

**GLASGOW CITY HEALTH & SOCIAL CARE
INTEGRATION JOINT BOARD**

IJB(M)2019-02

Minutes of meeting held in the Sir Peter Heatly Boardroom, Commonwealth House,
32 Albion Street, Glasgow, G1 1LH at 9.30am on Wednesday, 27th March 2019

PRESENT:**VOTING MEMBERS**

Bailie Ade Aibinu	Councillor, Glasgow City Council
Cllr Ken Andrew	Councillor, Glasgow City Council
Simon Carr	NHSGG&C Board Member (Chair)
Ross Finnie	NHSGG&C Board Member
Jacqueline Forbes	NHSGG&C Board Member
Cllr Archie Graham	Councillor, Glasgow City Council
Cllr Mhairi Hunter	Councillor, Glasgow City Council (Vice Chair)
Cllr Elspeth Kerr	Councillor, Glasgow City Council
Cllr Jennifer Layden	Councillor, Glasgow City Council
Anne Marie Monaghan	NHSGG&C Board Member
Cllr Jane Morgan	Councillor, Glasgow City Council
Rona Sweeney	NHSGG&C Board Member
Mark White	NHSGG&C Board Member

NON-VOTING MEMBERS

Jonathan Best	Chief Operating Officer, NHSGG&C
Julia Egan	Chief Nurse
Margaret McCarthy	NHSGG&C Staff Side Representative
Peter Millar	Independent Sector Representative
Susanne Millar	Chief Officer Planning, Strategy & Operations / Chief Social Work Officer
Dr John Nugent	Clinical Director
Anne Scott	Social Care User Representative
Chris Sermanni	Glasgow City Council Staff Side Representative
Ann Souter	Health Service User Representative
Dr Michael Smith	Lead Associate Medical Director Mental Health and Addictions
Shona Stephen	Third Sector Representative
David Walker	Assistant Chief Officer, Corporate Strategy
Sharon Wearing	Chief Officer, Finance and Resources
David Williams	Chief Officer

IN ATTENDANCE:

Sybil Canavan	Head of H R
Allison Eccles	Head of Business Development
Stephen Fitzpatrick	Assistant Chief Officer, Older People's Services
Duncan Goldie	Performance and Planning Manager
Jackie Kerr	Assistant Chief Officer, Adult Services
Sheena Walker	Governance Support Officer (minutes)

APOLOGIES:

Jeanette Donnelly	NHSGG&C Board Member
Patrick Flynn	Head of Housing and Regeneration, Glasgow City Council
Cllr Kim Long	Councillor, Glasgow City Council
Rev. John Matthews	NHSGG&C Board Member

1. DECLARATION OF INTERESTS

The following declarations of interest were raised:

Cllr Archie Graham – item 12, Scottish Living Wage (2019)

Peter Millar – item 12, Scottish Living Wage (2019)

Shona Stephen – item 12, Scottish Living Wage (2019)

2. APOLOGIES FOR ABSENCE

Apologies for absence were noted as above.

3. MINUTES

The minutes of the meeting of the Integration Joint Board held on 6th February 2019 were approved as an accurate record.

4. MATTERS ARISING

- Chief Officers Update, item 2 – The Third Sector Representative advised that some concerns had been received from carers organisations on the impact of budget cuts and asked that the Chair and Vice Chair meet with organisations to discuss concerns.

It was also acknowledged that there was no Carers' Representative on the IJB, but that the post was being progressed.

A paper would be presented to the May IJB on carers' services to provide assurance to the IJB that this is an important area for the HSCP.

**Simon Carr /
Cllr Hunter**

Susanne Millar

- Item 6, page 4 – Susanne Millar confirmed that a report on mixed accommodation would be presented to the IJB in June; and that development of a video testimony was being explored.

Susanne Millar

5. INTEGRATION JOINT BOARD ROLLING ACTION LIST

Allison Eccles presented the IJB Rolling Action List advising that this was for information and noting.

6. CHIEF OFFICER UPDATE

David Williams updated the IJB on the following:

- 1) Buffer Zones at health facilities for sexual health issues – Officers were engaging with the Health Board and other public bodies and will produce a report to be presented to a future Council Committee. This is not a matter for the IJB though.
- 2) Carers Tender – this had now concluded and the conclusions were presented to the Council Contracts and Property Committee. A revised report was then presented as there was a slight correction to the initial report, in relation to the awarding of one of the contracts. Contracts had now been awarded with minimum disruption.
- 3) Ministerial Steering Group – A report was produced early February on the review of progress of integration, which included 25 recommendations for the Partnerships across 31 areas. The report will be circulated to IJB members.
A self-assessment process was agreed to be developed and considered and early discussions had taken place with Improvement Service to assist with this work. David proposed that the self-assessment proforma is shared with members to review; and members would work through this at the IJB Development Session on 17 April 2019, with Improvement Service colleagues, to develop and action plan in relation to the recommendations. David asked that the Third Sector and

David Williams

David Williams

Independent sector representatives discuss this with colleagues, to bring an informed view to the development session.

A report, including the action plan, would then be presented at a future IJB for approval.

David Williams

7. CONSULTATION ON STRATEGIC PLAN 2019-2022

David Williams presented a paper to update the Integration Joint Board on the outcome of the consultation on the draft Strategic Plan 2019-2022, and to present the revised Strategic Plan for approval.

The report outlined the consultation process and the level of engagement that had taken place. A significant level of comments were received, the volume of which were positive. The comments that were included in the production of the Strategic Plan were outlined at section 5.16; some of these comments were operational and therefore not included in the Plan. The Housing Contribution Statement was being developed and would be presented to the IJB later in the year when concluded. Officers advised that the Plan was a 'living' document and would respond to environmental developments in the next three years.

David Williams

Members welcomed the report and praised the Strategic Plan, stating that this was a progression from the first Strategic Plan and was very well presented.

Members raised the following comments:

- The interaction through social media was low and questioned how we learn from and improve this. Also how to establish which groups responded and if there were underrepresented groups who did not respond.
Officers advised that this had been discussed at the IJB Public Engagement Committee and that the Committee would discuss lessons learned at the August meeting. The Committee would also reflect on the internal audit report on IJB's Participation and Engagement Strategy.
- That some operational comments were also strategic and should have been included in the action plan.
Officers advised that these comments were passed to Assistant Chief Officers who had responsibility for both operational and strategic issues. If there were any specific examples, these could be discussed out with the meeting.
- Questioned if the duration of the plan could be amended to align with a longer term vision.
Officers reported that the plan was produced in line with legislative requirements and guidance, but that this did not prevent the IJB having a long-term vision. It was agreed that discussion would take place at an IJB Development Session on areas of focus.
- Members queried if there was cohesion between the IJB Strategic Plan and that of the Council and Health Board; and if they had been consulted and engaged in the Plan.
Officers advised that the Plan had been presented and discussed at both Council and Health Board meetings.
- Members also questioned the relationship between the Health Board strategy and how this was informed by the six Partnerships.
Officers advised that there was alignment between the six Partnerships and the Health Board through the Moving Forward Together work; and through working with Acute. There was also cohesion through regional planning.

Susanne Millar

David Williams

Officers acknowledged the contributions received from individuals and organisations through the consultation process; and advised that if the Plan is approved then communication would be issued to all who had provided comments, thanking them for their contribution and informing them of the outcome of their contribution.

The Integration Joint Board:

- a) noted the outcome of the consultation process; and
b) agreed the revised Strategic Plan 2019-2022 for publication alongside the report detailing the action taken to develop the Plan.***

8. MEDIUM TERM FINANCIAL OUTLOOK 2019-2022

Sharon Wearing presented a paper to outline the Medium Term Financial Outlook for the Integration Joint Board, which has been prepared to support financial planning and delivery of the IJB's Strategic Plan. The financial outlook was appended to the report; and the IJB were asked to approve this.

The Integration Joint Board:

- a) approved the Medium Term Financial Outlook 2019 – 2022 attached to this report at Appendix 1.***

9. IJB FINANCIAL ALLOCATIONS AND BUDGETS FOR 2019-2020

Sharon Wearing presented a paper to provide the IJB with a full update on the proposed financial allocations to, and implications for, the IJB Budget in 2019-20.

Officers outlined the financial allocation from Glasgow City Council and advised that a funding gap of £40.9m had been identified. A copy of the letters issued to Local Authorities from the Scottish Government were provided at Appendix 1; these confirmed the additional £40m for the expansion of Free Personal and Nursing Care for under 65s. The total additional funding is £160m in addition to each Council's 2018-19 recurrent spending on social care.

The Council budget offer is outlined at Appendix 2 and the breakdown of £13m of funding for pay and pension pressures were outlined at section 5.3 of the report. The IJB were advised that in relation to the budget deficit for the transfer of services from Cordia LLP back into Council Services, there was no funding provision for 2019/20 from the Council. There was also no financially sustainable solution for Housing First, and this and the Homecare deficit were not part of the financial allocation received to date. These would be subject to further discussions with the Council and progress reports would be presented to the IJB on 26 June 2019 and 18 September 2019. Officers stated that in setting the financial allocation, the Council had complied with conditions set by the Scottish Government.

The financial allocation from NHS Greater Glasgow and Clyde was outlined at section 4, and the letter from the Scottish Government to Health Boards provided at Appendix 3. It is expected that the final budget offer from the Health Board will include the budget for set aside for 2019/20. An indicative offer for 2019/20 had been received from NHS Greater Glasgow and Clyde, which is subject to Health Board approval in April 2019. The interim budget position is outlined at Appendix 4 and includes the 2.54% uplift from Scottish Government.

Officers also outlined the funding pressures from pay inflation and auto enrolment; and prescribing. There is a funding gap of £22.975m; and proposals to address these were outlined at section 5.7. A report would be presented to a future IJB on savings in Homeless Services and a report to the IJB in June on savings in Shifting the Balance of Care.

Members questioned if there was any indication of Glasgow's share of funding for Mental Health Services and Child Adolescent and Mental Health Services (CAMHS); and how many additional staff would be recruited to support services.

**Sharon
Wearing**

**Sharon
Wearing /
Susanne Millar**

Officers advised that a notional figure for mental health funding had been received and this would be confirmed and reported to the IJB in May or June. The funding was in line with the Mental Health Strategy.

There was lack of clarity in relation to new funding for CAMHS, but officers provided reassurance that early discussions for Glasgow were taking place. A report would be presented to the IJB when the position was clear.

Officers clarified to the IJB that there have been no savings made in relation to Homecare and that discussions were still to take place with the Council. Members proposed that the Council provide half the deficit to the IJB to allow new models to be considered; and this would be consistent with the IJB supporting the Council by providing 6 months funding for Assisted Home Garden Maintenance; although a smaller amount.

Mark White questioned if there was any indication on the Homecare deficit for 2019/20. Officers advised that discussions would take place with Corporate Finance at the Council to gain an analysis on what this would be, but it was possible that this would be less than the £6.5m deficit in 2018/19.

Mark White also sought further information regarding the £13m reduction in IJB funding contribution outlined at section 3.5 of the report.

The Chair asked that Mark discuss technical points on an officer to officer basis out with the meeting. Mark questioned why as an IJB Member he was not able to interrogate the budget report.

David Williams stated that Mark White should have declared an interest in the report as Director of Finance to the Health Board given his status as Director of Finance and specifically because the report included a letter from him on the Health Board's proposed budget allocation; he could not disassociate himself from that.

Mark stated that discussions regarding declarations of interest should have been raised prior to the meeting. David Williams stated that a meeting had taken place with Mark prior to him attending his first IJB meeting in which he set out these issues.

The Chair advised that there was potentially a conflict of interest and that Mark would be exempt from taking part in the discussion. The Chair apologised for this being raised at this point in the meeting and that this would be clarified for the next meeting.

Mark White questioned if this would also apply to Jonathan Best, who is an IJB member and an employee of NHS Greater Glasgow and Clyde.

The Chair stated that discussions would take place on the position of members of the IJB who are also employees of the NHS or the Council. Allison Eccles would provide advice.

The Council Staff Side representative stated that the £13m reduction in funding from the Council was concerning and was unsure how service delivery could be sustained. The Chair acknowledged that this was a challenge going forward.

Some members expressed concern at accepting the recommendations outlined when concerns were not fully resolved; and stated that further information could have been provided on the £13m reduction from the Council so that this was clearer for the IJB. Rona Sweeney advised that she could not agree or approve the recommendations in the report.

The IJB discussed the process for budget setting and acknowledged being in a challenging position. The Chief Finance Officer recommendations were based on discussions over the past three weeks, since the last IJB Development Session, where a presentation was delivered to members on the budget. The budget from the Council is

in line with Scottish Government guidance and cannot be rejected on that basis. Members can take issues of process through their respective bodies to interrogate.

The Chair stated that the acceptance of the funding offer from the Council was subject to the joint development of a financially sustainable solution for both Homecare and Housing First. Officers also advised that updates would be provided through the budget monitoring report in June and September; and the update on progress would be discussed at a future development session, before a report was presented back to the IJB.

Sharon Wearing

The IJB approved the recommendations and agreed that a report would be presented to the IJB for approval on the joint development of a financially sustainable solution for both Homecare and Housing First; as outlined in recommendation 'b'.

Sharon Wearing

The Integration Joint Board:

- a) noted the contents of this report;***
- b) noted and accepted the funding offer from Glasgow City Council, subject to the joint development of a financially sustainable solution for both Homecare and Housing First by September 2019 with update reports to the IJB on 26 June 2019 and 18 September 2019;***
- c) noted and conditionally accepted the indicative funding offer from NHS Greater Glasgow and Clyde for 2019-20, subject to confirmation in April 2019;***
- d) noted that the budget for set aside is still notional and further updates will be provided once final arrangements are put in place for 2019-20;***
- e) agreed to the funding pressures outlined at section 5.3;***
- f) agreed to the savings programme outlined at section 5.7;***
- g) delegated a budget to NHS Greater Glasgow and Clyde of £805,007,000 and direct that this budget is spent in line with the strategic plan of the IJB and the proposals included within this paper at section 5.3 and 5.7; and***
- h) delegated a budget to Glasgow City Council of £433,074,600 and direct that this budget is spent in line with the strategic plan of the IJB and the proposals included within this paper at section 5.3 and 5.7.***

10. THE INTRODUCTION OF FREE PERSONAL CARE FOR UNDER 65'S

Sharon Wearing presented a paper to update the IJB on the implementation and potential financial implications of Free Personal Care for under 65s. Legislation had changed and Free Personal Care would be introduced for under 65s from 1 April 2019. Officers advised that service users would continue to pay for Non-personal care and some examples of how the introduction would affect service users were appended to the report.

The funding allocation for Glasgow for the introduction of Free Personal Care for under 65s is £3.696m. The finance team were looking at a revised charging scheme and communications would be issued to service users. Any balance of funding would be utilised against any increase in demand of services. The IJB would be updated on progress through the budget monitoring reports over the course of the year.

There was a requirement for the charging policy to be reviewed, but this was a matter for the Council. A paper would be presented on the introduction of Free Personal Care for under 65s to the Council City Administration Committee in the coming weeks.

Members welcomed the report and the introduction of Free Personal Care for under 65s.

The Integration Joint Board:

- a) noted the introduction of Free Personal Care for under 65's from 1st April 2019; and***

b) allocated the £3.696m Scottish Government funding to support the implementation of Free Personal Care including the loss of income and potential expansion of demand.

11. NATIONAL CARE HOME CONTRACT

Peter Millar declared an interest for this item.

Sharon Wearing advised that negotiations were still underway and that there was no agreement for the Contract. If a settlement was reached a report would be presented to the IJB.

Sharon
Wearing

12. SCOTTISH LIVING WAGE SETTLEMENT (2019)

Sharon Wearing presented a paper to advise Glasgow City Integration Joint Board that the Scottish Government settlement for 2019/20 includes provision for increase in Scottish Living Wage. This report covers the proposal for 2019/20 as outlined at section 1.2. The proposal of the 2.3% uplift will cost approximately £3.7m this year.

There was no legal obligation for providers to pay this rate, but if they did not then they would not receive the funding. The commissioning team had worked with providers to promote paying the rate.

David Williams intervened in relation to questions by Peter Miller regarding the usage of Scottish Government funding and reminded him that he had declared an interest at the outset of the meeting on this paper.

The Integration Joint Board:

a) noted the report;

b) agreed that the Council will offer a 2.3% uplift to Provider rates within Glasgow Purchased Services;

c) agreed that the Council will offer a revised Sleepover rate of £11.11 in recognition of Scottish Living Wage requirements;

d) agreed that the Council will apply a 2.3% uplift to Direct Payments;

e) noted that this will be subject to Providers confirming they will pay the Scottish Living Wage (including sleepover services) from 8 April 2019; and

f) noted the increase in rates to providers to create a sustainable marketplace.

13. GLASGOW CITY HSCP WORKFORCE PLAN 2019-2022

Sybil Canavan presented a paper to provide Glasgow City Integration Joint Board with a further update to the Workforce plan for the HSCP presented in December 2018, aligning the Workforce Plan with the HSCP Strategic Plan.

The Plan now includes the Homecare staff that transferred from Cordia LLP; this has resulted in a significant increase in staff to 10,000. The Plan refers to Action 15 Mental Health monies and the planned workforce who are important to service delivery. Early contact had also taken place with Third Sector colleagues, to ensure that the workforce were recognised in the Plan.

The actions to mitigate challenges were outlined at section 3 under each workforce area. Discussion had taken place at the Staff Partnership Forum regarding staff turnover and recruitment challenges. Officers highlighted that there was a 9% turnover rate in the Health workforce; and reported that there would be a peak in turnover of Mental Health Officers in 2021/2022.

Members welcomed the report and the level of work that had been made in the production on the Plan. Members provided some feedback; that the Plan was too long,

and there were some errors within the text to be reviewed. Members also requested that the description for actions are more detailed, to give a clearer understanding.

Officers accepted the factual errors and advised that the text and narrative would be reviewed.

Sybil Canavan

Members also referred to the £3m underspend in recruitment; and the Staff Side Representative for Health stated that this was concerning and she was awaiting the detail of this, as previously requested.

Officers explained that the work on the recruitment analysis was outstanding, and was being progressed. Officers assured the IJB that vacancies were not being held to manage the budget of the IJB.

Members also requested that as there was demographic information contained within various HSCP plans, that a single reference document be produced for members.

Allison Eccles

The reference to the Moving Forward Together programme was welcomed and to align strategies. Jonathan Best requested some assessment and discussion of the impact on demand within Acute. Officers advised that this would be included in the Primary Care Improvement Plan report to the IJB in May.

David Walker

Members referred to the equalities section and people not providing this information. Officers advised that this was recognised by the Council and was high on the agenda.

The Integration Joint Board:

- a) noted the updates provided in the narrative; and***
- b) agreed the alignment to the HSCP Strategic Planning cycle.***

14. PROOF OF CONCEPT: TURNING POINT SCOTLAND TRANSFORMATIONAL CHANGE PROPOSAL

Susanne Millar presented a report to provide an update following the Glasgow City Integration Joint Board Meeting on 21st June 2017 which approved the "Proof of Concept Outcome: Review and Reform of Social Care Contracts and Delivery of National Minimum Wage 2020" (item 11). The report would also provide an update on the ongoing planning discussions with Turning Point Scotland in relation to integrating the Glasgow Drugs Crisis Centre and the Link Up service and seek agreement to proceed to support the delivery of the Proof of Concept Outcome.

Officers advised that the proposal looked at improving service user outcomes and focussed on approach. The proposal was to bring together two organisations in to a single site, to allow a coherent and integrated service. This would respond to individuals who are alcohol dependent, drug users and homeless/roofless. The proposal would optimise the benefits of integration and financial efficiencies would also be achieved. If the proposal is approved discussions would take place with legal colleagues to establish a method to proceed in procurement terms; this would then progress to an open tender.

Members welcomed the approach and asked for further detail on accommodation for individuals. Officers confirmed that the referral route for services users would be through the Housing First model.

The Integration Joint Board:

- a) agreed the proposed integrated service model;***
- b) directed the Council to conclude negotiations with Turning Point Scotland in relation to service modification to deliver the integrated Crisis Service Model as a test of concept approach pending future formal procurement process; and***
- c) directed the Health Board to commence formal recruitment of Medical Officer.***

15. GREATER GLASGOW AND CLYDE REVIEW OF HEALTH AND SOCIAL CARE OUT OF HOURS – URGENT CARE RESOURCE HUB PROPOSAL

Susanne Millar presented a report to brief Glasgow City IJB on the progress to date of the Review of the Health and Social Care Out of Hours (OOH) Services and to seek IJB approval on the proposals outlined.

A review of Health and Social Care Out of Hours Service was commissioned across the six HSCPs, and led by Glasgow City HSCP. A Steering Group was established and this included representatives from Acute and other key stakeholders. Officers outlined the OOH services in scope and the current issues that were required to be resolved. There was ongoing and significant engagement; and agreement was received from the six Chief Officers on the way forward. The proposal would be presented to the Health Board Corporate Management Team, as well as each of the six HSCP IJBs.

The Integration Joint Board:

a) noted progress to date; and

b) approved the agreed outcome and phased actions identified by the Review of Health and Social Care Programme Board and Chief Officers.

16. ADULT SERVICES TRANSFORMATIONAL CHANGE PROGRAMME 2018-21 PROGRESS REPORT: INTEGRATION OF LEARNING DISABILITY SERVICES

Susanne Millar presented a report to update IJB members on the progress being made to introduce a more integrated service delivery model within GCHSP's Learning Disability (LD) services and the contribution this will make towards delivering the priorities and relevant actions set out in the IJB's draft strategic plan 2019-22.

While moving to a more integrated service delivery model will have benefits across the spectrum of LD services and the various pathways to other services, the focus of this progress report is primarily on community learning disability teams (CLDTs) and LD day care services.

Officers outlined the progress to date, highlighting that two staff engagement events had taken place and that the experience of staff involved in the previous integrated service was valued. There would also be a modernisation of day care services; there were two services in the city, but the facilities had a limited life span. Officers stated that there were no planned reductions in day care services. An options appraisal would take place on one building; and if new models of care were identified these would be considered.

The use of health clinics would be optimised as an alternative to hospital care. Care user experience would also be optimised for the integration of the services; and carer views would be considered as part of the 'test for change' approach in the North East Locality.

Members welcomed the report and the integration of learning disability services. Day care services were discussed and noted that although there were more options available, some people still wished to use these services.

The Integration Joint Board:

a) noted the content of the report;

b) agreed the 'test for change' approach within North East Glasgow's LD services to inform the roll-out of integrated practices, including an effective mechanism for gathering service user and carer views on their experience of integrated services; and

c) agreed that an option appraisal during 2019 to inform the viability of replacing GCHSCP's 2 LD day centres with new build accommodation should be

undertaken and reported back to the IJB on completion with a recommended course of action.

17. CARE SERVICES CONTINGENCY PLANNING – EQUAL PAY

Susanne Millar presented a report to provide an overview of the evolving plan that HSCP Care Services have developed to mitigate as far as possible the risks associated with the potential loss of capacity in home care as a result of the settlement of the equal pay dispute.

Officers advised that contingency planning arrangements were being progressed, but acknowledged that it was difficult to predict the impact of the settlement. Corporate services were reviewing data in detail and this would be cross analysed. Contingency planning is required to ensure that appropriate care packages are in place and also to mitigate any impact to Acute discharges.

Officers advised that engagement had taken place with frontline staff; and that correspondence would also be issued to all homecare staff with the message that they are valued and have significant skills, knowledge and experience that the HSCP wants to retain. A recruitment drive is taking place with 1000 applicants expected and 400 posts filled. Induction and training are crucial and a training plan will be managed.

Members welcomed the report and progress made. Members also highlighted that support and communication is key for all staff, including the workforce who would not leave. Officers agreed and advised that support was being provided and engagement had taken place and would continue to do so.

The Integration Joint Board:

- a) noted the content of the paper;***
- b) agreed the initial actions to be taken immediately particularly around recruitment; and***
- c) instructed officers to report back as necessary on the Equal Pay Contingency Plan.***

18. GLASGOW CITY INTEGRATION JOINT BOARD BUDGET MONITORING REPORT FOR MONTH 10 AND PERIOD 11 2018/19

Mark White declared an interest for this item.

Sharon Wearing presented a report to outline the financial position of the Glasgow City Integration Joint Board as at 31 January 2019 (Health) and 18 January 2019 (Council), and highlight any areas of budget pressure and actions to mitigate these pressures.

Net expenditure is £0.172m lower than budget to date. Gross expenditure is £1.798m overspent and income is over-recovered by £1.890m. Officers outlined budget changes and reasons for budget variance. Officers advised of an amendment to the paper at section 5.5.2; the small overspend in prescribing is £0.186m and not £0.899m.

The report and actions outlined would remain under review by officers.

The Integration Joint Board:

- a) noted the contents of this report;***
- b) approved the budget changes noted in section 3; and***
- c) noted the summary of current Directions (Appendix 2).***

19. HSCP QUARTER 3 PERFORMANCE REPORT 2018/19***The Integration Joint Board:***

a) noted the attached performance report for Quarter 3 of 2018/19.

20. GLASGOW CITY'S HSCP DELAYED DISCHARGE PERFORMANCE IN THE ACUTE HOSPITAL SYSTEM

The IJB agreed that a report would be presented at a future meeting on the joint working with Acute.

The Integration Joint Board:

- a) noted Glasgow City HSCP's delayed discharge performance;*
- b) noted the deterioration in performance over the past year, following sustained improvement over a 6 year period;*
- c) noted the risk factors in relation to future performance improvement; and*
- d) noted the improvement activities being undertaken by the HSCP to drive future performance.*

21. HOMELESSNESS SERVICES: TEMPORARY HOMELESSNESS ACCOMMODATION CHARGES FOR 2019/20***The Integration Joint Board:***

- a) noted the average weekly charge for temporary furnished accommodation of £144.32, an increase of 3.7%; and*
- b) noted the 3.5% increase to hostel rents, being a weekly charge of £327.98 for the Chara Centre, Elder Street, James Mclean, Rodney Street and Portman Street.*

22. IJB COMMITTEES – UPDATE FROM CHAIR OF FINANCE, AUDIT AND SCRUTINY COMMITTEE

Members were advised that the IJB Finance, Audit and Scrutiny Committee draft minute of 6 March 2019 was available on the HSCP website.

23. IJB COMMITTEES – UPDATE FROM CHAIR OF PUBLIC ENGAGEMENT COMMITTEE AND IJB PUBLIC ENGAGEMENT COMMITTEE DRAFT MINUTE 27.02.2019

The Integration Joint Board noted the IJB Public Engagement Committee Draft Minute of 27 February 2019.

24. GLASGOW CITY INTEGRATION JOINT BOARD – FUTURE AGENDA ITEMS

The Integration Joint Board noted the future agenda items.

25. NEXT MEETING

The next meeting was noted as Wednesday, 8th May 2019 at 9.30am in the Boardroom, Commonwealth House, 32 Albion Street, Glasgow, G1 1LH.

The meeting ended at 12.50pm

**Stephen
Fitzpatrick**