



# Item No: 7

Meeting Date: Wednesday 21<sup>st</sup> November 2018

## Glasgow City Integration Joint Board Performance Scrutiny Committee

**Report By:** Susanne Millar, Chief Officer Strategy and Operations /  
Chief Social Work Officer

**Contact:** Ann-Marie Rafferty, Assistant Chief Officer, Public  
Protection and Complex Needs

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### CLINICAL AND PROFESSIONAL QUARTERLY ASSURANCE STATEMENT

<b>Purpose of Report:</b>	To provide the IJB Performance Scrutiny Committee with a quarterly clinical and professional assurance statement.
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<b>Background/Engagement:</b>	The quarterly assurance statement is a summary of information that has been provided to, and subject to the scrutiny of the appropriate governance forum.  The outcome of any learning from the issues highlighted will then be taken back into relevant staff groups.
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<b>Recommendations:</b>	The IJB Performance Scrutiny Committee is asked to:  a) consider and note the report.
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#### Relevance to Integration Joint Board Strategic Plan:

Evidence of the quality assurance and professional oversight applied to health and social care services delivery and development as outlined throughout the strategic plan.

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**Implications for Health and Social Care Partnership:**

<b>Reference to National Health &amp; Wellbeing Outcome:</b>	Contributes to: <b>Outcome 7.</b> People using health and social care services are safe from harm <b>Outcome 9.</b> Resources are used effectively and efficiently in the provision of health and social care services.
<b>Personnel:</b>	None
<b>Carers:</b>	Offers assurance to carers that quality assurance and professional and clinical oversight is being applied to the people they care for when using health and social care services.
<b>Provider Organisations:</b>	No impact on purchased clinical/social care provider services.
<b>Equalities:</b>	None
<b>Financial:</b>	None
<b>Legal:</b>	This report contributes to the Integration Joint Board's duty to have clinical and professional oversight of its delegated functions.
<b>Economic Impact:</b>	None
<b>Sustainability:</b>	None
<b>Sustainable Procurement and Article 19:</b>	None
<b>Risk Implications:</b>	None
<b>Implications for Glasgow City Council:</b>	The report provides assurance on professional governance.
<b>Implications for NHS Greater Glasgow &amp; Clyde:</b>	The report provides assurance on clinical governance.

## **1. Purpose of Report**

- 1.1 To provide the IJB Performance Scrutiny Committee with a quarterly clinical and professional assurance statement.

## **2. Background**

- 2.1 The Integration Joint Board previously considered and approved in June 2016 a statement format for the provision of specific and routine information with which the Integration Joint Board can be assured that clinical and professional governance is being effectively overseen by the Integrated Clinical and Professional Governance Board, chaired by the Chief Officer. The report can be found at the following link:  
<https://glasgowcity.hscp.scot/publication/item-no14-clinical-professional-assurance-statement>
- 2.2 Quarterly clinical and professional assurance statements have subsequently been provided to the IJB and the most recent - August 2018 is available at link below.  
  
August 2018 Statement  
[https://glasgowcity.hscp.scot/sites/default/files/publications/ITEM\\_No\\_06\\_-\\_Clinical\\_and\\_Professional\\_Quarterly\\_Assurance.pdf](https://glasgowcity.hscp.scot/sites/default/files/publications/ITEM_No_06_-_Clinical_and_Professional_Quarterly_Assurance.pdf)
- 2.3 This report provides the IJB Performance Scrutiny Committee with the information as agreed within the June 2016 report. Since March 2017 the statements have been presented slightly differently. The format continues to be reviewed with the key information collated up to September, attached in a separate Appendix (Appendix1) to allow for easier scrutiny. This cover report provides an opportunity to offer more detail on issues related to particular incidents and cases.

## **3. Integrated Clinical and Professional Governance Board**

- 3.1 The integrated Clinical and Professional Governance Board continues to meet quarterly and the last meeting was held on 14<sup>th</sup> August 2018. The agenda is attached for information. At the meeting, further scrutiny of the minutes from the following Governance meetings were considered.
  - Social Work Professional Governance Sub Group
  - Children & Families / Criminal Justice Clinical and Care Governance Leadership Group
  - Older People & Primary Care Clinical and care Governance Leadership Group
  - Mental Health Quality & Clinical Governance Committee
  - Police Custody Healthcare Clinical Governance Committee
  - Prison Healthcare Clinical Governance Committee
  - Homelessness Care Governance Group
  - Sandyford Governance Group

- 3.2 The Board also noted that the first meeting had taken place of an Adult Clinical and Care Governance Leadership group co-ordinating and overseeing governance activity across all of the sub groups of Adult Services in Glasgow – Mental Health, Learning Disability, Homelessness, Criminal Justice, Police Custody, Prison Health Care, Sexual Health Services, and Alcohol and Drugs. The first meeting took place on 10<sup>th</sup> July.
- 3.3 The HSCP, through the Integrated Clinical and Professional Governance Board, and the other Governance forums, continues to emphasise the need to embed a reflective, quality assurance expectation within all sections of the HSCP.
- 3.4 Similarly, there is emphasis on ensuring that Significant Clinical Incident (SCI) and Clinical Incident Review (CIR) processes and procedures of the HSCP are aligned wherever possible and that investigations are joint when more than one service is involved.

#### **4. Significant Case Reviews**

- 4.1 Previous reports to Performance Scrutiny Committee have commented on a Child Protection SCR undertaken in 2015/16. The learning from this case cannot yet be shared due to the ongoing criminal case. Significant concern has been raised by the Chief Social Work Officer in relation to the delay in this case. The Chief Officers Group in November 2017 commissioned a piece of work to consider whether there were any processes particularly around multi-agency points of decision making in this case that could perhaps have achieved an outcome that would have facilitated the learning from the SCR to have been disseminated more timeously. This work was carried out by an independent consultant and a report was submitted to the Chief Officers Group in August. The report highlighted several issues which should be considered by the HSCP and the Scottish Children's Reporters Administration (SCRA) including clarifying the sharing and handling of restricted information, the opportunity for the local authority to contribute in its own right at children's hearing court proceedings and agreeing mechanisms which would facilitate dialogue in these cases. Following presentation of the report by the Report Author, it was agreed that SCRA and the HSCP would meet to identify and agree how to take these matters forward.
- 4.2 The child fatality highlighted in the September 2017 Quarterly Assurance Report is now subject to a SCR. Lead investigators have been identified and the process is well underway. Following discussion with the Procurator Fiscal, it is anticipated that a decision on whether a Fatal Accident Inquiry will follow is likely to be taken once the SCR has concluded.
- 4.3 An Adult Support and Protection case emanating from the death in 2017 of a service user who had resided in a nursing home placement is also subject to a SCR. This investigation has also commenced, and is expected to report at the beginning of next year.

4.4 The circumstances surrounding the death of a woman who had been cared for at home but died in hospital was reported to the SCR panel recently and have given sufficient cause for concern such that the criteria has been met for a SCR. Lead reviewers have been identified and the scoping exercise for the review is just getting underway.

## **5. Self-evaluation activity**

5.1 An evaluation of some of our Adult Support and Protection activity has just concluded and will be reported to the Finance and Audit Committee in due course. Glasgow Adult Support and Protection Committee in agreement with the partnership have made a commitment to undertake the necessary monitoring of our Adult Support and Protection processes, interventions, policies and procedures and we have undertaken at least two self-evaluations annually since 2015.

5.2 From the findings of our previous evaluations we have ensured that any learning and development is taken forward. This applies to incorporating any learning into both our single agency training and multi-agency training and development. For this years evaluation we used the framework and methodology adopted by the Care Inspectorate in their thematic inspection of Adult Support and Protection across six partnership areas in Scotland.

5.3 The self-evaluation findings will allow us to consider future workforce planning, learning and developments to ensure staff and partners are confident in their working knowledge of Adult Support and Protection.

## **6. Assurance Areas**

### **6.1 Workforce Registration**

Workforce registration issues, including conduct and fitness to practice information are reported to the relevant Governance groups. Where necessary detail is also provided to the Integrated Clinical and Professional Governance Board. There are currently no outstanding workforce registration issues.

### **6.2 Healthcare Associated Infection**

There have been no significant healthcare associated infection (HAI) issues within the reporting time frame.

## **7. Recommendations**

7.1 The IJB Performance and Scrutiny Committee is asked to:

a) consider and note the report.

**Significant Clinical Incidents Quarterly Reporting Jul - Sep 2018**

<b>Service</b>	<b>Number of Significant Clinical Incidents Ongoing</b>	<b>Number of Significant Incidents Concluded</b>	<b>Number of Significant Clinical Incidents Commenced</b>
Children and Families	3	1	0
Older People and Primary Care	2	2	0
Addictions	3	5	4
Mental Health Services	22	6	8
Homelessness	1	1	0
Sexual Health	0	1	3

**GLASGOW CITY HEALTH & SOCIAL CARE PARTNERSHIP  
Integrated Clinical and Professional Governance Group**

**2.00pm on Tuesday, 14<sup>th</sup> August 2018 in the  
Boardroom, Commonwealth House,  
32 Albion Street, Glasgow G1 1LH**

**AGENDA**

	<b>Enclosure</b>
<b>1. Apologies for Absence</b> J Kerr, A-M Rafferty & A Hair	
<b>2. Minutes of the Previous Meeting</b>  To approve the minutes of the meeting held on 15 <sup>th</sup> May 2018.	02 GHSCP IGG(M) 15/05/18
<b>3. Matters Arising</b>	
<b>4. Cultural Competence in Child Protection</b>  Presentation - Alison Cowper & Maura Harrigan	Paper (i)-(ii)
<b>5. Joint Inspection of Adult Support and Protection - Report</b>  Report Covering North Ayrshire, Highland, Dundee City, Aberdeenshire, East Dunbartonshire and Midlothian HSCPs	Papers (i)-(ii)
<b>6. Clinical Governance Annual Report</b>  Report (A Buchanan)	Paper (To Follow)
<b>7. Governance Group Minutes/Reports</b>	
(a) Social Work Professional Governance Sub Group	Paper
(b) Children & Families / Criminal Justice Clinical & Care Governance Leadership Group	Paper
(c) Older People & Primary Care Clinical & Care Governance Leadership Group	Paper (To Follow)
(d) Adult Clinical Governance Committee	Paper
(e) Mental Health Quality & Clinical Governance Committee	Paper
(f) Sandyford Governance Group	

(g) Police Custody Healthcare Clinical Governance Committee

No Recent Meeting

(h) Prison Healthcare Clinical Governance Committee

No Recent Meeting

(i) Homelessness Care Governance Group

**8. Any Other Competent Business**

**9. Next Meeting**

**Schedule of Meeting Dates 2018**

All Meetings 2.00 p.m. – 4.00 p.m. in Commonwealth House

Tuesday 20<sup>th</sup> November (Triathlon Room)