



# Item No: 9

Meeting Date: Wednesday 28<sup>th</sup> June 2017

## Glasgow City Integration Joint Board Public Engagement Committee

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### MINOR INJURIES SERVICES IN WEST GLASGOW

<b>Purpose of Report:</b>	To report on proposals for public engagement as part of the review of minor injury services for West Glasgow.
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<b>Recommendations:</b>	The IJB Public Engagement Committee is asked to:  a) consider the proposals for public engagement as outlined below; and b) receive a further report on the public engagement process at its next meeting.
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#### Relevance to Integration Joint Board Strategic Plan:

The Integration Joint Board has strategic planning responsibility for unscheduled care services as described both within the Integration Scheme and the Partnership's Strategic Plan. The Board agreed at its meeting in March 2017 a draft three year strategic commissioning plan for unscheduled care that set the strategic direction for these services. The Integration Joint Board also agreed a Participation and Engagement Strategy at its meeting in October 2016. The proposals in this report are consistent with both these strategies.

#### Implications for Health and Social Care Partnership:

<b>Reference to National Health &amp; Wellbeing Outcome:</b>	Contributes to: <b>Outcome 9.</b> Resources are used effectively and efficiently in the provision of health and social care services.
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<b>Personnel:</b>	None at this stage.
<b>Carers:</b>	Carers are positively impacted through the designing of services around the needs of individuals, carers and communities.
<b>Provider Organisations:</b>	None at this stage.
<b>Equalities:</b>	The public engagement process (to be undertaken in line with the Partnership's participation and engagement strategy) and the outcome of the review to be reported to the Integration Joint Board in September should include as assessment of the equalities impact.
<b>Financial:</b>	The Partnership's budget for 2017/18 includes a "set aside" component for unscheduled care an element of which is accident and emergency services that includes minor injuries services. The Partnership's budget for 2017/18 is currently the subject of discussion with the NHS Board, and a national review is underway of set aside budgets. Further information will be included in the report to the IJB in September 2017.
<b>Legal:</b>	The integration scheme includes specific responsibilities for the strategic planning of certain acute hospital services.
<b>Economic Impact:</b>	None at this stage.
<b>Sustainability:</b>	None at this stage.
<b>Sustainable Procurement and Article 19:</b>	None at this stage.
<b>Risk Implications:</b>	An assessment of the risk implications will need to be included in the review.
<b>Implications for Glasgow City Council:</b>	None
<b>Implications for NHS Greater Glasgow &amp; Clyde:</b>	The proposals when agreed by the Integration Joint Board in September 2017 will have implications for the planning and delivery of minor injuries services in West Glasgow and the Board will be requested to direct the NHS Board accordingly.

## **1. Introduction**

- 1.1 The Integration Joint Board at its meeting on 21 June 2017 agreed to establish a joint process with the NHS Board to consider options for the future of minor injuries services for West Glasgow, those options to include re opening the service at Yorkhill and potential provision at Gartnavel (available at: <https://www.glasgow.gov.uk/CHttpHandler.ashx?id=38285&p=0>).
- 1.2 Integration Joint Boards have strategic planning responsibility for unscheduled care that includes minor injury services. The NHS Board has responsibility for the delivery of acute services, and so reviews of this kind need to be considered jointly, with the final decision resting with the Integration Joint Board. A joint Review Group has been established led by the Integration Joint Board.
- 1.3 It was also agreed at the Integration Joint Board that proposals for, and the results from, the patient and public engagement process should be considered by the Integration Joint Board's Public Engagement Committee. These proposals are outlined below.

## **2. Review of Minor Injuries Services – Public Engagement**

- 2.1 The Integration Joint Board at its meeting in October 2016 agreed a strategy for participation and engagement (available at: <https://www.glasgow.gov.uk/CHttpHandler.ashx?id=35620&p=0>). The strategy outlined the principles that the Partnership would follow in its participation and engagement activities; principles that were informed by the relevant national guidance and standards, and in particular the provisions in the Patients Right Act and the recently enacted Community Empowerment Act. The strategy also described our approach to informing, engaging and involving.
- 2.2 At the last meeting of the Public Engagement Committee progress was reported on implementation of the Integration Joint Board's participation and engagement strategy in each of the localities. A priority within the strategy was the establishment of Locality Engagement Forums that would be the main vehicle by which the Partnership engages and involves local people, patients, users and carers.
- 2.3 In the North West locality the Local Engagement Forum has been established and it is planned to hold a specific meeting about the review on 6 July 2017. At that meeting information will be presented on the option appraisal process. The Forum will be asked for their views on the available options, and the criteria to be used to assess the options, the outcome of which will be used to inform the review process. The Forum's views and comments will be written up and published on the HSCP web site to inform the engagement and involvement process. The Forum will also be asked how they might want to be involved in the review process as it proceeds, and what further public engagement meetings or events should be arranged. There will be scope to undertake further engagement activity during July and August, and early September. It

should be noted that the Forum will also be a consultee as part of the review and asked to submit comments to the Review Group.

- 2.4 In addition to public meetings / events, information is being placed on both the Integration Joint Board's web site and the NHS Board's web site, together with information about how comments / views might be fed into the review process. Publicity information is also being produced.

### **3. Review Report**

- 3.1 The outcome of the review is due to be reported to the Integration Joint Board at its meeting on 20 September 2017, including information from the public engagement process. As the next meeting of the Public Engagement Committee is on 27 September 2017 it is not possible for the Committee to consider the report on the public engagement process in advance of the Integration Joint Board meeting.
- 3.2 It is proposed therefore that a report on the public engagement process is circulated to the Committee in advance of the Integration Joint Board meeting (Committee papers should in any case be published by 13 September for the meeting on 27 September) therefore allowing Committee members to comment on this aspect of the review at the Integration Joint Board meeting.

### **4. Role of Scottish Health Council**

- 4.1 It should be noted that as it is the Integration Joint Board that will make the final decision on the outcome of the review, the role of the Scottish Health Council is advisory and providing guidance, on that basis the Scottish Health Council has been invited to be part of the joint planning group with that remit.

### **5. Recommendations**

- 5.1 The IJB Public Engagement Committee is asked to:
  - a) consider the proposals for public engagement as outlined above; and
  - b) receive a report on the public engagement process at its next meeting.