



Item No: 7

Meeting Date: Wednesday 28th June 2017

Glasgow City Integration Joint Board Public Engagement Committee

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YOUTH ENGAGEMENT POLICY COMMISSION

Purpose of Report:	To inform IJB Public Engagement Committee of detailed actions by the HSCP in relation to the Youth Engagement Policy Commission.
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Recommendations:	The IJB Public Engagement Committee is asked to: a) note and endorse the HSCP approach to the engagement of young people in line with the recommendations of the Youth Policy Commission; and b) instruct officers to develop a response to the Commission outlining the HSCP commitment to addressing its findings.
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Relevance to Integration Joint Board Strategic Plan:

The report makes a number of recommendations in respect of engaging with young people that builds upon the engagement activity outlined in the Children's Services section of the Strategic Plan.

Implications for Health and Social Care Partnership:

Reference to National Health & Wellbeing Outcome:	Routine engagement activity of children and young people who use our services contributes to: Outcome 3. People who use health and social care services have positive experiences of those services, and have their dignity respected.
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	Outcome 4. Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services.
Personnel:	None
Carers:	The engagement approach will support and enable children and young people with caring responsibilities to make choices and achieve a balance between fulfilling their own needs and the care they provide to others.
Provider Organisations:	No direct impact.
Equalities:	Equalities groups were engaged with and actively involved in the Commission's work.
Financial:	None
Legal:	None
Economic Impact:	None
Sustainability:	None
Sustainable Procurement and Article 19:	None
Risk Implications:	None
Implications for Glasgow City Council:	To commit to the recommendations within the Commission's report.
Implications for NHS Greater Glasgow & Clyde:	All public agencies are asked to commit to the recommendations within the Commission's report.

1. Background

- 1.1 A Youth Engagement Policy Commission was established in February 2016. The Commission was chaired by Councillor Martin McElroy and membership comprised of elected members, equalities groups and youth groups and fora.
- 1.2 The findings from the Commission were presented to and endorsed by the Public Engagement Committee on 22nd March 2017.
- 1.3 A more detailed report on actions by the HSCP in pursuit of the Commission's recommendations was requested.
- 1.4 This report provides some examples of HSCP activity under each of the Commission's recommendations.

2. Our Approach to Engaging Children and Young People

- 2.1 The Health and Social Care Partnership work with partners from across the public and third sector to engage children and young people and we have a strong commitment to improving how we involve them in policy, planning and service development. There are many examples of children and young people being consulted, involved in and influencing service developments.

3. The Commission's Recommendations

- 3.1 The Commission made a series of recommendations and asks that all public agencies commit to these. These recommendations are laid out below with an explanation about the HSCPs commitment to them and actions we are taking in relation to the recommendations.
- 3.2 Young people and their representatives should have a stronger voice in decisions about services in Glasgow.

The Glasgow HSCP is wholly committed to ensuring that young people are at the heart of decisions about policy and service design. We are making significant efforts to engage young people in the same. Young people are actively engaged in a number of engagement fora in relation to our services. Our strategy enshrined in the Strategic Plan states a clear aim to promote a plan to secure better outcomes for every child in Glasgow, with a targeted approach for those most in need. Practical actions to achieve this are detailed below.

- 3.3 Public agencies should routinely involve young people and their representatives in service design and delivery.

We are currently aiming to develop a Glasgow Children and Young People's Champions Board with care experienced young people. A group of 22 young volunteers (Young Person Core Group) are engaged in this development. Further engagement of young people is being arranged by our Children's Rights Team and Families for Children. All children aged over 8 in provided foster care have been contacted to gather their views about getting involved and how they would like to do this. Responses are due back in June and this will help shape future engagement. The Young People's Core Group is assisting in helping other care experienced young people understand what corporate parenting is and what corporate parents can do to help and support them. Children and young people are routinely involved in service design and delivery, e.g. design of the new residential units, complaints consultation in provided residential care and consultation with children and young people regarding the foster care tender.

City wide consultations were held with children aged 5 to 21 focusing on "Understanding GIRFEC" and "Know Your Rights". Both of these have informed the work we have done in developing our Getting it Right for Every Child approach, and the work we are doing with UNICEF to make Glasgow a Child Friendly City.

- 3.4 Public agencies should routinely involve young people and their representatives in the design of information channels to improve awareness of services.

We have a number of standing engagement groups, for example The Unaccompanied Group for unaccompanied young people and the Leaving Care Reference Group which meets to plan specific events.

- 3.5 All agencies should explore the scope for engagement with young people about improving local facilities and services and what is offered in local venues.

Within our three locality areas there is a range of engagement activities which involve engaging children, young people and families, for example in our work on Thriving Places, through youth health services and our Health Improvement teams.

- 3.6 Mentoring / peer support opportunities should be publicised and promoted to help support young people and give them the confidence to participate.

As an integrated service we have signed up to the MCR Pathways mentoring programme, supporting staff with time out of work to become a volunteer mentor / support to a vulnerable young person.

- 3.7 Public agencies should develop awareness raising and training on youth issues for staff and involve young people and their representatives in the development and delivery of training.

For a number of years Corporate parenting training for elected members of Glasgow City Council has been jointly delivered by: social work, Head of children's services, Who Cares' Scotland, care experienced young people and Kibble drama group.

- 3.8 All agencies should promote activities to improve relationships and understanding between different age groups.

This is an area where we will require more focus as we continue to develop engagement with young people. There are some positive examples, older care leavers returning to engage with younger people in our residential units, care leavers work with a variety of people as they lead on the formal programme for an event for Glasgow annually for care leavers week, general involvement in engagement activities leads to our young people engaging with people of all ages.

- 3.9 Consideration should be given to other ways to promote positive images of young people.

Glasgow has celebrated the achievements of it's looked after young people and care leavers at the leavers awards. Consideration is always given to looking for new opportunities to promote positive images of young people.

- 3.10 All agencies should ensure issues for young people are considered as part of policy and service development.

Issues for children and young people are actively considered on an on-going basis by the HSCP. Our Children's rights service works directly with looked after children and young people, supporting and advocating on their behalf. Regular performance reports from the children's rights service details and highlights issues reported by young people. Children within provided residential units have access to Viewpoint, an electronic programme which allows them to communicate about how they feel when they become looked after. The HSCP continually take account of issues reported by young people and about trends in issues which affect them. Glasgow Health and Social Care Partnership and Education Services commission a regular Health and Wellbeing Survey of 30 secondary schools pupils involving over 11,000 of the 26,000 pupils in S1 to S6.

3.11 Approaches to involving young people should include specific actions and practical steps to ensure the participation and inclusion of young people who face additional barriers to engagement.

We are committed to ensuring effective engagement of young people in all areas of the service. Some examples include;

- *For a number of years young people have been supported to sit on and be involved in interviews for residential workers, Unit Manager and Senior Residential Workers for provided units*
- *Using film making and drama in the Glasgow Tron Theatre for young people to share their hopes and ambitions for the future*
- *2.11 The Children's Rights Service supported children and young people and accommodation providers to participate in the development of 7 Golden Rules symbols for Participation. The golden Rules are a set of principles that can help anyone working with children and young people and have been developed by the Children and Young People's Commissioner for Scotland office. The Golden Rules can remind adults what children and young people want from participation. They can also help children and young people to think about how adults can support them to participate. The symbols are communication tools for children and young people with additional support needs.*
- *"Aye Mind" wants to improve the mental health and wellbeing of young people by making better use of the internet, social media and mobile technologies and is working with young people aged 13 to 21 to create and share a wide range of resources. The project is making a digital toolkit for all who work with young people to boost their ability to promote youth wellbeing. The project is a partnership between the NHS, Snook, the Mental Health Foundation and Young Scot, with a wide range of local partners involved too. Its website is <http://ayemind.com/>*

4. Recommendations

4.1 The IJB Public Engagement Committee is asked to:

- a) note and endorse the HSCP approach to the engagement of young people in line with the recommendations of the Youth Policy Commission; and
- b) Instruct officers to develop a response to the Commission outlining the HSCP commitment to addressing its findings.