

**GLASGOW CITY INTEGRATION JOINT BOARD  
PUBLIC ENGAGEMENT COMMITTEE**

**IJB-PEC (M) 27-02-2019**

Minutes of meeting held in the Sir Peter Heatly Boardroom, Commonwealth House, 32  
Albion Street, Glasgow, G1 1LH at 10.00am on Wednesday, 27<sup>th</sup> February 2019

**PRESENT:**

**VOTING MEMBERS**

Jacqueline Forbes	NHSGG&C Board Member
Cllr Elspeth Kerr	Councillor, Glasgow City Council
Cllr Kim Long	Councillor, Glasgow City Council (Vice Chair)
John Matthews	NHSGG&C Board Member (Chair)
Anne Marie Monaghan	NHSGG&C Board Member

**NON-VOTING MEMBERS**

Anne Scott	Social Care Users Representative
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**IN ATTENDANCE**

Anna Baxendale	Head of Health Improvement, NHSGG&C
Fred Beckett	Principal Officer, Carers Lead
Craig Cowan	Business Development Manager
Allison Eccles	Head of Business Development
Julie Kirkland	Senior Officer (Governance Support)
Fiona Moss	Head of Health Improvement and Equalities
Sheena Walker	Governance Support Officer (minutes)

**APOLOGIES**

Cllr Jennifer Layden	Councillor, Glasgow City Council
Susanne Millar	Chief Officer, Strategy and Operations / Chief Social Work Officer
Ann Souter	Health Care Users Representative

The Chair welcomed new members Anne Marie Monaghan and Jacqueline Forbes to the committee.

**1. DECLARATIONS OF INTEREST**

There were no declarations of interest.

**2. APOLOGIES**

The apologies for absence were noted as above.

**3. MINUTES**

The minutes of the meeting held on 28<sup>th</sup> November 2018 were approved as an accurate record.

**4. MATTERS ARISING**

Craig Cowan informed members that Lorraine Barrie from Glasgow Equality Forum would join the Committee as an Advisor and would be in attendance at the next meeting.

Craig also provided an update on the Strategic Plan consultation which ran from October 2018 to January 2019. The consultation process and methods were outlined and an overview of findings provided. Seven consultation events had taken place and officers attended various events organised by partners.

**ACTION**

Pre-consultation events also took place with various community groups on specific parts of the plan. 429 people completed the survey, and 200 of these were completed following the production of the summary version which was requested during the consultation. 233 equality monitoring forms were also returned. Officers reported that all comments received were reviewed and operational comments were passed to appropriate managers to take forward. There was general agreement with the vision of the Plan and that an Executive Summary would be developed. The Plan would be presented to the IJB in March for approval.

The Committee discussed the consultation process and lessons learned; agreeing that there was a need to review engagement methods with young people. The IJB's engagement standards were used for the process and officers acknowledged that there were lessons learned for future consultations and improvements that could be made; including learning more about engaging with young people. The Committee agreed that the findings and analysis would be presented to the next meeting in May.

Craig Cowan

## **5. ROLLING ACTION LIST**

Allison Eccles presented the rolling action list advising that this was for information and noting.

## **6. TURNING THE TIDE THROUGH PREVENTION: THE PUBLIC HEALTH STRATEGY FOR GREATER GLASGOW AND CLYDE NHS BOARD**

Fiona Moss and Anna Baxendale delivered a presentation to inform members of the new GGC NHS Board public health strategy and seek the views of members on the strategy as part of the engagement process.

The Strategy was introduced in March 2018 and is a 10 year strategy. The Scottish context was outlined and the three areas set out, including to enable the whole system to work effectively together and support local public health activity; to develop and establish shared public health priorities for Scotland; and to establish a new national public health body – Public Health Scotland. The work of the Health Board and the HSCP was aligned to the National context; and there were a wide range of options in discussion and to inform the consultation. The key principles and programmes of the Strategy were outlined to members; and a whole system example of working was provided of the review around breastfeeding. This showed the vision of collaborative working in public health.

Officers reported that a public health summit, arranged by the City Convenor, took place at the end of January 2019, with attendees from the IJB, elected members, senior Council staff and Public Health colleagues in attendance. The summit looked at what could be done to 'turn the tide'; and key themes and actions were discussed. The next steps for the HSCP were to work with the Council to establish which key areas can be progressed and also align the work of the HSCP to the Health Board.

Members welcomed the presentation and the work outlined. Discussion took place around physical activity and barriers to participation' food licencing and issues with fast food establishments near schools; and child poverty. Members also stated that engagement with Education Services was necessary to promote physical activity and well-being.

The Committee also commented on the review of breastfeeding, stating that people should not be punished if they do not breastfeed and that there must be a balance and recognition that it is about what is best for the mother and the baby.

The Vice Chair stated that a lot of the issues raised were political and explained the difficulties faced due to budget pressures. Officers acknowledged the innovative work of the Council but that the issue was that there was insufficient financial resource.

The Chair welcomed the fruitful discussion of the Committee and that comments would be taken back to appropriate forums by members and officers.

***The IJB Public Engagement Committee:***

- a) provided feedback on the GGC NHS Board Public Health Strategy;***
- b) noted the collaborative approach with HSCP's being adopted within the strategy;***
- c) advised on changes to the health improvement priorities of the HSCP in light of the strategy; and***
- d) considered future reporting on progress.***

**7. GLASGOW HSCP VOLUNTEER CHARTER PROGRESS REPORT AND ACTION PLAN**

Fiona Moss presented a report to update the IJB Public Engagement Committee on the volunteering agenda including the Glasgow's Volunteering Charter award progress.

Officers advised of the context of the Charter and the challenges highlighted through the evaluation, in that the structure of the Charter meant that this did not recognise all volunteers within the HSCP. Feedback had been provided to the Glasgow Volunteer Centre and invited them to consider the required changes to the Charter. Officers recommended that the Committee support a lapse in the commitment to the Charter until this was refreshed; and officers would then review at that point to identify if it recognised the volunteers of the HSCP.

The Committee agreed that they would support a 'pause' in the commitment until the Charter was reviewed; and acknowledged the importance of volunteers and the benefits to individuals and the HSCP.

***The IJB Public Engagement Committee:***

- a) noted the contents and progress of work in relation to volunteering within HSCP;***
- b) supported a pause in the commitment to the Glasgow Volunteer Charter to allow reconsideration for the most appropriate way forward. This also provides time for the Charter Mark to be refreshed in light of the evaluation findings; and***
- c) agreed to report back in one year on progress and future recommendations.***

## **8. CARER STRATEGY AND YOUNG CARER STRATEGIES AND CONSULTATION PLAN**

Fred Beckett presented a report to inform the IJB Public Engagement Committee on the development of the draft Carer and Young Carer Strategies as prescribed by the Carer Act 2016 and to GCHSCP's consultation plan.

A robust consultation process would take place between January- March 2019, including a number of engagement events with various groups and stakeholders. Engagement would also take place through social media and an online consultation. Following the consultation, responses would be analysed and identify how these would influence the Strategy.

Members welcomed the report and questioned if other organisations would be used other than Carers Centres to support carers. Officers explained that Carer Centres would be encouraged to work in partnership with other providers to achieve the best outcomes for people. Officers were also committed to working with families and not just the individual; and providing support.

***The IJB Public Engagement Committee:***

- a) noted the Carer and Young Carer draft Strategies and consultation plan; and***
- b) noted the intention to provide IJB in June 2019 with revised and updated Carer Strategy and Young Carer Strategy for approval.***

## **9. IJB PUBLIC ENGAGEMENT COMMITTEE MEETING SCHEDULE AND WORK PLAN 2019**

Craig Cowan presented a report to propose a schedule of meetings for the IJB Public Engagement Committee in 2019 to be held in each of the city's localities, to outline potential agenda items for future meetings, and to ask Committee to discuss and agree the format and further agenda items for meetings in 2019. The proposals for future meetings were outlined at section 4.3 and members informed that this can be dynamic and change over the course of the year.

Members questioned how the outcomes of the work of the Committee were captured. Officers provided an overview of the engagement that had taken place with groups and service users who had attended meetings sharing their experience. Officers also advised that processes were established following discussions at previous committee meetings, including the engagement standards which had been produced following a request from members. These were now HSCP practice and had been used during the consultation for the Strategic Plan.

Fiona Moss proposed that a report on the findings from the Health and Well-being Survey be presented to the Committee to provide examples of outcomes for service users. This was agreed and the report will be presented in August. The Committee also agreed to have a broader discussion at the August meeting on the impact of the work of the Committee and to reflect on the internal audit of IJB's Participation and Engagement Strategy.

**Fiona Moss**

**Alison Eccles**

***The IJB Public Engagement Committee:***

- a) noted and agreed the schedule of meetings for 2019; and,***
- b) discussed and agreed agenda items for future meetings.***

The Social Care Users Representative referred to the work of Thriving Place in the South Locality advising that community members were unclear of the work of different groups; and requested further information. Fiona Moss would arrange for the local Health Improvement Team to connect with the South group to discuss.

**Fiona Moss**

**10. NEXT MEETING**

The next meeting will be held at 10.00am on Wednesday 29<sup>th</sup> May 2019 in The Albany Learning and Conference Centre, 44 Ashley Street, Glasgow, G3 6DS

The meeting ended at 12.30pm