



Item No: 6

Meeting Date: Wednesday 18th April 2018

Glasgow City Integration Joint Board Performance Scrutiny Committee

Report By: Susanne Millar, Chief Officer, Strategy and Operations /
Chief Social Work Officer

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Protection and Complex Needs

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CLINICAL AND PROFESSIONAL QUARTERLY ASSURANCE STATEMENT

Purpose of Report:	To provide the IJB Performance Scrutiny Committee with a quarterly clinical and professional assurance statement.
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Background/Engagement:	The quarterly assurance statement is a summary of information that has been provided to, and subject to the scrutiny of the appropriate governance forum. The outcome of any learning from the issues highlighted will then be taken back into relevant staff groups.
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Recommendations:	The IJB Performance Scrutiny Committee is asked to: a) consider and note the report.
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Relevance to Integration Joint Board Strategic Plan:

Evidence of the quality assurance and professional oversight applied to health and social care services delivery and development as outlined throughout the strategic plan.

Implications for Health and Social Care Partnership:

Reference to National Health & Wellbeing Outcome:	Contributes to: Outcome 7. People using health and social care services are safe from harm Outcome 9. Resources are used effectively and efficiently in the provision of health and social care services
Personnel:	None
Carers:	Offers assurance to carers that quality assurance and professional and clinical oversight is being applied to the people they care for when using health and social care services
Provider Organisations:	No impact on purchased clinical/social care provider services.
Equalities:	None
Financial:	None
Legal:	This report contributes to the Integration Joint Board's duty to have clinical and professional oversight of its delegated functions.
Economic Impact:	None
Sustainability:	None
Sustainable Procurement and Article 19:	None
Risk Implications:	None
Implications for Glasgow City Council:	The report provides assurance on professional governance.
Implications for NHS Greater Glasgow & Clyde:	The report provides assurance on clinical governance.

1. Purpose of Report

- 1.1 To provide the IJB Performance Scrutiny Committee with a quarterly clinical and professional assurance statement.

2. Background

- 2.1 The Integration Joint Board previously considered and approved in June 2016 a statement format for the provision of specific and routine information with which the Integration Joint Board can be assured that clinical and professional governance is being effectively overseen by the Integrated Clinical and Professional Governance Board, chaired by the Chief Officer. The report can be found at the following link: <https://glasgowcity.hscp.scot/publication/item-no14-clinical-professional-assurance-statement>
- 2.2 Quarterly clinical and professional assurance statements have subsequently been provided to the IJB and the most recent - December 2017 is available at link below.

December 2017 Statement
<https://glasgowcity.hscp.scot/publication/item-no-5-clinical-and-professional-quarterly-assurance-statement>
- 2.3 This report provides the IJB Performance Scrutiny Committee with the information as agreed within the June 2016 report. Since March 2017 the statements have been presented slightly differently. The format continues to be reviewed with the key information collated up to December attached in a separate Appendix (Appendix 1) to allow for easier scrutiny. This cover report provides an opportunity to offer more detail on issues related to particular incidents and cases.

3. Integrated Clinical and Professional Governance Board

- 3.1 The Integrated Clinical and Professional Governance Board continues to meet quarterly and the last meeting was held on 20th February 2018. The agenda is attached for information (Appendix 2). At the meeting, further scrutiny of the minutes from the following Governance meetings were considered.
 - Social Work Professional Governance Sub Group
 - Children & Families / Criminal Justice Clinical and Care Governance Leadership Group
 - Older People & Primary Care Clinical and care Governance Leadership Group
 - Mental Health Quality & Clinical Governance Committee
 - Police Custody Healthcare Clinical Governance Committee
 - Prison Healthcare Clinical Governance Committee
 - Homelessness Care Governance Group
 - Sandyford Governance Group

- 3.2 The Board also noted the intention of establishing an Adult Clinical and Care Governance Leadership group to co-ordinate and overview governance activity across all of the sub groups of Adult Services in Glasgow – Mental Health, Learning Disability , Homelessness, Criminal Justice, Police Custody, Prison Health Care, Sexual Health Services, and Alcohol and Drugs. Work on this is nearing completion and the group should be having its first meeting over the next two months.
- 3.3 The HSCP, through the Integrated Clinical and Professional Governance Board, and the other Governance forums, continues to emphasise the need to embed a reflective, quality assurance expectation within all sections of the HSCP.
- 3.4 Further work continues with regard to ensuring that Significant Clinical Incident (SCI) and Clinical Incident Review (CIR) processes and procedures of the HSCP are aligned wherever possible and that investigations are joint when more than one service is involved.

4. Significant Case Reviews

- 4.1 As noted previously a Child Protection Significant Case Review (SCR) previously signed off by the Child Protection Committee (CPC) was made public in June 2017 by placing an Executive Summary Report on the CPC website. No press or media interest has so far followed. The learning from this case has been disseminated via the agreed Child Protection SCR dissemination process, specifically through standard presentations at locality Local Management Reviews (LMRs) in September/October 2017.
- 4.2 Further work has been initiated with regard to a Child Protection SCR undertaken in 2015/16. The learning from this case cannot yet be shared due to the ongoing criminal case. Significant concern has been raised by the Chief Social Work Officer in relation to the delay in this case. However, the Chief Officers Group in November 2017 commissioned a piece of work to consider whether there were any processes particularly around multi-agency points of decision making in this case that could perhaps have achieved an outcome that would have facilitated the learning from the SCR to have been disseminated more timeously. This work is being carried out by an independent consultant and it is anticipated that it will be completed and shared with both the Child Protection Committee and the Chief Officers Group in the coming few months.
- 4.3 The child fatality highlighted in the September Quarterly Assurance Report is now subject to a SCR. Lead investigators have been identified and the scoping of the SCR is almost complete. This investigation however also cannot proceed until further negotiation with the Procurator Fiscal has concluded. Police Scotland are pursuing this.
- 4.4. An Adult Support and Protection case emanating from the death of a service user who had resided in a nursing home placement is also subject to a SCR. The scoping and investigation process has just commenced.

5. Assurance Areas

5.1 Workforce Registration

Workforce registration issues, including conduct and fitness to practice information are reported to the relevant Governance groups. Where necessary detail is also provided to the Integrated Clinical and Professional Governance Board. There are currently no outstanding workforce registration issues.

5.2 Purchased Clinical/Social Care Provider Services

As noted above, some gaps in reporting have been identified, and the visibility of the number and nature of CIRs and/or SCIs within purchased clinical and social care providers for the HSCP is one of these areas. Further work is being undertaken following an audit of contract management arrangements and further detail on the outcome of this work will be reported to the relevant IJB committee in due course.

5.3 Healthcare Associated Infection

There have been no significant healthcare associated infection (HAI) issues within the reporting time frame.

6. Recommendations

6.1 The IJB Performance and Scrutiny Committee is asked to:

- a) consider and note the report.

Significant Clinical Incidents Quarterly Reporting Sep – Dec 2017

Service	Number of Significant Clinical Incidents Ongoing	Number of Significant Incidents Concluded	Number of Significant Clinical Incidents Commenced
Children and Families	2	3	1
Older People and Primary Care	2	0	2
Addictions	3	1	3
Mental Health Services	12	10	15
Homelessness	0	0	0

**GLASGOW CITY HEALTH & SOCIAL CARE PARTNERSHIP
Integrated Clinical and Professional Governance Group**

**2.00pm on Tuesday, 20th February 2018 in the
Triathlon Room, Commonwealth House,
32 Albion Street, Glasgow G1 1LH**

AGENDA

	Enclosure
1. Apologies for Absence R Groden, M McCarthy, A Crawford & S Tennant	
2. Minutes of the Previous Meeting To approve the minutes of the meeting held on 21 st November 2017.	04 GHSCP IGG(M) 21/11/17
3. Matters Arising (a) Fire Safety Training	
4. Governance Group Minutes/Reports (a) Social Work Professional Governance Sub Group (b) Children & Families / Criminal Justice Clinical & Care Governance Leadership Group (c) Older People & Primary Care Clinical & Care Governance Leadership Group (d) Mental Health Quality & Clinical Governance Committee (e) Police Custody Healthcare Clinical Governance Committee (f) Prison Healthcare Clinical Governance Committee (g) Homelessness Care Governance Group (h) Sandyford Governance Group	Papers (i)-(ii) Paper Paper Paper Paper Verbal Paper
5. SCR and Critical Incident Reporting Update on HSCP Review (A-M Rafferty)	Verbal
6. Mental Welfare Commission (MWC) – End of Year Meeting with NHS GG&C and Partner HSCPs Feedback from End of Year Meeting with MWC (M Smith)	Papers (i) – (ii)

7. Next Meeting

Schedule of Meeting Dates 2018

All Meetings 2.00 p.m. – 4.00 p.m. in Commonwealth House

Tuesday 20th February (Triathlon Room)

Tuesday 15th May (Triathlon Room)

Tuesday 14th August (Boardroom)

Tuesday 20th November (Triathlon Room)