

FINANCE, AUDIT AND SCRUTINY COMMITTEE

ROLLING ACTION LIST



Ref No.	Meeting Date and Paper Number	Action	Responsible Officer	Timescale	Progress / Update / Outcome	Status
7	6 September 2017, item 10	Budget Monitoring - Month 3 / Period 4 - Simon Carr requested that a date be established for a report to be presented to the Committee on the set-aside budget.	Sharon Wearing	Jun-21	<p>The Ministerial Strategic Group reported in February 2019 on their review of integration. This review concluded that the arrangements for hospital budgets and set aside requirements must be fully implemented by July 2019 to enable IA's to plan the use of these budgets during 2019/20. The Scottish Government has given a commitment to work with IA's, Health Boards and Local Authorities to ensure the legislation and statutory guidance is put into practice. It is part of the action plan for the MSG report.</p> <p>Glasgow City IJB is currently leading on the development of a commissioning plan to support the strategic planning for set aside services. The draft commissioning plan was presented to the March IJB for approval and will now be subject to consultation prior, with a final plan being presented to the IJB later in the financial year. This plan will help to determine the services which require to be commissioned under set aside arrangements and how this will shift over time. It will be used to support strategic planning of these services by both the health board and the IJB.</p>	Open
41	6 March 2019, item 13	OLM Contract and Disaster Recovery for careFirst - Committee agreed that the action would remain on the rolling action list to review.	Allison Eccles		<p>Extended contract now in place with OLM, members requested that this action be left on for any potential future issues to be highlighted should they arise.</p> <p>Disaster Recovery process now in place but untested. Members requested this be left on the action list in case any future issues/up-dates should arise.</p>	Open
54	11 December 2019, item 6	HSCP Performance Report Q2 - Glasgow City A&E Performance - Communications Strategy for patients on what service they should attend and when. Officers will review this through the Out of Hours Review and GP Out of Hours review and report back to the Committee. Officers will also establish the current baseline.	Stephen Fitzpatrick	Oct-20	<p>A number of communication messages about accessing appropriate health services are arranged both locally and corporately. For example, the promotion of Minor Injuries Units and other services which may be more appropriate to individual needs was organised through NHSGGC Corporate Communications over recent months. This was relayed through local radio and also social media. The 'Know Who to Turn To' Campaign also arranged by NHSGGC was a social media campaign run during December emphasising the role of pharmacists as a relevant alternative to GPs. These were campaigns ran as part of the winter planning arrangements.</p> <p>There are linkages between national and local campaigns. The Scottish Government and NHS 24 run national campaigns, for example the current 'Count 14 Units Campaign' and Boards have been asked to support NHS 24 Scotland's Service Directory Campaign in March. Board support national campaigns through their own communication channels including social media.</p> <p>The Scottish Government's pandemic response has seen clear, direct public messaging relating to appropriate and responsible use of health and care services. Over the early months of lockdown this correlated with unprecedented reductions in presentations to A&E and other health and care services. The intention is to build upon that dialogue as a key feature of the Board-wide unscheduled care programme over the next 5 years and beyond. Enquiries are taking place with partner agencies to determine if there is analysis available on the effectiveness of public messaging campaigns.</p> <p>Following the launch of the National Messaging Campaign, agreement has been given by the Chair and Vice Chair to close this action.</p>	Closed

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58	21 October 2020, Item 6 9 December 2020, item 4	Audit Scotland – Glasgow City IJB 2019-20 Annual Audit Report - Draft - hyperlink to be shared on auditing best value in IJBs. Matters Arising - Further clarity to be sought from Audit Scotland on timescales for new guidance on auditing best value in IJBs.	Audt Scotland Margaret Hogg		General information was circulated to IJB members on 24 November 2020. Audit Scotland have confirmed that proposals regarding IJBs are currently under consideration and consultation will take place with stakeholders. A workshop has been arranged with COs/CFOs on 24 February 2021. Further discussion to take place at IJB FASC when guidance is available.	Open
60	9 December 2020, item 6	Housing Contribution Statement 2019-2020 - Costs - copy of report on new models of accommodation for older people and vulnerable adults to be shared with Members.	Patrick Flynn	Feb-21	The undernoted report on the Older People Transformation Programme 2018-2021 outlines the work with the housing sector and workstream relating to the Accommodation-based strategy: https://glasgowcity.hscp.scot/publication/item-no-7-older-peoples-transformational-change-programme-2018-21	Open
61	9 December 2020, item 8	Performance Presentations - Officers to consider how best to present information on progress with regards integration.	Allison Eccles	Mar-22	Business Development are preparing proposals to progress the review of the Glasgow City IJB Strategic Plan 2022-25. As part of the review of the Strategic Plan, which is scheduled to be carried out in 2021, it is proposed to include a focus on measuring and analysing progress towards integration. A detailed update on integration of services across the HSCP will be included within the revised draft Strategic Plan.	Open