



# Item No. 8

Meeting Date Wednesday 21<sup>st</sup> October 2020

## Glasgow City Integration Joint Board Finance, Audit and Scrutiny Committee

**Report By:** Chief Internal Auditor to the Integration Joint Board

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### GLASGOW CITY INTEGRATION JOINT BOARD UPDATED INTERNAL AUDIT PLAN 2020/21

<b>Purpose of Report:</b>	To present to the IJB Finance, Audit and Scrutiny Committee the updated 2020/21 Internal Audit plan for the Glasgow City Integration Joint Board.
<b>Background/Engagement:</b>	The Integration Joint Board is required to comply with Article 7 of the Local Authority Accounts (Scotland) Regulations 2014. The regulations requires a local authority to operate a professional and objective internal auditing service in accordance with recognised standards and practices in relation to internal auditing.
<b>Recommendations:</b>	The IJB Finance, Audit and Scrutiny Committee is asked to:  a) consider the content of the updated plan, and b) approve the implementation of the updated Internal Audit plan for 2020/21.

#### Relevance to Integration Joint Board Strategic Plan:

To provide assurance on various aspects of the Strategic Plan and the overall governance and internal control arrangements.

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**Implications for Health and Social Care Partnership:**

<b>Reference to National Health &amp; Wellbeing Outcome:</b>	n/a
<b>Personnel:</b>	None
<b>Carers:</b>	None
<b>Provider Organisations:</b>	None
<b>Equalities:</b>	None
<b>Fairer Scotland Compliance:</b>	None
<b>Financial:</b>	None
<b>Legal:</b>	The IJB will be compliant with: - The Integrated Resource Advisory Group guidance in relation to audit provision. - The Local Authority Accounts (Scotland) Regulations 2014
<b>Economic Impact:</b>	None
<b>Sustainability:</b>	None
<b>Sustainable Procurement and Article 19:</b>	None
<b>Risk Implications:</b>	In drafting the audit plan, consideration is given to the risks affecting the IJB.
<b>Implications for Glasgow City Council:</b>	The internal auditors of the Council will continue to report to the Council on operational matters relating to Social Care services in the first instance.

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<b>Implications for NHS Greater Glasgow &amp; Clyde:</b>	The internal auditors of NHSGG&C will continue to report to the NHS Board on operational matters relating to NHS services in the first instance.
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### 1. BACKGROUND

- 1.1 The Public Bodies (Joint Working) (Scotland) Act 2014, requires that the Integration Joint Board is subject to the audit and accounts regulations and legislation under Section 106 of the Local Government (Scotland) Act 1973.
- 1.2 The Integration Joint Board is required to comply with Article 7 of the Local Authority Accounts (Scotland) Regulations 2014. The regulations requires a local authority to operate a professional and objective internal auditing service in accordance with recognised standards and practices in relation to internal auditing.
- 1.3 The national Integrated Resources Advisory Group (IRAG) guidance states that (in relation to Internal Audit) “it is the responsibility of the Integration Joint Board to establish adequate and proportionate internal audit arrangements for risk management, governance and control of the delegated resources”. The guidance further states that “the Integration Joint Board should make appropriate and proportionate arrangements, for consideration of the audit provision and annual financial statements”.
- 1.4 The Chief Internal Auditor prepares an internal audit plan annually around February / March for the following financial year. This is subject to consideration and approval by the Finance, Audit and Scrutiny Committee. The Public Sector Internal Audit Standards require that the audit plan should be kept under review to reflect any changing priorities and emerging risks. The draft 2020/21 plan was considered by the Finance, Audit and Scrutiny Committee at its meeting in February 2020, prior to the full impact of the COVID-19 pandemic. Since then the Chief Internal Auditor has reviewed the plan and this report provides an update on the plan for 2020/21.

### 2. INTERNAL AUDIT PLAN 2020/21

- 2.1 The original areas for inclusion in Glasgow City IJB Internal Audit Plan for 2020/21 were:
  - Delayed Discharge
  - IT models
  - Advice on service changes

There were 45 days available to undertake this work.

- 2.2 Due to the ongoing COVID-19 pandemic, the IJB, the Council and NHS Greater Glasgow and Clyde are currently operating in the response phase ensuring that essential services are delivered. We have been advised that “normal” services are not likely to return for some time to come. However it is important to note that there has also been a change in the way that some services are delivered and as such IT is of even greater importance to this going forward. With that in mind it is proposed

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that the review of IT models is prioritised in 2020/21. Thereafter the review of delayed discharge will be undertaken.

- 2.3 Additional time was set aside in the original audit plan for “Advice on Service Changes”. Ongoing assistance and advice will remain part of the overall audit approach in 2020/21, but this additional block of time, and the associated formal outputs, will be deferred to 2021/22. It is proposed that this is replaced with a review of the social care provider sustainability payments, to provide assurance that payments made via this scheme is in compliance with the rules. Further details on each of the above proposed reviews is contained within Appendix 1.
- 2.4 The updated Audit Universe, which details all the key areas we have reviewed since the formation of the Integration Joint Board, is included at Appendix 2.
- 2.5 It should be noted that the Glasgow City Council Internal Audit plan has been reviewed in light of the COVID-19 impact across the Council. An updated plan was noted by the Council’s Finance and Audit Scrutiny Committee on 30 September 2020:

<http://www.glasgow.gov.uk/councillorsandcommittees/viewDoc.asp?c=P62AFQDN DXDNUTZLDX>

This additional work will include elements of Social Work Services and the corporate systems and controls that underpin Social Work operational activity.

### 3. RECOMMENDATIONS

- 3.1 The IJB Finance, Audit and Scrutiny Committee is asked to:
  - a) consider the content of the updated plan, and
  - b) approve the implementation of the updated Internal Audit plan for 2020/21.

Assurance Area	Planned Internal Audit Activity	Link to Risks (where applicable)
Governance	<p><b>Delayed Discharge</b></p> <p>To gain assurance that the IJBs strategic priority of continuing to improve performance in relation to delayed discharges is being delivered.</p>	<p>HSCP – 1429 - Failure to meet Access/Discharge Targets</p>
	<p><b>IT Models</b></p> <p>To gain assurance that the IT models in operation are aligned to the strategic priorities of the IJB. With particular focus on the alignment to the news ways of working.</p>	
	<p><b>Social Care Provider Sustainability</b></p> <p>To provide assurance that the money allocated to the IJB by the Scottish Government to support social care providers during the pandemic has been managed in accordance with the scheme rules.</p>	<p>N/A</p>

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Glasgow City Integration Joint Board – Internal Audit Coverage 2016/17 – 2020/21

APPENDIX 2

Assurance Area	Audit Activity	2016/17	2017/18	2018/19	2019/20	2020/21
<b>Governance</b>	Performance	✓				
	Governance	✓			✓	
	Compliance with the Integration Scheme		✓			
	Risk Management		✓			
	Integration of Services		✓			
	Directions		✓			
	Scheme of Delegation/Board and Committee Governance			✓		
	Participation Engagement			✓		
	Business Continuity Planning/Disaster Recovery			✓		
	Property Strategy			✓		
	ICT/information arrangements				✓	✓
	Delayed Discharge					✓
	Advice on Service Changes					
	Social Care provider sustainability					✓
<b>Financial Management</b>	Financial Management	✓				
	Financial Planning		✓			
	Financial Governance			✓		
	Set aside Budgets				✓	