

Glasgow City Integration Joint Board Public Engagement Committee

IJB-PEC (M) 22-02-2023

Minutes of a virtual meeting held
at 10.00am on Wednesday 22nd February 2023

Present:

Voting Members

John Matthews	NHSGG&C Board Member (Chair)
Cllr Elaine McDougall	Councillor, Glasgow City Council
Anne Marie Monaghan	NHSGG&C Board Member
Cllr Lana Reid-McConnell	Councillor, Glasgow City Council
Francis Shennan	NHSGG&C Board Member

In Attendance

Sheena Arthur	Glasgow Council for Voluntary Sector (GCVS), Partnership Manager (Health and Social Care)
Craig Cowan	Business Development Manager
Tony Devine	North East Community Engagement Development Officer
Gary Dover	Assistant Chief Officer, Primary Care and Early Intervention
Allison Eccles	Head of Business Development
John Ferguson MBE	Health Service User Representative
Natalie Kennedy	Improving the Cancer Journey
Julie Kirkland	Senior Officer, Governance Support
Carolyn MacInnes	Primary Care Improvement and Development Manager
Claire Maclachlan	Governance Support Officer (minutes)
Mary MacPherson	Social Care User Representative
Jenny McCann	PCIP Programme Manager
Ashley McLaren	Project Manager
May Simpson	North West Community Engagement Development Officer
Pat Togher	Assistant Chief Officer, Public Protection & Complex Needs
Kirsty Whiteside	Development Manager, Improving the Cancer Journey

Apologies:

Mike Burns	Assistant Chief Officer, Children's Services and North East
Cllr Audrey Dempsey	Councillor, Glasgow City Council

1. Declarations of Interest

There were no declarations of interest.

2. Apologies

The apologies for absence were noted as above.

3. Minutes

The minutes of the meeting held on 16th November 2022 were approved as an accurate record.

Actions

4. Matters Arising

There were no matters arising.

5. Rolling Action List

Allison Eccles presented the rolling action list advising that there are three actions that remain open relating to the Safer Drug Consumption Facility.

Action Ref No 22 – Young People Committee Representation – This action remains open as there are ongoing discussions to involve young people in the work of the Committee. Officers plan to have discussions with the Promise Participation Workers in relation to this action.

Members raised concern regarding the rising number of young people using vapes and being referred to smoking cessation classes and questioned if this is something Officers are looking into. Officers advised they would make enquiries and share a brief report with members which includes details on young people smoking cessation referrals, public health licensing policy in relation to vaping, evidence of impact on health and the HSCPs response as a service provider.

Officers

6. Improving the Cancer Journey – Public Engagement

Kirsty Whiteside delivered a presentation on Improving the Cancer Journey (ICJ), and this available on the Glasgow City HSCP [website](#). ICJ is a multi-agency approach to care that improves the outcomes for people affected by cancer. This is achieved through early intervention, holistic needs assessment, and care planning.

Members thanked officers for the presentation and congratulated them on the service being provided.

The importance of public transport to access treatment and services was highlighted and the need for this to be improved. Officers advised that there is work ongoing and there has been positive discussions with Strathclyde Partnership for Transport (SPT) which has resulted in free travel. There is a commitment to look at something wider than this.

Members questioned what the split is in relation to patients with cancer and patients with other long term conditions. Officers advised that the holistic approach is specific to those with a cancer diagnosis however the support provided via Welfare Rights shows that 35% don't have a cancer diagnosis. The help provided could be relevant to anyone.

Members questioned what learning was gained from the Edinburgh Napier University study. Officers advised that they learned that the ICJ is a model and approach that can be replicated for other health conditions. The study highlighted the significance of the service in providing other forms of support based on the patient themselves using a scoring matrix to identify what interventions are required. If a patient scores high then clinical intervention would be required but lower scores can be responded to via self-management, information and support.

The Scottish Government has recognised that ICJ is an example of excellent practice, and the model is now being replicated and rolled out nationally.

The IJB Public Engagement Committee:

a) noted the presentation.

7. Glasgow City HSCP – Primary Care Engagement

Carolyn MacInnes delivered a presentation on Primary Care Engagement and details of the work undertaken by the Primary Care Improvement Team to engage with stakeholders on the draft Glasgow City Primary Care Improvement Plan (PCIP) 2022/23-2025/26 and primary care services. The presentation is available on the Glasgow City HSCP [website](#).

Members thanked Officers for the presentation.

Members noted the feedback from contractors and staff in relation to the pressures they are experiencing and how this is similar across a range of professions, particularly in social work. Staff retention remains an issue and members questioned what can be done to improve this. Officers advised that the sustainability of primary care is a complex piece of work and is multi-faceted. The findings from the engagement will inform and shape PCIP and has been helpful in understanding the position right now. Sustainability and staffing is a priority and work is taking place with colleagues in other HSCPs to avoid the risk of moving people around the system. Officers provided assurance that a sustainable workplan is being developed and workforce is a key part of this.

Discussion took place on the importance of health inequalities and the need to work collaboratively to manage expectations as demand for services rise. Links to other work across the partnership, such as maximising independence, will be important. Officers advised that the position in Glasgow is stable and retaining the current service and building on that is important. A lot of positive feedback was received as part of the engagement and people are still having positive experiences. Officers highlighted the iHub which has resulted in changes to the appointment system in some GP practices and positive feedback from that.

There was a discussion around prevention and the need for help and resources in the community to assist people with self-care and self-help as non-clinical interventions can also support people. Work is taking place to improve communications and increase education for patients around signposting to ensure they understand why they are being signposted to other services.

The IJB Public Engagement Committee:

- a) noted the contents of the report, specifically the activities undertaken to engage on the draft PCIP 2022/3-25/6 and Glasgow Primary Care Services; and**
- b) noted the eight recommendations identified through the engagement process that will be used to help shape the final Glasgow City PCIP 2023-2026.**

8. Domestic Abuse Strategy – Engagement and Consultation

Pat Togher presented a report which outlines the engagement processes which took place to enable the production of a Glasgow City HSCP draft Domestic Abuse Strategy and the consultation undertaken on this draft Strategy. The [Domestic Abuse Strategy Animation](#) was also presented.

Members asked for more detail on the Black, Asian and Minority Ethnic (BAME) population and LGBTQ+ organisations who responded to the consultation and engagement. Officers advised that they are confident in terms of reach as the extent of the work was comprehensive. There was a large number of responses and officers had to balance how much of this was used in the content of the Strategy. Following the consultation sessions, they undertook to include further detail on the impacts of domestic abuse on people's mental wellbeing and connectivity with mental health services, specific issues which can be experienced by people from black and minority ethnic communities, and to address the omission in the draft Strategy of issues affecting Lesbian, Gay, Bisexual, Transgender and non-Binary populations.

Officers confirmed they will always reflect on how they engaged with the wider population. The Strategic Oversight Group which includes representation from the police, education, third sector all contributed to how the consultation process was taken forward.

Members praised Officers on the Equalities Impact Assessment (EQIA) and highlighted this as an excellent example of a good EQIA.

The IJB Public Engagement Committee:

- a) noted the extensive engagement which took place in the development of the draft Strategy;
- b) noted the consultation process which resulted in subsequent revisions to the document; and
- c) noted the Domestic Abuse Strategy will be presented to the IJB in March 2023 for approval.

9. GCHSCP Consultation and Engagement Log

Craig Cowan presented the Consultation and Engagement Log.

The IJB Public Engagement Committee:

- a) noted the contents of the log.

10. Next Meeting

The next meeting will be held at 10.00am on Wednesday 24th May 2023 via Microsoft Teams.