

Item No: 7

Meeting Date: Wednesday 21<sup>st</sup> February 2018

# Glasgow City Integration Joint Board Performance Scrutiny Committee

Report By:	Isla Hyslop, Head of Organisational Development
Contact:	Isla Hyslop
Tel:	0141 287 0441

## IJB DEVELOPMENT SESSIONS - FEEDBACK

Purpose of Report:	Summary of brief evaluations collected from IJB Development Sessions.
Background/Engagement:	Information has been collected over a period of time and should inform future development work as well as give a sense of IJB member engagement in the development activity.
Recommendations:	The IJB Performance Scrutiny Committee is asked to:
	<ul> <li>a) Consider the value of this feedback;</li> <li>b) Recommend approaches to future IJB development; and</li> <li>c) Consider other feedback for future appraisal.</li> </ul>

### **Relevance to Integration Joint Board Strategic Plan:**

N/A

### Implications for Health and Social Care Partnership:

Reference to National	N/A
Health & Wellbeing	
Outcome:	

Personnel:	N/A
Cororo	
Carers:	N/A

Provider Organisations:	N/A
Equalities:	N/A
Financial:	N/A
Legal:	N/A
Economic Impact:	N/A
Sustainability:	N/A
Sustainable Procurement and Article 19:	N/A
Risk Implications:	N/A
Implications for Glasgow	N/A
City Council:	

Implications for NHS	N/A
Greater Glasgow & Clyde:	

#### 1. Introduction and Background

- 1.1 Each IJB development session is evaluated by collecting feedback from electronic questionnaires after the event.
- 1.2 Members are encouraged to share their views and need not identify their input.
- 1.3 This information is collected as feedback on the success and impact of the event

### 2. Background

- 2.1 Since the inception of the HSCP it has been recognised that the views of stakeholders contribute to the development of all aspects of the organisation and it is important to continue to collect and review feedback
- 2.2 There are a number of projects where the feedback of participants is collected and it is necessary to continually critically appraise this feedback and to use it to inform future development activity

#### 3. Assessment

- 3.1 There is background activity which informs the content of development sessions which is often informed by current and future priorities but it is not always apparent to participants where this thinking has come from.
- 3.2 The future engagement of group members in the IJB agenda is partly informed by the educational activity and needs to be continually shaped to support the changing needs of the group.
- 3.3 Evaluation and feedback can contribute to this.

#### 4. Recommendations

- 4.1 The IJB Performance Scrutiny Committee is asked to:
  - a) Consider the value of this feedback;
  - b) Recommend approaches to future IJB development; and
  - c) Consider other feedback for future appraisal.