



Item No. 7

Meeting Date Wednesday 30th October 2019

**Glasgow City
Integration Joint Board
Finance, Audit and Scrutiny Committee**

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RAPID REHOUSING TRANSITION PLAN UPDATE

Purpose of Report:	To update the IJB Finance, Audit and Scrutiny Committee on the development of the Rapid Rehousing Transition Plan (RRTP) following initial financial allocation from the Scottish Government. This report provides further clarity on spend since initial approval of Rapid Rehousing Transition Plan spend at IJB on 18th September 2019 .
Background/Engagement:	In 2017 the Scottish Government set a national objective to end homelessness within 5 years as part of the Programme for Government. The commitment to end homelessness followed the extensive work delivered via the Strategic Homelessness and Rough Sleeping Action Group and the need for each local authority to deliver a Rapid Rehousing Transition Plan.
Recommendations:	The IJB Finance, Audit and Scrutiny Committee is asked to: a) approve spend associated with Rapid Rehousing Transition Planning arrangements in year 1; and b) note that whilst the plan sets out the 5 year vision it is envisaged that the plan will be fluid in nature and will be influenced by future financial allocation.

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Relevance to Integration Joint Board Strategic Plan:

The delivery of an effective response to the prevention of and management of homelessness is one of the key elements of the 2019-2022 IJB Strategic Plan and will continue to remain a key priority.

Implications for Health and Social Care Partnership:

Reference to National Health & Wellbeing Outcome:	This plan relates to all of the National Health & Wellbeing Outcomes but is specifically relevant to Outcomes 2, 3, 4, 5, 7 and 9.
Personnel:	Opportunity for additional external interim financial allocation allowing for additional staffing resource. Initial financial allocation will be reviewed nationally after year 1 of 5 year RRTP.
Carers:	No implications.
Provider Organisations:	Discussions underway with key Statutory and Third Sector partners to develop plans as aligned to Phase 1 recommendations to RRTP focussing on year 1 priorities.
Equalities:	Plan intends to develop prevention strategies as well as address multiple disadvantage & complex needs.
Fairer Scotland Compliance:	The RRTP will contribute to efforts to alleviate the impact of socioeconomic disadvantage experienced by service users in Glasgow City
Financial:	External Interim and initial financial allocation from Scottish Government for implementation plans and year 1 priorities now identified and contained within this report.
Legal:	No implications.
Economic Impact:	Through prevention and improved response to managing homelessness services it is expected that there will be a reduction in the financial and social impact of rough sleeping and the wider homelessness agenda.
Sustainability:	To be determined as initial financial allocation will focus on year 1 of 5 year RRTP. Further national discussions to follow regarding local authority allocations beyond year 1.

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Sustainable Procurement and Article 19:	No implications.
Risk Implications:	Risk Register being developed as part of plan and will be aligned to a developing performance and outcomes framework.
Implications for Glasgow City Council:	Will align to GCC Begging Strategy. The RRTP will further develop a multi partnership response to addressing rough sleeping, homelessness with an emphasis to tackling multiple & complex needs.
Implications for NHS Greater Glasgow & Clyde:	Further development of in reach treatment pathways and continue promotion of early intervention health improvement pathways.

1. Purpose

- 1.1 The purpose of the report is to update the IJB Finance, Audit and Scrutiny Committee on the emerging detail associated with proposals for year 1 of the Rapid Rehousing Transition Plan 2019/20-2023/24.

2. Background

- 2.1 In 2017 the Scottish Government set out a national objective to end homelessness in 5 years as part of the Programme for Government. The Homelessness and Rough Sleeping Action Group (HARSAG) Report “Ending Homelessness in Scotland” offered 70 recommendations which have formed the basis of a whole system approach where prevention is fundamental and where homelessness does occur, a rapid response is a priority. For those deemed to present with multiple & complex needs a comprehensive, multi partnership approach will be offered to address such complexities.
- 2.2 Every Local Authority was required to submit a 5 year Rapid Rehousing Transition Plan setting out how the plan will deliver a housing-led approach that will endeavour to cease homelessness. The Glasgow Rapid Rehousing Transition Plan has focussed on prevention, securing settled housing for all homeless households as quickly as possible and a comprehensive response for those deemed to have multiple & complex needs with tenancy sustainment support being at the core.
- 2.3 The Glasgow plan is built around Scotland’s vision for rapid rehousing which will focus on, wherever possible, having a settled, mainstream housing option for every household as quickly possible. The vision is to reduce the time spent in temporary accommodation to a minimum. Where temporary accommodation is required the optimum type will be mainstream, furnished and located in a community.

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- 2.4 For those who are defined as presenting with multiple & complex needs beyond housing, the Housing First approach will be the first response for people demonstrating such disadvantage. Glasgow has now introduced a Housing First Strategic Working Group designed to oversee governance and support the implementation of a multi partnership approach with CORRA and the Consortium to Housing First. For those where a Housing First approach is not viable then alternative options will focus on developing small scale supported group living arrangements.
- 2.5 Listening to the views of people who have been affected by homelessness and those who use services is critical to how the Glasgow City Health and Social Care Partnership and partners can reform and improve responses with a strong focus on transforming services. Through a co-production approach there is a clear and strong commitment to a continued dialogue with all relevant stakeholders. This dialogue will focus on ensuring that the transformation priorities within the Rapid Rehousing Transition Plan are adhered to whilst also allowing for a fluid response to addressing homelessness over the next 5 years. Lived experience engagement and feedback will be a fundamental factor throughout.

Following submission to the Scottish Government in December 2018, the Glasgow Rapid Rehousing Transition Plan was acknowledged for its principles, detail and ambition. Although it is recognised that the revised financial allocation is lower than originally anticipated it still provides considerable investment opportunity, ensuring key priorities are being supported.

3. Finance

- 3.1 The amount available in 2019/20 totals £1.605m. Spending plans for £0.937m were approved at IJB on 18 September 2019.
- 3.2 Plans for the remaining £0.668m for 2019/20 and 2020/21 are as follows:

Area of Activity	Cost £	Notes
Homelessness Prevention/Early Intervention	200,000	We know that people become homeless for a range of reasons and that at times people have difficulty in accessing the support they need. We want to ensure that people have access to support at an early stage to afford them the opportunity to sustain their tenancy and prevent them presenting as homeless. We intend to work in conjunction with RSLs to extend the capacity of tenancy sustainment services for long term tenants, with a view to RSLs developing this further in the future.

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Area of Activity	Cost £	Notes
Anti-Poverty Agenda	100,000	There is no doubt that the welfare reform agenda is impacting on household income and creating further instability. We want to be able to enhance services that support service users to maximise their income and develop financial reliance as early as possible. This will include benefit maximisation provision at the first point of contact with homelessness casework services.
Digital Innovation - Consultancy	20,000	This investment is designed to review and improve communication and engagement opportunities with key partners. Through the use of new technology and digital innovation there is a commitment to explore new ways of engaging with the people who access our services. This investment will promote greater understanding of digital innovation and ensure the RRTP programme is underpinned with a contemporary and efficient means of communication informed by the views of key partners and those with lived experience
Consultancy re monitoring and reporting	50,000	There is a recognition that there is a need to develop improved management information on the supply and demand for housing at a locality level which will aid performance and benchmark key milestones. This will ensure that we are able to improve the flow of section 5s to Registered Social Landlords. This will reduce waste and improve the speed in which people secure offers of settled accommodation.
Homeless Network Scotland & Glasgow Homelessness Involvement Feedback Team funding	100,000	Given the validity and commitment to co-production there is a recognition that this investment is designed to maintain and develop connections with the wider homelessness networks. There is a need to ensure that the development and delivery of homelessness services

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		is informed by the views of people with lived experience of homelessness. As co-production is a fundamental aspect of the Rapid Rehousing Transition Plan and the Glasgow Alliance to End Homelessness, there is a need to ensure this learning is shared and embedded across all stakeholders via an enhanced network. This funding will ensure capacity building that also links to wider recovery communities and supports work in Glasgow.
Housing First	138,000	Maintain 3 staff hosted with Glasgow City Health & Social Care Partnership to ensure continued assessment support in conjunction with CORRA and the Housing First Consortium.
Vanguard Consultancy	60,000	Vanguard Consultancy work to increase efficiency and minimise waste in work processes. In the front line Community Homelessness Teams, the key priority is to maximise the throughput of homeless households into settled housing. This will require a fundamental reshaping of the work process in the front line teams and the Vanguard methodology has a proven track record of success in this area.
Total	668,000	

4. Recommendations

4.1 The IJB Finance, Audit and Scrutiny Committee is asked to:

- a) approve spend associated with Rapid Rehousing Transition Planning arrangements in year 1; and
- b) note that whilst the plan sets out the 5 year vision it is envisaged that the plan will be fluid in nature and will be influenced by future financial allocation.