

FINANCE, AUDIT AND SCRUTINY COMMITTEE

ROLLING ACTION LIST

| Ref No. | Meeting Date and Paper Number | Action | Responsible Officer | Timescale | Progress / Update / Outcome | Status |
|---------|----------------------------------|--|---------------------|---------------|---|--------|
| 7 | 6 September 2017, item 10 | Budget Monitoring - Month 3 / Period 4 - Simon Carr requested that a date be established for a report to be presented to the Committee on the set- aside budget. | Sharon Wearing | | The Ministerial Strategic Group reported in February 2019 on their review of integration. This review concluded that the arrangements for hospital budgets and set aside requirements must be fully implemented by July 2019 to enable IA's to plan the use of these budgets during 2019/20. The Scottish Government has given a commitment to work with IA's, Health Boards and Local Authorities to ensure the legislation and statutory guidance is put into practice. It is part of the action plan for the MSG report. Glasgow City IJB is currently leading on the development of a commissioning plan to support the strategic planning for set aside services. This plan will help determine the services which require to be commissioned under the set aside arrangements and how this will shift over time. It will be used to support the strategic planning of these services by both the health board and the IJB. | Open |
| 22 | 06 December 2017, item 13a | HSCP Performance Report Q2 - HR - officers would review the performance indicators to be included in future reports. | Christina Heuston | February 2020 | A presentation on performance will be provided to the Committee in February 2020; and new indicators are being discussed as part of Staff Governance OPR arrangements. | Closed |
| 41 | 6 March 2019, item 13 | OLM Contract and Disaster Recovery for careFirst - Committee agreed that the action would remain on the rolling action list to review. | Allison Eccles | | Extended contract now in place with OLM, members requested that this action be left on for any potential future issues to be highlighted should they arise. Disaster Recovery process now in place but untested. Members requested this be left on the action list in case any future issues/up-dates should arise. | Open |
| 43 | 24 April 2019, item 8 | Internal Audit - Follow Up Report - Information Sharing Protocol - Officers would write to Lead Officers of the Health Board and Council requesting that the new Protocol is concluded by end June 2019. In addition Officers to clarify if the non-completion of this work over a significant period of time was having any impact on practice. | Allison Eccles | | The final version of the Information Sharing Protocol has been signed off by the Interim Chief Officer for the Integration Joint Board and the Chief Executives of the Council and Health Board. Following sign off from the other partnerships the final version will be published. | Open |
| 51 | 30 October 2019, item 6 | HSCP Q1 Performance 2019/20 - Homelessness Presentation - a briefing paper to be circulated to the Committee on statutory duty for emergency accommodation. | Pat Togher | February 2020 | A report will be presented to IJB FASC in February. | Closed |
| 52 | 30 October 2019, item 11 | Primary Care Improvement Plan (PCIP) - referred to the IJB to raise concerns around the recruitment challenges, financial challenges and timescales. | Gary Dover | January 2020 | Report was presented to the IJB on 29 January 2020. | Closed |
| 53 | 11 December 2019, item 6 | HSCP Performance Report Q2 - Glasgow City A&E Performance - briefing report to be produced on the analysis of GP Assessment Unit referrals to the Royal Hospital for Children as there had been a 59.5% increase in attendance. | | March 2020 | Enquiries are taking place with Royal Hospital for Children and briefing will be circulated to members. | Open |

ITEM No 05

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| 54 | 11 December 2019, item 6 | HSCP Performance Report Q2 - Glasgow City A&E Performance - Communications Strategy for patients on what service they should attend and when. Officers will review this through the Out of Hours Review and GP Out of Hours review and report back to the Committee. Officers will also establish the current baseline. | Stephen Fitzpatrick | | A number of communication messages about accessing appropriate health services are arranged both locally and corporately. For example, the promotion of Minor Injuries Units and other services which may be more appropriate to individual needs was organised through NHSGCC Corporate Communications over recent months. This was relayed through local radio and also social media. The Know Who to Turn To' Campaign also arranged by NHSGCC was a social media campaign run during December emphasising the role of pharmacists as a relevant alternative to GPs. These were campaigns ran as part of the winter planning arrangements. There are linkages between national and local campaigns. The Scottish Government and NHS 24 run national campaigns, for example the current 'Count 14 Units Campaign' and Boards have been asked to support NHS 24 Scotland's Service Directory Campaign in March. Board support national campaigns through their own communication channels including social media. | |