



Item No: 9

Meeting Date: Friday 9 December 2016

Glasgow City Integration Joint Board

Report By: Susanne Millar, Chief Officer: Planning, Strategy and Commissioning / Chief Social Work Officer

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INTEGRATED HEALTH AND SOCIAL CARE OUT OF HOURS REFORM UPDATE

Purpose of Report:	To update the Integration Joint Board on the out of hours review and to seek approval for proposals in relation to the existing Social Work Service Out of Hours contract.
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Recommendations:	The Integration Joint Board is asked to: <ul style="list-style-type: none">a) note the contents of the paper and the progress to date;b) approve proposals in relation to existing Social Work, Service Out of Hours contract, andc) direct the Council to serve 15 months' notice of termination of existing contract to the partner local authorities for the delivery of Social Work Services Out of Hours Service.
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Implications for Integration Joint Board:

Financial:	There will be a financial impact as a consequence of contractual changes.
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Personnel:	There is the potential for workforce change in relation to the service redesign.
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Legal:	Potential legal implications in relation to existing contract appropriate timescales to be met.
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Economic Impact:	None.
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Sustainability:	None.
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Sustainable Procurement and Article 19:	None.
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Equalities:	None.
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Risk Implications:	None.
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Implications for Glasgow City Council:	Improved efficiency and integrated service.
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Implications for NHS Greater Glasgow & Clyde:	Improved efficiency and integrated service.
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Direction Required to Council, Health Board or Both	Direction to:	
	1. No Direction Required	
	2. Glasgow City Council	✓
	3. NHS Greater Glasgow & Clyde	
	4. Glasgow City Council and NHS Greater Glasgow & Clyde	

1. Introduction and Purpose

- 1.1 The purpose of this report is to update the Integration Joint Board on the out of hours review, and to seek approval for proposals in relation to the existing Social Work Out of Hours contract.

2. Background

- 2.1 The review and reform of out of hours provision is a priority within the Glasgow City Health and Social Care Partnership transformational agenda and a component of that work programme with the objective of potentially developing an integrated health and social care out of hours service across the wider NHS Greater Glasgow and Clyde area should other Partnerships wish to participate.
- 2.2 The strategic and operational importance of this review is reinforced by both the independent review of Out of Hours services commissioned by the Scottish Government and reported by Sir Lewis Ritchie and the independent review of primary care out of hours services (November 2015).
- 2.3 In taking this review forward the Health and Social Care Partnership requires to be sighted on some business critical decisions required in the short term particularly in relation to the existing Glasgow City Council/Social Work Services Glasgow and Partners Emergency Social Work Service contract which was approved by the Council's Executive Committee in March 2014.

3. Progress to Date – Wider Review

- 3.1 A Project Core Team chaired by the Chief Officer Planning and Strategy / Chief Social Work Officer was established in June 2016 and has undertaken some preliminary work which has been factored into a Project Initiation Document.
- 3.2 It is recommended that the scale, complexity and timeframes for the review (estimated at 18 months – 2 years) requires a scaling up of the project to ensure coordination, consistency and an overall approach which allows for existing work streams to proceed whilst creating space for fresh thinking on critical areas. One example will be the natural alignment of the existing GP out of hours action plan being reflected within the broader Health and Social Care Partnership review.
- 3.3 This approach has been endorsed by the Glasgow City Health and Social Care Partnership Senior Management Team and work is scheduled to further develop the governance arrangements; the workstreams required; and to ensure connectivity with key stakeholders across the Board area.

4. Social Work Out of Hours - Proposals

- 4.1 On 20th March 2014 the Council's Executive Committee agreed a new contract for Out of Hours Social Work Services with 6 partner local authorities. These were:
- East Renfrewshire
 - Renfrewshire
 - Inverclyde
 - West Dunbartonshire
 - East Dunbartonshire
 - Dumfries and Galloway
- 4.2 The service specification outlined the range of services that the Out of Hours Emergency Social Work Services would offer as part of the core contract and the additional services that local authorities could purchase.
- 4.3 Partner local authorities were required to sign up to a 4 year contractual arrangement with default and early exit clauses. This ensured a higher level of financial security for the Council.
- 4.4 The contract ensured that partner local authorities required to give a 15 month period of notice to terminate the contract.
- 4.5 It is proposed to give the 5 partner authorities/Health and Social Care Partnerships within the NHS Greater Glasgow & Clyde area notice that the contract for Out of Hours Social Work Service will terminate on 31st March 2018. Glasgow City Health and Social Care Partnership will offer these partners the opportunity to develop an integrated out of hours for the collective partnership areas across the NHS Greater Glasgow and Clyde area. In addition it is proposed to give formal notification to Dumfries and Galloway Council and Dumfries and Galloway Health and Social Care Partnership of termination of the contact on 31st March 2018.

5. Recommendations

5.1 The Integration Joint Board is asked to:

- a) note the contents of the report;
- b) approve proposals in relation to existing Social Work Service Out of Hours contract, and
- c) direct the Council to serve 15 months' notice of termination of existing contract to the partner local authorities for the delivery of Social Work Services Out of Hours Service.

DIRECTION FROM THE GLASGOW CITY INTEGRATION JOINT BOARD

1	Reference number	091216-9-a
2	Date direction issued by Integration Joint Board	9 th December 2016
3	Date from which direction takes effect	9 th December 2016
4	Direction to:	Glasgow City Council only
5	Does this direction supersede, amend or cancel a previous direction – if yes, include the reference number(s)	No
6	Functions covered by direction	Out of Hours Social Work Services
7	Full text of direction	The Council is directed to give notice to 6 partner local authorities/Health and Social Care Partnerships, East Renfrewshire, Renfrewshire, Inverclyde, West Dunbartonshire, East Dunbartonshire, and Dumfries and Galloway that the contract for the Out of Hours Social Work Service will terminate on 31 st March 2018.
8	Budget allocated by Integration Joint Board to carry out direction	As advised by the Chief Officer: Finance and Resources
9	Performance monitoring arrangements	In line with the agreed Performance Management Framework of the Glasgow City Integration Joint Board and the Glasgow City Health and Social Care Partnership.
10	Date direction will be reviewed	30 th September 2017