



# Item No: 9

Meeting Date: Wednesday 18 January 2017

## Glasgow City Integration Joint Board

**Report By:** Susanne Millar, Chief Officer Strategy, Planning & Commissioning / Chief Social Work Officer

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### HOUSING SUPPORT RECONFIGURATION AND EFFICIENCY SAVINGS

<b>Purpose of Report:</b>	To update the Integration Joint Board on the reconfiguration of housing support funding, including associated savings, as agreed by the IJB in March 2016.
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<b>Recommendations:</b>	The Integration Joint Board is asked to:  a) approve the proposals outlined in this report; and b) direct the Council to develop or redesign services as outlined in this report.
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#### Implications for Integration Joint Board:

<b>Financial:</b>	The report addresses the £1 million saving previously approved by the full Council on March 10 <sup>th</sup> as part of an overall redesign of the city's provision in line with the IJB budget decision taken on March 21 <sup>st</sup> 2016.
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<b>Personnel:</b>	Any personnel implications will be managed by the employing social landlords.
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<b>Legal:</b>	None.
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<b>Economic Impact:</b>	None.
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<b>Sustainability:</b>	None.
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<b>Sustainable Procurement and Article 19:</b>	None.	
<b>Equalities:</b>	No issues identified by the EQIA.	
<b>Risk Implications:</b>	There are no significant risks to the Health and Social Care Partnership arising from these proposals.	
<b>Implications for Glasgow City Council:</b>	It is possible this will generate enquiries to local elected members.	
<b>Implications for NHS Greater Glasgow &amp; Clyde:</b>	None.	
<b>Direction Required to Council, Health Board or Both</b>	Direction to:	
	1. No Direction Required	
	2. Glasgow City Council	✓
	3. NHS Greater Glasgow & Clyde	
	4. Glasgow City Council and NHS Greater Glasgow & Clyde	

## 1. Purpose

- 1.1 The purpose of this report is to update the Integration Joint Board on the reconfiguration of housing support funding, including associated savings, as agreed by the IJB in March 2016.

## 2. Background

- 2.1 Housing Support for Older People, which includes Sheltered Housing, was subject to a strategic review during the course of 2014. The review criteria assessed effectiveness and value for money as a strategic fit with the vision of a Social Work Service that intervenes early and purposefully to support older people with a social care need to remain living at home for longer. Following this review the Council reduced the Housing Support budget from £5 million to £3 million.
- 2.2 A further £1 million saving and redesign involving the remaining £2 million allocation was agreed by the Integration Joint Board in March, with an implementation date of April 2017.

## 3. Current Service Delivery Model

- 3.1 Whilst these services are valued by many of the people that receive them they did not review strongly on this strategic fit test for a number of reasons, which reflects a service that was created in a very different time and place for a different population:

- Sheltered housing was originally established in the 1950s and 1960s as a housing option for relatively healthy and fit older people with limited (or no) support needs and a wish to downsize from their under-occupied family homes. The provision of sheltered housing significantly increased in the 1960s and 1970s and until the mid-1990s Glasgow's Social Work Services funded and managed the associated warden support. Responsibility for supporting residents were transferred to the sheltered housing's landlords when SWS withdrew warden provision at this time. In 2003 SWS took over funding and contract monitoring responsibilities of these landlord provided services when the Supporting People programme was introduced. Despite the end of this funding stream and overall reductions in available budgets SWS did not reduce funding levels until reviews were carried out in 2014 as noted above.
- The service is not targeted exclusively to those with a social care need. Housing support providers are solely responsible for determining who accesses their services. Consequently many service users are not otherwise known to Social Work. This is clearly at odds with a Social Work service that purposefully targets its resources at those whose needs are consistent with specified eligibility criteria.
- The service reviews concluded that the level of provision is designed to meet moderate to low needs. This is not consistent with a Social Work service targeted at those presenting with substantial and critical needs.
- It is not a model of support focused on enabling individuals to live more independently with reduced or no support. In fact it is a model characterised by a very low throughput of service users. Once in the service, service users tend to remain with the same or increased levels of support.
- It is also poorly equipped to adopt an effective reablement role when service users are recovering from a serious illness or crisis. Where these higher level needs are identified for recipients of housing support services other supports are arranged on an individual basis and provided by other agencies. This is not consistent with an efficient, Best Value model.

#### **4. Anticipated Future Service Delivery Model**

- 4.1 The retained funding of £2 million will be re-directed towards supporting individuals with complex and substantial needs to remain living at home. This sees the potential for existing sheltered housing accommodation to be used for a different population in future, linked to the desired expansion of supported living and telecare. This potential forms part of the ongoing dialogue with Registered Social Landlords (RSLs) referenced in 8.1 below.

#### **5. The Case for change**

- 5.1 Established through the strategic review referenced at 3.1 above, these proposals are in line with the Health and Social Care Partnership's strategy in respect of:
- Prioritising social work resources for those with substantial and critical need.

- Investing in community-based alternatives to institutional care in line with our shifting the balance of care policy.
- Promoting the use of telecare to support those with low and moderate care needs.
- Building a progressive partnership with the housing sector around modern approaches to support more older people to live independently at home for longer, epitomised by the success of the Housing Options for Older People (HOOP) model.

## **6. Impact on Patients / Service Users**

- 6.1 These proposals can be expected to significantly impact on the continued provision of sheltered housing services in the city. At present just under 2,900 social rented tenants have access to these housing support services. The re-direction of Health and Social Care Partnership funding will leave RSLs with a decision to make regarding other potential funding sources to sustain their warden cover, most obviously through rent increases. By receiving confirmation of the position at this time RSLs will have time to reach a view on their own future financial planning and rent setting strategies.
- 6.2 Given the relatively low level nature of the needs of existing sheltered housing service users, it is not anticipated that many will require more complex social work assessment. However, this will be provided where appropriate referrals are made. This service user cohort also fit the profile of the target population for telecare and responder services and will accordingly be prioritised for such support.

## **7. Financial Savings and Phasing**

- 7.1 As per 2.1 above.

## **8. Stakeholder / Public Engagement**

- 8.1 The Chief Officer has written to affected Registered Social Landlord chief executives confirming implementation of these budget changes and Health and Social Care Partnership officers will enter into detailed dialogue with all affected housing support providers regarding how their organisations can deliver support to this more complex group within the remaining budget.

## **9. Risks and Mitigation**

- 9.1 As per 6.2.

## **10. Recommendations**

- 10.1 The Integration Joint Board is asked to:
- a) approve the proposals outlined in this report; and,
  - b) direct the Council to develop or redesign services as outlined in this report.

## DIRECTION FROM THE GLASGOW CITY INTEGRATION JOINT BOARD

1	Reference number	180117-9-a
2	Date direction issued by Integration Joint Board	18 <sup>th</sup> January 2017
3	Date from which direction takes effect	18 <sup>th</sup> January 2017
4	Direction to:	Glasgow City Council
5	Does this direction supersede, amend or cancel a previous direction – if yes, include the reference number(s)	No
6	Functions covered by direction	Housing support services including sheltered housing
7	Full text of direction	Glasgow City Council is directed to develop or redesign housing support services as outlined within this report.
8	Budget allocated by Integration Joint Board to carry out direction	As directed by the Chief Officer: Finance and Resources
9	Performance monitoring arrangements	In line with the agreed Performance Management Framework of the Glasgow City Integration Joint Board and the Glasgow City Health and Social Care Partnership.
10	Date direction will be reviewed	18 <sup>th</sup> January 2018