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Item No: 8

Meeting Date: Wednesday 25th August 2021

Glasgow City Integration Joint Board Public Engagement Committee

Report By: Stephen Fitzpatrick, Assistant Chief Officer, Older People's Services and South Operations

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Carer Strategies Review

Purpose of Report:	To inform the IJB Public Engagement Committee of the intention to review the Adult Carer Strategy, Young Carer Strategy, Carer Short Break Statement and Carer Eligibility criteria as prescribed by the Carer (Scotland) Act 2016 and to Glasgow City HSCP's consultation plan.
Background/Engagement:	Carers, Local Engagement Forums, Carers Reference Group, Carer Services, HSCP Services and condition specific organisations will be fully engaged and involved in the review of the Carer Strategies and associated documents.
Recommendations:	The IJB Public Engagement Committee is asked to: a) note the intention to review the Carer Strategies, Carer Short Break Statement and Carer Eligibility Criteria; and b) note the intention to present the reviewed Adult Carer Strategy, Young Carer Strategy, Carer Short Break Statement and Carer Eligibility Criteria to the IJB in March 2022 with a view to new strategies and associated documents being in place from 2022 till 2025.

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Relevance to Integration Joint Board Strategic Plan:

Directly contributes to early intervention and prevention approach to supporting adult carers as equal partners in the delivery of health and social care and Maximising Independence. The Young Carer Strategies and family-based approach is intended to secure better outcomes for young carers and their families, as is the vision for all children and young people in Glasgow by reducing levels of inappropriate and harmful caring.

Implications for Health and Social Care Partnership:

Reference to National Health & Wellbeing Outcome:	Outcome 6: People who provide unpaid care are supported to look after their own health and wellbeing including to reduce the negative impact of their caring role on their own health and well-being.
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Personnel:	None
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Carers:	Carer Strategies directly benefit carers.
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Provider Organisations:	3rd sector carer centres and condition specific organisations will be fully involved in the review of strategies and associated documents.
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Equalities:	A full EQIA was prepared for current 2019/2022 carers strategies. The EQIA will be reviewed and presented to IJB in March 2022.
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Fairer Scotland Compliance:	Implementation of the Carers and Young Carers Strategies will enable GCHSCP to meet the needs of carers in the city and will contribute to alleviating the impact of poverty and inequality for carers where it exists.
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Financial:	None
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Legal:	Glasgow City Council and NHS Greater Glasgow and Clyde have a duty (delegated to Glasgow City IJB) to prepare and review adult and Young Carer Strategies and associated documents.
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Economic Impact:	None
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Sustainability:	None
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Sustainable Procurement and Article 19:	None
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Risk Implications:	None
Implications for Glasgow City Council:	None
Implications for NHS Greater Glasgow & Clyde:	None

1. Background

- 1.1 The Carer (Scotland) Act 2016 requires each local authority and relevant health board to review Carer Strategies and associated documents every three years.
- 1.2 The duty applies to local authorities and relevant health boards but is delegated to Integration Joint Boards.
- 1.3 Glasgow City Health and Social Care Partnership previously took the decision to create an [Adult Carer Strategy](#) and a separate [Young Carers Strategy](#)
- 1.4 Glasgow City Carers Partnership continues to play a key role in the delivery of Glasgow's Carer Strategies. The Carer Partnership brings together unpaid carers, Glasgow City HSCP, NHS Greater Glasgow & Clyde and the network of commissioned carer centres and condition specific organisations working together to deliver preventative support to Glasgow's caring community.
- 1.5 Approximately 2000 carers annually have been identified, involved with and supported by the Carers Partnership. Approximately 70% of all referrals are identified early in their caring role.

2. Glasgow Carer Strategy for Adult Carers

- 2.1 The key priorities of the Carer Strategy for adult carers are; Identifying carers earlier in their caring role to prevent crisis in caring; providing a single point of access for carers into support services delivering a universal offer of information and advice for all carers in the city; development of clear training and support pathways for carers; delivering personalised support that recognises every caring situation is unique and; ensuring all carers are treated fairly and diversity is valued.
- 2.2 Partnership working with NHS services enables carers to be identified at the point of diagnosis/onset of condition/treatment.
- 2.3 These anticipatory health and social care approaches aim to support carers to have the skills and knowledge to support the person they care for to live well with their condition at home and in the community. This approach is consistent with the principles of the Maximising Independence programme and recognises carers as equal partners in the delivery of health and social care.

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- 2.4 The Carers Reference Group, Local Engagement forums and condition specific groups are invited to attend the Carers Operational Delivery Group and will be fully involved in the review of the Carer Strategies.

3. Young Carer Strategy

- 3.1 The key objectives of the young carer strategy are protection from inappropriate Caring roles and to have the support young carers need to learn, develop, thrive and to enjoy positive childhoods, through targeted support for the family to tackle the underlying causes of inappropriate caring roles, delivering and accessing supports that meet the needs of the whole family.
- 3.2 The strategy seeks to ensure that young carers have a positive childhood and their needs met within mainstream youth provision and where required short term targeted group work interventions with young carers to promote resilience, strengths, skills and capabilities to meet areas of assessed risk and need.

4. Short Break Statement

- 4.1 Glasgow HSCP is required to prepare a [Short Breaks Statement](#) to help carers understand what short breaks are available for them, how they can be accessed and any eligibility criteria that apply.
- 4.2 A short break statement is intended to help carers and those they help care for, as well as social workers and carer support staff, to be better informed about the assistance available to help carers and their families to achieve a break from caring.

5. Eligibility Criteria

- 5.1 Glasgow City IJB/HSCP has a duty to set [local eligibility criteria](#) for carer support and a duty to provide support to carers that meet local eligibility criteria.
- 5.2 All unpaid carers looking after someone resident in Glasgow are eligible for carer support with a universal offer of information and advice for all as a minimum. Carers eligible for support must be given the option of self-directed support.

6. Consultation Process

- 6.1 During the pandemic organisations have altered the way they communicate and engage with people. Until pandemic restrictions are completely removed, engagement will predominantly be online for the review of the Carer Strategies and associated documents.
- 6.2 Electronic consultation surveys will be available from 4th– 18th October 2021 and promoted through use of social media and other networks. The intention is to circulate this to adult and young carers that have been supported through the current strategies, external stakeholders including the general public,

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HSCP services, community and voluntary sector organisations and housing providers. Carer Centres and condition specific organisations will actively promote and share the online consultation.

- 6.3 Wherever possible the consultation activity associated with the carers strategies will be planned and delivered to complement and dovetail with the activity around reviewing the IJB's Strategic Plan. Details of the consultation and engagement process will be provided in the report to the IJB in March 2022.

7. Recommendations

7.1 The IJB Public Engagement Committee is asked to:

- a) note the intention to review the Carer Strategies, Carer Short Break Statement and Carer Eligibility Criteria; and
- b) note the intention to present the reviewed Adult Carer Strategy, Young Carer Strategy, Carer Short Break Statement and Carer Eligibility Criteria to the IJB in March 2022 with a view to new strategies and associated documents being in place from 2022 till 2025.