

**GLASGOW CITY INTEGRATION JOINT BOARD
PUBLIC ENGAGEMENT COMMITTEE**

IJB-PEC (M) 28-11-2018

Minutes of meeting held at Orchard Grove Care Home, Prospecthill Circus,
Glasgow, G42 0NA at 10.00am on Wednesday, 28th November 2018

PRESENT:

VOTING MEMBERS

Simon Carr	NHSGG&C Board Member
Cllr Elspeth Kerr	Councillor, Glasgow City Council
Cllr Kim Long	Councillor, Glasgow City Council (Vice Chair)
John Matthews	NHSGG&C Board Member (Chair)

NON-VOTING MEMBERS

Susanne Millar	Chief Officer, Strategy and Operations / Chief Social Work Officer
Anne Scott	Social Care Users Representative
Ann Souter	Health Care Users Representative

IN ATTENDANCE

Lorraine Barrie	Glasgow Equality Forum Manager
Hamish Battye	Head of Planning, Older People's Services (South)
Claire Marie Blair	Health Improvement Assistant Practitioner
Stuart Donald	Principal Officer (Planning and Governance)
Allison Eccles	Head of Business Development
Stephen Fitzpatrick	Assistant Chief Officer, Older People's Services (South)
Lisa Martin	Community Engagement Development Officer
Allison McKenna-Breen	Health Improvement Senior
Karen McNiven	Health Improvement Manager
Fiona Moss	Head of Health Improvement and Equalities
Sheena Walker	Governance Support Officer (minutes)

APOLOGIES

Trisha Ingram	Community Representative
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The Chair welcomed all guests and presenters to the meeting, thanking them for their attendance and input to the Committee; and also welcomed new member, Councillor Elspeth Kerr.

Jo Donnelly, Service Manager at Orchard Grove Care Home, provided an overview of the history of the care home and of the services provided to residents. Jo also informed members of the success in being sector leading; and achieving a grade 6 excellent scoring from a recent Care Inspectorate inspection.

1. DECLARATIONS OF INTEREST

There were no declarations of interest raised.

2. APOLOGIES

The apologies for absence were noted as above.

3. MINUTES

The minutes of the meeting held on 29th August 2018 were approved as an accurate record.

ACTION

4. MATTERS ARISING

Members requested that the GP Contract be circulated to the Committee for information. Officers would arrange this.

Hamish Battye

5. ROLLING ACTION LIST

Allison Eccles presented the rolling action list advising that this was for information and noting.

Members requested that all actions on the rolling action list have approximate timescales against them, for good practice. Officers advised that this would be included where possible, but could not be included for the actions in relation to the Safer Drug Consumption Facility at this point.

Allison Eccles

6. COMMUNITY ENGAGEMENT STRATEGY – OLDER PEOPLE TRANSFORMATIONAL CHANGE PROGRAMME

Hamish Battye presented a paper describing the planned approach to developing a comprehensive community engagement strategy to support the Older People's Transformational Change Programme agreed by the IJB in November 2017.

Officers advised that there was a range of programmes and workstreams developed to support the Programme and to engage with people as this was taken forward. The Committee were informed of the objectives and approach to the Strategy and of the range of stakeholders identified. The Strategy is a work in progress and has been considered by Core Leadership Teams and the Strategic Planning Group; the detail is being worked on through various workstreams.

The methods of engagement were outlined and an example of an engagement action plan provided. Officers had met with Strategic Leads and bespoke action plans would be developed for each area of the Programme. Engagement would also take place with service users and carers. The timescales for developing the strategy were detailed and officers would report back to the Committee on engagement and the outcomes of progress, in Summer 2019.

Hamish Battye

Members requested further information on the method of stakeholder panel engagement. Officers explained that this method of engagement would be with people with an interest in particular areas; and that there would also be different engagement processes used depending on the service.

Members queried the level of input that stakeholders would have in the development of the planning; and requested that the next report to the Committee include examples of how stakeholders have contributed to the planning process.

Hamish Battye

Officers provided examples of good stakeholder engagement in the development of Orchard Grove Care Home; and provided reassurance that there would be meaningful engagement with the Older People's Transformational Programme.

The IJB Public Engagement Committee:

a) noted the contents of the report and would receive an update in summer 2019.

7. SOUTH LOCALITY ENGAGEMENT UPDATE

Lisa Martin delivered a presentation on engagement within the South Locality. There are different models of engagement in each of the localities in the City and the South model is a 'virtual' Locality Engagement Forum; with a multi strand approach to reflect local needs, priorities and issues.

Officers explained the three strands of engagement, including a Locality Engagement Network; Locality Engagement Forum activity through a shared arrangement with public facing sessions and community input; and also through supporting engagement at the point of access, including supporting staff to deliver their own engagement sessions.

Examples of engagement that had taken place were outlined; including statistics of various means of engagement activity. Officers explained that the engagement approach in the South had been in place for two years and that this would now be reviewed and evaluated by comparing engagement arrangements in the other localities.

Members welcomed the presentation and asked what key learning there was from the approach. Officers advised that engagement should be everyone's responsibility and that staff should be supported and enabled in engagement activity. Officers further reported the aspiration to use the recovery model of engagement within mental health, and replicate the successes; this was a journey for the HSCP.

Officers also reported on the work in relation to the Moving Forward Together Programme and the GP Contract; and the various means of engagement through stakeholders groups and events. There was also connectivity in the engagement of some of the bigger transformational programmes, as these impacted upon each other. It was reported that events had been well attended and that people were interested and invested in the issues.

Officers stated that the onus was on them to be proactive in engaging with people; and that a programme was developed each year with colleagues to ensure that this was coherent.

The Committee agreed that services must be developed with those who use them.

8. HEALTH AND WELLBEING WITHIN GOVANHILL

Karen McNiven presented a paper to provide an overview of some key Health Improvement areas of work currently being progressed within the Govanhill neighbourhood. Karen advised that the South Locality had a 'bottom-up' approach and that all the Thriving Places areas are unique in the work that they do. Officers worked with partners and staff to design and develop services and the focus was on early intervention and prevention; as well as achieving efficiencies in some areas.

Officers outlined some of the programmes in Govanhill including working with the BME community on shisha smoking information, which has informed

national policy; working with the ROMA community to improve access to GP services; and also the introduction of a ROMA peer education project.

There are 20 bespoke pieces of work in Govanhill in addition to the standard care services; and officers stated that engagement with the local community was key.

The IJB Public Engagement Committee:

a) noted the contents of the report.

a) GOVANHILL & EAST POLLOKSHIELDS SWIMMING PROGRAMME

Allison McKenna-Breen delivered a presentation on the Govanhill and East Pollokshields swimming programme, which is a Health Improvement and Govanhill Bath community trust collaboration.

The programme was developed through engagement and consultation at Govanhill Library to establish what services the local community would like. Participants ranged from age 12-87 years and included a wide range of individuals, including people with mental health issues; no recourse to public funds; and those experiencing fuel poverty. Engagement also took place through partner agencies.

The outcome of the consultation showed that people wanted access to a safe swimming environment; gymnastic programmes; and education on managing diabetes. Officers provided examples of some of the work and successes reported in the swimming programme and of partnership working with Glasgow Life, to provide an environment suitable for different groups or individuals. This included closed swimming sessions; women only sessions; and the use of female instructors.

The Committee were informed that Govanhill Baths had now closed for a two year period and staff were looking at alternative options to continue with the programme.

Cllr Long stated that the work was fantastic and she did not want this to get lost and offered to assist, from a political perspective. Susanne Millar welcomed this; and also noted that the HSCP has an effective working relationship with Glasgow Life.

The Committee also discussed the care benefits of the enriching services for people through culture, education and sporting facilities; and of the commitment of the Chief Executive Officer at Glasgow Life, to obtain alternative funding.

The Committee acknowledged budget pressures but also the need to balance this with public health.

b) SOUTH GLASGOW YOUTHBANK

Claire Marie Blair delivered a presentation on South Glasgow Youth Bank, which is a branch of the Young Moves (YoMo) in the North of the city. The South branch has a panel of Young Grant Makers aged 13-25 years who fund local projects developed by other young people in their communities.

Youth Bank supports young people through empowerment; and allows them to identify an area of need within their community and provides an opportunity

through funding to develop a project. Young people have an idea and Youth Bank can grant funding to take these forward.

The volunteers at the Youth Bank receive SQA accredited grant makers training and other forms of training to support employability. Young people are provided with an opportunity to take the lead and have fed back the positive benefits of being involved.

The panel developed the criteria for grant giving and held a participatory budget meeting where young people voted for the projects they wanted to fund. The Committee were informed of some of the programmes of work that had successfully achieved grants and were shown a video of the participatory budget meeting. <https://www.youtube.com/watch?v=aRlfylgYcZM>
There has been 37 successful grant applications this year so far.

The Committee thanked Claire for the presentation and were encouraged by the work of South Glasgow Youth Bank and the benefits and opportunities this provided to young people and their community.

9. GLASGOW EQUALITY FORUM

Lorraine Barrie delivered a presentation to inform the Committee of the work of Glasgow Equality Forum (GEF), which brings together representatives of voluntary sector equality networks in Glasgow to encourage better co-operation and cross-sector engagement on equality issues. There is one part-time post within Glasgow Equality Forum, funded by the HSCP and Glasgow City Council. There are two main strands of work; to support community planning partners to embed good equalities practice in their services and policies; and to build the capacity of equality networks and equality organisations to have the voices of their members heard. Lorraine outlined the various means of engagement and consultation work that took place with partners.

There had been speakers from the HSCP in attendance at events to provide briefings and obtain views. Feedback was also received from consultation events on the HSCP Strategic Plan and discussions with stakeholders identified issues which were being presented through their organisations.

The Committee were advised that consideration must take place to establish how we engage at the right level with people. Also to identify if anything has changed as a result of engagement; and if there are any programmes of work that are not taken forward following engagement.

The Committee thanked Lorraine for her presentation and were encouraged by the work of Glasgow Equality Forum.

Lorraine thanked the Committee and asked members and officers to advise of any future partnership working that GEF can be involved in.

10. TURNING THE TIDE THROUGH PREVENTION: THE PUBLIC HEALTH STRATEGY FOR GREATER GLASGOW AND CLYDE NHS BOARD

Fiona Moss presented a paper to inform members of the new GGC NHS Board public health strategy and seek the views of members on the strategy as part of the engagement process. This report also seeks to set the strategy in a national and HSCP context.

Fiona explained that this was a new strategy for Greater Glasgow and Clyde; and welcomed a discussion as to how the HSCP would be placed and of the regional work.

The Committee agreed that the report would be presented again to the Committee at its first meeting of 2019 to allow a fuller discussion. Fiona would also invite Linda de Caestecker, Director of Public Health, NHS Greater Glasgow and Clyde.

Fiona Moss

The IJB Public Engagement Committee:

a) agreed that the report would be deferred to the next meeting of the IJB Public Engagement Committee.

11. SUPPORT TO IJB MEMBERS

Stuart Donald presented a report to outline a number of considerations around how Integration Joint Board (IJB) members, in particular stakeholder members, are supported in their role and propose development of a policy around travel and expenses for stakeholder members. The proposal arose following discussion at the March meeting on the report by the Coalition for Carers in Scotland. It is proposed that a small budget is established to support IJB members, including providing care arrangements to allow carers to participate in the IJB and represent their stakeholder group, without expense to them.

Officers further reported that the Carers Champion post was progressing. Officers also clarified, following a query from a member; that the budget would be to ensure carer representation to the IJB; and that carer organisations provided carer support to individuals.

The IJB Public Engagement Committee:

a) approved the proposal outlined in section 4 of this paper.

12. STRATEGIC PLAN CONSULTATION UPDATE

Allison Eccles presented a paper to update the Committee on consultation being carried out on the draft IJB Strategic Plan 2019-22. There are a number of consultation events arranged and members of the IJB have been involved in these.

The IJB Public Engagement Committee:

a) noted this report.

13. NEXT MEETING

The next meeting will be held at 10.00am in the Boardroom, Commonwealth House, 32 Albion Street, Glasgow, G1 1LH. Date to be confirmed.

The meeting ended at 12.15pm