



# Item No. 9

Meeting Date                      Wednesday 18<sup>th</sup> October 2017

## Glasgow City Integration Joint Board Finance and Audit Committee

**Report By:**                                      Alex MacKenzie, Chief Officer, Strategy and Operations

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**PRISON HEALTHCARE – HMIPS INSPECTION REPORT HMP LOW MOSS –  
DRAFT IMPROVEMENT AND ACTION PLAN**

<b>Purpose of Report:</b>	To advise IJB Finance and Audit Committee of the recent inspection into HMP Low Moss, one element of which involved prison healthcare for which the HSCP has a hosting responsibility.
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<b>Recommendations:</b>	The IJB Finance and Audit Committee is asked to:  a) note the quality indicators contained within standard 4, “Health and Wellbeing”; b) note that a HSCP action plan will be developed to address the areas for improvement; c) note the plan to engage with staff through an OD Programme on the findings of the inspection and planned actions; and d) note the intention of inspectors to return to Low Moss with colleagues from Health Improvement Scotland early 2018 to check progress.
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**Relevance to Integration Joint Board Strategic Plan:**

Prison Healthcare Services assist in supporting vulnerable people and promoting social wellbeing.

## Implications for Health and Social Care Partnership:

<b>Reference to National Health &amp; Wellbeing Outcome: 3 &amp; 5</b>	People who use health and social care services have positive experiences of those services, and have their dignity respected.  Health and social care services contribute to reducing health inequalities.
<b>Personnel:</b>	N/A
<b>Carers:</b>	N/A
<b>Provider Organisations:</b>	N/A
<b>Equalities:</b>	The aim of the transfer of responsibilities from Scottish Prison Service to NHS is to ensure the equivalence of healthcare provision to the prison population.
<b>Financial:</b>	Report acknowledges significant investment made since transfer.
<b>Legal:</b>	N/A
<b>Economic Impact:</b>	N/A
<b>Sustainability:</b>	N/A
<b>Sustainable Procurement and Article 19:</b>	N/A
<b>Risk Implications:</b>	The implementation of the action plan and the need to ensure continuous improvement in the context of the challenging financial climate. The potential changes to the prison day being led by SPS may have an impact on delivery of health care.
<b>Implications for Glasgow City Council:</b>	The inspection will require a robust action plan to ensure that the necessary improvements are able to be evidenced when inspectors return.
<b>Implications for NHS Greater Glasgow &amp; Clyde:</b>	As above

## **1. Introduction and Background**

- 1.1 HM Chief Inspector of Prisons for Scotland (HMCIPS) assesses the treatment and care of prisoners across the Scottish Prison Service estate against a pre-defined set of standards.
- 1.2 HMIPS is supported in their work by inspectors from Healthcare Improvement Scotland (HIS), Education Scotland, Scottish Human Rights Commission and the Care Inspectorate.

## **2. The Inspection**

- 2.1 The inspection of HMP Low Moss took place between 29 May and 9 June 2017, with the final written report published on 3 October 2017. The inspection report is set out to reflect performance against 10 main sections, one of which is Health and Wellbeing and is the focus of this report.

## **3. Inspection Findings, Standard 4, Health and Wellbeing**

- 3.1 The full inspection report is available through the following link <https://www.prisoninspectorscotland.gov.uk>
- 3.2 Standard 4, Health and Wellbeing, has a total of 21 quality indicators; six of those were rated satisfactory, ten rated generally acceptable and five rated poor. The overall rating was poor.
- 3.3 As a consequence of the findings, HMIPS will return to Low Moss with colleagues from HIS early in 2018 to check progress.

## **4. Engagement with Inspectors**

- 4.1 Following receipt of the draft report comments were submitted in relation to factual accuracy along with a note of some wider concerns and a meeting with inspectors took place on 14 September 2017. A number of our comments were taken on board and the narrative within the final report was amended in parts, but there was no change to the rating of any individual quality indicator nor the overall rating for standard 4.
- 4.2 The Chief Officer of the HSCP and the Chief Executive of NHS Greater Glasgow and Clyde have a meeting scheduled with the Acting Governor of HMP Low Moss in the near future.

## **5. The Positives**

- 5.1 The inspection team recognised that since the transfer of responsibilities from the Scottish Prison Service (SPS) in 2011 to NHS, Greater Glasgow and Clyde and Glasgow City HSCP had made significant investment and secured additional funding for 7 fulltime posts at Low Moss.
- 5.2 The inspection team noted that the healthcare staff and management were clearly dedicated to delivering the best possible service but what they were able to deliver was severely constrained by persistent and enduring staff shortages.
- 5.3 Inspectors noted 5 areas of good practice worthy of sharing in the following areas:
- Psychiatrists recording consultations onto Vision (electronic recording system)
  - Referral forms had pictures of services for ease of use by prisoners
  - Family members are encouraged to attend "Talk to Me" case conferences and are able to share and receive information.
  - Psychiatry clinics were held on the halls and when appropriate there was engagement and discussion with SPS staff.
  - Oral Health peer support workers trained to deliver conversations about change, health behaviour training and mouth matters intervention.

## **6. Areas for Improvement**

- 6.1 The inspection provided comprehensive feedback against the 21 equality indicators in terms of both strengths and areas for improvement. In particular, the inspection team noted
- Staff shortages within the nursing team
  - Little opportunity or capacity to offer health promotion in respect of addictions and substance misuse
  - Spot checks of patients with in-possession medications were not regularly being carried out.
  - Patients could wait up to 4 weeks to see a GP for a routine appointment
  - Apart from the blood borne virus (BBV) service no chronic disease management clinics were held
  - The mental health and addiction teams had good response times to assessments, however, the follow up of patients assessed as being suitable for treatment and support was inconsistent
  - Mandatory training and annual training review for staff was not up to date

## **7. Draft Action Plan**

- 7.1 An action plan is in the process of being developed by HSCP officers in conjunction with the Health Board and will be made available publicly following agreement with the Inspectors.

## **8. Recommendations**

- 8.1 The IJB Finance and Audit Committee is asked to:

- a) note the quality indicators contained within standard 4, "Health and Wellbeing";
- b) note that a HSCP action plan will be developed to address the areas for improvement;
- c) note the plan to engage with staff through an OD Programme on the findings of the inspection and planned actions; and
- d) note the intention of inspectors to return to Low Moss with colleagues from Health Improvement Scotland early 2018 to check progress.