

**Item No: 6**

**Meeting Date: Wednesday 24<sup>th</sup> November 2021**

**Glasgow City  
Integration Joint Board  
Public Engagement Committee**

**Report By:** Pat Togher, Assistant Chief Officer, Public Protection and Complex Needs

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**Bed & Breakfast Accommodation in Hillhead - Update**

<b>Purpose of Report:</b>	This report provides an update to the IJB Public Engagement Committee on the HSCP's use of bed and breakfast type accommodation in the Hillhead area.
<b>Background/Engagement:</b>	Glasgow City IJB established a Public Petitions process following approval at the IJB Public Engagement Committee on <a href="#">13th September 2016</a> . A petition was considered in respect of the usage of B&B accommodation in the Hillhead area on <a href="#">2<sup>nd</sup> December 2020</a> with a requirement to update the committee on continual usage of B&B accommodation.
<b>Recommendations:</b>	The IJB Public Engagement Committee is asked to:  a) Note the contents of the report.

**Relevance to Integration Joint Board Strategic Plan:**

Relates to matters of governance.

**Implications for Health and Social Care Partnership:**

<b>Reference to National Health &amp; Wellbeing Outcome:</b>	None
<b>Personnel:</b>	None

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<b>Carers:</b>	None
<b>Provider Organisations:</b>	None
<b>Equalities:</b>	None
<b>Fairer Scotland Compliance:</b>	None
<b>Financial:</b>	None
<b>Legal:</b>	None
<b>Economic Impact:</b>	None
<b>Sustainability:</b>	None
<b>Sustainable Procurement and Article 19:</b>	None
<b>Risk Implications:</b>	None
<b>Implications for Glasgow City Council:</b>	Implications for the Council are dependent on decision made by this Committee.
<b>Implications for NHS Greater Glasgow &amp; Clyde:</b>	None

### 1. Background

- 1.1 This report provides an update to the IJB Public Engagement Committee on the HSCP's use of bed and breakfast type accommodation in the Hillhead area.
- 1.2 A petition was considered in respect of the usage of B&B accommodation in the Hillhead area on [2<sup>nd</sup> December 2020](#) with a requirement to update the committee on continual usage of B&B accommodation.

### 2. Management of Bed and Breakfast in the Hillhead Area

- 2.1. In order to monitor and minimise any impact on the local community of the use of the Hillhead and Chez Nous Guest Houses, the HSCP continues to maintain routine liaison with Police Scotland and colleagues from Neighbourhoods, Regeneration and Sustainability (NRS). NRS continue to work with Police Scotland to ensure a coordinated response to crime and anti-social behaviour. Where vulnerable households have been identified as 'at risk', the Simon Community Street Team are contacted directly to assist any service users who require support within the bed and breakfast establishments.

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- 2.2. The HSCP is currently examining supports to residents within bed and breakfast type accommodation. Building on learning from the public health emergency, and our use of repurposed hotels, we are looking at ways to enhance support to residents as we continue with our plan to end our use of bed and breakfast accommodation.
- 2.3. The October 2021 update from colleagues in NRS indicates that there has been no heightened reports of anti-social behaviour or enforcement activity emanating from the Chez Nous or Hillhead Guest Houses.
- 2.4. The HSCP does continue to receive enquiries from Elected Members regarding the use of the establishments to accommodate homeless households. Homelessness Services management continue to engage with local Elected Members regarding bed and breakfast hotels in the Hillhead ward.
- 2.5. The HSCP continues to meet with the Chez Nous Guest House owners to ensure that service users are accessing appropriate supports and that the impact on the local community is minimised. During the pandemic period, funding has been put in place to ensure deliveries of hot food to the residents of both guest houses. Homelessness Services routinely inspects the Chez Nous Guest House to ensure standards are adhered to. These inspections were suspended during the initial stages of the public health emergency. They have now been recommenced as the Scottish Government's social distancing regulations have allowed. All inspection reports are shared with the owners and any defects are rectified.
- 2.6. The HSCP is also currently examining opportunities to widen the training of staff working within the bed and breakfast establishments. Staff have already received naloxone training and are able to administer the drug to rapidly reverse an opioid overdose if necessary.

### **3. Ending the Use of Bed & Breakfast Type Accommodation**

- 3.1. The HSCP continues to be committed to ending the use of bed and breakfast type accommodation, in keeping with the Rapid Rehousing Transition Plan (RRTP 2019/20 – 2023/24) key strategic priorities. This commitment is contingent on the HSCP being able to meet its statutory duty to provide homeless households with emergency accommodation at the point of need.
- 3.2. Between 23<sup>rd</sup> March 2020 and 27<sup>th</sup> October 2021, the HSCP's Homelessness Services has made 19,447 offers of emergency accommodation ensuring that people requiring emergency accommodation and support, including rough sleepers and those rough sleepers with no recourse to public funds (NRPF), are offered emergency accommodation and support.
- 3.3. Due to the continued support of the city's Housing Associations in relation to the supply of settled lets to re-house homeless households, the HSCP has been able to reduce bed and breakfast use by 167 units between October 2020 and November 2021.

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- 3.4. Glasgow City HSCP Homelessness Services are in the process of developing a temporary accommodation strategy which will set out how we intend to end the use of bed and breakfast type accommodation over the coming period. The bed and breakfast reduction strategy is predicated on an increase in the number of settled lets secured from Housing Associations to allow it to reduce the need to use bed and breakfast type accommodation for emergency accommodation. The HSCP will set out targets for bed and breakfast reduction by March 2022.

## **4. Recommendations**

- 4.1. The IJB Public Engagement Committee is asked to:
- a) Note the contents of the report