSGG&C Board Member
Bailie Norman MacLeod	Councillor, Glasgow City Council (Chair)
Charles Vincent	NHSGG&C Board Member (Vice Chair)

Non-Voting Members

Fred Beckett	Carers Representative
Gary Dover	Assistant Chief Officer, Primary Care and Early Intervention

In Attendance

Sheena Arthur	Third Sector Advisor
Steven Blair	Business Development Manager
Craig Cowan	Head of Business Development / IJB Standards Officer
Alan Gilmour	Planning Manager, Older People and South Locality
Gareth Greenaway	Planning Manager, Adults and North West Locality
Julie Kirkland	Senior Officer, Governance Support
Karen Lockhart	Interim Assistant Chief Officer, Adult Services
Katrina Macfarlane	Community Engagement and Development Officer
Claire Maclachlan	Governance Support Officer (minutes)
Jill Scoular	Principal Officer, Business Development
Jackie Shearer	Engagement and Equalities Coordinator
Kate Tobin	Planning and Performance Manager

Apologies:

Dr Emilia Crighton	NHSGG&C Board Member
Gillian Currie	Independent Sector Advisor
Cllr Elaine McDougall	Councillor, Glasgow City Council
Cllr Lana Reid-McConnell	Councillor, Glasgow City Council

Actions

1. Declarations of Interest

There were no declarations of interest.

2. Apologies

Apologies for absence were noted as above.

3. Minutes

The minutes of the meeting held on 19th February 2025 were approved as an accurate record.

4. Matters Arising

Item No. 6 – Baillieston Community Care – The Care Technology Project:
Officers confirmed that contact has been made with Baillieston Community Care in relation to the HSCP trialling different technology and learning from this.

5. Rolling Action List

Craig Cowan presented the Rolling Action List advising that there is one open action.

Action Ref No. 27 – Welfare Rights – Public Engagement Activity – Officers to contact Glasgow Helps to discuss the feasibility of them distributing posters to promote their service.

The Principal Officer met with the Development Manager from Glasgow Helps in March 2025. Glasgow Helps have their own comms and marketing plan and aren't looking to do anything additional at present. They do not use posters, but targeted leaflets and working closely with frontline workers to target training and knowledge. They believe this a more evidence-based way to ensure knowledge and referrals are happening. Discussion with Assistant Chief Officer, Finance, confirmed that there was no budget within the HSCP to support Glasgow Helps with a marketing campaign should they have wished it. Members agreed to close the action.

There was a discussion relating to Glasgow's Advice and Information Network (GAIN), a forum of money advice organisations, and the Chair suggested that it would be helpful to have a report to a future meeting that provides an overview of the efforts and activity of the HSCP and Third and Independent Sector to support citizens to ensure they are receiving the benefits they are entitled to. Officers agreed to take this forward.

Officers

6. Community Network Approach – Parkhead Hub

Jackie Shearer was in attendance to update on the progress with the Community Network Approach, an integral feature of the new Parkhead Hub, and its associated programmes.

Members were reminded of the Community Network Event taking place on 22 May 2025, to which they are invited. The event will focus on mental health and wellbeing of children, young people and their families.

There was a discussion regarding the model of the hub and how the principles could be used to share with other spaces in the city for more inclusion and participation of citizens.

Officers advised that there is a robust evaluation strategy for the hub and there will be different stages of the evaluation in terms of looking at indicators for success and learning. An update can be provided to the Committee at a future meeting.

Members congratulated all involved in the progress of the Parkhead Hub, and its continued success.

The Public Engagement Committee:

a) Noted the contents of the report.

7. Engagement with Young Carers

Fred Beckett presented a report providing an update of efforts to increase young carer engagement following the report presented on 13th November 2024

Glasgow City HSCP has overall made significant progress to embed awareness of young carers in policy and practice. However, given the strategic intention is to reduce inappropriate caring roles for young carers, this work could actually result in a reduction in opportunities for young carer engagement.

The review of HSCP Carer Services could have a short-term impact on opportunities to identify and engage with young carers. However, commissioned carer services have demonstrated considerable success in engaging with young carers. In the longer term, the review of HSCP carer services should result in increased opportunities for young carer identification and engagement.

The Public Engagement Committee

- a) **Noted the contents of the report; and**
- b) **Noted the activity to increase young carer engagement.**

8. Update on Progress of Engagement for the Locality Plans 2025-26

Karen Lockhart was in attendance to update on progress on the development of Locality Plans for 2025-26, confirm the status of Locality Plans for 2024-25, and to update on ongoing community engagement activity.

A discussion took place on the proposed engagement approach for developing Locality Plans in the coming months for the period 2025-26. The Chair suggested that given the 2024-25 Locality Plans were only recently published, their content remains relevant and could effectively be 're-badged' for 2025-26.

It was also suggested that the sequencing of Locality Plans should be modified to ensure that they are able to be approved and published for the start of each financial year. Members proposed that stakeholder engagement in the coming months should be focused on the development and production of Locality Plans for the period 2026-27.

It was agreed that a further update on the 2025-26 Locality Plan did not require to be brought to the Committee at its meeting in August. A report should be presented to the Committee early next year (2026) to confirm and agree the proposals for the 2026-27 Locality Plans.

The IJB Public Engagement Committee:

- a) **Noted the contents of this report and agreed that a report will be presented to the Public Engagement Committee early in 2026 on the 2026-27 Locality Plans.**

9. Consultation and Engagement Log

Steven Blair provided the following updates from the Consultation and Engagement Log.

Safer Drug Consumption Facility / The Thistle: Phase 3 – Immediate pre-implementation phase and including targeted site visits. Officers advised that Phase 3 is now complete, and it was agreed that the action can close.

Older People: Independent evaluation of the Alexa trial, including participant surveys and interviews across individual and group care settings. Officers advised that the evaluation was positive and phase 2 funding has now been rewarded. Officers agreed to circulate the evaluation report when it has been published on the UK Telecoms Innovation Network website. It was agreed the action can close.

Locality Plans: Engagement activity to inform content and format of locality plans. Officers advised that an update was presented to the Committee in February 2025, and it was agreed that this action can close.

Primary Care: Whole Family Wellbeing Fund in Primary Care evaluation programme undertaken externally by Glasgow University.

Parkhead Hub: 150 engagements comprising room bookings, workshops, and network meetings/events. Officers advised that this action should be marked complete, and it was agreed that this could close on the log.

Non-Residential Charging Policy: A survey for an Equality Impact Assessment. Officers advised that the survey closed on 3rd February and the output from this formed part of the Equality Impact Assessment (EQIA) for the 2025-26 Budget presented to the IJB in March 2025. It was agreed that this action can close.

Officers to amend the timelines for the Children's Services actions to the end of March 2026.

At the suggestion of the Chair, it was agreed that any coded Green (i.e. completed) activity could, after consideration and approval by the Committee, be removed and omitted from the log presented to the subsequent meeting.

The IJB Public Engagement Committee:

a) **Noted the contents of the report and the Consultation and Engagement Log.**

10. Next Meeting

The next meeting will be held at 10.00am on Wednesday 20th August 2025.

The Chair wished Fred Beckett well in his early retirement and thanked him for his contributions.

Actions

Officers

Officers