



Item No: 8

Meeting Date: Wednesday 26th February 2020

Glasgow City Integration Joint Board Public Engagement Committee

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Review of Participation and Engagement

Purpose of Report:

The purpose of this report is to update the IJB Public Engagement Committee on the review of Participation and Engagement structures across Glasgow City HSCP.

Background/Engagement:

The Integration Scheme between Glasgow City Council and NHS Greater Glasgow and Clyde requires the Integration Joint Board to develop a Participation and Engagement Strategy and subject the Strategy to periodic review.

The Public Engagement Committee approved a report in [August 2019](#), outlining the scope of a review of participation and engagement structures across the HSCP. The report included a commitment to report back to Committee with progress on the review.

An update report was discussed at this Committee in [November 2019](#).

Recommendations:

The IJB Public Engagement Committee is asked to:

- a) note the update in relation to the review of participation and engagement.

Relevance to Integration Joint Board Strategic Plan:

Good participation and engagement structures support the IJB to achieve the five strategic priorities outlined in the Strategic Plan and to achieve its Vision of supporting the City's people to flourish and transforming health and social care services for better lives. In particular it relates to our aims of working with others to improve physical, mental and social health, and

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designing and delivering services around the needs, talents, aspirations and contributions of individuals, carers and communities.

Implications for Health and Social Care Partnership:

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| Reference to National Health & Wellbeing Outcome: | The review of our participation and engagement structures, and the subsequent impact on the services delivered will contribute to meeting all Outcomes, particularly 3, 8 & 9. |
| Personnel: | None |
| Carers: | A specific Carers Strategic Planning Group is part of our current participation and engagement infrastructure. |
| Provider Organisations: | Representatives of provider organisations are included in the membership of Strategic Planning Groups. |
| Equalities: | An Equalities Impact Assessment was carried out on the Participation and Engagement Strategy in 2016, with no significant detrimental impacts identified, and will be revisited as part of the wider review and amended if necessary: http://www.nhsggc.org.uk/your-health/equalities-in-health/equality-impact-assessments/ . |
| Fairer Scotland Compliance: | Participation and Engagement structures will seek to ensure that people from groups that are traditionally associated with marginalisation on account of their socio-economic status have equal access to participation and engagement opportunities. |
| Financial: | None |
| Legal: | Glasgow City HSCP is required by the Public Bodies (Joint Working) (Scotland) Act 2014 sets out the requirement of the IJB to have at least one Strategic Planning Group as part of its participation and engagement infrastructure. |
| Economic Impact: | None |
| Sustainability: | None |
| Sustainable Procurement and Article 19: | None |
| Risk Implications: | None |

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| Implications for Glasgow City Council: | None |
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| Implications for NHS Greater Glasgow & Clyde: | None |
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1. Purpose

- 1.1 The purpose of this report is to update the IJB Public Engagement Committee on the review of Participation and Engagement structures across Glasgow City HSCP and to present a draft Consultation and Engagement Log for consideration and approval.

2. Background

- 2.1. The Integration Scheme between Glasgow City Council and NHS Greater Glasgow and Clyde requires the Integration Joint Board to develop a Participation and Engagement Strategy and subject the Strategy to periodic review.
- 2.2 The Public Engagement Committee approved a report in [August 2019](#), outlining the scope of a review of participation and engagement structures across the HSCP. The report included a commitment to report back to Committee with progress on the review.
- 2.3 An update report was discussed at this Committee in [November 2019](#).

3. Review of Participation and Engagement

- 3.1 The review of Participation and Engagement structures of the HSCP includes the following:

- Participation and Engagement Strategy
- Strategic Planning Groups
- Locality Engagement Forums
- Public Engagement Committee
- Communications Strategy
- Progression of relevant improvement actions in the MSG Improvement Action Plan will also be considered as part of this review.

- 3.2 Since the previous update in November the following activity has been progressed:

- Locality Engagement Forum/Network consultation surveys circulated to LEF/LEN members to seek their views
- Engagement sessions in North West, North East and South localities to discuss early feedback and participation and engagement generally
- Circulation of survey on Public Engagement Committee (to Members)
- Circulation of Communications Strategy survey

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- Circulation of Participation and Engagement Strategy survey
- Meeting with Glasgow Equality Forum to discuss Participation and Engagement Strategy.

3.3 Activity which is due to be progressed over the next three months includes:

- Analysis of feedback from surveys and engagement events
- Identification of areas of and suggestions for improvements
- Consult on options for Strategic Planning Groups
- Refresh Participation and Engagement & Communications Strategy and associated Action Plans
- Draft reports for Integration Joint Board and Public Engagement Committee.

4. Next steps

4.1 The analysis of feedback and development of any recommendations or actions will be completed and draft findings will be shared with the IJB Public Engagement Committee in May.

4.2 A final draft report with action plan will be presented to the IJB in June for approval.

4.3 Members of the Business Development Team will be available to present draft/final findings with stakeholders as required to ensure those who been involved in the review are able to receive feedback on the impact their involvement has had.

5. Recommendations

5.1 The IJB Public Engagement Committee is asked to:

- a) note the update in relation to the review of participation and engagement.