Glasgow City Health and Social Care Partnership: Consultation and Engagement Log

Please note the planned engagement outlined in this Log may be subject to change. The Log will be updated to reflect any relevant updates.

For consultation and engagement activity consideration should always be given to application of the Glasgow City IJBs Consultation Guidelines:

https://glasgowcity.hscp.scot/consultations-and-engagement

For information on engagement through the Local Engagement Forum for your area please visit: https://glasgowcity.hscp.scot/locality-engagement-forums

[I	I	l	I		I	I	I	I		on Guidelines
	ature of activity	Methods used	Stakeholders involved	Number consulted	Date planned	Date commenced	Date completed	Key Contact	Contact information	Relevant links	Considered	Applied
Complete		T	ı	T	Г	1		<u> </u>	l .	•		<u> </u>
	ocality based sessions								Tony.Devine@ggc.scot.nhs			
	ith client group focus		l						.uk;			
· · · · · · · · · · · · · · · · · · ·	ploring response to		Members of the public,						Callum.Lynch@ggc.scot.nh			
	ovid-19 and impact on		Locality Engagement						s.uk;			
, , , , , , , , , , , , , , , , , , ,	rvices, and future		Forum members, partner						May.Simpson@ggc.scot.nh	https://glasgowcity.hscp.scot/loc		
	rvice delivery	Online/virtual events (x3)	organisations	Circa 80	Mar-21	Mar-21	Mar-21	Lynch, Toney Devine	s.uk		Yes	Yes
	esentation by	Virtual Meeting	Local people, staff,	40 plus	27/05/2021	27/05/2021	27/05/2021		tony.devine@ggc.scot.nhs.	https://glasgowcity.hscp.scot/pu		
	rchitects showing Hub	Presentation, Facebook	voluntary sector and						<u>uk</u>	blication/new-north-east-health-		
de	esign and layout of	,Twitter , presentaion and	partnership organisations							and-social-care-hub-presentation-		
co	mmunity spaces	report of meeting sent to								<u>27-may-2021</u>		
		all those who attended										
		posted on to HSCP web site										
								Tony Devine			TBC	TBC
		Electronic survey;										
		discussion at engagement	Locality Engagement									
		events; attendance at	Forum members; all									
Review of Participation Pa	articipation and	Locality Engagement	Partnership staff; key						Steven.Blair2@glasgow.go	https://glasgowcity.hscp.scot/con		
and Engagement En	ngagement Strategy	Forums	external stakeholders	Unknown	2019	13/01/2020	29/02/2020	Steven Blair	<u>v.uk</u>	sultations-and-engagement	Yes	Yes
										https://glasgowcity.hscp.scot/site		
				Committee members						s/default/files/publications/ITEM		
			Public Engagement	(circa 20), HSCP staff						%20No%2008%20-		
			Committee members; all	(circa 12,000),						%20Review%20of%20P%26E%20-		
Review of Participation Pu	ublic Engagement		Partnership staff; key	external stakeholders					Steven.Blair2@glasgow.go	%20Public%20Engagement%20Co		
and Engagement Co	ommittee	Electronic survey	external stakeholders	(circa 320)	2019	18/12/2019	29/02/2020	Steven Blair	<u>v.uk</u>	mmittee.pdf	Yes	Yes
i				LEF members (circa								
		Electronic survey;	Locality Engagement	40), HSCP staff (circa								
		attendance at Locality	Forum members; all	12,000), external								
Review of Participation		Engagement Forums	Partnership staff; key	stakeholders (circa					Jason.Mokrovich@glasgow	https://glasgowcity.hscp.scot/con		
and Engagement Co	ommunications Strategy	(NE/NW/S)	external stakeholders	320)	Winter 2019	Dec-19	05/01/2020	Jason Mokrovich	.gov.uk	sultations-and-engagement	Yes	Yes
	tegrated Childrens	Focus Groups; large-scale	Children and young	1325	23-Nov-19	05/02/2020	TBC	Vince Henry	vince.henry@glasgow.gov.			
Se	ervices Plan 2020-23	conference event; one-to-	people; statutory and third						uk			
		one discussions with	sector organisations;									
		supporting professionals;	supporting professionals									
		group discussion events for	l									
		adult professionals										
		· ·									ТВС	ТВС
			Third and Independent	Surveys (181),								
_	sion, programme name	Two electronic surveys,	sector organisations and	interviews (25), focus								
Independence an	nd message testing	interviews, focus group	members of the public	group (14)	2021	Jan-21	Mar-21	Kirsty Orr, We are Snook	Kirsty.Orr@ggc.scot.nhs.uk		Yes	Yes
			·									
Se	ervice User Engagement											
	roup around connecting											
	nd introducing the											
	rvice to users, 3rd											
		Survey/ Event and focus						Lynn Thomson/Gareth	Gareth.Williams@glasgow.			
	ommunity groups	group	Service users	TBC	Jul-21	28/07/2021	ТВС	Williams	gov.uk		Yes	Yes
	arers information	G F	111111111111111111111111111111111111111				†		<u> </u>			1
	ession (NW) -											
	ngagement with carers											
	oout experience of	MS Teams Presentation,	NW Locality Service Users,									
	ervices	followed by Q+A	patients, carers 3rd sector	TRC	Summer 2021	23/06/2021	24/06/2021	TBC			TBC	TBC
Planned/Underway		Tonomed by Q'A	patients, carers sta sector	1.50	Jun 1021	20,00,2021	1-1/00/2021	1.50			1.50	1.50
a.m.ca, onaci way			Third and Independent			T	I					T
		Engagement plan (inc'	sector organisations;									
ما ا	eview of Plan, drafting	methods) to be co-	members of the public;						craig.cowan@glasgow.gov.			
	new Plan	produced with stakeholders	1	N/A	Jun 21-Jan 23	May-21	ТВС	Craig Cowan	Ink		Voc	Vos
GCIJB Strategic Plan of	HEW FIAII	produced with stakeholders	Terected inferingers att	N/A	12011 77-1011 72	May-21	Linc	Craig Cowan	un		Yes	Yes

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Area of work	Nature of activity	Methods used	Stakeholders involved	Number consulted	Date planned	Date commenced	Date completed	Key Contact	Contact information	Relevant links	Considered	Applied
			Patients, service users,					Vince McGarry/David				
		Meetings - in person or	families, carers,					Harley				
		virtual & some facilitated	community and third									
		through recognised	sector, Care Provider									
		umbrella organisations -	partners and general									
		MHN , GCVS, Equalities,	public									
		etc), print information	ľ									
		(Newsletter, Leaflets,										
		Booklets), Survey(s) &							Ggc.MentalHealthStrategy			
Adult and Older People		capacity to use social media								https://glasgowcity.hscp.scot/me		
· ·	Engagement on draft Dlar	' ']	TDC	Oct 21	TDC	TDC		.nhs.uk		Vos	TDC
MH Strategies	Engagement on draft Plar	i being explored.		ТВС	Oct-21	ТВС	ТВС		.nns.uk	eting/24-march-2021	Yes	TBC
	Engagement on											
	development of Family											
Maximising	Group Decision-Making											
Independence	approach	TBC	ТВС	TBC	TBC	TBC	TBC	Kirsty Orr	Kirsty.Orr@ggc.scot.nhs.uk		TBC	TBC
		Electronic & paper survey;										
		attendance at LEFs; LEF										
Review of Participation	Locality Engagement	engagement sessions	LEF members; relevant						Steven.Blair2@glasgow.go			
and Engagement	Forums (LEFs)	(NE/NW/S)	stakeholders	TBC	Summer 2019	19/09/2019	твс	Steven Blair	v.uk	N/A	Yes	Yes
	<u> </u>	,	Service users, patients,	-	1	-,,	-			<u>'</u>	1	
			cares and families,						icabal natarcan @slassa	https://glasgousity.hear.sast/yy		
	Review Self -Directed		communities, care							https://glasgowcity.hscp.scot/me	l	
			•						gov.uk	eting/29-january-2020		
Self-Directed Support	Support (SDS)	TBC	provider and 3rd sector	TBC	Autumn 2021	TBC	TBC	Isobel Patterson			TBC	TBC
		Meetings, Newsletters,	Service users, carers,									
		Connecting	families and Care Providers	;								
		Neighbourhoods pilot areas	s									
		- public meetings &										
		focused sessions with SU,										
		carers, Advocacy & Care								https://glasgowcity.hscp.scot/me		
		Providers, one to							Lynn.MacPherson@glasgo			
										etilig/12-decelliber-2018		
	L	one/family sessions, staff							w.gov.uk;	and		
	Technology Enabled Care	1 -						May Simpson, Lynn	May.Simpson@ggc.scot.nh	https://glasgowcity.hscp.scot/me		
Disability	& Support (TECS)	Newsletters		TBC	Autumn 2021	TBC	TBC	MacPherson	s.uk	eting/27-march-2019	Yes	Yes
Child/Young Person	Survey of parental views	Focus Groups; electronic							barbara.adzajlic@ggc.scot.			
Mental Health Services	of services	survey	HSCP staff	All HSCP staff	Jul-21	27/07/2021	TBC	Barbara Adzajlic	nhs.uk		Yes	Yes
	Engagement around the											
	Balmore ward for the								Christine.Murphy2@cordi			
Dementia Services	specialist dementia unit	Survey event focus group	Patients and service users	TRC	Oct-21	твс	ТВС	Christine Murphy	a.co.uk		ТВС	ТВС
Demenda Services	Care Home Reviews -	Sarvey, event, rocas group	Tutients and service asers	The state of the s	000 21	TDC	150	Christine Warphy	u.co.uk		150	150
Cara Samilana Cara			Drivata Cara Hamas									
Care Services - Care	Private Care Homes		Private Care Homes -									
Homes	engagement	Meetings	service users, families	TBC	TBC	ТВС	TBC	TBC			TBC	TBC
	Engagement looking at											
Care Services - Day	HSCP-provided day											
Services	services	TBC	Service users, families	TBC	TBC	TBC	TBC	TBC			TBC	TBC
	Continence Service											
Primary Care	Engagement	ТВС	Service users	TBC	TBC	ТВС	ТВС	ТВС			ТВС	ТВС
,												
	Falls - Engagement											
Primary Care	around falls and support	TRC	ТВС	TBC	TDC	ТВС	TDC	TBC			TBC	TBC
Tilliary Cale		IDC	IDC	IDC	ТВС	IDC	ТВС	וווע			IDC	IDC
	Respondant Service/				L		L	L.			L	L
Primary Care	Technology at home	TBC	TBC	TBC	TBC	ТВС	TBC	TBC			TBC	ТВС
	Digital/ Analogue -										1	
	Engagement around the										1	
	transition from analogue										1	
	to digital telecare										1	
Telecare	devices.	TBC	TBC	TBC	ТВС	ТВС	твс	ТВС			ТВС	ТВС
	1	1.5-	1.25	1.20	1	1	1	1		1		1
	Flu Vections Design										1	
•	Flu Vaccinne Programme	-[1				1	I				
	I				•				•			
	Engagement to find out service users experience		Service Recipients	TBC	TBC	TBC	TBC	Frances Miller	Frances.Millar@ggc.scot.nl		TBC	ТВС

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Area of work	Nature of activity	Methods used	Stakeholders involved	Number consulted	Date planned	Date commenced	Date completed	Key Contact	Contact information	Relevant links	Considered	Applied
	ICU Unit Engagement - Intermdiate Care are looking to engage around the process between	Digital/ Traditional Surveys with intent for qualitative	-						Chris.Furse@glasgow.gov.uk; Nicola.Dolan@glasgow.gov.uk			
	hospital and care homes	engagement	Service users/Family		Aug-21	ТВС	ТВС	Chris Furse/Nicola Dolan			Yes	Yes
	Consultation on views of care experienced young	Electronic survey	Care experienced young			Jun-21	TBC		Kim.Watson@glasgow.gov			
people	people	,	people aged 12-26	ТВС	Summer 2021			Kim Watson	.uk		Yes	Yes
Social Care Hub	Support local community project with the upgrading of existing community resource	Community mailings, virtua meetings and site visits if circumstances allow	Local people, staff, voluntary sector and partnership organisations	ТВС	31/08/2021	ТВС	ТВС	Tony Devine	tony.devine@ggc.scot.nhs. uk		ТВС	ТВС
mitigate the impact of the Covid-19 pandemic	Service user feedback on automatic payments issued to mitigate the impact of the pandemic	Survey	Young people and families who received the additional payment and CELCIS/North Lanarkshire Council to co-produce the survey	TBC	01/06/2021	ТВС	TBC	Janet McCulloch	janet.mccullough@glasgo w.gov.uk			ТВС
	Involvement of children and young people in the development of My Plan to make them more child-friendly, understandable and accessible to children and young people		Children and young people	ТВС	TBC	ТВС	ТВС	Alison Cowper	alison.cowper@glasgow.g ov.uk			
	User feedback to enhance and improve service delivery	Experience of Service Questionnaires (ESQ).	Children, young people, service users, staff.	TBC	01/07/2021	01/07/2021	TBC	Marina Madden and Elizabeth Briody	Marina.Madden@ggc.scot. nhs.uk; Elizabeth.Briody@ggc.scot. nhs.uk			TBC TBC
Central Parenting Team Services	Glasgow Parents and Caregivers views and feedback delivery of evidence based Triple P Parenting programmes Service users Views and feedback of service provided	Verbal Feedback via Live Virtual Platform, telephone Attend Anywhere and feedback surveys	Parent and caregivers of children and Young people aged 18 months to 16/17 years old.	400+ parents and caregivers	TBC	TBC	TBC	April Owens	April.Owens@ggc.scot.nhs .uk			
Continuing care and	Review of 16+ continuing care and aftercare service and supports		Continuing care and aftercare staff, in collaboration with young people and the planning	ТВС	TBC	ТВС	ТВС	Liz Simpson	liz.simpson@glasgow.gov. uk			TBC
	To understand care experienced young people's perspectives on their experience of mental health services and how they could be	Survey	Young People's Champions Board/care experienced young people in collaboration with Social Marketing Gateway.	TBC	17/09/2021	TBC	TBC	Vincent Henry	vincent.henry@glasgow.go v.uk		TBC	TBC
Children's Services: Care	improved Care experienced young	Format TBC, as decided by	Care Experienced Young	ТВС	29/10/2021	ТВС	TBC	ТВС	ТВС		TBC	ТВС
Experienced Young	people's annual	the young people involved										
Primary Care	Development Primary Care Improvement Plan public information session	Virtual Meeting Presentation; Facebook; Twitter; report of meeting sent to all those who attend and posted on to HSCP web site	Service Users, and Partners	TBC	TBC	ТВС	ТВС	Ann Forsyth	Ann.Forsyth@ggc.scot.nhs .uk			TBC
	Review of carers strategies and associated		Carers, carers			ТВС	ТВС	Fred Beckett	Fred.Beckett@glasgow.go	See Public Engagement		
	documents		organisations and partners	ТВС	Oct-21					Committee report 25/08/21	Yes	ТВС

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NB: Please contact Business Development if updating the Log or if you require support at GCHSCP_Communications@glasgow.gov.uk